

Date: October 31, 2022

To: Chair and Members of General Committee

From: Geoff Wright, P.Eng, MBA, Commissioner of  
Transportation and Works

Originator's files:

Meeting date:  
November 23, 2022

## **Subject**

**Amendment to 2022 MiWay Fees and Charges**

## **Recommendation**

That a by-law be enacted to amend Schedule "B-3" (Transportation and Works – MiWay Fares) of the User Fees and Charges By-law 0247-2021 as outlined in the corporate report dated October 31, 2022 from the Commissioner of Transportation and Works entitled "Amendment to 2022 MiWay Fees and Charges" to add "PRESTO Open Payment Fare" of \$4.00 per customer.

## **Background**

On August 10, 2022, Council approved the delegated authority for the Commissioner of Transportation and Works designate to permit the introduction of a new method to pay fares called PRESTO open payment and add it into the 2022 Schedule "B-3" (Transportation and Works – MiWay Fares). On August 11, 2022 the PRESTO open payment was launched and the delegated authority was used to update the 2022 Schedule "B-3" (Transportation and Works – MiWay Fares).

This report provides notification to Council of this PRESTO open payment addition and a request to enact a by-law that amends the 2022 Schedule "B-3" (Transportation and Works – MiWay Fares) to include this addition of the "PRESTO Open Payment Fare".

## **Comments**

PRESTO Open Payment was launched by PRESTO on Aug. 11, 2022. With open payment, customers can pay the \$4 cash fare on a MiWay bus using their contactless (tap payment feature enabled) credit card, or the mobile wallet on their smartphone or watch. The Commissioner of Transportation and Works designate relied on the delegated authority provided under By-law 0200-2022 to approve this new method of paying fares for MiWay customers.

With open payment, customers simply tap their credit card or smartphone on the PRESTO card reader when boarding the bus. It's another way to pay a fare if customers don't have a PRESTO card or exact cash. Open payment methods include mobile wallets on smartphones, such as Apple Pay, Google Pay, Samsung Pay, and more. However, debit cards are not currently accepted, and prepaid credit cards and gift cards will not work.

MiWay has collected \$133K in fare revenue starting August 11, 2022 to October 26, 2022 from customers using open payment.

## Strategic Plan

Adding PRESTO Open Payment method of paying fares contributes to the strategic pillar of Developing a Transit Oriented City and the strategic goal of ensuring affordability and accessibility. With Open Payment, customers without a PRESTO card or exact cash can pay fare using their tap feature credit card which thereby ensures accessibility and affordability.

## Financial Impact

There are no financial impacts resulting from the Recommendations in this Report.

## Conclusion

PRESTO open payment was introduced on August 11, 2022 which provided MiWay customers with a new way to pay their transit fares using a contactless (tap payment feature enabled) credit card. MiWay is seeking Council approval to update the 2022 MiWay Fares Schedule "B-3" of the User Fees and Charges to add "PRESTO Open Payment Fare" of \$4.00 per customer. Amended Schedule B-3 is attached to this report.

## Attachments

Appendix 1: Schedule B-3 - Transportation and Works - MiWay Fares - Revised August 2022



Geoff Wright, P.Eng, MBA, Commissioner of Transportation and Works

Prepared by: Fritz Youaleu, CMA, MBA, Supervisor, Transit Revenue, MiWay