City of Mississauga Agenda



Accessibility Advisory Committee

- Date: September 20, 2021
- Time:

2:00 PM Location: **Online Video Conference**

Members

Councillor Matt Mahoney Ward 8 Councillor Pat Saito Ward 9 Naz Husain Citizen Member (Chair) Carol-Ann Chafe Citizen Member (Vice-Chair) Asim Zaidi Citizen Member (Vice-Chair) Amanda Ramkishun Citizen Member Clement Lowe Citizen Member Citizen Member Mary Daniel Steven Viera Citizen Member **Teneshia Samuel** Citizen Member Alfie Smith Stakeholder Member Anita Binder Stakeholder Member Sally Wall Stakeholder Member

Participate Virtually and/or via Telephone

Advance registration is required to attend, participate and/or make a comment in the virtual meeting. Questions for Public Question Period are required to be provided to Clerk's staff at least 24 hours in an advance of the meeting. Any materials you wish to show the Committee during your presentation must be provided as an attachment to the email. Links to cloud services will not be accepted. Comments submitted will be considered as public information and entered into public record. Please note the Accessibility Advisory Committee will not be streamed or video posted afterwards.

To register, please email martha.cameron@mississauga.ca and for Residents without access to the internet via computer, smartphone or tablet, can register by calling Martha Cameron at 905-615-3200 ext. 5438 no later than Thursday, (DATE) before 4:00PM. You will be provided with directions on how to participate from Clerks' staff.

Contact

Martha Cameron, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5438 Email martha.cameron@mississauga.ca

Find it Online http://www.mississauga.ca/portal/cityhall/accessibilityadvisory

Staff Accessibility Resource Team (StART)

Abraham Binder, Emergency Management Specialist, Emergency Management Alana Tyers, Manager Service Development, MiWay Amina Menkad, Planner, Official Plan Review Amr Merdan, Urban Designer, Urban Design Andrew Noble, Manager, Recreation - Golf and Arenas Anthea Foyer, Planner Culture, Culture Planning Anthony Frigo, Building Plans Examiner, Building Bryan Sparks, Communications Advisor, Employee Communications and Events Cyrus Hiranandani, Traffic Signals Technician, Traffic Signals Dan Sadler, Accessibility Supervisor, Asset Management and Accessibility Daniela Paraschiv, Manager Asset Management, Accessibility and Energy Management Dayna Obaseki, Legislative Coordinator, Legislative Services Ingrid-Keuper-Dalton, Community Development Coordinator, Central Library and Community Development Jamie Ferguson, Manager Parks Services, Parks Services Jane Gallant, Project Management Support Office Analyst, Corporate Performance and Innovation John Domitrovich, Supervisor, Mobile Licensing Enforcement Julie Phan, Digital Coordinator, Website Operations Keisha McIntosh-Siung, Senior Communications Advisor, Employee Communications and Events Matthew Sweet, Manager Active Transportation, Transportation and Works Megan Palmateer, Digital Content Consultant, Website Operations Michael Foley, Manager, Mobile Licensing Enforcement Monika Kennedy, e-Commerce Specialist, Digital Services Nadia Dawe, Manager, Transit Operations Pam Shanks, Corporate Policies Analyst, Corporate Performance and Innovation Rob Trewartha, Director, Strategic Initiatives Robyn Heibert, Emergency Management Specialist, Emergency Management Sabrina Davidson, Active Transportation Coordinator, Active Transportation Sarah Baker, Researcher, Community Relations Shazia Kalia, Senior Buyer, Materiel Management - External Stefan Szczepanski, Manager, Parks Development Swetha Gadwal, Project Leader Senior Capital Projects, Capital Project Management Vikas More, Senior Project Manager, Capital Project Management Virginia Kalapaca, Project Leader Landscape Architect, Parks Program Delivery Wesley Booker, Legal Counsel Labour and Employment, Legal Services Yousef Malic-Elhereich, Traffic Signals Technician, Traffic Signals

1. CALL TO ORDER

Chair to introduce new members: Mary Daniel, Teneshia Samuel and Amanda Ramkishun

2. APPROVAL OF AGENDA

3. DECLARATION OF CONFLICT OF INTEREST

4. MINUTES OF PREVIOUS MEETING

4.1. Accessibility Advisory Committee DRAFT Minutes – March 22, 2021

5. DEPUTATIONS

- 5.1. 2020 Workforce Diversity and Inclusion Survey Results
 - Robert Trewartha, Director Strategic Initiatives and Uzma Shakir, Strategic Leader, Diversity and Inclusion

5.2. Changing Lanes

Alex Legrain, Project Leader, Transportation Planning

5.3. Ready, Willing and Able

- Antonietta DiSalvo, Sr. Manager Talent Manager and Christine Gabany, Manager, Talent Acquisition
- 5.4. Mississauga Official Plan Review
 - Sharleen Bayovo, Planner and Amina Menkad, Planner

6. PUBLIC QUESTION PERIOD - 15 Minute Limit

Public Comments: Advance registration is required to participate and/or to make comments in the virtual public meeting. Any member of the public interested in speaking to an item listed on the agenda must register by calling 905-615-3200 ext. 5438 or by emailing martha.cameron@mississauga.ca by Thursday, September 16, 2021 before 4:00 PM.

Pursuant to Section 42 of the Council Procedure By-law 0139-2013, as amended:

Accessibility Advisory Committee may grant permission to a member of the public to ask a question of the Accessibility Advisory Committee, with the following provisions:

1.Questions shall be submitted to the Clerk at least 24 hours prior to the meeting;2.A person is limited to two (2) questions and must pertain specific item on the current agenda and the speaker will state which item the question is related to;.

3. The total public question period time is 15 minutes maximum and shall not be extended by the Chair; and

4. Any response not provided at the meeting will be provided in the format of a written response

7. CONSENT AGENDA

8. MATTERS TO BE CONSIDERED

8.1. Accessibility for Ontarians with Disabilities Act Update

Accessibility Staff will provide a brief verbal update with respect to the *Accessibility For Ontarians with Disabilities Act* (AODA).

8.2. Region of Peel Accessibility Advisory Committee Update

Councillor Mahoney, Naz Husain and/or Carol-Ann Chafe, Citizen Members and Members of the Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

8.3. Accessibility Advisory Committee (AAC) Work Plan

9. SUBCOMMITTEE REPORTS

9.1. Facility Accessibility Design Subcommittee Report – June 28, 2021

Recommendation

- 1. That the presentation regarding Port Credit West Habour Parks to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that Dillon Consulting and the City are undertaking with respect to the Port Credit West Harbour Parks.

Recommendation

- 1. That the presentation regarding Mississauga Official Plan Review to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that the City is undertaking with respect to the review of the Mississauga Official Plan.
- 3. That the Mississauga Official Plan Review be presented to a future Accessibility Advisory Committee meeting in 2022 for further review.

Recommendation

- 1. That the presentation regarding Malton Community Hub to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that The City are undertaking with respect to the renovations to the Malton Community Hub.

Recommendation

1. That the presentation regarding the Living Arts Centre Entrance Renovation to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.

2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that The City are undertaking with respect to the Living Arts Centre Entrance Renovation

10. INFORMATION ITEMS

11. OTHER BUSINESS

12. DATE OF NEXT MEETING

<u>FADS – FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE</u> Monday, September 27, 2021 at 1:30 pm Online Virtual Conference

AAC – ACCESSIBILITY ADVISORY COMMITTEE Monday, November 8, 2021 at 2 pm Online Virtual Conference

13. ADJOURNMENT

City of Mississauga Minutes



Accessibility Advisory Committee

Date: Time: Location:	March 22, 2021 2:00 PM Online Video Conference	
Members Present	Councillor Matt Mahoney	Ward 8
	Councillor Pat Saito	Ward 9
	Naz Husain	Citizen Member (Chair)
	Carol-Ann Chafe	Citizen Member (Vice-Chair)
	Asim Zaidi	Citizen Member (Vice-Chair)
	Clement Lowe	Citizen Member
	Steven Viera	Citizen Member
	Anita Binder	Stakeholder Member
	Alfie Smith	Stakeholder Member
	Sally Wall	Stakeholder Member
Members Absent	Emily Daigle	Citizen Member
	Rabia Khedr	Citizen Member

Staff Present

Dan Sadler, Supervisor Accessibility Matthew Sweet, Manager, Active Transportation Bryan Sparks, Communications Advisor Martha Cameron, Legislative Coordinator Dayna Obaseki, Legislative Coordinator

1. <u>CALL TO ORDER</u> – 2:00 P.M.

2. <u>APPROVAL OF AGENDA</u>

Councillor Saito requested that an additional item be added under Other Business regarding the Committee's direction.

Approved, as amended (C. Lowe)

3. DECLARATION OF CONFLICT OF INTEREST - Nil

4. MINUTES OF PREVIOUS MEETING

4.1 Accessibility Advisory Committee DRAFT Minutes – February 8, 2021

Approved (C. Lowe)

5. **DEPUTATIONS**

5.1 Matthew Sweet, Manager, Active Transportation to present on E-Scooters in Mississauga

Mr. Sweet presented on E-scooters and addressed the Committee concerns regarding their safety and use on park trails and roadways in the City.

Naz Husain, Chair, inquired what recommendation was made to Council regarding E-Scooters.

Dayna Obaseki, Legislative Coordinator, responded that staff consulted with other committees before proceeding, and that the City is aware of safety and enforcement concerns.

Carol-Anne Chafe, Vice Chair stated that the matter was been dealt with appropriately and that E-scooters are another mode of transportation for people with disabilities. Councillor Saito and Ms. Chafe inquired whether the regulations are the same with respect to the use of E-scooters and electric wheelchairs on roadways. Mr. Sweet advised there is a distinction made in the report, the by-law amendment, and the provincial pilot program that does not effect electric wheelchairs.

Committee Members discussed safety concerns regarding the use of e-scooters on park trails, and requested signage on trails that do not permit their use. Committee Members also raised concerns with respect to the enforcement of speed limits on roadways. Mr. Sweet, advised there will be a reliance on public feedback but stated some locations will have video traffic cameras. He further noted that data collection would determine the problem areas.

DIRECTION to Staff: To advise if their pilot project can include signage at the entrance of trails that do not permit the use of e-scooters.

RECOMMENDATION AAC-0011-2021 Moved By A. Smith

That the deputation and associated presentation by Matthew Sweet, Manager, Active Transportation regarding E-Scooters in Mississauga be received.

Received

6. <u>PUBLIC QUESTION PERIOD - 15 Minute Limit</u>

No member of the public registered to speak.

7. <u>CONSENT AGENDA</u>

The following items were approved under the Consent Agenda;

• 8.1 – Accessibility for Ontarians with Disabilities Act Update (CONSENT)

8. MATTERS CONSIDERED

8.1 Accessibility for Ontarians with Disabilities Act Update (CONSENT)

Accessibility Staff provided a brief verbal update with respect to the Accessibility For Ontarians with Disabilities Act (AODA).

RECOMMENDATION AAC-0012-2021 Moved By C. Chafe

That the verbal update provided by ... with respect to the *Accessibility for Ontarians with Disabilities Act* (AODA) be received.

Received

8.2 Region of Peel Accessibility Advisory Committee Update

Councillor Mahoney, Naz Husain and/or Carol-Ann Chafe, Citizen Members and Members of the Region of Peel Accessibility Advisory Committee will provide a brief verbal update. Councillor Mahoney, Naz Husain and/or Carol-Ann Chafe, Citizen Members and Members of the Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

Naz Husain, Chair, advised Committee that the Region of Peel is very busy with the vaccine roll out program and is unable to attend the Committee request at this time.

Councillor Mahoney advised he toured the University of Toronto Mississauga campus vaccination facility and confirmed that the site is well run and safe, though accessibility is a bit of a challenge from the bus stop. Councillor Mahoney advised Committee Members that TransHelp is available free of charge. Clement Lowe, Citizen Member confirmed that caretakers could attend the vaccine clinic and ride on TransHelp.

RECOMMENDATION AAC-0013-2021 Moved By C. Lowe

That the verbal update regarding the Region of Peel's Accessibility Advisory Committee provided by Naz Husain, Chair be received.

Received

8.3 Accessibility Advisory Committee (AAC) Work Plan

Dan Sadler, Supervisor, Accessibility advised the Committee that the Staff Accessibility Resource Team ("StART") encompasses representatives from every division across the organization and the minutes from the AAC are reviewed and added to the workplan. Mr. Sadler advised that there would be more projects coming forward in April and May.

Councillor Saito and Councillor Mahoney expressed concern with the lack of connection felt by Committee Members and requested website links to City Projects and other Committee meetings be provided to facilitate connection and share information. Committee Members are to identify to staff gaps, barriers and issues not addressed.

Dayna Obaseki, Legislative Coordinator suggested that Committee Members sign up for the Council Committee Alerts to view the public matters discussed at the other committees that may involve accessibility intersectionality. Carol-Anne Chafe, Vice Chair stated that the City has many projects and suggested that participating in them would permit the Citizen Members to feel more involved and provide feedback to help advance accessibility. Citizen Members can sign up for newsletters and follow the City on social media to find out about projects within the City.

Naz Husain, Chair, discussed the potential to have an ad hoc committee to discuss matters going forward post COVID. Anita Binder, Stakeholder Member expressed interest in providing her expertise around employment challenges.

DIRECTION: Martha Cameron, Legislative Coordinator to provide Committee Members with the link to sign up for Council/Committee alerts as well as links to City Projects.

DIRECTION: Councillor Saito requested a review of the workplan at the facilitated session.

RECOMMENDATION AAC-0014-2021 Moved By Councillor P. Saito

That the Accessibility Advisory Committee Work Plan be approved as discussed at the March 22, 2021 Accessibility Advisory Committee meeting.

Approved

9. SUBCOMMITTEE REPORTS - Nil

10. INFORMATION ITEMS

10.1 Direction Items Update (Verbal)

Dayna Obaseki, Legislative Coordinator provided update on the direction items to Clerks regarding the Consent Agenda process and the request for a presentation from Peel Public Health.

11. OTHER BUSINESS

Naz Husain, Chair, announced that Emily Daigle has resigned from the Committee effective March 31, 2021 and thanked her for her contributions.

Councillor Mahoney and Councillor Saito asked that clerk's proceed with citizen appointments to fill the vacancy, as well as an upcoming vacancy.

Staff discussed holding a facilitated session to review the workplan in lieu of the May 17th AAC meeting. Clement Lowe, Citizen Member, asked that the review of the workplan become standard every six months.

Naz Husain, Chair, advised that accessibility is an issue when attending public meetings or other committee meetings due to the use of Webex.

Carol-Ann Chafe, Vice Chair requested a review of outdoor eating spaces with respect to accessibility

DIRECTION: Dan Sadler, Supervisor, Accessibility to schedule a high-level accessibility review on outdoor eating spaces for an upcoming Facility Accessibility Design Subcommittee meeting.

DIRECTION: Dan Sadler, Supervisor Accessibility to set up the facilitated session for May 17, 2021

RECOMMENDATION AAC-0015-2021 Moved By Councillor M. Mahoney

That the two upcoming resignations as discussed at the March 22, 2021 Accessibility Advisory Committee meeting be received and that the City Clerk be directed to fill the vacancies in accordance with the Corporate Policy #02-01-01 on Citizen Appointments to Committees, Boards and Authorities.

Approved

12. DATE OF NEXT MEETING

FADS – FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE

Monday, April 26, 2021 at 1:30pm Online Video Conference

AAC – ACCESSIBILITY ADVISORY COMMITTEE

Monday, May 17, 2021 at 2pm Online Video Conference

13. <u>ADJOURNMENT</u> – 3:51 P.M.

(S. Viera)

Workforce Diversity and Inclusion Employee Survey Results

Accessibility Advisory Committee September 20, 2021



Background

- Recommendation 2.2 of the Workforce Diversity and Inclusion Strategy
- Gain a better understanding of demographics of employees and their perceptions of the City as a diverse and inclusive employer
- Conducted October 16 November 22, 2020
- Open to all employees (full and part time)



Questions

- Promoted through regular internal communications channels.
- The data should not be considered fully conclusive or representative of the diversity at the City of Mississauga.
- However, the data do provide a strong baseline about diversity and perceptions of inclusivity at the City.



Response Rates

- 47% overall response rate
- Union vs non-union: 44% vs 48%
- Part-Time vs Full Time: 20.8% vs 69%



5

Responses Rates continued...

Leadership:

- Of the 478 leadership employees, 431 completed the survey (**90% response rate**);
- Of the 264 employees identified as High Potential (HiPo), 237 responded (89% response rate).

Comparison: Brampton (28%) pre-COVID, and Region of Peel (50%) during COVID



Familiarity with Diversity and Inclusion

- 35% of respondents were familiar with the Diversity and Inclusion Strategy, including 52% of leadership
- 44% were somewhat familiar
- 15% were not familiar



Demographics

5.1

Age

- 47% of employees is aged 30 to 49 with 50% identifying as racialized.
- 13% of employees are 20 to 29 with 17% identifying as racialized.
- 33% of employees are 50 to 69 with only 0.6% identifying as racialized.



Age continued...

- Majority of leaders, 55% in the 30 to 49 age group, including 68% of High Potentials
- 44% of leaders in the 30 to 69 age group, including 33% of High Potentials
- Talent pipeline is younger and more diverse



Gender

- 50% of employees identify as men compared to 44% of women.
- Men comprise 58% of leadership positions compared to 41% for women
- Men occupy 53% of High Potential positions compared to 46% of women



Race and Ethnicity

- 29% of employees identify as racialized compared to 43% from Census data
- Those identifying as 'White' represent the majority of respondents at 58%
- Mississauga has work to do increase racial diversity of employees



Race and Ethnicity continued....

- Only 17% of leaders identify as racialized, compared to 76% who do not
- Those identifying as 'White' occupy 78% of leadership positions
- 28% of High Potentials identify as racialized, compared to 69% identifying as 'White'



Immigration Status

- 35% of respondents say they immigrated to Canada compared to 55% from Census Data
- 76% of leaders and 68% of High Potentials are born in Canada
- City's demographic composition does not match Census data



Indigenous Identity

- 93% of respondents do not identify as Indigenous compared to 99% from Census data
- Many reasons for under-reporting of Indigenous identity
- More work needs to be done in this area



Sexual Orientation

- Only 8.6% of respondents identify as LGBTQ+
- 11% preferred not to answer the question
- Of those who identified as LGBTQ+, 41% said they were not comfortable disclosing their sexual identity at work and 18% chose not to answer
- More work needs to be done in this area



Disability

- 7% of respondents identified as having a disability
 - 22% cited mental or emotional health
 - 15% cited chronic health conditions
 - 15% have mobility limitations
 - 10% have a learning disability
 - 8% have a visual impairment



Religion

- 44% of respondents are affiliated with a religious or spiritual group
 - 75% of these identify as Christian
 - 8% as Muslim
 - 4% as Sikh
 - 3.6% as Hindu



Family Status

- 51% of respondents care for a dependent
- The type of dependent was not clarified
- Majority of respondents are caring for at least one other person, on top of their career



Perceptions of Diversity and Inclusivity

5.1

Departmental

- Overall, 73% of respondents agreed with the statement that, "My workplace is committed to diversity and inclusion."
- This was consistent across the 5 departments



Equity Deserving

- However, when we look at the responses of equity deserving groups, the number drops significantly
- In particular, only 53% of gender nonconforming, 53% identified as Indigenous, 56% identified as Black, and 66% of persons with a disability agreed with the statement



Key Takeaways and Next Steps

5.1

Key Takeaways (Demographics)

• Equity-deserving groups within the corporation are under-represented when compared to the available labour pool in the City of Mississauga, based on 2016 Statistics Canada Census data for Mississauga, and particularly underrepresented in positions of leadership



Key Takeaways (Demographics)

- The 30-49 age cohort makes up 47% of the City's workforce.
- Among employees aged 30-49, there is a higher proportion of racialized employees than other age-based cohorts in the City.
 - 50% racialized and 43% are women.
 - This suggests that the City is well situated to develop a more representative talent pipeline.



Key Takeaways (Demographics)

- The High Potential (HiPo) talent pool is comprised of predominantly White employees.
- Only 28% of the HiPo pool is racialized.
 - Although, the majority are in the 30-49 cohort, the HiPo pool does not reflect the diversity of this cohort
 - Suggests there may be systemic barriers for racialized employees in gaining access to the HiPo talent pool.
- Women comprise 46% of the HiPo pool and 41% of leadership positions.



5

Key Takeaways (Inclusion)

- While employees in the aggregate believe Mississauga is committed to diversity and inclusion, the data tells a different story when it is disaggregated by race and ethnicity, whether an employee immigrated to Canada or was born here, sexual orientation, Indigenous identity, and disability.
- Not every employee feels the corporation is as committed to diversity and inclusion at the same level.



Key Takeaways (Inclusion)

- The response rate from our leadership (90.2%) and HiPo (89.8%) employees was higher than the City average, indicating affinity and support for EDI initiatives.
- Familiarity with the Strategy suggests more work needs to be done to educate and inform employees about the City's equity, diversity and inclusion efforts and the Strategy in general.



Using the Data

- Identify current gaps and areas for improvement within the WD&I Strategy where under-representation of equity-seeking groups may exist and working to develop strategies to address these gaps and barriers.
- Review in totality EDI work to date and assess next steps, including those that may be outside of the Strategy, including strategic partnerships
- Build a sustainable plan for the D&I Survey moving forward, in conjunction with the Human Resources Employee Satisfaction Survey plan



Using the Data

- Engage in conversations with leadership and departmental teams throughout the corporation about what the data means
- Use the results to analyze the actions taken to date on the Diversity and Inclusion Strategy and assess what actions need to be taken in the short, medium, and long-term as a result of this data. Strategic Initiatives and Human Resources will work together to form the work plan for the next 1 to 3 years (*Recommendation* 4.1)



Using the Data

- Define our future goals as an organization regarding equity, diversity and inclusion
- Review the survey data and engage with the newly created Employee Equity Advisory Committee to seek their input, feedback, and guidance
- Report back to LT before the end of 2021 with a revised EDI work plan and strategy based on the data collected through this Survey.



Using the Data: Actions to Date

- Departmental and Divisional reports shared with Leadership
- Report to Council
- HR needs assessment of D&I training and Learning Plan development
- HR review of hiring and promotional process
- HR D&I lens on succession planning to remove bias



5

Using the Data: Actions to Date

- Partnerships: ONYX, Achev, Ready, Willing & Able
- SI Employee Equity Advisory Committee
- Monthly Equity Alerts to all staff
- Hired HR D&I Consultant and SI D&I Strategic Leader
- Developing an EDI asset inventory across the City



5

Thank You Questions?

Changing Lanes Accessibility Advisory Committee Update Sept 20, 2021



Today Discussion

- Project Objectives and Process
- What are Complete Streets?
- Engagement Process
- What We've Heard (So Far)
- Street Classification Approach
- Phase 03 Sneak Peek





Study Objectives

Update, develop and implement new tools for staff, developers, and other street providers to ensure our streets are safe and convenient for all users.

Engineering Design Standards Update will take place following the first part of the overall project.





Study Process





What are Complete Streets

- A Complete Street is designed for all ages, abilities, and modes of travel.
- Safe and comfortable access for pedestrians, bicycles, transit users and people with disabilities is not an afterthought, but an integral planning feature.







What are Complete Streets

 Ensures that transportation planners and engineers consistently design and operate the entire street network for all road users, not only motorists.

https://www.completestreetsforcanada.ca/







Safety is the #1 concern

- Vision Zero commitment
- TMP Goal #1



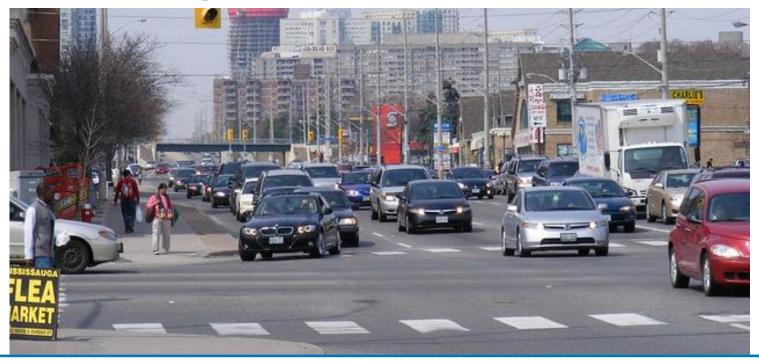


Streets change: Hurontario & Dundas, 1953





Streets change: Hurontario & Dundas, 2019





Complete Streets: Hurontario LRT





Not Always Complicated or Expensive





Engagement

Staff Working Teams	Technical Advisory Committee	Community & Industry Partners
 Steering Committee Project Teams 	 City and Regional Staff 	 Community Groups Agency Partners Advocacy Organizations



What We've Heard: Stakeholders

- Traffic Speed is an issue, particularly on residential streets.
- Wide intersections that can be intimidating for pedestrians.
- **Distracted driving** is a safety issue for all street users.
- Cycling does not feel safe for children and teenagers on streets.
- New multi-use trails have been well-received by the community.



What We've Heard: Staff

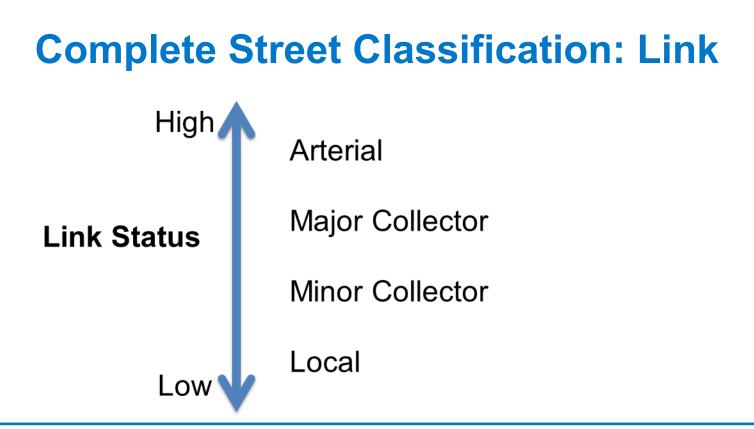
- **Safety** is the top priority.
- Achieve balance and greater equality for all street users.
- Streets are complete when safe and comfortable for people of all ages and abilities.
- Manage **speed**.
- Streets are public spaces and a community asset.
- Shift from a roads-based to a **streets-based approach**.



Street Classification Today: Four Classes

Arterials	Major Collector	Minor Collector & Local
 High volumes Principal corridors Limited direct access 	 Moderate volumes AT focus Access to minimize conflicts & support efficiency 	 Low volumes Provide property access Access locations to property will be controlled







Complete Street Classification: 14 Classes



Strategic Growth | Neighbourhood | Employment



Complete Street Classification: 14 Classes Place

Arterial

Strategic Growth | Neighbourhood | Employment Major Collector

Strategic Growth | Neighbourhood | Employment Minor Collector

Strategic Growth | Neighbourhood | Employment

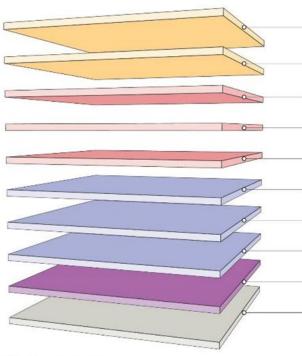
Local

Strategic Growth | Neighbourhood | Employment



Link

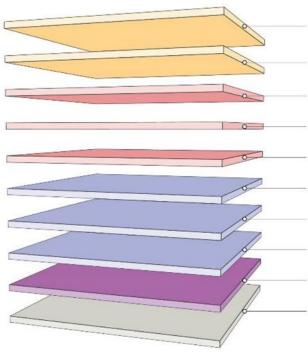
Street Classification: Approach



Link (Road Network) Place (Urban System) ROW Widths



Street Classification: Overlays



Other (e.g. Equity Index) **Overlays**

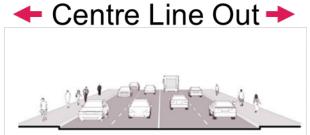
Place (e.g. Local Area Plans)

Link (e.g. Long-Term Transit)

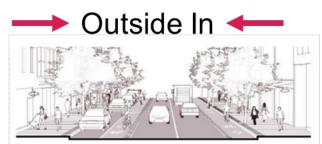
Link (Road Network) Place (Urban System) ROW Widths



Phase 03 – Complete Streets Guide



Traditional Approach Auto-Mobility Auto safety



Complete Streets Approach Multi-modal Public Safety Quality of Life Equity



Next Steps

- Review and Incorporate Feedback
- Draft Guide in Autumn 2021
- Develop Prioritization Recommendations and Cost Estimates (Autumn 2021)

Visit the project website:

https://yoursay.mississauga.ca/changing-lanes



Thank You!

Alex Legrain, Project Leader, Transportation Planning 905-615-3200 x5857 Alex.Legrain@Mississauga.ca

Ready, Willing & Able Presentation- AAC

September 20, 2021

Talent Acquisition- Human Resources

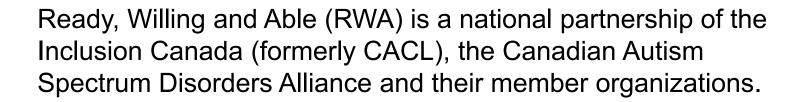


Agenda

- RWA Partnership (2021)
- Benefits of Partnership
- 2021 Commitment & Status of Placements
- Other current Partnerships
- Questions



READY, WILLING and ABLE



RWA supports Canadian businesses to build an inclusive workplace that capitalizes on the skills and qualifications of people with an intellectual disability or Autism Spectrum Disorder.

RWA helps to build a bigger and more diverse & inclusive talent pipeline.



DISPONIBLES

& CAPABLES

PRE

REA

WILLING

[≜] ABLE

Why a partnership with RWA?

- Human Resources has partnered with RWA in 2021
- Allowing us to:
 - continue efforts supporting the City's Workforce Diversity & Inclusion Strategy
 - continue expanding our alliances with external agencies and service providers to improve talent sourcing and recruitment from diverse groups, such as people with disabilities.





Benefits of Partnership

- A diverse workforce brings different perspectives and gives businesses an innovation advantage
- 73% of businesses who have hired through RWA reported receiving positive feedback from customers/clients regarding their commitment to inclusion
- 92% of business rated their overall experience was with RWA as good or excellent





5.3

Our Commitment

- The City has committed to hire up to two (2) RWA candidates for a period of four to six months in 2021.
- Currently exploring opportunities with several business units including positions of:
 - Ushers
 - General Service Person (Bus Cleaner)
 - Cashiers
 - Temporary Outdoor Labourers



Human Resources Outreach

Other Outreach Partners	Status
Career Edge: Provides internship opportunities for recent graduates, persons with disabilities, skilled newcomers to Canada, or current or former Canadian Armed Forces members	92 internships hired since 2005 & 2 recruitments underway
ONYX Initiative: To expand the Black Talent pipeline by fostering cohesive, mutually beneficial partnerships to close the systemic gap in the recruiting and selection of Black university and college students and recent graduates for roles in corporate	New partnership in 2021; 1 new hire; attended nationwide Black Professional Career Fair
Newcomers Peel: Not-for-Profit organization working with immigrants seeking employment and Canadian work experience	Provided 10+ placements since 2016
Achev Career Pathways for Women: provides assistance in employment opportunities for immigrant women	Participated in 4 career fairs in 2021



5.3

Questions



5.3

Mississauga Official Plan Review

Accessibility Advisory Committee

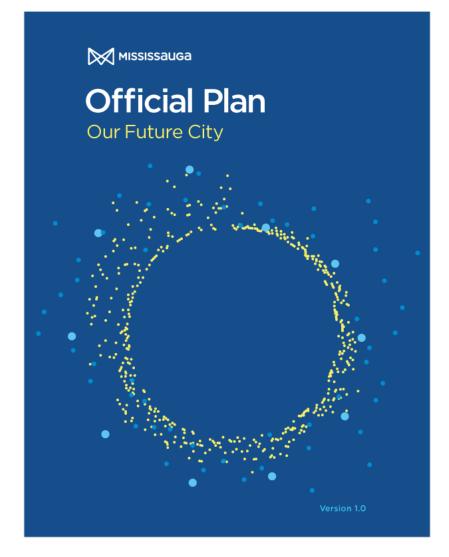
5.4

Presented by: Sharleen Bayovo and Amina Menkad – City Planning Strategies Division

September 20, 2021



Welcome



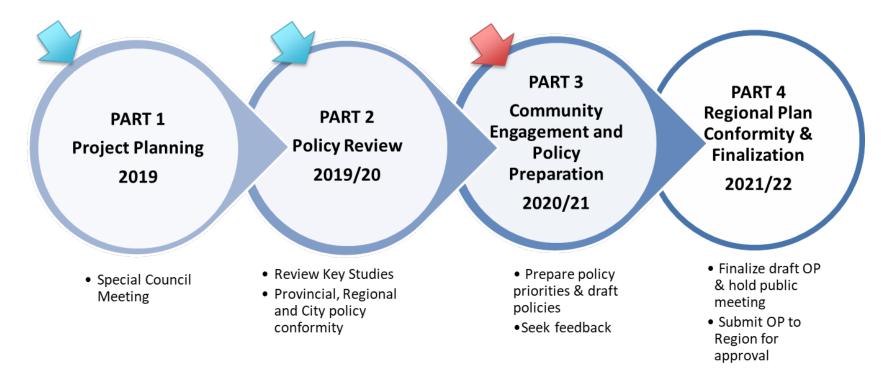


5.4

Official Plan Our Future City



Official Plan Review Timeline





Updating the Official Plan

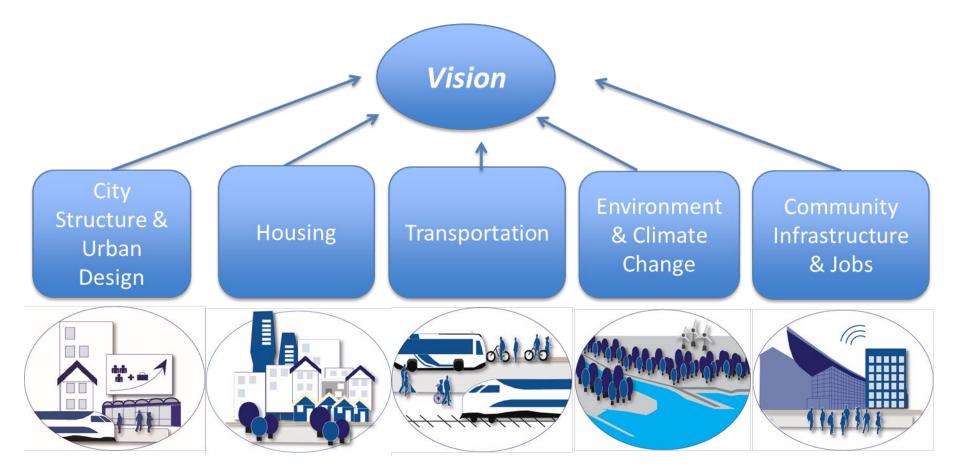




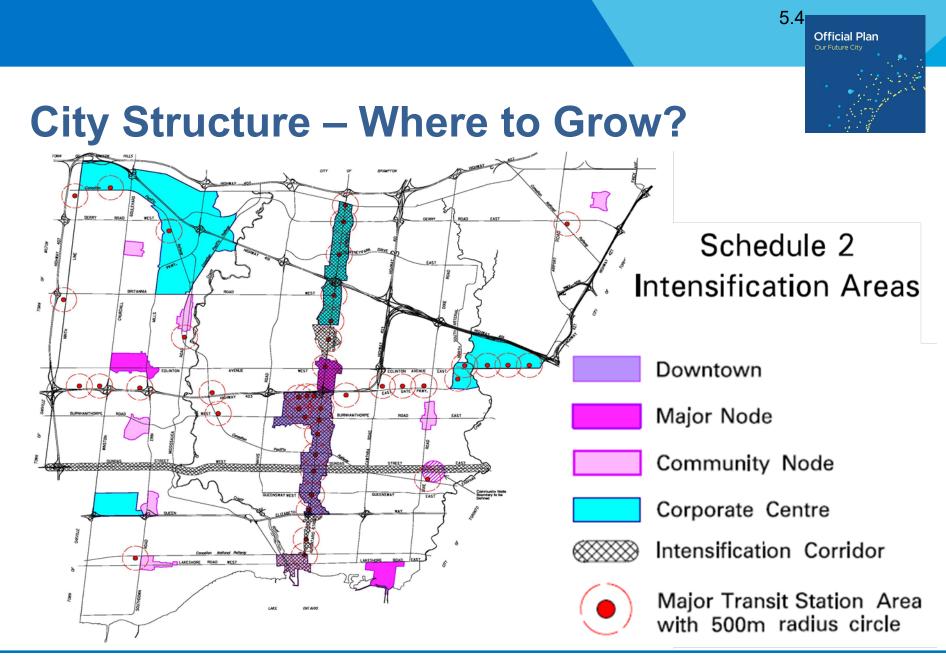




Review to Focus of Five Policy Areas











How can we provide more affordable housing?

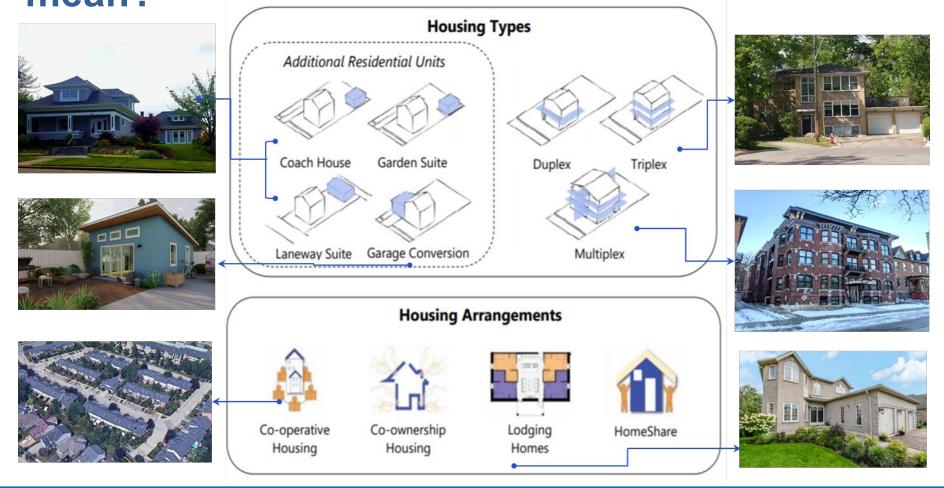








What does "increasing housing choices" mean?



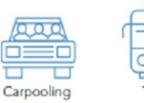




What are Sustainable Modes?











5.4

Source: Peel Long Range Transportation Plan, 2019:





How will we support a healthy, active and resilient city?

CLIMATE CHANGE RESILIENCE WATER: PROTECTION & CONNECTION

Healthy Green System







How will we protect and build on the city's cultural assets and community infrastructure?



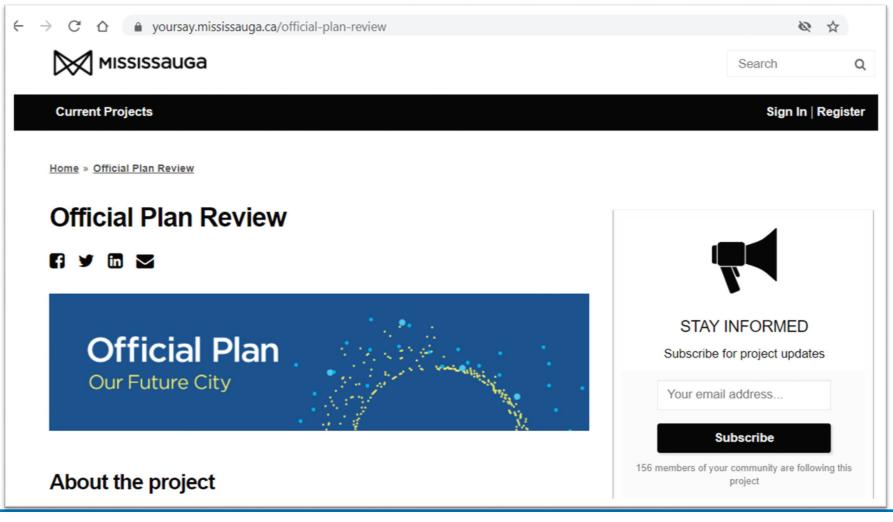
APPROPRIATE COMMUNITY INFRASTRUCTURE







For more information ...





5.4

Official Plan



What are your priorities for our future city?





Thank you.

Contact:

Sharleen Bayovo, RPP Planner, Official Plan Review

sharleen.bayovo@mississauga.ca

For more information and to follow the MOP Review:

https://yoursay.mississauga.ca/official-plan-review



Mississauga AAC Work Plan Updates

2021 Work Plan Items

Meeting Date: February 8, 2021

Item: Accessibility Challenges during COVID Benchmarking

Department: Accessibility Staff/HR

- DIRECTION TO STAFF: Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive is discussion regarding the accessibility challenges faced during the COVID pandemic. In Progress.
- DIRECTION TO STAFF: Accessibility staff to provide a response pertaining to the City of Mississauga's approach to impact on accessible employment during the pandemic. In Progress.
- DIRECTION TO STAFF: Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive discussion regarding the accessibility challenges faced during COVID-19 pandemic. In Progress.

Item: City Web Content Accessibility Guidelines

Department: Communications

• City's Web content Accessibility Guidelines (WCAG) Strategy. Accessible City Website; Accessible Web Content. In progress.

Item: City Recruitment Strategy

Department: HR and Accessibility

• Investigate a potential partnership with the Mississauga Board of Trade and the Ontario Chamber of Commerce regarding joining the Discovery Ability Network program and to report to back to General Committee. DUE early 2021 - check status

Item: Peel Public Health

Department: Legislative Services

• DIRECTION TO STAFF: Clerk's staff to follow up on the request to have Peel Public Health make a similar presentation to the one presented at the November 19, 2020 Region of Peel Accessibility Advisory at a future AAC meeting.

Meeting Date: March 22, 2021

Item: E-Scooters and Other Business

Department: Transportation & Works (Matthew Sweet)

• DIRECTION TO STAFF: To advise if their pilot project can include signage at the entrance of trails that do not permit the use of e-scooters. To be advised.

• DIRECTION TO STAFF: Dan Sadler, Supervisor, Accessibility to schedule a high-level accessibility review on outdoor eating spaces for an upcoming Facility Accessibility Design Subcommittee meeting. In progress.

Item: Mobility Devices on MiWay buses, Transit training overview, Bus Stop Design/placement review

Department: MiWay

Bus Review - focus on sound system and seat layout:

- Internal & External Announcements: All buses verbally and visually announce each upcoming bus stop inside the bus. Stop information is also displayed visually on digital display signs onboard the bus. Prior to customers boarding, each approaching bus will announce externally the route name, number and direction.
- Priority Seating: Priority seats at the front of the bus are reserved for people of all ages with mobility issues and other disabilities. All passengers are expected to respect the priority seating area, and vacate these seats for passengers who need them.

Bus Stop/Design - AAC interested in way to provide advanced notice or improve visibility of person with disabilities for MiWay drivers.

- MiWay continues to introduce stops across the network ensuring clear visibility of the stop and the passengers inside. Lighting at the stop is also reviewed at an ongoing basis to ensure safety and security for all our customers.
- At this time, no indicator has been developed to identify someone with a disability as the bus is approaching.

Documentation & Website

- MiWay's website has undergone several revisions/upgrades over the last few years. Inaccessible content has been removed; site is more user friendly.
- New website implemented in 2018.
- A further refresh was conducted in 2021 based on user feedback

2020 Work Plan Items

Meeting Date: September 21, 2020

Department: Accessibility staff

• DIRECTION: Staff to include a COVID-19 section and to send out a digital copy of the AAC manual to all AAC members.

Department: Parking

• To include accessible on-street parking, to know the locations and how they are determined implemented on resident/business request basis, seek Councillor's support, Corporate Report and/or Traffic By-Law amendment is required to implement.

- New accessible parking signage that is installed or replaced to include the City's general 311 line. 311 and TTY telephone number to P&D instruction signs in our municipal parking lots and garages
- Create a social media campaign to be included in a future report to General Committee regarding Accessible parking Signage. Parking staff not aware of a requirement for social media campaign.

WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILI

Meeting Date	Work Plan Item
February 8, 2021	Accessibility Challenges during COVID Benchmarking

City Web Content Accessibility Guidelines

City Recruitment Strategy

Peel Public Health

March 22, 2021

E-Scooters and Other Business

date unknown

Mobility Devices on MiWay buses *Transit training overview * Bus Stop Design/placement review

TY ADVISORY COMMITTEE

Department/Contact

Accessibility Staff/ HR

Communications

HR and Accessibility

Legislative Services

Transportation & Works (Matthew Sweet)

MiWay

2021

Description/Status Update

1. **DIRECTION TO STAFF**: Accessibility staff to schedule a meeting with the Members of the Acessibility Advisory Committee to conduct a deep dive is discussion regarding the accessibility challenges faced during the COVID pandemic.

2. **DIRECTION TO STAFF**: Accessibility staff to provide a response pertaining to the City of Mississauga's approach to impact on accessible employment during the pandemic.

3. DIRECTION TO STAFF: Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive discussion regarding the accessibility challenges faced during COVID-19 pandemic.

City's Web content Accessibility Guidelines (WCAG) Strategy : Accessible City Website; Accessible Web Content

Investigate a potential partnership with the Mississauga Board of Trade and the Ontario Chamber of Commerce regarding joining the Discovery Ability Network program and to report to back to General Committee

DIRECTION TO STAFF: Clerk's staff to follow up on the request to have Peel Public Health make a similar presentation to the one presented at the November 19, 2020 Region of Peel Accessibility Advisory at a future AAC meeting.

1. **DIRECTION TO STAFF**: To advise if their pilot project can include signage at the entrance of trails that do not permit the use of e-scooters.

2. **DIRECTION TO STAFF**: Dan Sadler, Supervisor, Accessibility to schedule a high-level accessibility review on outdoor eating spaces for an upcoming Facility Accessibility Design Subcommittee meeting.

TBD

 * Bus Review - focus on sound system and seat layout
 * Bus Stop/Design
 - AAC interested in way to provide advanced notice or improve visibility of person with disabilities for MiWay drivers
 * Documentation & Website

Resolution #/Agenda Item	Status
AAC-0001-2021	In Progress
AAC-0001-2021	In Progress
	In Progress

In progress - due for Feb 2021 - obtain update

DUE early 2021 - check status

AAC-0011-2021

To be advised

To be reviewed

1- Internal & External Announcements: All buses verbally and visually announce each upcoming bus stop inside the bus. Stop information is also displayed visually on digital display signs onboard the bus. Prior to customers boarding, each approaching bus will announce externally the route name, number and direction. **Priority Seating: Priority seats** at the front of the bus are reserved for people of all ages with mobility issues and other disabilities. All passengers are expected to respect the priority seating area, and vacate these seats for passengers who need them.

2- MiWay continues to introduce stops across the network ensuring clear visibility of the stop and the passengers inside. Lighting at the stop is also reviewed at an ongoing basis to ensure safety and security for all our customers. At this time, no indicator has been developed to identify someone with a disability as the bus is approaching.

3- MiWay's website has undergone several revisions/upgrades over the last few years. Inaccessible content has been removed; site is more user friendly. New website implemented in 2018. A further refresh was conducted in 2021 based on user feedback.

WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISORY COM

Meeting Date	Work Plan Item	Department/Contact
September 21, 2020	WORK Plan item	Accessibility staff
		Parking
		Parking
		Parks
September 23, 2020		Accessibility staff

Annual Status Accessibility staff Update to the Multi-Year Accessibility Plan * including MiWay National AcessAbility Accessibility StART Week (NAAW)

Bus Review

MiWay

Video Relay Service Parking

MITTEE

2020

Description/Status Update

Resolution #/Agenda Item

DIRECTION: Staff to include a COVID-19 section and to send out a digital copy of the AAC manual to all AAC members.

To include accessible on-street parking, to know the locations and how they are determined

New accessible parking signage that AAC-0002-2020 is installed or replaced to include the City's general 311 line.

Create a social media campaign to AA be included in a future report to General Committee regarding Accessible parking Signage

AAC-0002-2020

DIRECTION TO STAFF: Follow up with Residents about interlocking stones causing damage to wheelchairs.

Corporate Report - Annual Status Update

Organizing event

Bus Review - focus on sound system and seat layout

DIRECTION TO STAFF: Furthr investigate a VRS (Video Relay Service) for the deaf and hard of hearing community to possibility be included in the future development of accessible parking signs

Status

implemented on resident/business request basis, seek Councillor's support, Corporate Report and/or Traffic By-Law amendment is required to implement

311 and TTY telephone number to P&D instruction signs in our municipal parking lots and garages

Parking staff not aware of a requirement for social media campaign in progress - annually Spring/Summer

In progress -

Postponed due to COVID

Present at a future AAC or ATS Meeting

Update Required

WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISORY COMMIT

Meeting Date	Work Plan Item	Department/Contact
	Smart Cities Initiative	IT
September 23, 2019	Accessible Materials and Services	Library
June 28, 2021	FADS - Mississauga Official Plan Review	Planning

ITEE

2019

Description/Status Update

Resolution #/Agenda Item

Smart Cities Learning Lab

DIRECTION TO STAFF: Provide

Library Accessible Matrials and Services to Councillor Saito's office to be included in the Councillor's E-Newsletter

DIRECTION TO STAFF:

Accessibility staff to follow up with the Mississauga Official Plan Review Planners and have them report back to a future AAC Meeting with an accessibility focus

Status

Update by AAC Staff

postponed due to COVID review in 2021/2022

Update required- not implemented

In process

WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY

Meeting Date	Work Plan Item
September 20, 2021	
•	Changing lanes
	Ready, Willing and Able 2020 Workforce Diversity and Inclusion Survey Results
November 8, 2021	
	Election Accessibility Plan
	Provincial Compliance Report Elevator Renewal and Accessibility Project

ADVISORY COMMITTEE

Department/Contact

Transportation Planning

HR

Strategic Initiatives

Clerks

Accessibility staff F&PM

WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISOR'

Meeting Date	Work Plan Item	Department/Contact
September 27, 2021	Carmen Corbasson	Sonali Mazmanian - Capital Design & Construction

Y COMMITTEE

Description/Status Update

Resolution #/Agenda Item

Status	Update by AAC Staff

WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

			2021
Meeting Date	Work Plan Item	Department/Contact	Description/Status Update
May 6, 2019	Smart Cities Initiativ	e IT/Smart Cities	 That staff provide an update on the feasibility of installing a charging station for mobility devices at the City of Mississauga's Celebration Square to be implemented during the National Access Awareness Week. That staff report back on installing charging stations for mobility devices and be referred to the Facility Accessibility Design Subcommittee to review further recommendations.
	Accessible Parks: Beach Mats and Trails	Parks and Forestry (Parks)	To achieve year round use of parks and trails for people with disabilities

NationalStaff Accessibility ResourceAccessAbility WeekTeam (StART)(NAAW)

Downtown StrategyPlanningDowntownT & WMovement Plan

Other and Updates Accessibility

February 24, 2020 Promotional Awareness Subcommittee provided a 2019 wrap-up and discussed ideas for 2020 and 2021

Presented at the November 9, 2020 AAC Meeting

September 21, 2020 - Rick Hansen Foundation Accessibility Certification Program: Emailed the Ontario Complimentary Ratings External Review Committee Appication to the Committee in July 2020

Resolution #/Agenda Iten	n Status
AAC-0014-2019	July 3, 2019 - General Committee - Smart City Master Plan was endorsed by Members of Council at the meeting. (AAC-0014-2019)

AAC-0032-2019

Completed - June 19, 2019 -Accessible Beach Mats presented to FADS on May 27, 2019 Completed

AAC-0010-2020

Completed

Completed



Facility Accessibility Design Subcommittee

of the Mississauga Accessibility Advisory Committee

Date: Time: Location:	June 28, 2021 1:30 PM Online Video Conference	
Members	Clement Lowe	Citizen Member (Chair)

Carol-Ann Chafe Steven Viera Asim Zaidi Naz Husain Citizen Member (Chai Citizen Member Citizen Member Citizen Member ex-officio

Staff Present

Dan Sadler, Supervisor Accessibility Janette Campbell, Accessibility Specialist Taghreed Alz, Accessibility Coordinator - Intern Amina Menkad, Planner Sharleen Bayovo, Planner Randy Jamieson, Project manager Parks Program Michael Ferreira, Project Leader Sr. Capital Projects Amr Merdan, Urban Designer Virginia Kalapaca, Project Leader, Park Development Martha Cameron, Legislative Coordinator Dayna Obaseki, Legislative Coordinator

1. CALL TO ORDER - 1:32 PM

2. ITEMS FOR CONSIDERATION

2.1 Port Credit West Harbour Parks

- Randy Jamieson, Project Manager Parks Program
- Ian Dance, Dillon Consulting
- Shahrzad Nezafati, Dillon Consulting

Mr. Jamieson and consultants from Dillon Consulting presented on the Port Credit West Harbour Parks design proposal. The Subcommittee Members provided their comments in regards to accessibility concerns with ramps, location of waste receptacles, seating areas, and accessible washroom facilities.

RECOMMENDATION

- 1. That the presentation regarding Port Credit West Habour Parks to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that Dillon Consulting and the City are undertaking with respect to the Port Credit West Harbour Parks.

Received (C. Chafe)

2.2 Mississauga Official Plan Review

- Amina Menkad, Planner
- Sharlene Bayovo, Planner

Ms. Menkad presented an overview of the Mississauga Official Plan ten-year review, which is inclusive of transportation, environmental and cultural assets as well as community infrastructure.

The Subcommittee expressed the need for increased housing choices with low environmental impact. Subcommittee Members discussed the accessibility impact of increased secondary housing units, which may cause crowding on sidewalks and roadways, increased garbage receptacles and how it will impede snow removal.

Naz Husain, Citizen Member (ex-officio) suggested an Accessibility forum for the City of Mississauga and Region of Peel to discuss overcrowded housing concerns.

Clement Lowe, Chair expressed concern with increased development around Square One and the impact on traffic congestion.

DIRECTION: Accessibility Staff to follow up with the Mississauga Official Plan Review Planners and have them report back to a future AAC meeting with an accessibility focus.

RECOMMENDATION

- 1. That the presentation regarding Mississauga Official Plan Review to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that the City is undertaking with respect to the review of the Mississauga Official Plan.
- 3. That the Mississauga Official Plan Review be presented to a future Accessibility Advisory Committee meeting in 2022 for further review.

Received (C. Chafe)

2.3 Malton Community Hub

• Michael Ferreira, Project Leader Sr. Capital Projects

Michael Ferreira, Project Leader Sr. Capital Projects presented on the Malton Community Hub by providing an overview of the renovations to the interior and exterior of the building. Mr. Ferreira stated that the renovations include the replacement of the front entrance doors with double sliding entry doors, and a gentle rise ramp leading to the front entrance, as well as an accessible customer service station with wheelchair access point. Other renovations include an accessible kitchen, barrier free washrooms with turning radius and guardrail support requirements on both first and second floor washrooms, open spaces and generous walkways, textile changes to distinguish entryways, a universal washroom with shower, change table and call button are available to the public.

Subcommittee Members commended staff on the Malton Community Hub accessible renovations and inquired if accessible washrooms and lunchroom would be available in the employee area. Subcommittee Members also requested that elevators have sight and sound features.

RECOMMENDATION

- 1. That the presentation regarding Malton Community Hub to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that The City are undertaking with respect to the renovations to the Malton Community Hub.

Received (C. Chafe)

- 2.4 Living Arts Centre Entrance Renovation
 - Dan Sadler, Supervisor Accessibility

Dan Sadler, Supervisor Accessibility provided an update on the Living Arts Entrance renovation and advised the Subcommittee that all entry doors would be replaced with double sliding doors, exit signs will be installed, interior vestibule doors will be removed, and improvements will be made to lighting.

RECOMMENDATION

- 1. That the presentation regarding the Living Arts Centre Entrance Renovation to the Facility Accessibility Design Subcommittee on June 28, 2021, be received.
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives that The City are undertaking with respect to the Living Arts Centre Entrance Renovation.

Received (C. Chafe)

3. PROJECT UPDATES - Nil

4. DATE OF NEXT MEETING

September 27, 2021 - Location to be determined

5. ADJOURNMENT - 3:37 P.M.