
Accessibility Advisory Committee

Date: November 9, 2020
Time: 2:00 PM
Location: Online Video Conference

Members

Councillor Matt Mahoney	Ward 8
Councillor Pat Saito	Ward 9
Naz Husain	Citizen Member (Chair)
Carol-Ann Chafe	Citizen Member (Vice-Chair)
Asim Zaidi	Citizen Member (Vice-Chair)
Emily Daigle	Citizen Member
Rabia Khedr	Citizen Member
Clement Lowe	Citizen Member
Steven Viera	Citizen Member
Anita Binder	Stakeholder Member
Alfie Smith	Stakeholder Member
Sally Wall	Stakeholder Member

Participate Virtually

Any member of the public interested in speaking to an item listed on the agenda may register at dayna.obaseki@mississauga.ca or call 905-615-3200 ext. 5425 by November 5, 2020 before 4:00 P.M.

Please note the Accessibility Advisory Committee will not be streamed or video posted afterwards. If you are interested in attending the meeting virtually, please contact dayna.obaseki@mississauga.ca or call 905-615-3200 ext. 5425 by November 5, 2020 before 4:00 P.M. in order to join the meeting.

Contact

Dayna Obaseki, Legislative Coordinator, Legislative Services
905-615-3200 ext. 5425
Email dayna.obaseki@mississauga.ca

Find it Online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

Staff Accessibility Resource Team (StART)

Abraham Binder, Emergency Management Specialist, Emergency Management
Alana Tyers, Manager Service Development, MiWay
Amr Merda, Urban Designer, Development & Design
Anthony Frigo, Building Plans Examiner, Building
Cathy Onorato, Learning & Organizational Development Consultant, Human Resources
Daniela Paraschiv, Manager Asset Management, Accessibility and Energy
Dan Sadler, Accessibility Supervisor, Asset Management & Accessibility
Dayna Obaseki, Legislative Coordinator, Legislative Services
Ihor Witowych, Manager Transit Operations – Employees, MiWay
Ingrid-Keuper-Dalton, Community Development Coordinator, Library Services
Jamal Hosein, e-Commerce Specialist, Information Technology
Jamie Ferguson, Manager Parks Services, Parks & Forestry
Jennifer Cowan, Accessibility Specialist, Asset Management & Accessibility
Kimberly Hicks, Senior Communications Advisor, Strategic Communications
Lorena Smith, Community Development Coordinator Older Adults, Recreation
Matthew Sweet, Manager Active Transportation, Transportation & Works
Megan Palmateer, Digital Content Consultant (NC), Strategic Communications
Michael Foley, Manager Mobile Licensing, Enforcement
Pam Shanks, Corporate Policies Analyst, Corporate Performance & Innovation
Robyn Heibert, Emergency Management Specialist, Emergency Management
Sergio Hernaiz, Project Leader Senior Capital Projects, Capital Design & Construction
Shazia Kalia, Senior Buyer Materiel Management
Stefan Szczepanski, Manager Parks Development, Parks & Forestry
Virginia Kalapaca, Project Leader Landscape Architect, Parks & Forestry
Wesley Booker, Legal Counsel Labour & Employment, Legal Services
Yousef Malic-Elhereich, Traffic Signals Technician, Transportation & Works
Zainab Abassi, Planner, Culture

1. **CALL TO ORDER**

2. **APPROVAL OF AGENDA**

3. **DECLARATION OF CONFLICT OF INTEREST**

4. **MINUTES OF PREVIOUS MEETING**

4.1. Accessibility Advisory Committee DRAFT Minutes – September 21, 2020

5. **DEPUTATIONS**

5.1. Lisa Kelly, Program Manager, Ontario Chamber of Commerce to present on the Discover Ability Network

5.2. Alex Legrain, Project Leader, Transportation Planning and Mojan Jianfar, Project Lead, Planner, City Planning Strategies to present on the Downtown Movement Plan

6. **PUBLIC QUESTION PERIOD - 15 Minute Limit**

Public Comments: Any member of the public interested in speaking to an item listed on the agenda may register at dayna.obaseki@mississauga.ca or call 905-615-3200 ext. 5425 by November 5, 2020 before 4:00 P.M.

Pursuant to Section 42 of the Council Procedure By-law 0139-2013, as amended:

Accessibility Advisory Committee may grant permission to a member of the public to ask a question of Accessibility Advisory Committee, with the following provisions:

1. The question must pertain to a specific item on the current agenda and the speaker will state which item the question is related to.
2. A person asking a question shall limit any background explanation to two (2) statements, followed by the question.
3. The total speaking time shall be five (5) minutes maximum, per speaker.

7. **MATTERS TO BE CONSIDERED**

7.1. Accessibility for Ontarians with Disabilities Act Update

Accessibility Staff will provide a brief verbal update with respect to the *Accessibility For Ontarians with Disabilities Act* (AODA).

7.2. Region of Peel Accessibility Advisory Committee Update

Councillor Mahoney, Naz Husain and/or Carol-Ann Chafe, Citizen Members and Members of the Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

7.3. Treat Accessibly Update Memo

7.4. Accessibility Advisory Committee (AAC) Work Plan

8. **SUBCOMMITTEE REPORTS**

8.1. Facility Accessibility Design Subcommittee Report – September 28, 2020

RECOMMENDATION

1. That the presentation regarding Burnhamthorpe Community Centre Accessibility Review to the Facility Accessibility Design Subcommittee on September 28, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to the Burnhamthorpe Community Centre Accessibility Review.

RECOMMENDATION

1. That the presentation regarding Central Library Renovations to the Facility Accessibility Design Subcommittee on September 28, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to the Central Library Renovations.

RECOMMENDATION

1. That the presentation regarding the COVID-19 Corporate Pillar Recover Plan to the Facility Accessibility Design Subcommittee on September 28, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to the COVID-19 Corporate Pillar Recover Plan.

8.2. Accessible Transportation Subcommittee Report - October 19, 2020 (Related to Item 9.1)

RECOMMENDATION

That Emily Daigle be appointed Chair of the Accessible Transportation Subcommittee for the term ending November 14, 2022 or until a successor is appointed.

RECOMMENDATION

1. That the deputation by David Lepofsky, Chair, AODA Alliance regarding E-Scooters to the Accessible Transportation Subcommittee on October 19, 2020, be received;
2. That the Accessible Transportation Subcommittee recommends that shared e-scooter systems be banned in The City of Mississauga.

RECOMMENDATION

1. That the presentation regarding Mississauga's Approach to Micromobility and E-Scooters to the Accessible Transportation Subcommittee on October 19, 2020, be received;
2. That subject to the comments on the presentation, the Accessible Transportation Subcommittee recommends a ban on shared E-Scooters;
3. That the Accessible Transportation Subcommittee recommends that the interim by-law contains strict restrictions on where privately owned electric scooters can be operated including no allowance on sidewalks, roadways and transit systems.

RECOMMENDATION

1. That the presentation regarding Pedestrian Master Plan to the Accessible Transportation Subcommittee on October 19, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to Pedestrian Master Plan.

9. INFORMATION ITEMS

- 9.1. Mississauga's Approach to Micromobility and E-scooters (Related to Item 8.2)
- 9.2. Accessibility Advisory Committee and Facility Accessibility Design Subcommittee 2021 Meeting Dates

10. OTHER BUSINESS

11. DATE OF NEXT MEETING

AAC – ACCESSIBILITY ADVISORY COMMITTEE

Monday, January 18, 2021 at 2PM

Online Video Conference **OR** Hearing Room, Civic Centre – 2nd Floor

300 City Centre Drive

Mississauga, ON L5B 3C1

FADS – FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE

Monday, January 25, 2021 at 1:30PM

Online Video Conference **OR** Committee Room A, Civic Centre – 2nd Floor

300 City Centre Drive

Mississauga, ON L5B 3C1

12. ADJOURNMENT

Accessibility Advisory Committee

Date: September 21, 2020
Time: 2:00 PM
Location: Online Video Conference

Members Present	Councillor Matt Mahoney	Ward 8
	Councillor Pat Saito	Ward 9
	Naz Husain	Citizen Member (Chair)
	Carol-Ann Chafe	Citizen Member (Vice-Chair)
	Asim Zaidi	Citizen Member (Vice-Chair)
	Rabia Khedr	Citizen Member
	Clement Lowe	Citizen Member
	Anita Binder	Stakeholder Member
	Alfie Smith	Stakeholder Member
	Sally Wall	Stakeholder Member

Members Absent	Emily Daigle	Citizen Member
	Steven Viera	Citizen Member

STAFF PRESENT

Camille McKay, Manager, Parking Enforcement
Alana Tyers, Manager, Service Development
Amr Merdan, Urban Designer
Anthea Foyer, Planner Culture
Bryan Sparks, Communications Advisor
Cyrus Hiranandani, Traffic Signals Technician
Daniela Paraschiv, Manager, Asset Management, Accessibility and Energy Management
Nadia Dawe, Manager, Transit Operations
Pamela Shanks, Corporate Policy Consultant
Shazia Kalia, Senior Buyer
Wesley Booker, Legal Counsel Labour and Employment
Virginia Kalapaca, Project Leader, Landscape Architect
Dan Sadler, Supervisor, Accessibility
Jennifer Cowan, Accessibility Specialist
Dayna Obaseki, Legislative Coordinator
Allyson D'Ovidio, Legislative Coordinator
Sacha Smith, Manager and Deputy Clerk, Legislative Services
Ted Siu, Communications Specialist

1. CALL TO ORDER

Carol-Ann, Vice-Chair chaired the September 21, 2020 AAC meeting and called the meeting to order at 2:02 PM.

Dayna Obaseki, Legislative Coordinator provided a preamble regarding how virtual Accessibility Advisory Committee meetings will be conducted.

2. APPROVAL OF AGENDA

That the order of the September 21, 2020 Accessibility Advisory Committee Agenda be amended to have Item 7.1 before the Deputations listed on the agenda.

Approved, as amended (R. Khedr)

3. DECLARATION OF CONFLICT OF INTEREST - Nil.**4. MINUTES OF PREVIOUS MEETING****4.1 Accessibility Advisory Committee DRAFT Minutes – December 2, 2019**

Approved (A. Binder)

Note: The meeting order was amended. Item 4.1 was followed by Item 7.1 and then back to Item 5: Deputations. The minutes below reflect the order of the agenda.

5. DEPUTATIONS**5.1 Treat Accessibly**

Rich Padulo, Founder, Treat Accessibly presented on an Accessible Halloween. Treat Accessibly is an established grass-roots national movement by displaying a bright orange sign indicating that the resident(s) of that household will be handing out Halloween treats from an accessible area near their home, such as the foot of the driveway or the sidewalk. This year's (2020) program will be coupled with the new social distancing practices. The program is to ensure a safe and inclusive Halloween for all by advocating for a curbside trick or treating. Treat Accessibly's focus is on creating awareness by providing tips on making your homes accessible and providing homeowners the option to either print or pick up free lawn signs at their local Home Depots or participating Re/MAX to display that they will be participating in the curbside Halloween program. Treat Accessibly has pre-existing support from a number Ontario Ministers, other municipal governments as well as a variety of community organizations.

Members of the Committee applauded the initiative. Carol-Ann Chafe, Acting Chair inquired if service animals were considered in the program. Mr. Padulo responded by noting that the program outlines homeowners are advised to keep their own pets inside their homes to ensure they are not obstructing service animals.

Councillor Mahoney requested that staff benchmark with other municipalities regarding the program and endorsement.

DIRECTION to staff to determine the feasibility of drafting a Corporate Report to General Committee and/or to report back on the program and to benchmark with other municipalities regarding endorsement.

RECOMMENDATION AAC-0001-2020

Moved By N. Husain

1. That the deputation and associated presentation by Rich Padulo regarding Treat Accessibly be received for information.
2. That the Accessibility Advisory Committee are in support of Treat Accessibly and having accessible and inclusive Halloweens.

Received

6. PUBLIC QUESTION PERIOD - 15 Minute Limit

No members of the public registered to speak.

7. MATTERS TO BE CONSIDERED

7.1 Accessible Parking Signage

Camille McKay, Manager, Parking Enforcement spoke to this item noting the AAC's previous request to add an enforcement telephone number to accessible parking signage and is seeking further direction on the matter.

Members of the Committee spoke to the matter and noted the importance of having a telephone number on accessible parking signage on public and private properties. Sally Wall, Citizen Member noted that 311 is not an accessible telephone line for the hearing impaired as TTY is required. Ms. McKay responded by noting that the current signage meets all the regulation requirements and suggested an alternate method through a social media campaign to create more awareness.

Councillor Saito requested that any future new installations or replacements of accessible parking signage should include the City of Mississauga's 311 telephone number.

RECOMMENDATION AAC-0002-2020

Moved By Councillor P. Saito

1. That the Accessibility Advisory Committee recommends that when any new Accessible Parking Signage is being installed or being replaced that Accessible Parking Signage include the City's General 311 line.
2. That staff create a social media campaign to be included in a future report to General Committee regarding Accessible Parking Signage.

Carried

7.2 Accessibility for Ontarians with Disabilities Act Update

No update was provided.

7.3 Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member provided a brief verbal update regarding the Region of Peel Accessibility Advisory Committee. She highlighted Transhelp's increased ridership and community involvement during the pandemic. She also noted she participated in screen reader testing for the Transhelp's website.

RECOMMENDATION AAC-0003-2020

Moved By S. Wall

That the verbal update provided by Naz Husain, Citizen Member and ROP AAC Member regarding the Region of Peel Accessibility Advisory Committee Update be received for information.

Received

7.4 Accessibility Advisory Committee (AAC) Work Plan

Dan Sadler, Accessibility Supervisor presented the new AAC Work Plan. Mr. Sadler referred to the facilitated session that took place in November 2019 that involved the members focusing on the City's accessibility successes and the improvement areas. He noted the deferred items due to the impact of COVID-19 and outlined the overall format and structure of the work plan.

Members of the Committee spoke to the matter and raised the following questions regarding the other services areas and projects impacted by COVID-19. Jennifer Cowan, Accessibility Specialist responded by nothing that the Corporate Services Recovery Plan will be presented at the upcoming Facility Accessibility Design Subcommittee.

RECOMMENDATION AAC-0004-2020

Moved By A. Smith

That the presented Accessibility Advisory Committee Work Plan be approved as discussed at the September 21, 2020 Accessibility Advisory Committee meeting.

Approved

7.5 AAC Manual

Dan Sadler, Accessibility Supervisor spoke to this item by noting the AAC Manual correlated with the committee orientation that took place at the beginning of the new Term of Council. The manual identifies the purpose and mandate of the Committee, outlines the associated legislations, the deliverables, the roles and responsibilities, member conduct and representation, subcommittees, StART (Staff Accessibility Resource Team) and accessibility at the City.

DIRECTION to staff to include a COVID-19 section and to send out a digital copy of the AAC Manual to all the AAC Members.

RECOMMENDATION AAC-0005-2020

Moved By C. Lowe

That the AAC Manual be received for information.

Received

8. **SUBCOMMITTEE REPORTS**

8.1 Promotional Awareness Subcommittee Report – February 24, 2020

RECOMMENDATION AAC-0006-2020

Moved By A. Zaidi

That the deputation by Jennifer Cowan, Accessibility Specialist regarding 2019 National AccessAbility Week (NAAW) Wrap-up to the Promotional Awareness Subcommittee on February 24, 2020, be received.

Received

RECOMMENDATION AAC-0007-2020

Moved By A. Zaidi

1. That the brainstorming session facilitated by Jennifer Cowan, Accessibility Specialist regarding the 2020 and 2021 National AccessAbility Week (NAAW) to the Promotional Awareness Subcommittee on February 24, 2020, be received;

2. That subject to the comments provided during the brainstorming session, the Promotional Awareness Subcommittee is satisfied with the initiatives the City is undertaking with respect to the 2020 and 2021 National AccessAbility Week (NAAW).

Received

9. **INFORMATION ITEMS**

9.1 **Rick Hansen Foundation - Accessibility Certification Program (Verbal)**

Dan Sadler, Accessibility Supervisor spoke to this item noting that Rick Hansen Foundation (RHF) was offering a complimentary assessment to help organizations better understand their current level of accessibility and provide ways on how to improve accessibility at their facilities. The RHF is offering an Ontario Rating system with these assessments. The City of Mississauga opted out of the first round of applications to provide external organizations the opportunity to increase their accessibility. The City has the Facility Accessibility Design Subcommittee and standards that help ensure accessibility is considered on a number of levels during project implementation. The City will reconsider applying for the second round of assessments by the RHF. During the pandemic, AAC Members received an email with the opportunity to apply to join the RHF Accessibility Certification External Review Committee.

Members of the Committee spoke to the matter and raised the following questions and comments;

- Inquired about the qualifications for the consultants conducting these assessments;
- Inquired about inclusive design; and
- Inquired who is responsible if the standards are not met.

Mr. Sadler responded to the questions from the Members of the Committee.

RECOMMENDATION AAC-0008-2020

Moved By N. Husain

That the Rick Hansen Foundation - Accessibility Certification Program be received for information.

Received

10. **OTHER BUSINESS**

Rabia Khedr, Citizen Member noted Accessibility Standards Canada is launching a public consultation focusing on the priorities for accessibility standards, engagement and research. Ms. Khedr also noted the establishment and her membership on the COVID-19 Disability Advisory Group (CDAG). The CDAG will advise the Honourable Carla Qualtrough, Minister

of Employment, Workforce Development and Disability Inclusion on persons with disabilities experiencing issues, challenges, systemic gaps and providing strategies and steps to be taken during this pandemic crisis.

11. DATE OF NEXT MEETING

Facility Accessibility Design Subcommittee

- Monday, September 28, 2020 at 1:30 PM, Online Video Conference

Accessibility Advisory Committee

- Monday, November 9, 2020 at 2:00 PM, Online Video Conference

12. ADJOURNMENT

3:46 PM (R. Khedr)

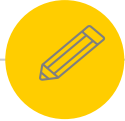
Discover Ability Network

The benefits of being an inclusive employer

Lisa Kelly, Program Manager

lisakelly@occ.ca





Talent Shortage

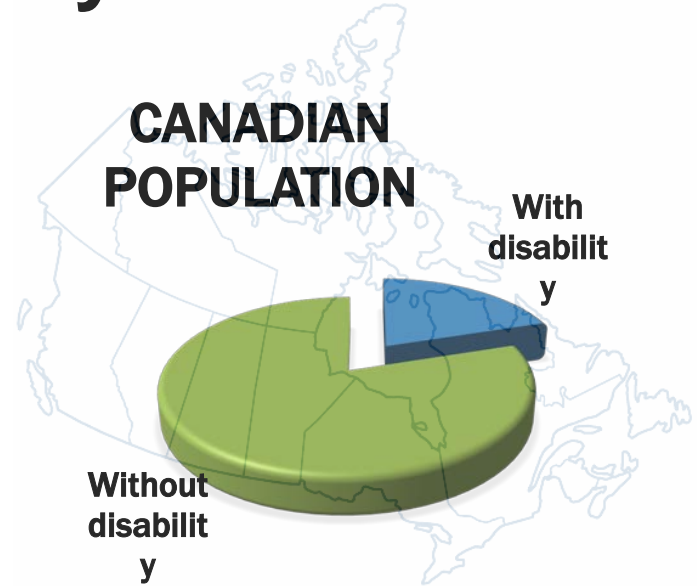
For over 100 years, the Ontario Chamber of Commerce (OCC) has been indispensable partner of business in Ontario, with 135 member chambers of commerce and boards of trade representing 60,000 members .

Discover Ability is a business opportunity to help unlock the full potential of our member organizations.

- 75% SMEs in Ontario told the OCC their # 1 barrier issue is finding talent
- Skills shortages are limiting business growth, development and innovation
- People with disabilities represent an untapped talent pool that can help fuel innovative growth and a measured return on investment

Canadians with a disability: numbers

- 20% of Canadians¹
 - Pain, flexibility and mobility 29.3%¹
 - Mental health – 20%²
 - 29% visible / 71% non-visible³
- 6.2M Canadians¹
- Fast-growing and largest diversity group





The facts

77% of small businesses who have hired people with disabilities said they met or exceeded expectations¹



Positive overall effect

Having inclusive business practices makes companies more productive and profitable¹



Costs

60% accommodations cost nothing. 93% of accommodations are a 1x cost of less than \$500²



Capacity

The Discover Ability Network can assist you with training, finding talent and support

What is the Discover Ability Network?



Job matching platform

connects **business** to job seekers with disabilities to meet business and workforce needs



Free training

on disability, inclusive recruiting, disclosure, accommodations in workplace and building an inclusive workplace

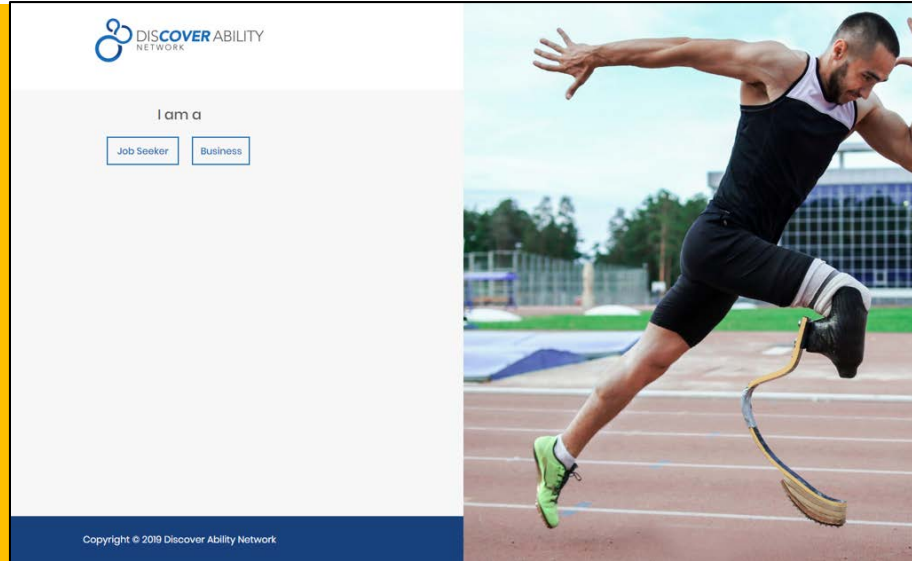


Networking

events that connect employers to job seekers, to build disability confidence.

www.discoverability.network

The *Discover* Ability Network connects business to qualified talent with a disability and free resources at no charge





Learn more

Visit <https://discoverability.network/> for more information. For training, contact Lisa Kelly at lisakelly@occ.ca | 416-886-1779



@HireAbilityNow



@HireAbilityNow



www.linkedin.com/company/discover-ability-network/

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Downtown Movement Plan – Project Overview and Update

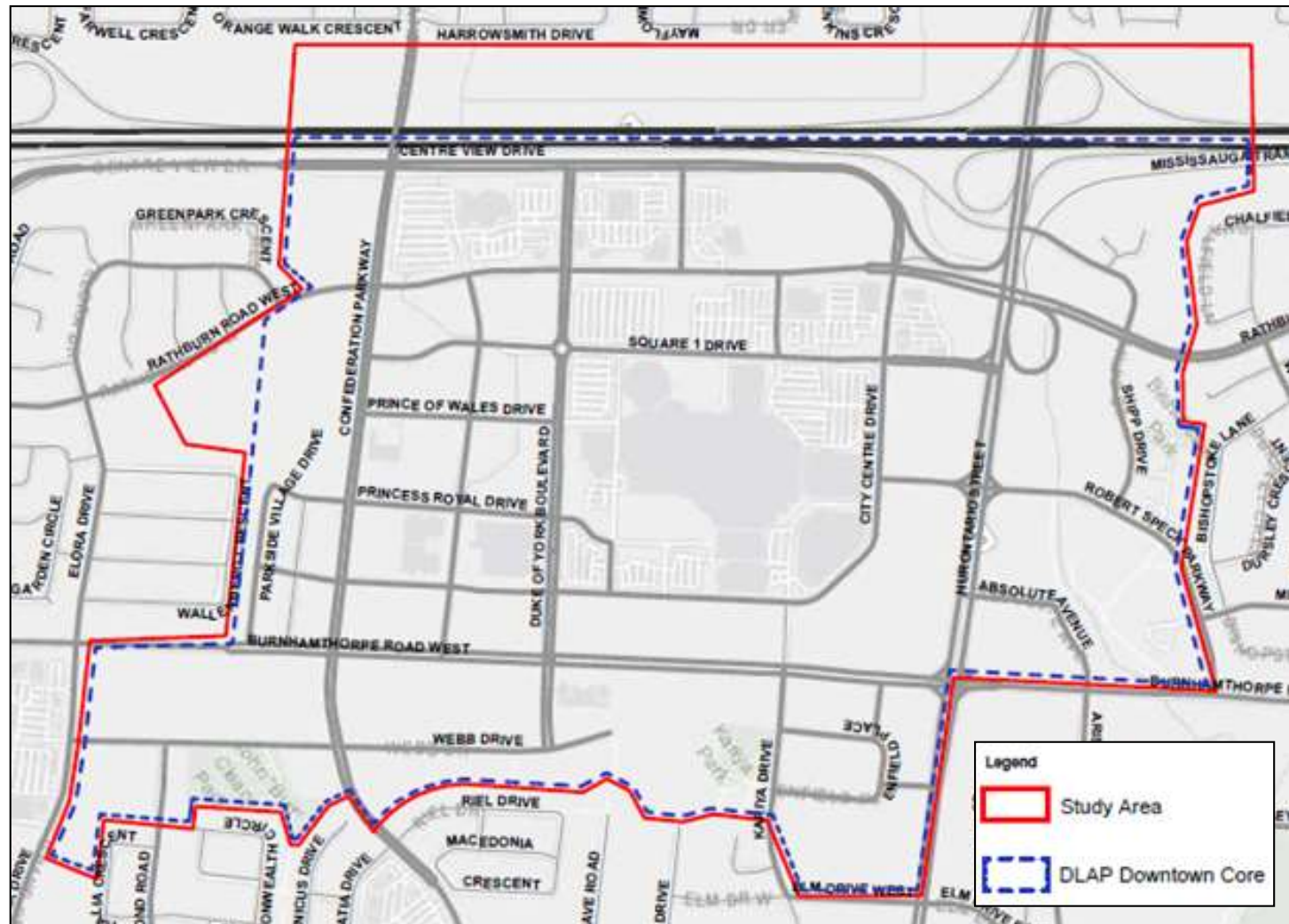
Accessibility Advisory Committee
November 9, 2020

Downtown Movement Plan

- Technical study of the **Downtown Strategy & Action Plan**
- Delivering a multi-modal transportation master plan for the Downtown

How?

- Consolidating / sense-checking previous plans
- Developing a suite of transportation options
- Going through the Environmental Assessment process to speed up implementation and determine the most effective options for the Downtown



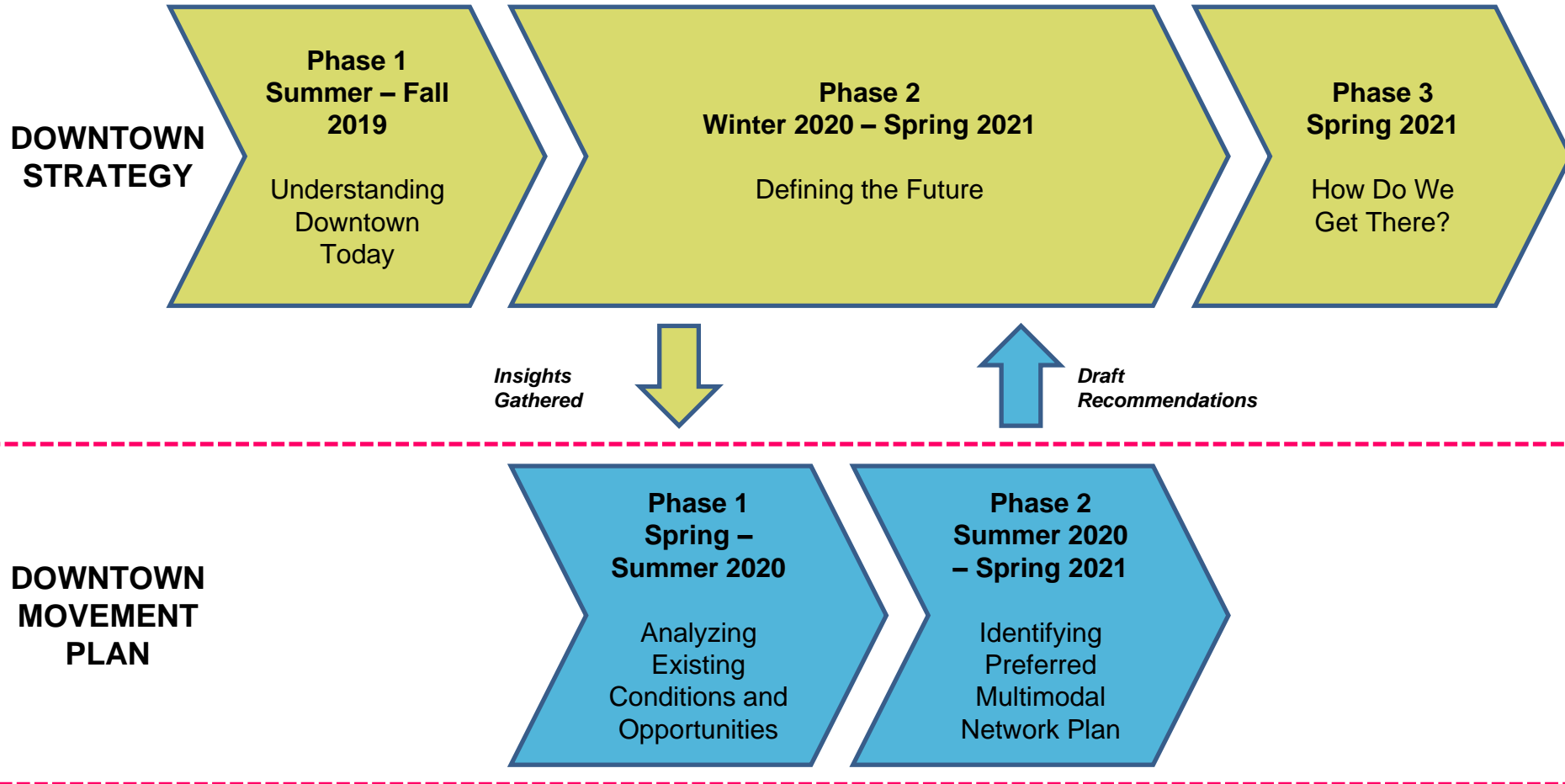
Downtown 21 Master Plan

- Downtown21 Master Plan (2010) outlined a vision to transform the Downtown from suburban to urban
- Identified 6 guiding principles:
 - Parks and Open Spaces
 - Trails and Cycling
 - Transit
 - Urban Design
 - Districts
 - Street Character

What is the Downtown Strategy and Action Plan?

- Building on the foundation of Downtown21, the **Downtown Strategy** will be a guiding document to ensure we are building a vibrant Downtown
- The Downtown Strategy will:
 - Guide the Downtown's future growth and transformation
 - Identify planning, policy, process, operations, programming and infrastructure improvements
 - Strategically direct efforts and resources to where they will have the most impact

Downtown Movement Plan



Phase 1 Engagement

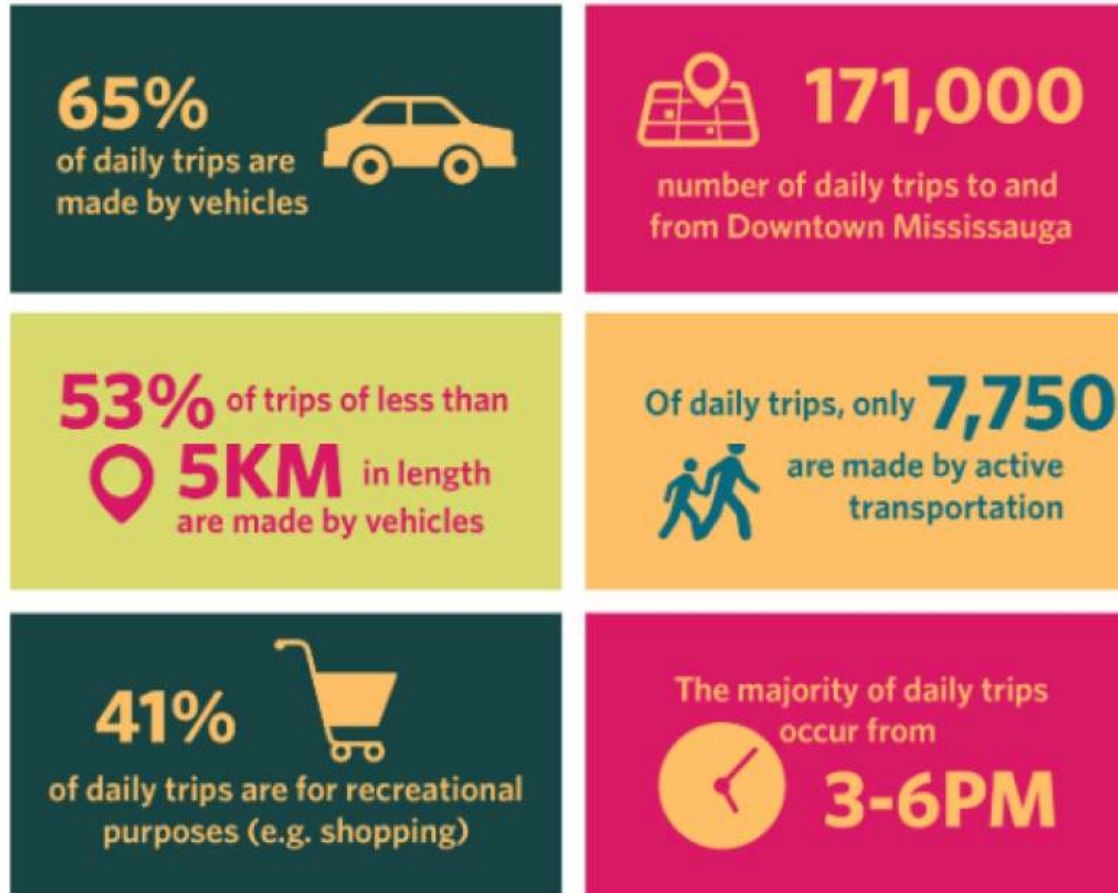
- Multiple approaches:
 - Shared online project webpage – yoursay.mississauga.ca/downtown
 - Mail-out flyers
 - E-newsletter
 - Digital signage
 - Outreach to stakeholders
 - Comments via mail, phone, online, email
 - On-demand meeting

What we heard in Phase 1

Theme	Top 3 Concerns	Top 3 Improvements
Walking	<ul style="list-style-type: none"> • Vehicle speeds • Safety at crossings • Large blocks 	<ul style="list-style-type: none"> • Sidewalks • Green infrastructure • Advanced pedestrian signal timing
Cycling	<ul style="list-style-type: none"> • Conflict with drivers • Lack of cycling paths • Safety 	<ul style="list-style-type: none"> • Buffered bike lane • Protected cycle tracks • Multi-use pathways
Transit	<ul style="list-style-type: none"> • Long wait times • Bus stop location or hard to reach stops • Transfers difficult 	<ul style="list-style-type: none"> • Improved bus shelters • Bus-only lanes • More bus service
Driving	<ul style="list-style-type: none"> • Congestion • Safety • Difficulty making left turns 	<ul style="list-style-type: none"> • Reduced lane width • Reduce number of lanes • Roundabouts

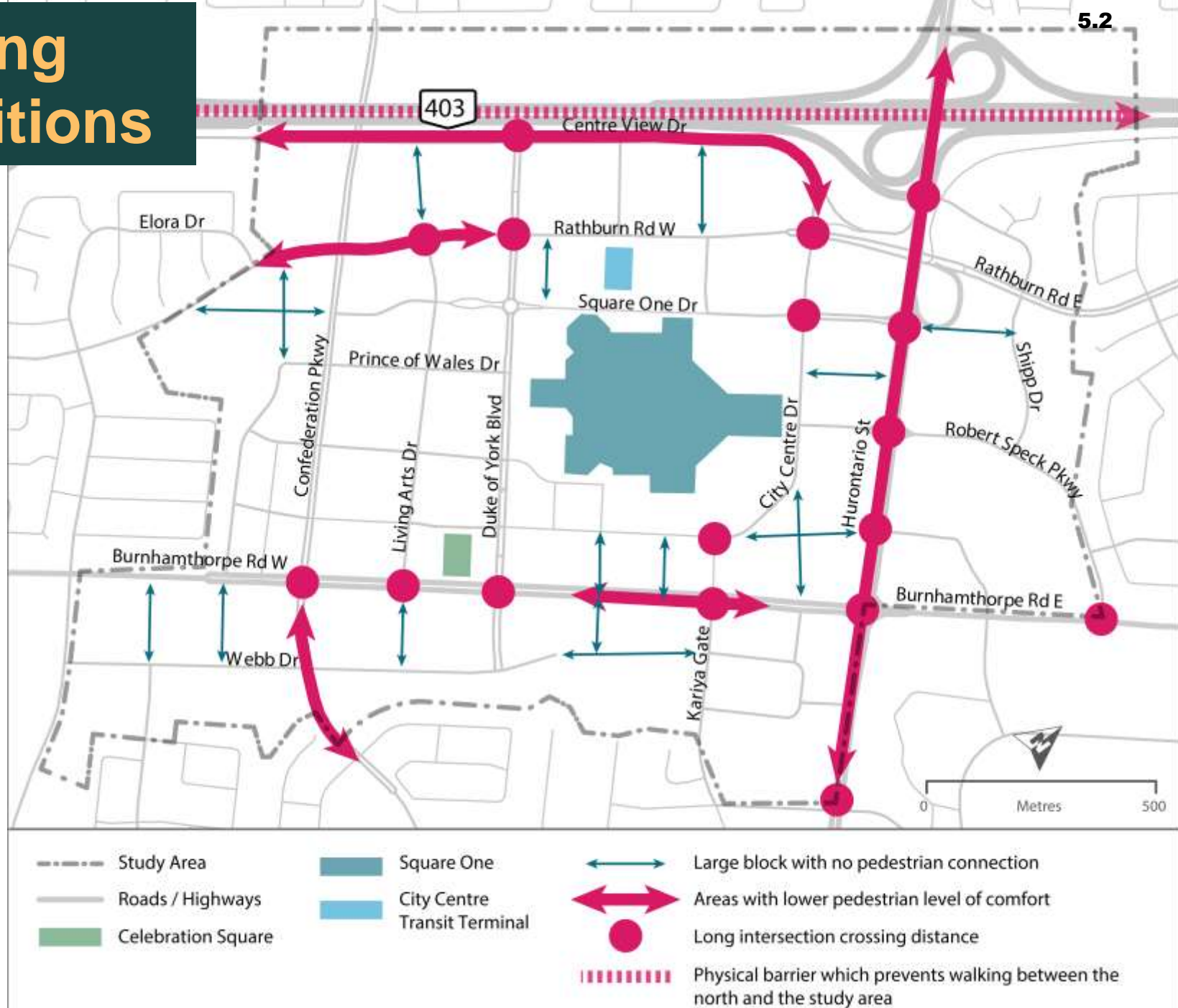
Feel free to offer input or ask a question through the next slides

Existing Transportation Conditions



Source: 2016 TTS Data

5.2

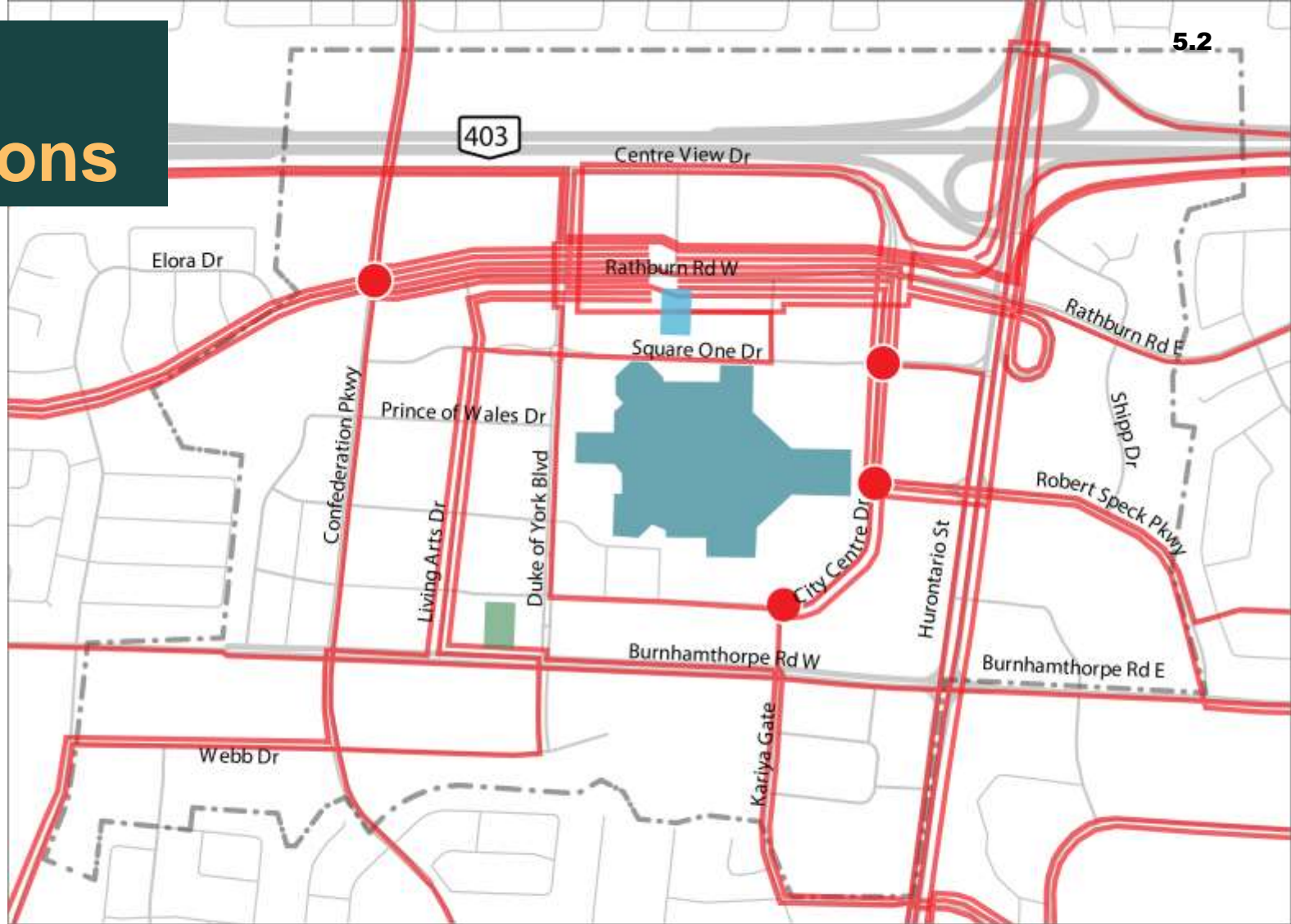


Cycling Conditions



- | | | |
|------------------------------|-------------------------|--|
| --- Study Area | Square One | Long crossing distance |
| — Roads / Highways | Existing Multi-Use Path | Area with lower cyclist level of comfort |
| Celebration Square | Existing Bike Lane | Physical barrier which prevents cycling between the north and the study area |
| City Centre Transit Terminal | Existing Shared Route | |

Transit Conditions



- Study Area
- Roads / Highways
- Celebration Square
- Square One
- City Centre Transit Terminal

- Transit Routes
- Transit delay at intersection during the PM Peak Hour (5-6 PM)



0 Metres 500

Driving Conditions

5.2



--- Study Area

— Roads / Highways

■ Celebration Square

■ Square One

■ City Centre
Transit Terminal



Gaps in road network



Poor intersection operations during
the PM Peak Hour (5-6 PM)



0 Metres 500

TransHelp Usage

- Highest usage between Tuesday and Thursday
- Peaking between 9 AM and 4 PM

Ranking	Address	Number of Pick-Ups / Drop-Offs
1	Square One	14,099
2	90 Burnhamthorpe Road (Mixed-Use)	3,218
3	325 Burnhamthorpe Road (YMCA)	2,182
4	309 Rathburn Road (Cineplex)	967
5	4180 Duke of York (Sheridan College)	790
6	33 City Centre Drive (Medical Clinics)	613
7	301 Burnhamthorpe Road (Library)	492
8	300 City Centre Drive (City Hall)	438
9	151 City Centre Drive (Mixed-Use)	431
10	50 Burnhamthorpe Road (Mixed Use)	280

Problems & Opportunities

Problems

Cars are the first choice for travel

Large land parcels are dedicated to surface parking

Major barriers and gaps in the road network

Transit frequency, access and convenience can be improved

Competition between high volumes of cars and transit.



Opportunities

Encourage the use of transit, cycling, and walking

Create new connections through redevelopment

Build a fine-grid street network for all modes

Improve service, user experience, and first and last mile connections

Focus on road, safety, and efficiency improvements

DMP Next Steps



Next Steps

- Review feedback from the public
- Refine and evaluate alternative solutions
- Evaluate, select and develop preferred solutions
- Present the preferred solution to the Public at Phase 2 Meeting

Thank you

Alex Legrain

Project Lead

Transportation Planning,
Transportation and Works

alex.legrain@mississauga.ca

Mojan Jianfar

Project Lead, Downtown Strategy

Planner, City Planning Strategies

mojan.jianfar@mississauga.ca

Please visit <https://yoursay.mississauga.ca/downtown> for more
information and engagement summaries



City of Mississauga

Memorandum



Date: 2020/10/29

To: Chair and Members of the Accessibility Advisory Committee

From: Dan Sadler, Supervisor, Accessibility Planning and Compliance

Subject: Treat Accessibly

On September 21, 2020, the Accessibility Advisory Committee (AAC) members received a deputation from Rich Padulo, Founder of Treat Accessibly, asking for the AAC to endorse the initiative. The deputation included a presentation outlining the history of the initiative and information on municipalities and organizations endorsing participation in 2020. The AAC received the presentation and requested a memo on the program and to benchmark with other municipalities regarding endorsement.

Background

Treat Accessibly's aim is to encourage residents and their communities to celebrate Halloween in an accessible and inclusive way. The organization provides a number of tips on how to do this including:

- Setting up a trick or treat station in an area outside such as the end of a driveway or garage, eliminating the use of front doors and stairs
- Placing an Accessible Trick or treating sign on outside in advance of Halloween
- Establishing a clear, well lit path to the trick or treat station

Established in 2017, Treat Accessibly grew to over 25,000 homes participating across Canada in 2019. With corporate support from The Home Depot Canada and RE/MAX to distribute free signs across Canada, the number of participating homes is expected to grow to over 200,000 in 2020.

Present Status

On October 19, 2020, the Government of Ontario recommended against traditional door-to-door trick-or-treating in Ottawa, Peel, Toronto and York Region. For individuals living outside of these areas, the province has provided [suggestions](#) on how to celebrate this year. Prior to the province's recommendations, Treat Accessibly was endorsed by the following organizations:

- Government of Ontario
- City of Toronto
- City of Hamilton
- City of Oshawa
- City of St. Catharines
- City of Brampton
- Easter Seals
- Variety Village
- Rick Hansen Foundation
 - In addition to endorsing the initiative, the foundation co-developed five free online Halloween themed activities called Little Big Lessons

Please let me know if you have any questions about the initiative.

Thank you.

Dan Sadler, Supervisor, Accessibility Planning and Compliance

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 2020 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
AAC Work Plan	<ul style="list-style-type: none"> Facilities and Property Management (FPM) Accessibility 	AAC-0004-2020	<p>September 21 2020 – AAC Work Plan presented and approved</p> <p>March 23 2020 – Draft AAC Work Plan to be presented and approved – CANCELLED due to COVID-19</p>
Annual Status Update to the Multi-Year Accessibility Plan <ul style="list-style-type: none"> Corporate report Annual Status Update 	<ul style="list-style-type: none"> FPM Accessibility 		<p>March 23 2020 – CANCELLED due to COVID-19</p> <ul style="list-style-type: none"> Emailed to Committee
MiWay <ul style="list-style-type: none"> Mobility devices on MiWay buses Transit training overview Annual Accessibility Report Bus review Bus stop design/placement review Documentation & website 	<ul style="list-style-type: none"> MiWay 	<p>AAC-0044-2019</p> <p>AAC-0016-2019</p>	<p>March 23 2020 – MiWay Annual Accessibility Report - CANCELLED due to COVID-19</p> <ul style="list-style-type: none"> Emailed to Committee <p>December 2 2019 - Mobility Devices on MiWay Buses Memo</p> <p>May 6 2019 – <u>MiWay Training Video</u></p> <ul style="list-style-type: none"> Presented three (3) videos; Serving with Compassionate, Hidden Disabilities, and People First as stories to help the transit drivers better understand on a personal level <p>TBD – Bus Review – focus on sound system and seat layout</p> <p>TBD – Bus Stop/Design - AAC interested in way to provide advanced notice or improve visibility of person with disabilities for MiWay drivers</p> <p>TBD - Documentation & website</p>

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 2020 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
Smart Cities Initiatives <ul style="list-style-type: none"> Smart City Master Plan Smart Cities Idea Jam Smart Cities Learning Lab 	<ul style="list-style-type: none"> Information Technology Smart Cities 	AAC-0041-2019 AAC-0013-2019 & AAC-0014-2019	November 30, 2019 - Idea Jam July 3, 2019 General Committee - Smart City Master Plan was endorsed by Members of Council at the meeting. May 6 2019 - <u>Master Plan</u> <ol style="list-style-type: none"> That staff provide an update on the feasibility of installing a charging station for mobility devices at the City of Mississauga's Celebration Square to be implemented during the National Access Awareness Week. That staff report back on installing charging stations for mobility devices and be referred to the Facility Accessibility Design Subcommittee to review further recommendations. COMPLETED
Accessible Parking <ul style="list-style-type: none"> Accessible Parking Signage and Enforcement Accessible Parking Strategy 	<ul style="list-style-type: none"> Enforcement Parking 	AAC-0002-2020 AAC-0034-2019	September 21 2020 – <u>Accessible Parking Signage</u> <ol style="list-style-type: none"> That the Accessibility Advisory Committee recommends that when any new Accessible Parking Signage is being installed or being replaced that Accessible Parking Signage include the City's General 311 line. That staff create a social media campaign to be included in a future report to General Committee regarding Accessible Parking Signage. March 23 2020 – Corporate Report on Accessible Signage in response to comments - CANCELLED due to COVID-19 September 23 2019 - <u>Accessible Parking Signage</u> <ol style="list-style-type: none"> That the Accessibility Advisory Committee recommends that an enforcement telephone number be added to all accessible parking signs on all City property.

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 2020 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
			<p>2. That the staff investigate and report back on how to further implement adding an enforcement telephone number to all accessible parking signage on private property within the City of Mississauga</p> <p>TBD - To include accessible on-street parking, to know the locations and how they are determined</p>
Accessible Parks <ul style="list-style-type: none"> Beach Mats Trails 	<ul style="list-style-type: none"> Parks and Forestry (Parks) 	ACC-0032-2019	<p>June 19 2019 – <u>Accessible Beach Mats</u></p> <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on May 27, 2019 <p>COMPLETED</p> <p>TBD - To achieve year-round use of parks and trails for people with disabilities</p>
Accessible Fitness Equipment	<ul style="list-style-type: none"> Recreation Parks 		TBD
National AccessAbility Week (NAAW)	<ul style="list-style-type: none"> Staff Accessibility Resource Team (StART) 		<p>February 24 2020 Promotional Awareness Subcommittee provided a 2019 wrap-up and discussed ideas for 2020 and 2021</p> <p>COMPLETED</p>
Accessibility Events	<ul style="list-style-type: none"> FPM Strategic Communications (Strat. Comm.) Recreation 		TBD
Dog Relief and Drinking Stations	<ul style="list-style-type: none"> Environment – 		TBD

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 2020 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
	Waste Division		
Downtown Strategy	<ul style="list-style-type: none"> Planning T&W 		Scheduled for November 9 2020 AAC Meeting
City's Web Content Accessibility Guidelines (WCAG) Strategy <ul style="list-style-type: none"> Accessible City website Accessible web content 	<ul style="list-style-type: none"> FPM Strat. Comm. 		TBD
Accessible Customer Service Plan	<ul style="list-style-type: none"> FPM Strat. Comm. 		TBD
Public Engagement & Promotion Strategy	<ul style="list-style-type: none"> FPM Strat. Comm. 		TBD
Accessibility Communications Plan	<ul style="list-style-type: none"> Strat. Comm. FPM 		TBD
City Recruitment Strategy	<ul style="list-style-type: none"> Human Resources (HR) 		TBD
External Deputations	<ul style="list-style-type: none"> Public Residents and Companies/ Organizations 	AAC-0001-2020	September 21 2020 - Rich Padulo presented on the Treat Accessibly program. The AAC were in support of Treat Accessibly and having an accessible and inclusive Halloweens.
Other and Updates	<ul style="list-style-type: none"> Accessibility 		September 21, 2020 - Rick Hansen Foundation Accessibility Certification Program <ul style="list-style-type: none"> Emailed the Ontario Complimentary Ratings External Review Committee Application to the Committee in July 2020

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 2020 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
City Accessible Initiatives/Projects	<ul style="list-style-type: none"> All Departments 	<p>AAC-0015-2019</p> <p>AAC-0023-2019</p> <p>ACC-0024-2019</p> <p>AAC-0025-2019</p> <p>AAC-0026-2019</p> <p>AAC-0030-2019</p> <p>AAC-0031-2019</p> <p>AAC-0033-2019</p> <p>AAC-0040-2019</p>	<p>May 6 2019</p> <ul style="list-style-type: none"> Building Services & Operations presented on Council Chambers Handrails Accessible Garden Initiatives <ul style="list-style-type: none"> Ecosource to the Facility Accessibility Design Subcommittee on March 18, 2019. City Centre Transit Terminal Accessibility Upgrades <ul style="list-style-type: none"> WZMH Architects to the Facility Accessibility Design Subcommittee on March 18, 2019. Committee recommended overhead and stand-alone pillar signing be installed at the transit terminal for way-finding purposes. Baker Turner Inc. Pheasant Run Park Expansion <ul style="list-style-type: none"> Presented at the Facility Accessibility Design Subcommittee on March 18, 2019. Civic Centre Great Hall Infill <ul style="list-style-type: none"> Presented at the Facility Accessibility Design Subcommittee on March 18, 2019. Bicycle Bypass Lanes at the Skymark Drive and Explorer Drive Roundabout <ul style="list-style-type: none"> Presented at the Facility Accessibility Design Subcommittee on May 27, 2019. Development of Park 524 and 525 <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on May 27, 2019. Library Community Development presented on Accessibility Services and CELA at the Library LifeCycle Replacement – Lakefront Promenade Park <ul style="list-style-type: none"> Presented to the Facility Accessibility Design Subcommittee on June 24, 2019.

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 2020 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
DIRECTION To Staff	<ul style="list-style-type: none"> All Departments 		<p>September 21 2020 - Staff to determine the feasibility of drafting a Corporate Report to General Committee and/or to report back on the Treat Accessibly program and to benchmark with other municipalities regarding endorsement.</p> <p>September 21 2020 - staff to include a COVID-19 section and to send out a digital copy of the AAC Manual to all the AAC Members.</p>
		AAC-0002-2020	<p>September 21 2020 – Accessible Parking Signage</p> <ul style="list-style-type: none"> Any new Accessible Parking Signage is being installed or being replaced that Accessible Parking Signage include the City's General 311 line. That staff create a social media campaign to be included in a future report to General Committee regarding Accessible Parking Signage.
		AAC-0043-2019	<p>December 2 2019 – The Committee requested to include the City of Mississauga's Accessibility of Ontarians with Disabilities Act Compliance Report to be included in a future Accessibility Advisory Committee agenda.</p> <ul style="list-style-type: none"> Listed on the March 23 2020 AAC Agenda
		AAC-0033-2019	<p>September 23, 2019 – Resident requested Staff to further investigate about interlocking stones on the pavement in certain areas of the City of Mississauga and expressed concern that it causes damage to wheelchairs.</p> <p>September 23, 2019 – To include a brief overview on Accessible Materials and Services offered by the library to be forwarded to Councillor Saito's office to be included in the</p>

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 2020 Accessibility Advisory Committee

WORK PLAN ITEM	RESPONSIBILITY	AAC RECOMMENDATION	STATUS
		AAC-0034-2019	<p>Councillor's E-Newsletter.</p> <p>September 23, 2019 – To further investigate a VRS (video relay service) for the deaf and hard of hearing community to be possibility included in the future development of accessible parking signs.</p>

Facility Accessibility Design Subcommittee of the Mississauga Accessibility Advisory Committee

Date: September 28, 2020
Time: 1:30 PM
Location: Online Video Conference

Members	Clement Lowe	Citizen Member (Chair)
	Carol-Ann Chafe	Citizen Member
	Steven Viera	Citizen Member
	Asim Zaidi	Citizen Member
	Naz Husain	ex-officio

Members Absent	Emily Daigle	Citizen Member
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Staff Present

Milka Zlomislic, Project Leader Senior Capital Projects
Ashima Gulati, Business Analyst
Amr Merdan, Urban Designer
Bryan Sparks, Communications Advisor
Dan Sadler, Accessibility Supervisor
Jennifer Cowan, Accessibility Specialist
Dayna Obaseki, Legislative Coordinator

1. **CALL TO ORDER**

1:31 P.M.

Dayna Obaseki, Legislative Coordinator provided a preamble on how virtual meetings will be conducted.

2. **ITEMS FOR CONSIDERATION**

2.1 **Burnhamthorpe Community Centre Accessibility Review**

Ryan Giuricich, Design Architect, CSP Architects

Saeed Sadeghi, Project Architect, CSP Architects

Milka Zlomislic, Project Leader, Senior Capital Projects, Capital Project Mgmt. Team

Mr. Giuricich and Mr. Sadeghi, CSP Architects presented the Burnhamthorpe Community Centre Accessibility Review. Construction will begin in April 2021 until April 2023. They highlighted the pedestrian pathways, accessible parking and entrances, auto door operators, the change rooms and bathrooms. They further noted the removal of the outdoor arena and the addition of a lap pool and a therapy pool.

Members of the Subcommittee raised the following questions and concerns:

- Inquired about the dimensions pertaining to the rolled curb to and from the parking lot;
- Concerned about the rolled curbs and suggested tactile surfaces as a warning indicator;
- Inquired what type of change table will be available in the bathroom;
- Inquired why the whole building was not being accessibly retrofitted;
- Inquired if programs will be operating out of this space;
- Suggested space be accessible for para-athletic spaces, such as wheelchair basketball and sledge hockey;
- Inquired if the staff washrooms will also be accessible;
- Recommended that automatic doors need to be installed all over the building;
- Inquired if the “staired” seating area could be designed in a way that promotes inclusion of people with various types of disabilities;
- Concerned that the benches do not have arms or back rest;
- Inquired if the multi-purpose room has glass sliding doors; and
- Inquired if the kitchen is accessible.

Mr. Giuricich, Mr. Sadeghi and Ms. Zlomislic responded to the questions and concerns raised by the Subcommittee:

- Dimensions will be provided to the Accessibility Specialist. The rolled curb is for cars to access the drop off section, which is a flat level that leads to the pedestrian pathway.
- Bollards will be installed to protect the pedestrian pathway.
- An adult change table will be installed with the supportive infrastructure.
- The scope of the project only includes renovations in certain parts of the building that focused on the major addition and life cycle replacements.

- Programs will be running and operating out this space.
- The sliding doors in the multi-purpose room have yet to be decided on.
- Currently working towards an accessible kitchen.

RECOMMENDATION

1. That the presentation regarding Burnhamthorpe Community Centre Accessibility Review to the Facility Accessibility Design Subcommittee on September 28, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to the Burnhamthorpe Community Centre Accessibility Review.

2.2 Central Library Transformation

Tyler Sharp, Design Principal, RDHA Architects

Milka Zlomislic, Project Leader, Senior Capital Projects, Capital Project Mgmt. Team

Mr. Sharp presented on the Central Library Transformation. The project design involves a contemporary transformation including an addition on the 4th floor as well as renovations to the existing entry and all five floors of the building. The extent of the work will include: refurbishment and/or replacement of existing mechanical and electrical systems, including new lighting throughout; demolition of numerous interior partitions; relocating departments and program throughout the facility; adding new partition walls and doors throughout; updating all finishes; adding acoustic treatment to various surfaces; addition of new washroom facilities; new millwork items throughout; new furniture throughout; and new library stacks, display and technology at each level.

Members of the Subcommittee raised the following questions and concerns:

- Suggested signage indicating where and which levels have accessible washrooms;
- Inquired if the first floor washrooms will meet the Facility Accessibility Design Standards;
- Inquired if the Facility Accessibility Design Standards will be applied to the interior and exterior; and
- Recommended an automatic door opener on the Lactation Room (Breast Feeding Room).

Mr. Sharp, Ms. Zlomislic and Jennifer Cowan, Accessibility Specialist responded to the questions and concerns raised by the Subcommittee:

- Confirmed that the accessible washrooms on the first floor will be in compliance with the Facility Accessibility Design Standards.
- The Library's complete renovation will not be able to meet the Facility Accessibility Design Standards, however it adheres to the Ontario Building Code. The scope of the project is mainly an interior retrofit.

Naz Husain, ex-officio recommended that staff provide continuous updates as this projects progress.

DIRECTION to staff to provide updates on all project progression. Verbal or communication memos can be provided at subsequent Facility Accessibility Design Subcommittee meetings under a new Agenda section titled “Project Updates”.

RECOMMENDATION

1. That the presentation regarding Central Library Renovations to the Facility Accessibility Design Subcommittee on September 28, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to the Central Library Renovations.

2.3 COVID-19: Corporate Pillar Recovery Plan

Ashima Gulati, Business Analyst, Buildings Recovery Plan

Ms. Gulati presented on the COVID-19 Corporate Pillar Recovery Plan and highlighted the City of Mississauga's focus on response, recovery and rebuilding. She noted the City's plan to restore the Corporation to full operations, keep employees and customers safe and build back better. She spoke to the City's stakeholder engagement and provided a detailed customer experience of when visiting City Hall. Ms. Gulati outlined the City's three (3) priority levels that involved; returning to work, interim temporary solutions and new alternate working arrangements, such as working from home.

Members of the Subcommittee raised the following questions and concerns:

- Inquired if the City has received any out of the norm accessible accommodation requests during the pandemic;
- Inquired if any capital projects have been delayed due to the pandemic;
- Inquired about the screening questions;
- Inquired if those who are visiting City Hall will receive a notification not in the form of an email as not all public members have access to a computer when booking an appointment;
- Inquired about the process and protocol for handling public members who are unable to wear and/or refuse to wear a mask; and
- Suggested accessible masks for lip reading and installing two way voice amplifiers to help with the mumbling associated with wearing masks.

Ms. Gulati and Dayna Obaseki, Legislative Coordinator responded to the questions and concerns raised by the Subcommittee:

- Currently have not received any unique accessible accommodations, however will follow up with staff.

- During Phase One all projects were placed on hold and experienced a delayed, during Phase Two projects in the construction phase resumed, however will also follow up with staff.
- Confirmed the screening questions are the COVID-19 medical health screening questions that are required to be answer prior and on the day of to any scheduled appointment when entering a City Facility.
- When members of the public are scheduling appointments at City Facilities, an email confirmation is usually provided, however this varies by each division. Some departments and divisions will send out a text messages in addition to an email notification. Staff will report back.
- For those who entering a City Facility will be required to answer the screening questions, adhere to physical distancing and wear a mask. However, the by-law states if a member of the public states they are unable to wear a mask due to a medical reason, staff cannot further probe regarding the person's condition and can only ensure that the individual has answered the screening questions appropriately and adheres to physically distancing. All that refuse to wear the mask with no expressed rational will be dealt by the escalation team and potentially security.

DIRECTION to staff to report back on any unique accessible accommodations, any delays on capital projects and the communication notifications departments provide when public members are booking appointments at City Facilities.

RECOMMENDATION

1. That the presentation regarding the COVID-19 Corporate Pillar Recover Plan to the Facility Accessibility Design Subcommittee on September 28, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to the COVID-19 Corporate Pillar Recover Plan.

3. DATE OF NEXT MEETING

- CANCELLED - Monday, October 26, 2020
- Monday, November 16, 2020 at 1:30 PM - Online Video Conference

4. ADJOURNMENT

3:30 P.M.



REPORT

ACCESSIBLE TRANSPORTATION SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

Monday, October 19, 2020 at 1:30PM

Online Video Conference

MEMBERS Present

Emily Daigle, Citizen Member
Steven Viera, Citizen Member
Naz Husain, *ex-officio*

MEMBERS Absent

Carol-Ann Chafe, Citizen Member

Contact:

Dayna Obaseki, Legislative Coordinator
Legislative Services, 905-615-3200 ext. 5425
dayna.obaseki@mississauga.ca

Find it Online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

CALL TO ORDER

Dayna Obaseki, Legislative Coordinator called the meeting to order at 1:33PM in the absence of a Chair and provided a preamble.

APPOINTMENT OF THE CHAIR

Ms. Obaseki, Legislative Coordinator, called for nominations for appointment of the Chair for the Accessible Transportation Subcommittee (ATS).

Steven Viera nominated Emily Daigle and Ms. Daigle accepted the nomination. No further nominations were received. Members of the Committee voted and elected Ms. Daigle to be the Chair of the ATS.

RECOMMENDATION

That Emily Daigle be appointed Chair of the Accessible Transportation Subcommittee for the term ending November 14, 2022 or until a successor is appointed.

Emily Daigle took over as Chair for the remainder of the meeting.

ITEM FOR CONSIDERATION

That the October 19, 2020 Accessible Transportation Agenda be amended to include an added public deputation from David Lepofsky, Chair, AODA Alliance on E-Scooters.

1. E-Scooters

David Lepofsky, Chair, AODA Alliance

Mr. Lepofsky spoke to the E-scooter Provincial Pilot Plan. He expressed his concerns by noting that public electric scooters are safety hazard for children, the aging population and persons with disabilities. He further noted the lack of accountability, the challenges surrounding enforcement and the creation pathway barriers. Mr. Lepofsky requested that the Accessible Transportation Subcommittee draft a motion recommending a ban on e-scooters within the City.

Members of the Subcommittee raised the following questions and concerns:

- Echoed the concerns around safety, accountability, liability and enforcement;
- Inquired which municipalities were taking part in the pilot project;
- Provided examples of incidents of individuals being hit by individuals operating e-scooters;

- Concerned around operating an e-scooter while intoxicated and riding them through crowded spaces; and
- Expressed the need for the City and the Region to be aligned on this matter.

Mr. Lepofsky responded to the questions raised by the subcommittee:

- The City of Ottawa is currently partaking in the pilot project. Montreal intended to participate in the project, however put that initiative on hold. The City of Toronto will be reporting back on a decision at a later date.

RECOMMENDATION

1. That the deputation by David Lepofsky, Chair, AODA Alliance regarding E-Scooters to the Accessible Transportation Subcommittee on October 19, 2020, be received;
2. That the Accessible Transportation Subcommittee recommends that shared e-scooter systems be banned in The City of Mississauga.

2. Mississauga's Approach to Micromobility and E-scooters

Matthew Sweet, Manager, Active Transportation

Mr. Sweet presented on Mississauga's approach to Micromobility and the Provincial E-scooter Pilot Program. The Province has launched a five year pilot program allowing municipalities to opt-in to the program by adopting or by amending local by-laws. He noted the City of Mississauga's Cycling and Transportation Master Plans will require a re-examination to potentially include electric bikes and e-scooters. The City is developing a Micromobility Program that will involve three phases;

- Phase 1 - Visioning and Interim E-scooter Strategy
- Phase 2 - Shared Micromobility Systems Research and Recommendations
- Phase 3 - Shared Micromobility Systems Implementation and Business Plan

The City of Mississauga is currently in phase one addressing the need for an interim by-law as the current City by-law does not explicitly address e-scooters. Mr. Sweet further noted the Provincial Pilot program by outlining the program's focus and regulations. The City will be reporting to General Committee in late 2020 or early 2021 on the City's vision and interim by-law.

Members of the Subcommittee raised the following questions and concerns:

- Inquired further clarification surrounding the purpose of the interim by-law;
- Requested to be kept in the loop and further consulted as the Micromobility Plan continues;
- Concerned about enforcement; and
- Concerned about utilizing the accessible ramps on MiWay buses and the usage in the malls and in mall parking lots.

Mr. Sweet responded to the questions raised by the subcommittee:

- The interim by-law will address the private use of electric scooters and to prevent private companies from setting up a shared e-scooter system.
- Accessibility and MiWay staff are currently participating on the Micromobility Plan to ensure accessibility concerns are being captured and addressed.
- Enforcement will be a challenge, however the first step in enforcement is having a by-law implemented to ensure these concerns can be enforced. Currently the City's by-law contains a gap regarding enforcement surrounding electric scooters.
- Malls are out of the City's enforcement jurisdiction.

RECOMMENDATION

1. That the presentation regarding Mississauga's Approach to Micromobility and E-Scooters to the Accessible Transportation Subcommittee on October 19, 2020, be received;
2. That subject to the comments on the presentation, the Accessible Transportation Subcommittee recommends a ban on shared E-Scooters;
3. That the Accessible Transportation Subcommittee recommends that the interim by-law contains strict restrictions on where privately owned electric scooters can be operated including no allowance on sidewalks, roadways and transit systems.

3. Pedestrian Master Plan

Jacqueline Hunter, Transportation Demand Coordinator, Traffic Planning

Ms. Hunter presented on the Pedestrian Master Plan. The scope of the project entails reviewing the existing pedestrian network, updating pedestrian related policies and programs as well as reviewing and updating pedestrian infrastructure design standards. The goal of the master plan is make walking safer and comfortable, creating accessible and connected sidewalks and trails, encouraging active and healthy lifestyles through walking and to increase walking overall. The project timeline started in December 2019 with an end date for early 2021.

Members of the Subcommittee raised the following questions and concerns:

- Noted the survey was accessible;
- Addressed the missing components pertaining to the survey;
- Suggested shortening the survey;
- Suggested more seating for the aging population;
- Inquired if the term 'Pedestrian' is grouping individuals walking and persons with disabilities that use mobility devices;
- Inquired why the bus lane and curb slopes were not included in the Master Plan; and
- Inquired about construction protocols.

Ms. Hunter and Jen Cowan, Accessibility Specialist responded to the questions raised by the subcommittee:

- Missing Survey components will be forwarded to the Web Team to rectify those technical aspects.
- The term 'Pedestrian' was intended to be inclusive for all individuals that utilizing these paths and trails which include persons with disabilities that use mobility however the option to separate the definition is available.
- The Master Plan focus is on the overall pedestrian network and creating accessible and connected pathways.
- Construction protocols involve putting up signage.

RECOMMENDATION

1. That the presentation regarding Pedestrian Master Plan to the Accessible Transportation Subcommittee on October 19, 2020, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the initiatives the City is undertaking with respect to Pedestrian Master Plan.

DATE OF NEXT MEETING

To be Determined.

Emily Daigle, Chair of ATS requested that MiWay staff come to an Accessible Transportation Subcommittee meeting to address the treatment of persons with disabilities during the COVID-19 Pandemic.

ADJOURNMENT - 3:20PM



E-scooters in Mississauga

Mississauga's Approach to Micromobility and
the Provincial E-scooter Pilot Program

Why Micromobility Systems in Mississauga

- Cycling Master Plan (2018)
 - The City should examine the feasibility of a bike sharing system for Mississauga
- Transportation Master Plan (2019)
 - City should develop a Micromobility policy framework to deal with not just bikes, but electric bikes and electric kick-style scooters (e-scooters)



Micromobility Research to Date

- Bikes, E bikes, and E Scooters: Expanding Mississauga's Transportation Options
 - Information Report and Presentation to General Committee, October 2019
- North American Bike Share Association (NABSA)
 - Conferences and Knowledge Base
- Ontario Traffic Council E-scooter Symposium
 - March 2020



Micromobility Program Development

- 3 Phase Project
- Phase 1: Visioning and Interim E-scooter Strategy - **We are Here**
- Phase 2: Shared Micromobility Systems Research and Recommendations
- Phase 3: Shared Micromobility Systems Implementation and Business Plan



Phase 1: Interim E-scooter Strategy

- Why an interim strategy?
- E-scooters are available for purchase by individuals
- Current bylaws do not explicitly address e-scooters
- The Province of Ontario launched a five-year pilot program allowing e-scooters to operate on roadways
- Municipalities must “opt-in” by adopting / amending local bylaws



Provincial Pilot Program

- What the Provincial Pilot does:
 - Focuses on the vehicle and operator
 - Regulates minimum vehicular safety requirements for e-scooters
 - Regulates minimum safety requirements for anyone riding/operating an e-scooter
 - Requires participating municipalities to remit incident/collision and injury-related data to the province upon request



Provincial Pilot Program

- Vehicle and Safety Requirements:
 - Must be electric
 - No pedals or seat allowed
 - Must have a horn or bell
 - Must have front and back light
 - Must have 2 wheels and brakes
 - Maximum wheel diameter 17 inches
 - Maximum weight 45 kg
 - Maximum power output 500W that can provide a maximum speed of 24 km/h
 - Must be parked in municipally approved parking area(s)



Provincial Pilot Program

- Operator and Safety Requirements:
 - No drugs or alcohol permitted when operating an e-scooter
 - Must be age 16 or older
 - Bicycle helmet required for those under age 18
 - Riders must stand at all times
 - No passengers allowed
 - No cargo may be carried
 - No baskets
 - Not for commercial use



Provincial Pilot Program

- What the Provincial Pilot does not do:
 - Give carte blanche to private companies to operate a shared service in municipalities (Lime, Bird etc)
 - Shared e-scooter service providers cannot operate within a municipality which has not yet adopted a local bylaw
 - Shared systems are the source of concerns such as improper parking, obstruction of public spaces, etc



Provincial Pilot Program

- What the Provincial Pilot does not do:
 - Stipulate where e-scooters must operate within municipalities
 - Local bylaws would stipulate
 - The Traffic Bylaw has definitions for what types of devices / vehicles can operate where within the road right-of-way (ie no bicycles on sidewalk with wheels over 50cm in diameter)



What's Happening Elsewhere

- Ottawa – E-Scooter Pilot enacted for personal use and private shared system providers, administered through a permit system
- Toronto – E-Scooter report sent back to staff for further investigation
- Windsor – E-Scooter report on hold



What's Happening Elsewhere

- Common elements of Ontario municipal initiatives to date (not all have been adopted by Councils):
 - No sidewalk operation permitted
 - Allowed on roads with posted speed limit of 50 km/h or less
 - Allowed on cycling infrastructure (bike lanes, trails)



City Process

- Aiming to report to General Committee in late 2020 / early 2021 on the vision and on an interim bylaw regulating personal use e-scooters
- Content and format of the interim bylaw still to be determined; ie, amendment to existing bylaws or standalone bylaw (Ottawa example)
- Intent: regulate personal use to the extent possible, and prevent private service providers from setting up in the City until the Micromobility project is complete





Thank You

Matthew Sweet

Manager, Active Transportation

City of Mississauga
Memorandum

Date: October 15, 2020

To: Chair and Members of Accessibility Advisory Committee

From: Dayna Obaseki, Legislative Coordinator

Meeting date: November 9, 2020

Subject: **Accessibility Advisory Committee and Facility Accessibility
Design Subcommittee 2021 Meeting Dates**

The 2021 meeting dates for the Accessibility Advisory Committee (AAC) have been scheduled as follows:

- Monday, January 18, 2021
- Monday, March 22, 2021
- Monday, May 17, 2021
- Monday, September 20, 2021
- Monday, November 8, 2021

Unless otherwise advised, all meetings will be held at 2:00 PM via Online Video Conference and/or at the Mississauga Civic Centre, Hearing Room, 2nd Floor, 300 City Centre Drive, Mississauga. Virtual (Online Video Conference) meetings will continue to take place until further noted and pending the current COVID-19 Pandemic.

The 2021 meeting dates for the Facility Accessibility Design Subcommittee (FADS) have been scheduled as follows:

- Monday, January 25, 2021
- Monday, February 22, 2021
- Monday, March 29, 2021
- Monday, April 26, 2021
- Monday, June 28, 2021
- Monday, September 27, 2021
- Monday, October 18, 2021
- Monday, December 6, 2021

Unless otherwise advised, all meetings will be held at 1:30 PM via Online Video Conference and/or at the Mississauga Civic Centre, Committee Room A, 2nd Floor, 300 City Centre Drive, Mississauga. Virtual (Online Video Conference) meetings will continue to take place until further noted and pending the current COVID-19 Pandemic.

Meetings may be cancelled at the call of the Chair due to insufficient agenda items or lack of quorum. Please kindly contact me in advance of the meeting if you will be absent or late so that quorum issues can be anticipated and dealt with accordingly.

For the most up to date Council and Committee dates please visit the Council and Committee Calendar Listings webpage at <http://www.mississauga.ca/portal/cityhall/calendar>

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