

Mississauga AAC Work Plan Updates

2021 Work Plan Items

Meeting Date: February 8, 2021

Item: Accessibility Challenges during COVID Benchmarking

Department: Accessibility Staff/HR

- DIRECTION TO STAFF: Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive discussion regarding the accessibility challenges faced during the COVID pandemic. In Progress.
- DIRECTION TO STAFF: Accessibility staff to provide a response pertaining to the City of Mississauga's approach to impact on accessible employment during the pandemic. In Progress.
- DIRECTION TO STAFF: Accessibility staff to schedule a meeting with the Members of the Accessibility Advisory Committee to conduct a deep dive discussion regarding the accessibility challenges faced during COVID-19 pandemic. In Progress.

Item: City Web Content Accessibility Guidelines

Department: Communications

- City's Web content Accessibility Guidelines (WCAG) Strategy. Accessible City Website; Accessible Web Content. In progress.

Item: City Recruitment Strategy

Department: HR and Accessibility

- Investigate a potential partnership with the Mississauga Board of Trade and the Ontario Chamber of Commerce regarding joining the Discovery Ability Network program and to report back to General Committee. DUE early 2021 - check status

Item: Peel Public Health

Department: Legislative Services

- DIRECTION TO STAFF: Clerk's staff to follow up on the request to have Peel Public Health make a similar presentation to the one presented at the November 19, 2020 Region of Peel Accessibility Advisory at a future AAC meeting.

Meeting Date: March 22, 2021

Item: E-Scooters and Other Business

Department: Transportation & Works (Matthew Sweet)

- DIRECTION TO STAFF: To advise if their pilot project can include signage at the entrance of trails that do not permit the use of e-scooters. To be advised.

- **DIRECTION TO STAFF:** Dan Sadler, Supervisor, Accessibility to schedule a high-level accessibility review on outdoor eating spaces for an upcoming Facility Accessibility Design Subcommittee meeting. In progress.

Item: Mobility Devices on MiWay buses, Transit training overview, Bus Stop Design/placement review

Department: MiWay

Bus Review - focus on sound system and seat layout:

- **Internal & External Announcements:** All buses verbally and visually announce each upcoming bus stop inside the bus. Stop information is also displayed visually on digital display signs onboard the bus. Prior to customers boarding, each approaching bus will announce externally the route name, number and direction.
- **Priority Seating:** Priority seats at the front of the bus are reserved for people of all ages with mobility issues and other disabilities. All passengers are expected to respect the priority seating area, and vacate these seats for passengers who need them.

Bus Stop/Design - AAC interested in way to provide advanced notice or improve visibility of person with disabilities for MiWay drivers.

- MiWay continues to introduce stops across the network ensuring clear visibility of the stop and the passengers inside. Lighting at the stop is also reviewed at an ongoing basis to ensure safety and security for all our customers.
- At this time, no indicator has been developed to identify someone with a disability as the bus is approaching.

Documentation & Website

- MiWay's website has undergone several revisions/upgrades over the last few years. Inaccessible content has been removed; site is more user friendly.
- New website implemented in 2018.
- A further refresh was conducted in 2021 based on user feedback

2020 Work Plan Items

Meeting Date: September 21, 2020

Department: Accessibility staff

- **DIRECTION:** Staff to include a COVID-19 section and to send out a digital copy of the AAC manual to all AAC members.

Department: Parking

- To include accessible on-street parking, to know the locations and how they are determined implemented on resident/business request basis, seek Councillor's support, Corporate Report and/or Traffic By-Law amendment is required to implement.

- New accessible parking signage that is installed or replaced to include the City's general 311 line. 311 and TTY telephone number to P&D instruction signs in our municipal parking lots and garages
- Create a social media campaign to be included in a future report to General Committee regarding Accessible parking Signage. Parking staff not aware of a requirement for social media campaign.