
Accessibility Advisory Committee FACILITATED SESSION (Staff meeting)

Date

Monday, May 17, 2021

Time

2:00 PM

Location

Online Video Conference

Members

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Naz Husain, Citizen Member (Chair)
Carol-Ann Chafe, Citizen Member (Vice-Chair)
Asim Zaidi, Citizen Member (Vice-Chair)
Clement Lowe, Citizen Member
Steven Viera, Citizen Member
Anita Sampson Binder, Stakeholder Member
Alfie Smith, Stakeholder Member
Sally Wall, Stakeholder Member

Contact

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Find it Online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

AGENDA

- Welcome and introductions
- Update and overview of current work plan
- Brainstorming activity
 - Individual brainstorming
 - Pair and share
 - Group discussion
- Wrap up and next steps

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the March 2021 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
AAC Work Plan	<ul style="list-style-type: none"> Facilities and Property Management (FPM) Accessibility 	AAC-0004-2020	<p>March 23 2020 – Draft AAC Work Plan to be presented and approved – CANCELLED due to COVID-19</p> <p>September 21 2020 – AAC Work Plan presented and approved</p>
Annual Status Update to the Multi-Year Accessibility Plan <ul style="list-style-type: none"> Corporate report Annual Status Update 	<ul style="list-style-type: none"> FPM Accessibility 	AAC-0001-2021 & AAC-0005-2021	<p>March 23 2020 – CANCELLED due to COVID-19</p> <ul style="list-style-type: none"> Emailed to Committee <p>February 8, 2021 – Deputation and 2020 Report Approved</p>
MiWay <ul style="list-style-type: none"> Mobility devices on MiWay buses Transit training overview Annual Accessibility Report Bus review Bus stop design/placement review Documentation & website 	<ul style="list-style-type: none"> MiWay 	<p>AAC-0016-2019</p> <p>AAC-0044-2019</p>	<p>TBD – Bus Review – focus on sound system and seat layout</p> <p>TBD – Bus Stop/Design - AAC interested in way to provide advanced notice or improve visibility of person with disabilities for MiWay drivers</p> <p>TBD - Documentation & website</p> <p>May 6 2019 – <u>MiWay Training Video</u></p> <ul style="list-style-type: none"> Presented three (3) videos; Serving with Compassionate, Hidden Disabilities, and People First as stories to help the transit drivers better understand on a personal level <p>December 2 2019 - Mobility Devices on MiWay Buses Memo</p> <p>March 23 2020 – MiWay Annual Accessibility Report - CANCELLED due to COVID-19</p> <ul style="list-style-type: none"> Emailed to Committee

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		AAC 0002-2021 & AAC 0006-2021	February 8, 2021 – Deputation and 2020 MiWay Report approved
Smart Cities Initiatives <ul style="list-style-type: none"> • Smart City Master Plan • Smart Cities Idea Jam • Smart Cities Learning Lab 	<ul style="list-style-type: none"> • Information Technology Smart Cities 	<p>AAC-0014-2019</p> <p>AAC-0041-2019</p>	<p>May 6 2019 - <u>Master Plan</u></p> <ol style="list-style-type: none"> 1. That staff provide an update on the feasibility of installing a charging station for mobility devices at the City of Mississauga's Celebration Square to be implemented during the National Access Awareness Week. 2. That staff report back on installing charging stations for mobility devices and be referred to the Facility Accessibility Design Subcommittee to review further recommendations. <p>COMPLETED</p> <p>November 30, 2019 - Idea Jam</p> <p>July 3, 2019 General Committee - Smart City Master Plan was endorsed by Members of Council at the meeting.</p>
Accessible Parking <ul style="list-style-type: none"> • Accessible Parking Signage and Enforcement • Accessible Parking Strategy 	<ul style="list-style-type: none"> • Enforcement • Parking 	<p>AAC-0034-2019</p>	<p>TBD - To include accessible on-street parking, to know the locations and how they are determined</p> <p>September 23 2019 - <u>Accessible Parking Signage</u></p> <ol style="list-style-type: none"> 1. That the Accessibility Advisory Committee recommends that an enforcement telephone number be added to all accessible parking signs on all City property. 2. That the staff investigate and report back on how to further implement adding an enforcement telephone number to all accessible parking signage on private property within the City of Mississauga

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		AAC-0002-2020	September 21 2020 – <u>Accessible Parking Signage</u> 1. That the Accessibility Advisory Committee recommends that when any new Accessible Parking Signage is being installed or being replaced that Accessible Parking Signage include the City's General 311 line. 2. That staff create a social media campaign to be included in a future report to General Committee regarding Accessible Parking Signage.
Accessible Parks <ul style="list-style-type: none"> Beach Mats Trails 	<ul style="list-style-type: none"> Parks and Forestry (Parks) 	ACC-0032-2019	TBD - To achieve year-round use of parks and trails for people with disabilities June 19 2019 – <u>Accessible Beach Mats</u> <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on May 27, 2019 COMPLETED
Accessible Fitness Equipment	<ul style="list-style-type: none"> Recreation Parks 		TBD
National AccessAbility Week (NAAW)	<ul style="list-style-type: none"> Staff Accessibility Resource Team (StART) 		February 24 2020 Promotional Awareness Subcommittee provided a 2019 wrap-up and discussed ideas for 2020 and 2021 COMPLETED
Accessibility Events	<ul style="list-style-type: none"> FPM Strategic Communications (Strat. Comm.) Recreation 		TBD

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Dog Relief and Drinking Stations	<ul style="list-style-type: none"> Environment – Waste Division 		TBD
Downtown Strategy Downtown Movement Plan	<ul style="list-style-type: none"> Planning T&W 	AAC-0010-2020	Presented at the November 9 2020 AAC Meeting
City's Web Content Accessibility Guidelines (WCAG) Strategy <ul style="list-style-type: none"> Accessible City website Accessible web content 	<ul style="list-style-type: none"> FPM Strat. Comm. 		TBD
Accessible Customer Service Plan	<ul style="list-style-type: none"> FPM Strat. Comm. 		TBD
Public Engagement & Promotion Strategy	<ul style="list-style-type: none"> FPM Strat. Comm. 		TBD
Accessibility Communications Plan	<ul style="list-style-type: none"> Strat. Comm. FPM 		TBD
City Recruitment Strategy	<ul style="list-style-type: none"> Human Resources (HR) 		TBD
External Deputations	<ul style="list-style-type: none"> Public Residents and Companies/ Organizations 	<p>AAC-0001-2020</p> <p>AAC-0009-2020</p>	<p>September 21 2020 - Rich Padulo presented on the Treat Accessibly program. The AAC were in support of Treat Accessibly and having an accessible and inclusive Halloweens.</p> <p>November 9 2020 – Lisa Kelly and Louie DiPalma, Ontario Chamber of Commerce presented on the Discover Ability Network program. The AAC were in support of the Discover Ability Network program and recommended endorsement from General Committee.</p>

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		AAC-0017-2020	November 9 2020 AAC and October 19 2020 ATS - David Lepofsky, Chair, AODA Alliance spoke to E-Scooters. The AAC recommended that The City of Mississauga maintain the current ban on all electric kick-style scooters.
Other and Updates	<ul style="list-style-type: none"> Accessibility 		September 21, 2020 - Rick Hansen Foundation Accessibility Certification Program <ul style="list-style-type: none"> Emailed the Ontario Complimentary Ratings External Review Committee Application to the Committee in July 2020 COMPLETED
City Accessible Initiatives/Projects <ul style="list-style-type: none"> Facility Accessibility Design Subcommittee – FADS Promotional Awareness Subcommittee – PAWS Accessible Transportation Subcommittee – ATS Etc. 	<ul style="list-style-type: none"> All Departments 	AAC-0015-2019 AAC-0023-2019 ACC-0024-2019 AAC-0025-2019 AAC-0026-2019	2019 <ul style="list-style-type: none"> Council Chambers Handrails <ul style="list-style-type: none"> Presented to the Accessibility Advisory Committee on May 6, 2019. Accessible Garden Initiatives <ul style="list-style-type: none"> Ecosource presented to the Facility Accessibility Design Subcommittee on March 18, 2019. City Centre Transit Terminal Accessibility Upgrades <ul style="list-style-type: none"> WZMH Architects presented to the Facility Accessibility Design Subcommittee on March 18, 2019. Committee recommended overhead and stand-alone pillar signing be installed at the transit terminal for way-finding purposes. Baker Turner Inc. Pheasant Run Park Expansion <ul style="list-style-type: none"> Presented at the Facility Accessibility Design Subcommittee on March 18, 2019. Civic Centre Great Hall Infill <ul style="list-style-type: none"> Presented at the Facility Accessibility Design Subcommittee on March 18, 2019.

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		AAC-0030-2019	<ul style="list-style-type: none"> Bicycle Bypass Lanes at the Skymark Drive and Explorer Drive Roundabout <ul style="list-style-type: none"> Presented at the Facility Accessibility Design Subcommittee on May 27, 2019.
		AAC-0031-2019	<ul style="list-style-type: none"> Development of Park 524 and 525 <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on May 27, 2019.
		AAC-0033-2019	<ul style="list-style-type: none"> Library Community Development presented on Accessibility Services and CELA at the Library
		AAC-0040-2019	<ul style="list-style-type: none"> LifeCycle Replacement – Lakefront Promenade Park <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on June 24, 2019.
		AAC-0018-2020	2020 <ul style="list-style-type: none"> Micromobility and E-Scooters <ul style="list-style-type: none"> AODA Alliance spoke to E-scooters Staff presented at the Accessible Transportation Subcommittee on October 19, 2020. Members requested a ban on all e-scooters in the City of Mississauga
		AAC-0019-2020	<ul style="list-style-type: none"> Pedestrian Master Plan <ul style="list-style-type: none"> Presented to the Accessible Transportation Subcommittee on October 19, 2020.
		AAC-0013-2020	<ul style="list-style-type: none"> Burnhamthorpe Community Centre Accessibility Review <ul style="list-style-type: none"> CP&S Architects presented to the Facility Accessibility Design Subcommittee on September 28, 2020
		AAC-0014-2020	<ul style="list-style-type: none"> Central Library Renovations <ul style="list-style-type: none"> RDHA Architects presented to the Facility Accessibility Design Subcommittee on September 28, 2020

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		AAC-0015-2020	<ul style="list-style-type: none"> Corporate Pillar Recover Plan <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on September 28, 2020.
		AAC-0008-2021	2021 <ul style="list-style-type: none"> Meadowvale Theatre Renovation <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on November 16, 2020 Committee recommended an automatic door opener be installed at the South Patio Members requested an update on the final signage proposal
		AAC-0009-2021	<ul style="list-style-type: none"> Hurontario LRT Project Update <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on November 16, 2020
		AAC-0010-2021	<ul style="list-style-type: none"> MiWay Infrastructure Growth Plan - Accessibility Review <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on November 16, 2020
DIRECTION To Staff	<ul style="list-style-type: none"> All Departments 	AAC-0033-2019	September 23, 2019 – To include a brief overview on Accessible Materials and Services offered by the library to be forwarded to Councillor Saito's office to be included in the Councillor's E-Newsletter.
		AAC-0034-2019	September 23, 2019 – To further investigate a VRS (video relay service) for the deaf and hard of hearing community to be possibility included in the future development of accessible parking signs.

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		AAC-0043-2019	<p>September 23, 2019 – Resident requested Staff to further investigate about interlocking stones on the pavement in certain areas of the City of Mississauga and expressed concern that it causes damage to wheelchairs.</p> <p>December 2 2019 – The Committee requested to include the City of Mississauga's Accessibility of Ontarians with Disabilities Act Compliance Report to be included in a future Accessibility Advisory Committee agenda.</p> <ul style="list-style-type: none"> Listed on the March 23 2020 AAC Agenda - CANCELLED due to COVID-19 <p>COMPLETED – September 21 2020 AAC</p>
		AAC-0002-2020	<p>September 21 2020 – Accessible Parking Signage</p> <ul style="list-style-type: none"> Any new Accessible Parking Signage is being installed or being replaced that Accessible Parking Signage include the City's General 311 line. That staff create a social media campaign to be included in a future report to General Committee regarding Accessible Parking Signage. <p>September 21 2020 - staff to include a COVID-19 section and to send out a digital copy of the AAC Manual to all the AAC Members.</p>
		AAC-0011-2020	<p>September 21 2020 - Staff to determine the feasibility of drafting a Corporate Report to General Committee and/or to report back on the Treat Accessibly program and to benchmark with other municipalities regarding endorsement.</p> <p>COMPLETED - November 9 2020 AAC via Memo</p>

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			<p>September 28 2020 FADS - Staff to provide updates on all project progression. Verbal and/or Memos can be provided at subsequent Facility Accessibility Design Subcommittee meetings.</p> <p>ADDED - Project Updates as a new section on the FADS Agendas</p>
		AAC-0009-2020	<p>October 19 2020 ATS – Request that MiWay staff come to an Accessible Transportation Subcommittee meeting to address the treatment of persons with disabilities during the COVID19 Pandemic.</p> <p>PENDING – scheduled meeting with Chair of ATS.</p>
		AAC-0022-2020	<p>November 9 2020 – That Accessibility staff investigate a potential partnership with the Mississauga Board of Trade and the Ontario Chamber of Commerce regarding joining the Discover Ability Network program and to report back to General Committee.</p> <p>November 9 2020 - That the Members of the Accessibility Advisory Committee request a meeting with IT (Information Technology) including IT leadership to discuss the accessibility barriers pertaining to the City of Mississauga's current virtual platform and highly recommends utilizing and implementing a more accessible virtual platform by the next Accessibility Advisory Committee meeting on January 18, 2021.</p> <p>COMPLETED – First AAC meeting rescheduled to February 8, 2021 via ZOOM</p>

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			<p>February 8 2021 - Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive discussion regarding the accessibility challenges faced during the COVID-19 Pandemic.</p> <p>February 8 2021 - Accessibility staff to provide a response pertaining to the City of Mississauga's approach to impact on accessible employment during the pandemic. ON HOLD – Pending criteria collected by staff</p> <p>February 8 2021 - Clerks' staff to sent a notice via email regarding the reading aloud the item title and number under the Consent Agenda and to further investigate if this process requires an amendment to the Procedure By-law. COMPLETED February 2021 – no amendment required, email sent, and Chairs are currently reading aloud the item number and corresponding title.</p> <p>February 8 2021 - Clerks' staff to follow up on the request to have Peel Public Health make a similar presentation to the one presented at the November 19, 2020 Region of Peel Accessibility Advisory at a future AAC meeting. ON HOLD - Region of Peel unable to attend due to mass vaccination program.</p>