

| Community Services | | | | | | |
|--|--|----|----|--|------|------|
| Culture | | | | | | |
| Culture and Community Grants (Advisory) | | Q2 | | | | |
| Fire & Emergency Services | | | | | | |
| MFES Training and Accreditation | | | | | 2023 | |
| Fire Operations - Performance metrics | | | | | | 2024 |
| Parks, Forestry & Environment | | | | | | |
| Parks Operations Risk Assessment | | | | | 2023 | |
| Forestry Operations | | | | | | 2024 |
| Parks Operations (unit TBD) | | | | | | 2024 |
| Recreation | | | | | | |
| Recreation Risk Assessment | | | Q3 | | | |
| Community Centre/Arena operations (unit TBD) | | | | | 2023 | |

| Corporate Services | | | | | | |
|--|------------|----|--|--|------|------|
| Corporate Business Services | | | | | | |
| High Value Acquisitions (HVA) | Ongoing/Q1 | | | | | |
| e-Bidding Platform | | | | | 2023 | |
| Realty Services | | | | | | 2024 |
| Facilities & Property Management | | | | | | |
| Utility Management Database Administration | | Q2 | | | | |
| F&PM Capital Asset Management | | | | | 2023 | |
| Capital Construction Project Management | | | | | | 2024 |
| Finance | | | | | | |
| MAX Upgrade – DC/CIL Invoicing | | Q2 | | | | |
| Accounts Payable | | | | | 2023 | |
| Human Resources | | | | | | |
| Employee Terminations (non-union) | | Q2 | | | | |
| Performance Development (non-union, full-time) | | | | | 2023 | |
| Information Technology | | | | | | |
| NIST Assessment - Phase 1 | Ongoing/Q1 | | | | | |
| Smart City (Consulting) | Ongoing/Q1 | | | | | |
| NIST Assessment - Phase 2 | | | | | 2023 | |
| INFOR System | | | | | 2023 | |
| SAP Development Lifecycle | | | | | | 2024 |
| Legislative Services | | | | | | |
| Provincial Courts | | | | | | 2024 |

| Planning & Building | | | | | | |
|----------------------------------|--|----|--|--|--|--|
| Economic Development Office | | | | | | |
| Small Business Grants Management | | Q2 | | | | |

**Internal Audit Workplan
2022 - 2024**

9.1
Appendix 3

| Transportation & Works | | | | | | |
|---|------------|----|----|----|------|------|
| Enforcement | | | | | | |
| Animal Services | | | | | | 2024 |
| Infrastructure Planning & Engineering | | | | | | |
| Capital Works Project Management | Ongoing/Q1 | | | | | |
| MiWay – Transit | | | | | | |
| Transit Operations | | | | | 2023 | |
| MTO Driver Certification Program | | | | | 2023 | |
| Works Operations & Maintenance | | | | | | |
| Fleet Management | Ongoing/Q1 | | | | | |
| Technical Services and Inspections | | | | | | 2024 |
| City Manager's Office | | | | | | |
| Legal Services | | | | | | |
| Insurance Program | | | | | 2023 | |
| Corporate Audits | | | | | | |
| Entity-Level Controls Assessment | Ongoing/Q1 | | | | | |
| Corporate Risk Assessment | | | Q3 | | | |
| Fraud Risk Management Review | | | | Q4 | | |
| Placeholder for Management Requests/New Risks | Ongoing/Q1 | Q2 | Q3 | Q4 | 2023 | 2024 |