

City of Mississauga  
**Corporate Report**



<p>Date: April 5, 2023</p> <p>To: Chair and Members of General Committee</p>	<p>Originator's files:</p>
<p>From: Geoff Wright, P.Eng, MBA, Commissioner of Transportation and Works</p>	<p>Meeting date: April 26, 2023</p>

## Subject

**Amendments to Transit By-law 0425-2003**

## Recommendation

That Transit By-law 0425-2003 be amended to include updates to the By-law in regards to child fare, senior fare, U-Pass replacement cost and PRESTO related definitions, as outlined in the report titled "Amendments to Transit By-law 0425-2003" from the Commissioner of Transportation and Works dated April 05, 2023.

## Executive Summary

- Amendments to reflect free fares for Children age 6-12 during the pilot period upon presentation of a PRESTO card with the child concession set. If a child PRESTO card is not presented at the time of boarding, the Transit Operator will select the ride free key to ensure the free ride data is collected.
- Amendments to reflect the all day Senior \$1 fare during the pilot period. Seniors with a senior concession PRESTO card or paying the discounted \$1 cash fare or special purpose ticket fare will be required to provide proper identification upon request.
- PRESTO related definitions should be updated to reflect new methods of paying fares to provide clarity and consistency.
- Amendment to delete the requirement to charge a replacement fee for lost U-Pass.

## Background

The City of Mississauga Transit By-law 0425-2003, as amended (the “Transit By-law”) was created in October 2003 to outlining the rules and regulations regarding conduct on or about transit property as well as fares and payment on transit in Mississauga.

## Comments

To support recent changes to MiWay fare pricing included in Budget Committee Recommendation - BC-0017-2023 and the introduction of new fare payment options for persons riding MiWay, it is recommended that the Transit By-law 0425-2003 be amended to support the price and fare payment changes effective May 1, 2023 as detailed below.

### **Free Child Fare aged 6-12years- Pilot (May 1, 2023-April 30, 2024)**

Children can ride free during the pilot term by tapping a child concession PRESTO card when boarding a MiWay bus. If a child PRESTO card is not presented at the time of boarding, the Transit Operator will select the ride free key to ensure the free ride data is collected.

### **Senior Fare Category \$1.00 all day Pilot (May 1, 2023-April 30, 2024)**

Seniors 65 years or older can ride on MiWay for a \$1.00 fare at any time during the pilot term. The payment shall be subject to showing proper identification upon request by the bus operator a Transit Supervisor, or an Enforcement Officer. Proper Identification means an identification card that includes the holder’s photograph and date of birth, and includes any identification card issued by the federal and provincial government. Seniors can pay the discounted \$1.00 fare by tapping a senior concession PRESTO card, by cash or by special purpose ticket.

### **New Digital U-Pass- University of Toronto Mississauga (UTM)**

The new Transit Universal Pass Agreement (U-Pass) between the University of Toronto Mississauga (UTM), UTM Student Union and the City is moving to a digital U-Pass program effective September 01, 2023. The digital U-Pass is available to UTM students through their mobile phone and a paper card is no longer required. As a result, a charge for a lost card is no longer required and will be removed from the Transit By-law. Should a student lose their mobile phone, the card can be cancelled and reissued to the student at no charge.

### **PRESTO related Definitions**

PRESTO related definitions are been updated to reflect new methods of paying fares to provide clarity and consistency. The proposed Transit By-law changes for PRESTO include the following:

- “Contactless Payment” is added which is a fare payment option accepted by the City that allows a person to pay their fare by tapping their contactless credit card, debit card or cards in a mobile wallet on their smart devices, on the City’s PRESTO payment system.

- The PRESTO card definition is revised to include both a physical card and an electronic version which is a digital PRESTO card stored in the mobile wallet of smart devices.
- The “PRESTO Loyalty Program” definition is revised from PRESTO *card* program to PRESTO program to reflect the contactless payment option for MiWay customers.
- The “PRESTO Transfer” definition is revised such that it does not only include the payment by a PRESTO card but now includes both the PRESTO card and contactless payment.

## Strategic Plan

The changes to the Transit By-law contribute to the strategic goal of Move - Developing a transit-orientated city. These By-law updates will provide clarity and direction to MiWay customers and staff contributing towards a great customer experience, reliable and convenient transit system.

## Financial Impact

There is no financial impact as a result of the Transit By-law 0425-2003 update.

## Conclusion

The Transit By-law currently governs regulations with respect to the access and behaviour of person's on MiWay vehicles, City property and regulations governing all fare related policy. Staff recommends that the current Transit By-law 0425-2003 be amended to reflect free fares for child 6-12years of age, senior fare category price changes, U-Pass replacement fee and PRESTO related definitions.

## Attachments

None.



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