

Appendix 1

**2019/2020
Internal Audit Work Plan
Audits by Service Area**

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updated Apr. 20, 2020

Service Area	2019/2020			Previous Audit(s)
	Completed	Work in Progress	To be Initiated	
Stormwater				
	Stormwater Revenue			New
Business Services				
	2018 Investments			Annual
	Corporate Payroll (Non-Union Permanent and Temporary Staff) (2018)			2006, 2007 (Overtime – 2015)
	Cashiers Operations			2002
	Print Shop Operations (Changed to Consulting)			New
			Procurement Card (PCard)	New
			Human Resources Recruitment Process	New
Roads				
	Streetlighting Program (2018)			2011
		Sign Shop		New
	Traffic Signal Program			2005
			Paid Parking	2005, 2013
			Works Maintenance Contracts	2004, 2015
Mississauga Transit (MiWay)				
		Prestocard Revenue		2012

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Service Area	2019/2020			Previous Audit(s)
	Completed	Work in Progress	To be Initiated	
Fire and Emergency Services				
		Fire Fleet Acquisition		New
Mississauga Library System				
	Library Acquisitions (2018)			2011
Information Technology				
	IT Hardware			2013
			IT Capital Projects	2005
			IT Security - NIST	2017 - Review
Land Development Services				
		e-Plans (Changed to Consulting)		New
			Building Inspections	New
TOTAL	9	4	7	

Notes:

1. This work plan is prepared based on the resources that are currently available to the Internal Audit Division. Changes to the work plan may be necessary if there are significant changes to the level of resources.
2. This work plan may be changed to accommodate requests from the Audit Committee, City Manager and Leadership Team or to allow expansion of audit scope where deemed appropriate by the Director, Internal Audit.
3. Due to staff shortages in 2019/2020 and delays related to the Covid-19 pandemic, **previously planned reviews regarding 2019 Investments and Fire Payroll**, which were deemed to present relatively lower risks, **were taken out of the current cycle**. They will be revisited for potential inclusion in the 2021-2023 Audit Work Plan, which will be prepared based on the 2020 Corporate Risk Assessment.
4. Some of the projects will commence towards the end of the calendar year and may be carried forward to the following year.