

# Towing and Storage Safety and Enforcement Act (TSSEA) Regulations

Towing Industry Advisory Committee

March 21<sup>st</sup> 2022

# Background

- June 2020 Ontario announced the creation of a task force to address growing “violence, corruption and criminal activity” in the Towing industry.
- April 2021 City of Mississauga assists with Municipal Consultation process.
- May 2021- March 2022 Staff participate as member of Towing Advisory Group
- March 2022 Ontario releases proposed regulations for Towing Industry.

## What will be regulated by the Province

- Tow Truck Operators (Owners)
- Tow Truck Drivers
- Facilities that provide vehicle storage (Where a claim against insurance is made)

# Tow Truck Operators

- Certification will be similar to the municipal licensing process.
- Record keeping requirements will be more stringent
- Regulation regarding vehicles in service
- New standards for vehicles
- Consumer Protection

# Tow Truck Drivers

- Obtain a Certificate to operate
- Responsible for vehicle while operating
- Customer protection
- Responsible for the completion and collection of documentation but not for record keeping

## Vehicle Storage Operators

- More stringent record keeping requirements
- Return of vehicle same business day as request
- Photos of vehicles when placed in storage
- Notification to customer within 24 hrs
- No charges for movement of vehicle within storage facility

## Enforcement

- Non-compliance will be addressed through Administrative Monetary Penalties (AMPs)
- Certificates will be issued through the Director
- Director can set any conditions on a certificate deemed necessary.
- Director can suspend or revoke Certificates
- Director can demand all records required to be obtained.

# Timeline

- January 1, 2023- All CVOR requirements will go into effect for Tow Trucks (exception is hours of work)
- July 1, 2023- registration will begin for all three classes of certificate.
- January 1, 2024- new requirements and standards go into effect.



## Next Steps

- Mobile Licensing staff will continue to monitor developments in the enforcement model.
- Provide updates to TIAC and Industry as regulations solidify.
- Assist with transition to Provincial oversight.

# Thank you