City of Mississauga

Agenda



AccessibilityAdvisory Committee

Date: February 6, 2023

Time: 2:00 PM

Location: Online Video Conference

Members

Councillor Matt Mahoney Ward 8
Councillor Martin Reid Ward 9

Naz HusainCitizen Member (Chair)Carol-Ann ChafeCitizen Member (Vice-Chair)Asim ZaidiCitizen Member (Vice-Chair)

Mary Daniel Citizen Member
Clement Lowe Citizen Member
Amanda Ramkishun Citizen Member
Theodore Walker Robinson Citizen Member
Steven Viera Citizen Member
Alfie Smith Stakeholder Member
Sally Wall Stakeholder Member

Participate Virtually and/or via Telephone

Advance registration is required to attend, participate and/or make a comment in the virtual meeting. Questions for Public Question Period are required to be provided to Clerk's staff at least 24 hours in an advance of the meeting. Any materials you wish to show the Committee during your presentation must be provided as an attachment to the email. Links to cloud services will not be accepted. Comments submitted will be considered as public information and entered into public record. Please note the Accessibility Advisory Committee will not be streamed or video posted afterwards.

To register, please email <u>martha.cameron@mississauga.ca</u> and for Residents without access to the internet via computer, smartphone or tablet, can register by calling Martha Cameron at 905-615-3200 ext. 5438 **no later than Thursday, February 2, 2023 before 4:00 PM**. You will be provided with directions on how to participate from Clerks' staff.

Contact

Martha Cameron, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5438 Email martha.cameron@mississauga.ca

Find it Online

http://www.mississauga.ca/portal/cityhall/accessibilityadvisory

Staff Accessibility Resource Team (StART)

Alana Tyers, Manager Service Development, MiWay

Amina Menkad, Planner, Official Plan Review

Amr Merdan, Urban Designer, Urban Design

Andrew Noble, Manager, Recreation - Golf and Arenas

Anthony Frigo, Building Plans Examiner, Building

Brad Jakubowski, Landscape Technologist

Amy Camara, Communications Advisor, Employee Communications and Events

Cate Chasse, Supervisor Library Customer Experience

Cyrus Hiranandani, Traffic Signals Technician, Traffic Signals

Dan Sadler, Accessibility Supervisor, Asset Management and Accessibility

David DeForest, Corporate Policy Consultant

Jamie Ferguson, Manager Parks Services, Parks Services

Janette Campbell, Chair, Accessibility Planning and Compliance

Julie Phan, Digital Coordinator, Website Operations

Mattea Turco, Active Transportation Coordinator

Michael Foley, Manager, Mobile Licensing Enforcement

Monika Kennedy, e-Commerce Specialist, Digital Services

Robyn Heibert, Emergency Management Specialist, Emergency Management

Shazia Kalia, Senior Buyer, Materiel Management - External

Stefan Szczepanski, Manager, Parks Development

Swetha Gadwal, Project Leader Senior Capital Projects, Capital Project Management

Taghreed Alz, Accessibility Specialist

Uzma Shakir, Strategic Leader Diversity & Inclusion

Virginia Kalapaca, Project Leader Landscape Architect, Parks Program Delivery

Wesley Booker, Legal Counsel Labour and Employment, Legal Services

Zainab Abbasi, Planner Culture

Martha Cameron, Legislative Coordinator, Legislative Services

1. CALL TO ORDER

2. INDIGENOUS LAND STATEMENT

"We acknowledge the lands which constitute the present-day City of Mississauga as being part of the Treaty and Traditional Territory of the Mississaugas of the Credit First Nation, The Haudenosaunee Confederacy the Huron-Wendat and Wyandotte Nations. We recognize these peoples and their ancestors as peoples who inhabited these lands since time immemorial. The City of Mississauga is home to many global Indigenous Peoples.

As a municipality, the City of Mississauga is actively working towards reconciliation by confronting our past and our present, providing space for Indigenous peoples within their territory, to recognize and uphold their Treaty Rights and to support Indigenous Peoples. We formally recognize the Anishinaabe origins of our name and continue to make Mississauga a safe space for all Indigenous peoples."

- 3. APPROVAL OF AGENDA
- 4. DECLARATION OF CONFLICT OF INTEREST
- 5. MINUTES OF PREVIOUS MEETING
- 5.1 Draft Accessibility Advisory Committee Minutes 2023 01 16
- 6. DEPUTATIONS
- 6.1 MiWay's 2022 Annual Accessibility Plan

Alana Tyers, Manager Service Development to present on the MiWay 2022 Annual Accessibility Plan

6.2 2022 Accessibility Annual Status Update

Dan Sadler, Supervisor Accessibility to present on the 2022 Accessibility Annual Status Update

7. PUBLIC QUESTION PERIOD - 15 Minute Limit

Public Comments: Advance registration is required to participate and/or to make comments in the virtual public meeting. Any member of the public interested in speaking to an item listed on the agenda must register by calling 905-615-3200 ext. 5438 or by emailing martha.cameron@mississauga.ca by Thursday, February 2, 2023 before 4:00 PM.

Pursuant to Section 58 of the Council Procedure By-law 0044-2022, as amended:

Accessibility Advisory Committee may grant permission to a member of the public to ask a question of the Committee, with the following provisions:

1. Questions may be submitted to the Clerk at least 24 hours prior to the meeting;

- 2. A person is limited to two (2) questions and must pertain specific item on the current agenda and the speaker will state which item the question is related to:
- 3. The total public question period time is 15 minutes maximum and shall not be extended by the Chair; and
- 4. Any response not provided at the meeting will be provided in the format of written response.

8. CONSENT AGENDA

9. MATTERS TO BE CONSIDERED

9.1 Accessibility for Ontarians with Disabilities Act Update

Accessibility Staff will provide a brief verbal update with respect to the *Accessibility For Ontarians with Disabilities Act* (AODA).

9.2 Region of Peel Accessibility Advisory Committee Update

Councillor Mahoney, Carol-Ann Chafe, Vice-Chair and Mary Daniel, Citizen Member and Members of the Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

- 9.3 Accessibility Advisory Committee (AAC) Work Plan
- 10. SUBCOMMITTEE REPORTS
- 10.1 Facility Accessibility Design Subcommittee Report 2023 01 23
- 11. INFORMATION ITEMS
- 12. OTHER BUSINESS
- 13. DATE OF NEXT MEETING

FADS - FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE

Monday, February 27, 2023 at 1:30pm

Via virtual online Conference

AAC - ACCESSIBILITY ADVISORY COMMITTEE

Monday, April 17, 2023 at 2pm

TBA

14. ADJOURNMENT

Minutes

Accessibility Advisory Committee

Date: January 16, 2023

Time: 2:04 PM

Location: Online Video Conference

Members Present Councillor Matt Mahoney Ward 8

Councillor Martin Reid Ward 9

Naz Husain
Citizen Member (Chair)
Carol-Ann Chafe
Citizen Member (Vice-Chair)
Asim Zaidi
Citizen Member (Vice-Chair)

Amanda Ramkishun

Clement Lowe

Mary Daniel

Steven Viera

Teneshia Samuel

Alfie Smith

Sally Wall

Citizen Member

Citizen Member

Citizen Member

Citizen Member

Stakeholder Member

Stakeholder Member

Staff Present

Dan Sadler, Supervisor Accessibility
Janette Campbell, Accessibility Specialist
Taghreed Alz, Accessibility Specialist
Martha Cameron, Legislative Coordinator

1. CALL TO ORDER - 2:04 PM

Introduce Councillor Reid to the Committee

Chair, requested everyone present at the meeting introduce themselves.

2. INDIGENOUS LAND STATEMENT

"We acknowledge the lands which constitute the present-day City of Mississauga as being part of the Treaty and Traditional Territory of the Mississaugas of the Credit First Nation, The Haudenosaunee Confederacy the Huron-Wendat and Wyandotte Nations. We recognize these peoples and their ancestors as peoples who inhabited these lands since time immemorial. The City of Mississauga is home to many global Indigenous Peoples.

As a municipality, the City of Mississauga is actively working towards reconciliation by confronting our past and our present, providing space for Indigenous peoples within their territory, to recognize and uphold their Treaty Rights and to support Indigenous Peoples. We formally recognize the Anishinaabe origins of our name and continue to make Mississauga a safe space for all Indigenous peoples."

3. APPROVAL OF AGENDA

Approved as amended (A. Zaidi)

Amended to introduce Councillor Reid under Other Business

4. <u>DECLARATION OF CONFLICT OF INTEREST</u>

5. MINUTES OF PREVIOUS MEETING

5.1 Accessibility Advisory Committee DRAFT Minutes – 2022 06 14

Approved (S. Viera)

6. <u>DEPUTATIONS</u>

6.1 Jim Tovey Lakeview Conservation Area Update Public Realm Design

Bryana McLaughlin, Senior Coordinator, Capital Projects, Credit Valley Conservation Authority to present

Bryana McLaughlin, Senior Coordinator, Capital Projects, Credit Valley Conservation Authority presented to the Committee and discussed the following accessible aspects of the project:

- · anti-slip strip locations, trail grades, surfaces and materials;
- entrances to the park, rest and shaded areas throughout, and coloured bike lanes;
- · accessible access features to the scenic lookouts and amphitheatres;
- the boardwalk and viewing platform safety features, elevation and slope;
- that the project started in 2016 with an anticipated completion by mid 2025.

Committee Members provided the following comments:

- that plant overgrowth and overhang would be maintained to ensure it does not impede accessibility;
- lighting would adhere to FADS standards and guidelines;
- addressed the location of benches and waste bins;
- signage and QR codes;
- parking locations, accessible space and offshoot parking;
- · washroom availability; and
- the provision of dog relieving stations.

Bryana McLaughlin, Senior Coordinator, Capital Projects, Credit Valley Conservation Authority addressed the concern about sufficient parking and washroom facilities and advised that washrooms and parking would be available at Marie Curtis Park with future Lakeview lands having additional facilities and parking.

RECOMMENDATION AAC-0001-2023

Moved By M. Daniel

That the deputation and associated presentation on the Jim Tovey Lakeview Conservation Area Update Public Realm Design to the Accessibility Advisory Committee by Bryana McLaughlin, Senior Coordinator, Capital Projects, Credit Valley Conservation Authority on January 16, 2023, be received for information.

Received

7. PUBLIC QUESTION PERIOD - 15 Minute Limit

No questions were registered by the public.

8. CONSENT AGENDA

9. <u>MATTERS CONSIDERED</u>

9.1 Accessibility for Ontarians with Disabilities Act Update

Accessibility Staff will provide a brief verbal update with respect to the *Accessibility For Ontarians with Disabilities Act* (AODA).

No updates were provided at this time.

9.2 Region of Peel Accessibility Advisory Committee Update

Councillor Mahoney, Carol-Ann Chafe, Vice-Chair and Mary Daniel, Citizen Member and Members of the Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

Carol-Ann Chafe, Vice Chair discussed the review of the Brightwater Project with the focus on accessible apartments and exterior accessibility.

RECOMMENDATION AAC-0002-2023

Moved By A. Ramkishun

That the verbal update regarding the Region of Peel's Accessibility Advisory Committee provided by Carol-Ann Chafe, Citizen Member and Member of the ROP AAC be received for information.

Received

9.3 Accessibility Advisory Committee (AAC) Work Plan

Dan Sadler, Supervisor Accessibility provided an update to the Committee of the completion of items on the Work Plan with the remaining items for completion being accessible parking at the Vimy Park Memorial Redevelopment; the FADS guidelines review, and an update on E-Scooters from staff to the Committee.

Mr. Sadler advised that he would consult the Committee Members to put together a work plan for next term.

Committee members inquired about resuming site visits for follow up on projects.

RECOMMENDATION AAC-0003-2023

Moved By A. Smith

That the Accessibility Advisory Committee Work Plan be approved as discussed at the January 16, 2023 Accessibility Advisory Committee meeting.

Approved

10. **SUBCOMMITTEE REPORTS - NII**

11. **INFORMATION ITEMS**

11.1 2023 Accessibility Advisory Committee and Facility Accessibility Design Standards meetings dates

RECOMMENDATION AAC-0004-2023

Moved By M. Daniel

That the Memorandum entitled 2023 Accessibility Advisory Committee Meeting Schedule from Martha Cameron, Legislative Coordinator dated November 1, 2022 be received for information.

Received

12. OTHER BUSINESS

Introductions were exchanged with Councillor Reid and the Committee Members.

Direction to staff: To inquire if flowers or a card could be sent on behalf of the Accessibility Advisory Committee in memory of David Onley, Former Lieutenant Governor of Ontario.

13. DATE OF NEXT MEETING

FADS - FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE

Monday, January 23, 2023 at 1:30pm Via Virtual Online ZOOM meeting

AAC - ACCESSIBILITY ADVISORY COMMITTEE

Monday, February 6, 2023 at 2:00 pm Via Virtual Online ZOOM meeting

14. ADJOURNMENT - 3:20 PM

(A. Smith)



2022 Annual Accessibility Plan





On-Street Transit Infrastructure Improvements

Concrete Bus Stop Pads:

- □ 2.4% (78 of 3,238) of stops serviced by MiWay are inaccessible mainly due to the absence of sidewalks (60 of 78 are due to absence of sidewalks).
- Approximately 85 bus stop locations have been completed with passenger landing pads.



Construction Impacts on Transit Infrastructure

Transit Stops Impacted by Hurontario LRT Construction:

- Temporary hard surface bus pads are installed where existing transit stops were disrupted due to Hurontario LRT construction
- Where construction has resulted in lane reductions or lane shifting, preventing transit vehicles from servicing transit stops, temporary platforms have been introduced with accessible ramps
- When construction disrupted bus bays and resulted in terminal closures, temporary landing pad platforms and walkways/ramps were installed to ensure accessible transit service is maintained.



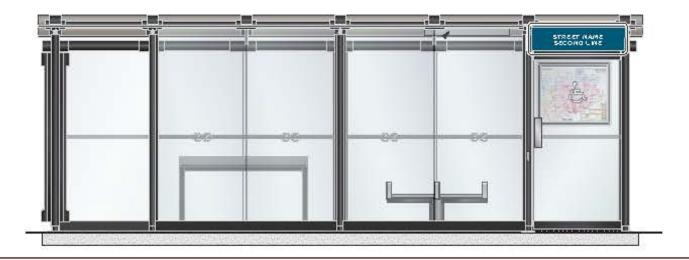






Enhanced Transit Shelters

- ☐ MiWay's new enhanced shelters will be larger than the existing on-street standard shelters (length of the shelters ranging between 8m, 12m and 16m)
- ☐ Will incorporate enclosed heated areas, digital schedule information and wave sensors for enclosed areas and heaters.
- Enhanced shelters were designed to be in compliance with AODA requirements and the City's accessibility guidelines for clear space, reach requirements and viewing heights.









New MiWay Website

MiWay's goal is to be fully compliant with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines version 2.0 level AA.

On-going activities to ensure compliance include:

- Adherence to the City's new design principles which integrates accessibility.
- Adherence to the City's consistent design language in order to make our design language and code more inclusive to users of all abilities.
- All web content is written with a customer focus, plain language and optimized for accessibility to make it easier for screen readers.
- Updated brand guidelines with digital design colours and fonts are in use that adhere to WCAG 2.0 AA standards.



Fleet Improvements

- MiWay's new bus deliveries will include an electric accessibility ramp.
- ☐ The new ramp enables buses to kneel at variable heights, minimizing the slope difference between a low floor ramp and the bus floor.
- ☐ This improvement provides increased stability, and eliminates the varying slopes that are created when ramps are deployed along uneven road surfaces.



Accessible Training

- Accessible customer service continues to be an important module covered in MiWay's New Transit Operator Training Program and Refresher Training Program.
- New follow-up question and answer exercises were launched, focusing more on potential barriers in transit, tips for communication with passengers with visible and non-visible disabilities and how to best provide service to all passengers.
- ☐ The refresher program includes an accessibility module that reviews MiWay's related policies and procedures, the impact of language choices and the transit experience for passengers with non-visible disabilities.



Thank You



Multi-Year Accessibility Plan 2022 Accessibility Annual Status Update

Corporate Services
Facilities & Property Management
Facilities Planning & Accessibility
February 6, 2023



Our community

2022 Accessibility Annual Status Update

- 57% visible minority
- 53% immigrants
- 24% have a disability
- 40 is the median age





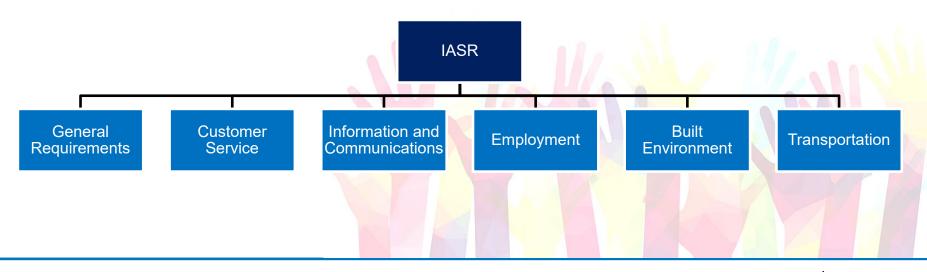
Partnering for success 2022 Accessibility Annual Status Update

- Accessibility Advisory Committee (AAC)
- Staff Accessibility Resource Team (StART)
- Facilities & Property Management –
 Accessibility Planning & Compliance



Integrated Accessibility Standards Regulation

2022 Accessibility Annual Status Update



Multi-Year Accessibility Plan, 2018-2022 2022 Accessibility Annual Status Update

Six key areas of focus:

- General requirements and governance
- Customer Service
- Information and Communications
- Employment
- Transportation
- Public Spaces and Facilities



MYAP progress to date

MYAP section	Number of commitments	Completed by 2022
General requirements	9	9 (100%)
Customer service	6	6 (100%)
Information and	11	10 (91%)
communications		
Employment	9	9 (100%)
Transportation	10	10 (100%)
Design of public spaces	19	19 (100%)
Total	64	63 (98.4%)

General requirements 100% commitments achieved

- ✓ Hosted successful Para Sport and Ontario Summer Games
- ✓ Held in-person accessibility awareness events
- ✓ Partnered with DEEN to exhibit artwork created by adults with cognitive disabilities



DEEN Exhibition at Bradley Museum







Customer service 100% commitments achieved

- ✓ Successfully implemented the 2022 municipal elections accessibility plan
- ✓ Expanded Therapeutic programs to all community centres
- ✓ Launched a campaign to raise awareness of transit accessibility features and encourage customers to consider the needs of others



Information and communications

91% commitments achieved

- ✓ Launched 4 courses on the creation of accessible documents
- ✓ Expanded the use of an accessibility automated website scanner
- ✓ Redesigned the Open Data Hub to enhance accessibility requirements



Employment 100% commitments achieved

- ✓ Continued partnerships with Ready, Willing and Able and the Discover Ability Network
- ✓ Developed tools to ensure inclusive hiring
- ✓ Introduced a checklist to support psychological safety of candidates by preparing them for an interview



Transportation 100% commitments achieved

- ✓ Implemented plans to ensure transit stops remain accessible during construction
- ✓ Introduced "Smart Rider Lite" buses offering accessible boarding and increased stability
- ✓ Improved accessibility with the installation of 85 passenger landing pads



Design of Public Spaces 100% commitments achieved

- ✓ Expanded and improved multi-use trails
- ✓ Introduced enhanced interior signage and wayfinding at the Hazel McCallion Central Library
- ✓ Continued park and playground accessibility enhancements



Playgrounds & parks redevelopments







Thank you

For your continued support and contributions to make a difference!

Dan Sadler, Supervisor Accessibility Planning & Compliance

dan.sadler@mississauga.ca



Mississauga AAC Work Plan

Note that the latest work plan items and updates are listed first. The listed items are those that are in progress and not completed.

2022 Work Plan Items

Meeting Date: May 30, 2022 Item: Vimy Park Redevelopment

• DIRECTION TO STAFF: Staff to work with Transportation and Works to provide accessible parking spaces in front of the cenotaph.

2021 Work Plan Items

Meeting Date: September 20, 2021

Item: Facility Accessibility Design Standards document review

Department: Accessibility staff

 DIRECTION TO STAFF: To address technology at each FADS meeting and to provide members any documentation referring to technology which would be presented. In progress.

Meeting Date: March 22, 2021

Item: E-Scooters and Other Business

Department: Transportation & Works (Matthew Sweet)

- DIRECTION TO STAFF: To advise if their pilot project can include signage at the entrance of trails that do not permit the use of e-scooters. To be advised.
- DIRECTION TO STAFF: Dan Sadler, Supervisor, Accessibility to schedule a high-level accessibility review on outdoor eating spaces for an upcoming Facility Accessibility Design Subcommittee meeting. To be advised.

Minutes



Facility Accessibility Design Subcommittee of the Mississauga Accessibility Advisory Committee

Date: January 23, 2023

Time: 1:32 PM

Location: Online Video Conference

Members Present Clement Lowe Citizen Member (Chair)

Carol-Ann Chafe
Steven Viera
Citizen Member
Asim Zaidi
Citizen Member
Amanda Ramkishun
Citizen Member
Citizen Member
Citizen Member
Citizen Member
Citizen Member
Citizen Member

Naz Husain ex-officio

Staff Present

Dan Sadler, Supervisor Accessibility
Janette Campbell, Accessibility Specialist
Taghreed Alz, Accessibility Specialist
Martha Cameron, Legislative Coordinator
Jordan Wu, Project Leader, Landscape Architect

1. CALL TO ORDER - 1:32 PM

Chair requested that everyone present at the meeting introduced themselves.

2. <u>INDIGENOUS LAND STATEMENT</u>

"We acknowledge the lands which constitute the present-day City of Mississauga as being part of the Treaty and Traditional Territory of the Mississaugas of the Credit First Nation, The Haudenosaunee Confederacy the Huron-Wendat and Wyandotte Nations. We recognize these peoples and their ancestors as peoples who inhabited these lands since time immemorial. The City of Mississauga is home to many global Indigenous Peoples.

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3. <u>ITEMS CONSIDERED</u>

3.1 Paul Coffey Park - Accessibility Presentation

Paul Gardner, Greg Baskin, and Lauren Gibbons of Landscape Plan Ltd., and Rafik Nassif, Architect, Pylons Architecture Inc., discussed the accessible design features for the Paul Coffey Park which addressed of the following:

- playground expansion features to include climbing and ground level elements and engineer wood fibre;
- spray pad features;
- accessible civic plaza with concrete and unit paving; slopes and ramps that would be less than 5%, two 4 m wide pedestrian bridges crossing Mimico Creek that would include handrails and a slope of less than 1%;
- washroom locations and accessible features to include colour contrast, braille on the
 exterior, push button access, accessible sink and change tables, and provision of a
 barrier free stall in male, female and universal washrooms;
- redevelopment of the cricket pitch with accessible pathway connections, accessible bleachers, batting cage and shade structures;
- spacing of benches every 90m; lighting locations;
- location of parking lots and provision of 14 accessible parking spaces, seven Type A and seven Type B with access pad;
- site furnishings would include accessible tables with umbrellas; benches with concrete pad extensions of 1.5 m on the side; and picnic tables that would exceed the FADS 20% minimum requirement;
- surface materials of the redevelopment include; asphalt paving; wood fibre engineered surface and poured in place rubber surfacing for playgrounds; unit paving on concrete base in key areas for pedestrian walkways and civic plaza;
- completion would be fall of 2024

Subcommittee Members requested the following:

- multi-level soap dispensers, hand dryers, urinals and water closets;
- additional accessible parking spaces;
- braille signage on doors;
- maintenance of foliage and trees over pathways;
- · implementation of QR codes;
- potential to have a sensory garden;
- increase accessible space at tables for picnic area;
- parking for electric vehicles and wheelchairs as well as charging ports;
- bike lane delineation.

RECOMMENDATION FADS-0001-2023

Moved By M. Daniel

That the deputation and presentation by Jordan Wu, Project Leader, Landscape Architect on Paul Coffey Park - Accessibility Presentation to the Facility Accessibility Design Subcommittee on January 23, 2023, be received for information.

Received

4. **PROJECT UPDATES**

4.1 Facility Accessibility Design Standards update

Dan Sadler, Supervisor Accessibility to provide a verbal update

Dan Sadler, Accessibility Supervisor provided the Subcommittee with an update to the FADS guideline updates and informed the Subcommittee that staff are currently focusing on outdoor requirements which would include a parking and loading zone pilot project. Mr. Sadler advised the Subcommittee that they would be looking at Type C parking spaces which would be Courtesy/Limited Mobility and Caregiver usage, however cautioned the Subcommittee that these spaces would not be enforceable.

Mr. Sadler informed the Subcommittee that the new guidelines would be brought to FADS in May or June for review and feedback and would be brought to Council once approved.

Mr. Sadler further advised the Subcommittee that QR codes would be addressed when Controls and Systems are reviewed and that they would look at bookmarking the Guidelines for ease of use.

5. <u>DATE OF NEXT MEETING</u>

February 27, 2023 at 1:30 PM

Via virtual online conference

6. <u>ADJOURNMENT</u> - 2:45 PM

(C. Chafe)

