

## WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY

Meeting Date	Work Plan Item
February 8, 2021	Accessibility Challenges during COVID Benchmarking
	City Web Content Accessibility Guidelines
	City Recruitment Strategy
	Peel Public Health
March 22, 2021	E-Scooters and Other Business

*date unknown*

Mobility Devices on MiWay  
buses  
\*Transit training overview  
\* Bus Stop  
Design/placement review



## TY ADVISORY COMMITTEE

Department/Contact
Accessibility Staff/ HR
Communications
HR and Accessibility
Legislative Services
Transportation & Works (Matthew Sweet)

MiWay



2021

**Description/Status Update**

1. **DIRECTION TO STAFF:** Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive discussion regarding the accessibility challenges faced during the COVID pandemic.

2. **DIRECTION TO STAFF:** Accessibility staff to provide a response pertaining to the City of Mississauga's approach to impact on accessible employment during the pandemic.

3. **DIRECTION TO STAFF:** Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive discussion regarding the accessibility challenges faced during COVID-19 pandemic.

City's Web content Accessibility Guidelines (WCAG)  
Strategy : Accessible City Website; Accessible Web Content

Investigate a potential partnership with the Mississauga Board of Trade and the Ontario Chamber of Commerce regarding joining the Discovery Ability Network program and to report to back to General Committee

**DIRECTION TO STAFF:** Clerk's staff to follow up on the request to have Peel Public Health make a similar presentation to the one presented at the November 19, 2020 Region of Peel Accessibility Advisory at a future AAC meeting.

1. **DIRECTION TO STAFF:** To advise if their pilot project can include signage at the entrance of trails that do not permit the use of e-scooters.

2. **DIRECTION TO STAFF:** Dan Sadler, Supervisor, Accessibility to schedule a high-level accessibility review on outdoor eating spaces for an upcoming Facility Accessibility Design Subcommittee meeting.

**TBD**

- \* Bus Review - focus on sound system and seat layout
- \* Bus Stop/Design
- AAC interested in way to provide advanced notice or improve visibility of person with disabilities for MiWay drivers \*
- Documentation & Website





Resolution #/Agenda Item	Status
AAC-0001-2021	In Progress
AAC-0001-2021	In Progress
	In Progress
	In progress - due for Feb 2021 - obtain update
	DUE early 2021 - check status
AAC-0011-2021	To be advised

**To be reviewed**

1- Internal & External

Announcements: All buses verbally and visually announce each upcoming bus stop inside the bus. Stop information is also displayed visually on digital display signs onboard the bus. Prior to customers boarding, each approaching bus will announce externally the route name, number and direction.

Priority Seating: Priority seats at the front of the bus are reserved for people of all ages with mobility issues and other disabilities. All passengers are expected to respect the priority seating area, and vacate these seats for passengers who need them.

2- MiWay continues to introduce stops across the network ensuring clear visibility of the stop and the passengers inside. Lighting at the stop is also reviewed at an ongoing basis to ensure safety and security for all our customers. At this time, no indicator has been developed to identify someone with a disability as the bus is approaching.

3- MiWay's website has undergone several revisions/upgrades over the last few years. Inaccessible content has been removed; site is more user friendly. New website implemented in 2018. A further refresh was conducted in 2021 based on user feedback.

## WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISORY COM

Meeting Date	Work Plan Item	Department/Contact

September 21, 2020

Accessibility staff

Parking

Parking

Parks

September 23, 2020

Accessibility staff

Annual Status Update to the Multi- Year Accessibility Plan * including MiWay National AccessAbility Week (NAAW)	Accessibility staff     Accessibility StART
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Bus Review	MiWay
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Video Relay Service	Parking
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## MITTEE

2020

**Description/Status Update**

**Resolution #/Agenda Item**

**DIRECTION:** Staff to include a COVID-19 section and to send out a digital copy of the AAC manual to all AAC members.

To include accessible on-street parking, to know the locations and how they are determined

New accessible parking signage that is installed or replaced to include the City's general 311 line. AAC-0002-2020

Create a social media campaign to be included in a future report to General Committee regarding Accessible parking Signage AAC-0002-2020

**DIRECTION TO STAFF:** Follow up with Residents about interlocking stones causing damage to wheelchairs.

## Corporate Report - Annual Status Update

Organizing event

Bus Review - focus on sound system  
and seat layout

**DIRECTION TO STAFF:** Further  
investigate a VRS (Video Relay  
Service) for the deaf and hard of  
hearing community to possibility be  
included in the future development of  
accessible parking signs



## Status

implemented on resident/business request basis, seek Councillor's support, Corporate Report and/or Traffic By-Law amendment is required to implement

311 and TTY telephone number to P&D instruction signs in our municipal parking lots and garages

Parking staff not aware of a requirement for social media campaign

**in progress** - annually  
Spring/Summer

**In progress** -  
Postponed due to  
COVID

Present at a future  
AAC or ATS Meeting

**Update Required**

## WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

Meeting Date	Work Plan Item	Department/Contact
	Smart Cities Initiative	IT
September 23, 2019	Accessible Materials and Services	Library
June 28, 2021	FADS - Mississauga Official Plan Review	Planning

2019

Description/Status Update

Resolution #/Agenda Item

Smart Cities Learning Lab

**DIRECTION TO STAFF:** Provide  
Library Accessible Materials and  
Services to Councillor Saito's office  
to be included in the Councillor's E-  
Newsletter

**DIRECTION TO STAFF:**  
Accessibility staff to follow up with  
the Mississauga Official Plan  
Review Planners and have them  
report back to a future AAC  
Meeting with an accessibility focus

Status	Update by AAC Staff
postponed due to COVID - review in 2021/2022	
Update required- not implemented	
In process	

## WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY

Meeting Date	Work Plan Item
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September 20, 2021

Changing lanes

Ready, Willing and Able  
2020 Workforce Diversity and  
Inclusion Survey Results

November 8, 2021

Election Accessibility Plan

Provincial Compliance Report  
Elevator Renewal and  
Accessibility Project

## ADVISORY COMMITTEE

### Department/Contact

# Transportation Planning

HR

## Strategic Initiatives

## Clerks

## Accessibility staff

F&PM

## WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISORY

Meeting Date	Work Plan Item	Department/Contact
September 27, 2021	Carmen Corbasson	Sonali Mazmanian - Capital Design & Construction



## Y COMMITTEE

Description/Status Update	Resolution #/Agenda Item

**Status**

**Update by AAC Staff**

## WORK PLAN ITEMS - MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

2021			
Meeting Date	Work Plan Item	Department/Contact	Description/Status Update
May 6, 2019	Smart Cities Initiative	IT/Smart Cities	<ol style="list-style-type: none"> <li>1. That staff provide an update on the feasibility of installing a charging station for mobility devices at the City of Mississauga's Celebration Square to be implemented during the National Access Awareness Week.</li> <li>2. That staff report back on installing charging stations for mobility devices and be referred to the Facility Accessibility Design Subcommittee to review further recommendations.</li> </ol>
	Accessible Parks: Beach Mats and Trails	Parks and Forestry (Parks)	To achieve year round use of parks and trails for people with disabilities

National AccessAbility Week (NAAW)	Staff Accessibility Resource Team (StART)	February 24, 2020 Promotional Awareness Subcommittee provided a 2019 wrap-up and discussed ideas for 2020 and 2021
Downtown Strategy Downtown Movement Plan	Planning T & W	Presented at the November 9, 2020 AAC Meeting
Other and Updates	Accessibility	September 21, 2020 - Rick Hansen Foundation Accessibility Certification Program: Emailed the Ontario Complimentary Ratings External Review Committee Application to the Committee in July 2020

Resolution #/Agenda Item	Status
AAC-0014-2019	July 3, 2019 - General Committee - Smart City Master Plan <b>was endorsed</b> by Members of Council at the meeting. (AAC-0014-2019)
AAC-0032-2019	<b>Completed</b> - June 19, 2019 - Accessible Beach Mats presented to FADS on May 27, 2019

**Completed**

AAC-0010-2020

**Completed**

**Completed**