

Multi-Year Accessibility Plan

2022 Accessibility Annual Status Update

Corporate Services

Facilities & Property Management

Facilities Planning & Accessibility

February 6, 2023



Our community

2022 Accessibility Annual Status Update

- 57% visible minority
- 53% immigrants
- **24% have a disability**
- 40 is the median age



EVOLUTION OF ACCESSIBILITY

2001 - Ontarians with Disabilities Act became law

2003 - City establishes Accessibility Advisory Committee



2001

2003

2005

2010/2011 - Accessible Customer Service Standard & Accessibility Standards Regulation became law

2011

2012 - City's 1st Multi-Year Accessibility Plan

2012

2015 – City's Facilities Accessibility Design becomes standard



2015

2018 - City embraces Dynamic Symbol of Accessibility



2018

2016

2016 - City establishes Staff Accessibility Resource Team

2016 - Meadowvale CC opens and receives award for barrier-free design



2018 – City's 2nd Multi-Year Accessibility Plan and undertakes Facility Accessibility Audits

June 2019 - Celebrate 5 days for National AccessAbility Week

2019



2021

From 2021 - everyone contributes to make a difference!

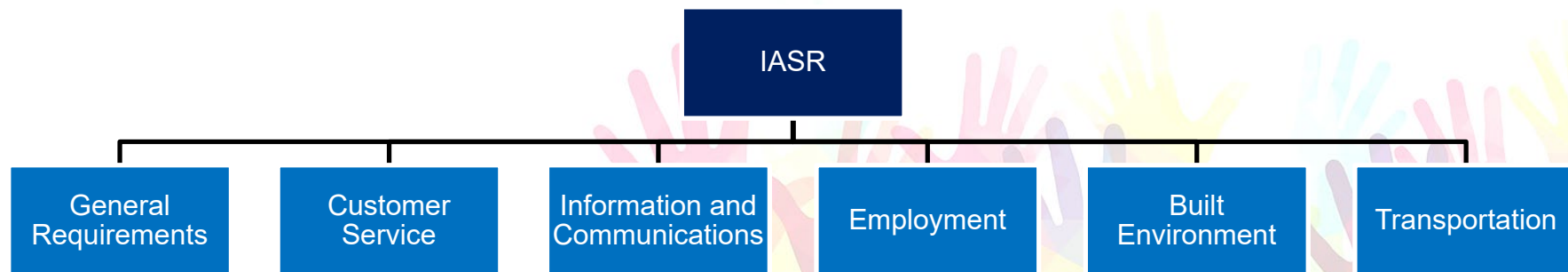
Partnering for success

2022 Accessibility Annual Status Update

- Accessibility Advisory Committee (AAC)
- Staff Accessibility Resource Team (StART)
- Facilities & Property Management – Accessibility Planning & Compliance

Integrated Accessibility Standards Regulation

2022 Accessibility Annual Status Update



Multi-Year Accessibility Plan, 2018-2022

2022 Accessibility Annual Status Update

Six key areas of focus:

- General requirements and governance
- Customer Service
- Information and Communications
- Employment
- Transportation
- Public Spaces and Facilities

MYAP progress to date

MYAP section	Number of commitments	Completed by 2022
General requirements	9	9 (100%)
Customer service	6	6 (100%)
Information and communications	11	10 (91%)
Employment	9	9 (100%)
Transportation	10	10 (100%)
Design of public spaces	19	19 (100%)
Total	64	63 (98.4%)

General requirements

100% commitments achieved

- ✓ Hosted successful Para Sport and Ontario Summer Games
- ✓ Held in-person accessibility awareness events
- ✓ Partnered with DEEN to exhibit artwork created by adults with cognitive disabilities

DEEN Exhibition at Bradley Museum



Customer service

100% commitments achieved

- ✓ Successfully implemented the 2022 municipal elections accessibility plan
- ✓ Expanded Therapeutic programs to all community centres
- ✓ Launched a campaign to raise awareness of transit accessibility features and encourage customers to consider the needs of others

Information and communications

91% commitments achieved

- ✓ Launched 4 courses on the creation of accessible documents
- ✓ Expanded the use of an accessibility automated website scanner
- ✓ Redesigned the Open Data Hub to enhance accessibility requirements

Employment

100% commitments achieved

- ✓ Continued partnerships with Ready, Willing and Able and the Discover Ability Network
- ✓ Developed tools to ensure inclusive hiring
- ✓ Introduced a checklist to support psychological safety of candidates by preparing them for an interview

Transportation

100% commitments achieved

- ✓ Implemented plans to ensure transit stops remain accessible during construction
- ✓ Introduced “Smart Rider Lite” buses offering accessible boarding and increased stability
- ✓ Improved accessibility with the installation of 85 passenger landing pads

Design of Public Spaces

100% commitments achieved

- ✓ Expanded and improved multi-use trails
- ✓ Introduced enhanced interior signage and wayfinding at the Hazel McCallion Central Library
- ✓ Continued park and playground accessibility enhancements

Playgrounds & parks redevelopments



Thank you

For your continued support and
contributions to make a difference!

Dan Sadler, Supervisor
Accessibility Planning
& Compliance

dan.sadler@mississauga.ca

