

**2022 Graffiti Incidents**

There were 677 reported graffiti incidents in 2022 representing an 18% increase compared to 2021's total of 541.

**Incidents by Location**

The total numbers of incidents by location are listed in the table below:

<b>Graffiti Incidents by Location</b>		
<b>Location</b>	<b>Total # of Incidents</b>	<b>Total % of Incidents</b>
City Road Allowances*	377	56%
City Parks	145	21%
City Properties	83	12%
Utilities	12	2%
Private Property	14	7%
Bus Shelters	12	2%
<b>TOTAL</b>	<b>677</b>	<b>100%</b>

\*City road allowances include utility, communication and postal companies' property and equipment.

**Incidents by Ward**

The following table provides the total number of graffiti incidents by ward:

<b>Graffiti Incidents by Ward</b>				
	<b>2021</b>		<b>2022</b>	
<b>Ward</b>	<b># Reported Incidents</b>	<b>% of Total</b>	<b># Reported Incidents</b>	<b>% of Total</b>
1	88	16%	113	17%
2	57	11%	23	3%
3	35	6%	38	6%
4	50	9%	25	4%
5	30	6%	26	4%
6	48	9%	37	5%
7	35	6%	58	9%
8	50	9%	37	5%
9	29	5%	79	12%
10	24	4%	40	6%
11	12	2%	38	6%
Unreported*	83	15%	163	24%

*\*Note: Because roads span across multiple wards, the graffiti tracking system is unable to attribute wards to most city road allowance incidents.*

### **Incidents by Graffiti Types**

The following table provides the breakdown of the graffiti incidents by type:

<b>Graffiti Incidents by Type</b>		
<b>Type</b>	<b>Number of Incidents</b>	<b>%</b>
Inoffensive	189	28%
Tagging	221	33%
Offensive	109	16%
Gang	1	<1%
Hate	8	1%
Mural	0	0%
Not Reported	149	22%
<b>TOTAL</b>	<b>677</b>	<b>100%</b>

### **Definitions of Graffiti Types**

<b>Type of Graffiti</b>	<b>Description</b>	<b>Removal Service Level</b>
<b>Hate</b>	Conveys political messages, racial, religious or ethnic slurs	Within 2 business days
<b>Offensive</b>	Drawings, messages, etc. that are obscene, lewd or indecent	Within 2 business days
<b>Tagging</b>	Repeated use of a symbol or initials	Within 5 business days
<b>Gang</b>	Markings associated with gangs or to mark territory	Within 5 business days
<b>Mural</b>	Large images, such as a paintings or designs, resembling intricate artwork	Within 5 business days
<b>Inoffensive</b>	Drawings or markings or messaging that deface property	Within 5 business days

*Note: There is no nationally recognized standard for graffiti classification; however the above types are consistent with other municipalities and law enforcement agencies in the Region of Peel as well as the Greater Toronto Area.*

**Graffiti Removal Targets**

- Hate – removal within 2 business days
- Offensive – removal within 2 business days
- Gang – removal within 5 business days
- Tagging – removal within 5 business days
- Mural – removal within 5 business days
- Inoffensive –removal within 5 days

The following is a breakdown of the 2022 service level targets by location:

<b>Graffiti SLA Targets by Location</b>			
<b>Location</b>	<b>Total # of Incidents</b>	<b>SLA Target Achieved</b>	<b>%</b>
City Road Allowances	377	283	75%
City Parks	145	123	84%
City Properties	83	81	98%
Utilities	12	8	66%
Private Property	48	N/A*	
Bus Shelters	12	N/A**	
<b>TOTAL</b>	<b>677</b>	<b>495</b>	<b>53%</b>

*\*Service levels for removal of graffiti from private property is based on the Property Standards By-law specifications, which are different from the service levels set for City owned properties.*

*\*\*Graffiti on bus shelters is managed by a third party company. The process of tracking this information more effectively is being examined for 2023.*

Notifications of graffiti incidents are now forwarded directly to the business unit responsible for removal:

<b>Business Unit/Division</b>	<b>Graffiti Location</b>
<b>Works Operations and Maintenance</b>	<ul style="list-style-type: none"> <li>• City Road Allowances</li> <li>• Utility &amp; Communication Companies' property or equipment</li> <li>• Canada Post property</li> </ul>
<b>Parks Operations</b>	City Parks
<b>Building Services and Operations</b>	City Buildings
<b>Third Party Company</b>	Bus Shelters
<b>Compliance and Licensing</b>	Private Property

**Removal Costs**

In 2022, the total cost for graffiti removal was \$103,995.01. This included both contracted vendors as well as staff labour costs.

The total cost for contracted vendor graffiti removal services was \$92,565.40:

<b>Graffiti Removal Costs:</b>	
<b>Contracted Vendor</b>	
<b>Location</b>	<b>Cost 2022</b>
City Road Allowance and City Parks	\$62,983.40
City Properties	\$29,582
<b>TOTAL</b>	<b>\$92,565.40</b>

The total staff labour cost associated with graffiti removal was \$11,429.61:

<b>Graffiti Removal Costs:</b>	
<b>Staff Labour</b>	
<b>Unit</b>	<b>Cost 2022</b>
Parks Operations	\$9,022.61
Works Operations	\$0
Facilities Operations	\$2,407
<b>TOTAL</b>	<b>\$11,429.61</b>