

Appendix 2

Winter Maintenance Service Levels

Snowfall Accumulation of:	Less than 8 cm (3")	8 cm (3") to 15 cm (6")	15 cm to 30 cm (6"-12")	More than 30 cm (12") or Back to Back Storms
Major/Priority Roads Priority Sidewalks Bus Stops Pedestrian Crossings Designated Roadside Multi-use Trails	Salting Only Within 12 hrs after the end of a snowfall	Plowing and salting Cleared within 12 hrs after the end of a snowfall	Plowing and salting Cleared within 24 hrs after the end of a snowfall	Plowing and salting More than 24 hrs after the end of a snowfall
Residential/Secondary Roads	Salting Only Within 24 hrs after the end of a snowfall	Plowing and salting Cleared within 24 hrs after the end of a snowfall	Plowing and salting Cleared within 36 hrs after the end of a snowfall	Plowing and salting More than 36 hrs after the end of a snowfall