

Our Commitment to You^{8.1}

Customer Charter



Reliable and on time

We'll provide you with dependable transit service by minimizing delays, being on time and acting quickly when service disruptions or delays occur.



Excellent customer service

All our employees are ready to make your experience a positive one. We commit to providing you with excellent customer service and to treat everyone with courtesy and respect.



Safety first

The safety of our customers, employees and all those who come in contact with our service is important to us. We want you to feel safe and secure while riding with us or sharing the road with our vehicles.



Keep you informed

Whether it's delay alerts, or information to help you plan your journey better, keeping you informed is key. We'll make sure accurate and up-to-date service information is available online and with our customer service representatives.