

**Facilities & Property Management Division - Security Services**  
**2020 Security Occurrence Reports (SOR's)**

INCIDENT CATEGORIES	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	Ward 8	Ward 9	Ward 10	Ward 11	Buses & Bus Stops	Other	Grand Total
<b>ACCESS</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>
ACCESS	1	0	0	1	0	0	0	0	0	0	0	0	0	2
<b>ACCIDENT</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>20</b>	<b>4</b>	<b>7</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>10</b>	<b>3</b>	<b>54</b>
PERSONAL INJURY	2	0	0	10	0	0	0	0	1	0	0	1	0	14
PROPERTY DAMAGE	0	0	1	6	3	2	0	2	0	0	1	4	0	19
VEHICLE (PERSONAL INJURY)	0	0	0	1	0	0	0	0	0	0	0	1	1	3
VEHICLE (PROPERTY DAMAGE)	0	0	0	3	1	5	1	0	2	0	0	4	2	18
<b>ALARM</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>6</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>15</b>
ALARM	1	0	2	5	2	0	0	0	2	0	1	0	0	13
DURESS	0	0	0	1	1	0	0	0	0	0	0	0	0	2
<b>ASSAULT</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>15</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>37</b>
BODILY	0	0	0	4	2	0	2	0	1	0	0	3	0	12
COMMON	1	0	0	7	2	0	0	0	1	0	0	5	0	16
SEXUAL	0	0	0	1	1	1	0	0	1	0	0	0	0	4
WEAPONS	0	0	0	3	0	0	0	0	0	0	0	2	0	5
<b>COVID-MASK</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>12</b>
COVID-MASK	0	0	0	5	3	0	0	1	1	0	0	2	0	12
<b>DISTURBANCE</b>	<b>114</b>	<b>56</b>	<b>33</b>	<b>155</b>	<b>75</b>	<b>45</b>	<b>40</b>	<b>24</b>	<b>29</b>	<b>17</b>	<b>39</b>	<b>103</b>	<b>11</b>	<b>741</b>
DISPUTE : OPERATOR/PASSENGER	0	0	0	2	0	0	0	2	1	0	0	33	0	38
DISPUTE : PASSENGER/PASSENGER	0	0	0	1	1	0	0	0	1	0	0	6	0	9
DRUGS : FENTANYL	0	0	0	2	0	0	0	0	0	0	0	0	0	2
DRUGS : MARIJUANA	0	1	2	3	0	1	0	0	0	2	0	1	0	10
DRUGS : OTHER	1	0	0	2	4	0	0	0	1	0	0	4	0	12
DRUNKENNESS	1	2	1	16	2	2	2	1	3	0	0	9	3	42
FIGHTING	1	1	0	4	0	0	1	0	0	0	0	2	1	10
HARASSMENT	2	1	1	10	2	1	0	2	1	0	0	3	0	23
INDECENT BEHAVIOUR	1	0	0	2	0	0	1	0	2	0	0	5	0	11

LIQUOR OFFENCE	5	1	1	5	3	0	1	2	0	0	0	6	0	24
MISCHIEF : (CITY PROPERTY) MISCHIEF OVER \$5000	0	0	0	0	0	1	0	0	0	0	0	2	0	3
MISCHIEF : (CITY PROPERTY) MISCHIEF UNDER \$5000	6	1	1	22	6	4	0	1	3	2	3	16	2	67
MISCHIEF : (NON-CITY PROPERTY) MISCHIEF UNDER \$5000	1	0	0	0	2	0	0	0	0	0	0	0	0	3
MISCHIEF : MISCHIEF ENDANGER LIFE	2	0	0	0	5	0	1	1	1	0	0	0	0	10
NOISE	0	0	0	2	0	1	2	0	0	0	0	1	0	6
OFFENSIVE MATERIAL	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OFFENSIVE MATERIAL : HATE	0	0	0	1	0	0	0	0	0	0	0	0	0	1
POSSESSION OF A WEAPON	0	0	0	0	0	0	0	0	0	0	0	0	1	1
PROHIBITED ACTIVITY : BY-LAW INFRACTION	54	29	17	27	20	17	14	4	1	7	15	2	1	208
PROHIBITED ACTIVITY : ENTER/REMAIN AFTER CLOSING	21	11	0	6	5	8	4	0	0	2	13	0	0	70
PROHIBITED ACTIVITY : FAIL TO COMPLY WITH ORDER BY STAFF	1	0	0	1	1	0	0	0	2	0	0	1	0	6
PROHIBITED ACTIVITY : OPERATE/USE SOUND AMPLIFICATION EQUIPMENT	0	0	0	2	0	0	0	0	0	0	0	0	0	2
PROHIBITED ACTIVITY : PERMIT DISPUTE	0	0	0	0	0	0	1	2	0	0	1	0	0	4
PROHIBITED ACTIVITY : VIOLATE RESPECTFUL WORKPLACE POLICY	0	0	0	2	5	1	1	0	3	0	0	0	0	12
PROHIBITED ACTIVITY : VIOLATION OF FACILITY RULES	6	3	4	14	11	2	7	1	5	1	1	0	0	55
SOLICITING	0	0	0	1	0	0	0	0	0	0	0	0	0	1
SUSPICIOUS ACTIVITY	8	5	6	25	8	5	4	6	5	3	6	2	2	85
SUSPICIOUS PACKAGE	1	0	0	1	0	0	0	0	0	0	0	0	0	2
UNAUTHORIZED ADVERTISING	0	0	0	2	0	0	0	0	0	0	0	1	0	3
UTTERING THREATS	2	1	0	2	0	2	1	2	0	0	0	9	1	20
<b>EMERGENCY/911</b>	<b>8</b>	<b>0</b>	<b>3</b>	<b>17</b>	<b>4</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>38</b>
ASSIST LAW ENFORCEMENT	1	0	1	2	1	0	0	0	0	0	0	1	0	6
FATALITY ON PREMISE	1	0	0	0	0	0	0	0	0	0	0	0	0	1
GAS LEAK	1	0	0	0	0	0	0	0	0	0	0	0	0	1
MISSING PERSON : FOUND	2	0	0	1	0	0	0	0	0	0	0	1	0	4
PERSON(S) TRAPPED (ELEVATOR)	0	0	0	3	0	0	0	1	0	0	0	0	0	4
SMOKE/FIRE	3	0	2	11	3	1	0	2	0	0	0	0	0	22
<b>FRAUD</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
FRAUD	0	0	0	0	0	0	0	0	0	0	0	1	0	1
<b>GRAFFITI</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>10</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>30</b>
CITY PROPERTY : GANG	0	0	0	0	0	0	0	2	0	0	1	0	0	3
CITY PROPERTY : HATE	1	1	0	0	0	0	0	0	1	1	1	2	0	7
CITY PROPERTY : OFFENSIVE	0	0	1	2	0	1	0	0	2	0	1	0	0	7

CITY PROPERTY : OTHER	0	0	0	2	0	0	0	0	0	0	1	0	0	3
CITY PROPERTY : TAGGING	1	0	1	6	1	1	0	0	0	0	0	0	0	10
<b>MEDICAL</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>52</b>	<b>11</b>	<b>2</b>	<b>5</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>2</b>	<b>100</b>
MEDICAL	4	1	1	52	11	2	5	3	3	0	0	16	2	100
<b>ROBBERY</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>
ROBBERY	0	0	0	1	0	0	0	0	0	0	0	0	0	1
<b>THEFT</b>	<b>0</b>	<b>1</b>	<b>6</b>	<b>16</b>	<b>6</b>	<b>6</b>	<b>1</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>50</b>
(CITY PROPERTY) OVER \$5000	0	0	1	0	1	1	0	2	1	0	0	0	0	6
(CITY PROPERTY) UNDER \$5000	0	0	1	4	3	1	0	3	0	0	0	1	0	13
(NON CITY PROPERTY) OVER \$5000	0	0	0	0	1	0	0	1	0	0	0	0	0	2
(NON CITY PROPERTY) UNDER \$5000	0	1	4	8	0	3	0	0	0	0	1	0	0	17
ATTEMPTED	0	0	0	2	1	1	0	0	0	1	3	0	0	8
BICYCLE	0	0	0	0	0	0	0	0	0	0	1	0	0	1
LOCKER	0	0	0	2	0	0	1	0	0	0	0	0	0	3
<b>TRANSIT</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>72</b>	<b>11</b>	<b>1</b>	<b>0</b>	<b>51</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>26</b>	<b>5</b>	<b>175</b>
ASSIST PASSENGER	1	1	0	19	2	1	0	0	0	0	0	10	1	35
FARE OFFENCE : GIVE/LEND TRANSFER TO SOMEONE	0	0	0	1	0	0	0	1	0	0	0	0	0	2
FARE OFFENCE : RIDE BUS W/O TENDERING FARE	0	0	0	2	1	0	0	0	0	0	0	5	0	8
FARE OFFENCE : USE INVALID/EXPIRED PASS/TICKET	0	0	0	0	0	0	0	0	0	0	0	1	1	2
FARE OFFENCE : USE UNAUTHORIZED PASS/TICKET/TRANSFER	0	0	0	2	0	0	0	1	0	0	0	0	1	4
INTERFERE WITH BUS OPERATION	0	0	0	2	1	0	0	0	0	0	0	2	2	7
PEDESTRIAN ON TRANSITWAY	0	0	0	0	0	0	0	0	0	0	0	1	0	1
SMOKING ON TRANSIT PROPERTY	0	0	1	7	2	0	0	0	0	0	0	2	0	12
SMOKING ON TRANSIT PROPERTY : MARIJUANA	0	0	0	2	0	0	0	0	0	0	0	0	0	2
UNAUTHORIZED VEHICLE ON TRANSIT PROPERTY	0	2	0	37	3	0	0	46	3	0	0	1	0	92
UNAUTHORIZED VEHICLE ON TRANSITWAY	0	0	1	0	2	0	0	3	0	0	0	4	0	10
<b>TRESPASSING</b>	<b>8</b>	<b>3</b>	<b>9</b>	<b>20</b>	<b>9</b>	<b>2</b>	<b>7</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>8</b>	<b>82</b>
FORCED ENTRY	0	1	0	3	1	1	0	2	1	1	2	0	1	13
FORCED ENTRY (ATTEMPTED)	1	0	0	0	1	0	0	0	0	0	2	0	0	4
TRESPASSER ON SITE (BANNED PERSON)	2	2	8	9	5	0	6	0	1	1	0	5	2	41
TRESPASSING (NOT FORCED)	5	0	1	8	2	1	1	0	0	0	1	0	5	24
<b>WINDOW HUB</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>
TAXI CHIT	0	0	0	0	0	0	0	0	1	0	0	0	0	1
<b>GRAND TOTAL</b>	<b>142</b>	<b>65</b>	<b>59</b>	<b>390</b>	<b>132</b>	<b>67</b>	<b>56</b>	<b>94</b>	<b>51</b>	<b>21</b>	<b>55</b>	<b>178</b>	<b>29</b>	<b>1339</b>