

Operating Details by Service Area
Fire & Emergency Services

Appendix 1

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(8.0)	(7.9)	(0.1)	(1.3%)	Unfavourable variance due to decreased call volumes, specifically in false alarm, elevator, and motor vehicle accident calls.
Other Operating Expenses	20.0	21.3	(1.3)	(6.6%)	Unfavourable variance due to demand and preventative fire station maintenance including station generators, fire protections systems and station security.
Labour and Benefits	118.2	117.5	0.7	0.6%	Favourable variance driven by vacancies in suppression and new hires at lower starting grades with no retention pay for those positions.
Total Net Cost before Administrative and Support Costs	130.1	130.9	(0.7)	(0.6%)	
Administrative and Support Costs	0.9	0.9	(0.1)	(6.5%)	Unfavourable variance due to increased Garry Morden Center internal recovery.
Total Net Cost	131.0	131.8	(0.8)	(0.6%)	

Roads

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(24.2)	(18.7)	(5.6)	(23.0%)	Unfavourable variance due to delays in the implementation of Automated Speed Enforcement (ASE) and school bus camera program, higher transfers from the winter maintenance reserve due to higher than budgeted 2022 costs, and lower parking revenues due to the impacts of COVID-19.
Other Operating Expenses	55.4	55.1	0.3	0.5%	Favourable variance due the delays in the implementation of ASE and school bus cameras offset by unfavourable winter maintenance costs.
Labour and Benefits	37.3	37.7	(0.4)	(1.1%)	Unfavourable variance due to lower capital project chargebacks offset by higher labour vacancies and reduced staffing of crossing guards.
Total Net Cost before Administrative and Support Costs	68.4	74.1	(5.7)	(8.3%)	
Administrative and Support Costs	0.2	0.2	0.0	0.0%	
Total Net Cost	68.7	74.4	(5.7)	(8.3%)	

Operating Details by Service Area
Transit

Appendix 1

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(93.3)	(80.0)	(13.3)	(14.3%)	Unfavourable variance due to lower ridership as a result of the impacts of COVID-19 offset by the application of Phase 4 Safe Restart funding.
Transfers from Reserve	(18.5)	(34.0)	15.5	83.8%	Favourable variance driven by the application of safe restart funding received in 2021 partially offset by reduction in transfer of provincial gas tax funding.
Other Operating Expenses	47.4	59.9	(12.6)	(26.6%)	Unfavourable variance due to increased fuel prices of \$10M (\$1.61/litre actual vs. \$1.00/litre budget) and increased maintenance costs of \$2.3M.
Labour and Benefits	153.1	142.5	10.6	6.9%	Favourable variance driven by staff vacancies due to higher long term disability, attrition and capacity constraints on recruiting and training.
Total Net Cost before Administrative and Support Costs	88.7	88.4	0.22	0.2%	
Administrative and Support Costs	1.3	1.3	0.00	0.0%	
Total Net Cost	89.9	89.7	0.2	0.2%	

Parks, Forestry & Environment

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(5.7)	(6.8)	1.1	19.7%	Favourable variance driven by increased grant funding, additional site plan application fees and increased marina fuel sales.
Other Operating Expenses	15.0	19.4	(4.4)	(29.1%)	Unfavorable variance due to higher fuel cost and fleet repairs, higher COVID-19 related cleaning costs for park washrooms, and higher contractor costs and materials and supplies due to inflationary pressures.
Labour and Benefits	28.8	29.2	(0.4)	(1.5%)	Unfavourable variance due to reduced ineligible capital chargebacks as a result of Canadian Community Building Fund projects, increased labour costs for parks operations as well as due to overtime for extreme weather events.
Total Net Cost before Administrative and Support Costs	38.1	41.8	(3.7)	(9.7%)	
Administrative and Support Costs	0.4	0.4	(0.0)	(0.7%)	
Total Net Cost	38.5	42.2	(3.7)	(9.6%)	

Operating Details by Service Area
Mississauga Library

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Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(1.8)	(1.6)	(0.3)	(14.9%)	Unfavourable variance due to reduced traffic in Libraries as a result of COVID-19 with gradual resumption of full service by the end of 2022.
Other Operating Expenses	8.6	7.3	1.3	14.8%	Favourable variance driven by reduced staff development costs and materials and supplies due to reduced traffic with gradual resumption of full service.
Labour and Benefits	22.6	21.2	1.5	6.5%	Favourable variance primarily related to full-time vacancies partially offset by additional part-time labour.
Total Net Cost before Administrative and Support Costs	29.4	26.9	2.5	8.4%	
Administrative and Support Costs	0.5	0.5	(0.0)	(0.1%)	
Total Net Cost	29.9	27.4	2.5	8.3%	

General Government

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(20.5)	(15.4)	(5.1)	(24.8%)	Unfavourable variance is due to reduced provincial offences trials and court closures as a result of COVID-19 impacts.
Other Operating Expenses	12.0	12.0	(0.1)	(0.5%)	Unfavourable variance due to third party Legal Services offset by lower spend in judiciary services and interpreters in Legislative as a result of COVID-19 impacts.
Labour and Benefits	59.9	53.2	6.7	11.1%	Favourable variance driven by full-time vacancies and salary differential for replacement hires.
Total Net Cost before Administrative and Support Costs	51.3	49.8	1.5	3.0%	
Administrative and Support Costs	0.1	0.1	0.0	0.0%	
Total Net Cost	51.4	49.9	1.5	3.0%	

Operating Details by Service Area
Facilities & Property Management

Appendix 1

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(0.4)	(0.4)	0.1	22.1%	
Other Operating Expenses	9.8	10.3	(0.5)	(5.2%)	Unfavourable variance due to increased maintenance demands and various structural repairs partially offset by lower pricing, lower consumption and annual correction of pricing for natural gas as well as reduced third party guard services.
Labour and Benefits	16.9	15.4	1.5	9.1%	Favourable variance driven by staff turnover and the closure of the Hazel McCallion Central Library closure.
Total Net Cost before Administrative and Support Costs	26.4	25.2	1.1	4.2%	
Administrative and Support Costs	(1.8)	(1.8)	0.0	0.0%	
Total Net Cost	24.6	23.5	1.1	4.5%	

Recreation

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(60.1)	(43.0)	(17.1)	(28.5%)	Unfavourable variance due to Burnhamthorpe and Carmen Corbasson Community Centre closures and gradual re-opening of facilities and reduced program offerings.
Other Operating Expenses	29.7	27.3	2.4	8.1%	Favourable variance driven by gradual re-opening of facilities and reduced program offerings partially offset by increases in natural gas rates and increased consumption at Paramount Fine Foods Fieldhouse, as well as increased occupancy costs from short-term rentals as a result of Ontario Summer Games.
Labour and Benefits	59.0	50.2	8.8	14.9%	Favourable variance driven by gradual re-opening of facilities, reduced program offerings, vacancies and salary differential for replacement hires.
Total Net Cost before Administrative and Support Costs	28.6	34.6	(5.9)	(20.7%)	
Administrative and Support Costs	(0.3)	(0.4)	0.1	18.6%	
Total Net Cost	28.3	34.2	(5.9)	(20.7%)	

Operating Details by Service Area
Information Technology

Appendix 1

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(1.2)	(1.4)	0.3	21.5%	Favourable variance driven by higher than budgeted recoveries for TXM and Fire CAD.
Other Operating Expenses	10.5	9.0	1.5	14.5%	Favourable variance driven by reduced licensing costs, partially offset by additional equipment maintenance expenses.
Labour and Benefits	25.4	25.0	0.4	1.7%	Favourable variance driven by labour market challenges in recruiting for existing vacancies.
Total Net Cost before Administrative and Support Costs	34.8	32.6	2.2	6.3%	
Administrative and Support Costs	(1.5)	(1.5)	0.0	0.0%	
Total Net Cost	33.2	31.0	2.2	6.6%	

Planning & Building

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(16.9)	(27.2)	10.3	60.7%	Favourable variance driven by increased Building Permit Revenues and Development Design General Fees & Service Charges.
Other Operating Expenses	3.4	12.4	(9.0)	(263.7%)	Unfavorable variance due to transfer of building permit, development application, site plan application and re-zoning revenue surplus to Building Permit Revenue Stabilization and Development Revenue Reserve.
Labour and Benefits	24.7	25.1	(0.4)	(1.5%)	Unfavourable variance due to overtime and additional temporary positions, partially offset by labour gapping in various positions.
Total Net Cost before Administrative and Support Costs	11.2	10.3	0.9	8.4%	
Administrative and Support Costs	0.0	0.0	0.0	0.0%	
Total Net Cost	11.2	10.3	0.9	8.4%	

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Culture

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(14.3)	(11.7)	(2.6)	(18.5%)	Unfavourable variance due to reduced film revenue, reduced events and the delayed re-opening of Meadowvale Theatre.
Other Operating Expenses	10.0	10.5	(0.5)	(5.1%)	Unfavourable variance due to settlement expense for events in Paramount Fine Food Centre, partially offset by reduced events at other venues.
Labour and Benefits	9.3	8.5	0.8	8.8%	Favourable variance driven by full-time vacancies and salary differential for replacement hires.
Total Net Cost before Administrative and Support Costs	5.0	7.3	(2.3)	(46.6%)	
Administrative and Support Costs	0.1	0.1	(0.0)	(0.2%)	
Total Net Cost	5.1	7.4	(2.3)	(45.6%)	

Mayor & Members of Council

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(0.3)	(0.3)	(0.0)	(0.0%)	
Other Operating Expenses	1.0	0.6	0.3	33.1%	Favourable variance driven by unspent elected officials' expense budgets.
Labour and Benefits	4.4	4.5	(0.1)	(3.1%)	Unfavourable variance due to hiring of temporary staff to offset temporary vacancies.
Total Net Cost before Administrative and Support Costs	5.1	4.9	0.2	3.6%	
Administrative and Support Costs	0.0	0.0	0.0	0.0%	
Total Net Cost	5.1	4.9	0.2	3.6%	

Operating Details by Service Area
Regulatory Services

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Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(18.8)	(15.3)	(3.5)	(18.6%)	Unfavorable variances due to reduced parking enforcement, mobile licensing and animal services revenues as a result of the impacts of COVID-19.
Other Operating Expenses	2.8	3.2	(0.3)	(11.9%)	Unfavourable variance due to the transfer of TNC favourable surplus to Fiscal Stability Reserve partially offset by favourable variances throughout the division.
Labour and Benefits	16.6	15.7	0.9	5.6%	Favourable variance driven by staff vacancies.
Total Net Cost before Administrative and Support Costs	0.6	3.5	(2.9)	(471.9%)	
Administrative and Support Costs	0.2	0.2	0.00	0.0%	
Total Net Cost	0.8	3.7	(2.9)	(366.3%)	

Corporate Transactions

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(147.0)	(181.7)	34.7	23.6%	Favourable variance driven by higher transfers from reserves including deficit funding for safe restart and the fiscal stability reserve, the Speakman Drive long-term care grant, increases in tax revenues as a result of supplementary tax payments attributed to new assessments as processed by MPAC and increases in MAT revenue due to 2022 reflecting faster recovery of hotel booking activities than expected, partially offset by GTAA PILT revenue losses (based on 2020 passenger count).
Other Operating Expenses	203.2	223.5	(20.3)	(10.0%)	Unfavourable variance due to Trillium Speakman Drive long-term care grant, tax assessment appeals settlements aligned with 2021 actuals, transfer of excess Enersource dividend and higher insurance claims.
Labour and Benefits	9.5	11.3	(1.8)	(18.6%)	
Total Net Cost before Administrative and Support Costs	65.7	53.0	12.6	19.2%	
Administrative and Support Costs	0.0	0.0	0.0	0.0%	
Total Net Cost	65.7	53.0	12.6	19.2%	

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Stormwater

Item (\$ Millions)	2022 Budget	2022 Year-End Actuals	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Stormwater Revenue	(44.9)	(45.5)	0.7	1.5%	Favourable variance driven by billing adjustments and changes in the number of billing units.
Stormwater Exemptions and Credits and Other Fees	1.5	1.5	(0.1)	(5.0%)	Unfavourable variance due to adjustment in number of billing units and rate increase.
Other Operating Expenses and Contribution to Reserves	38.4	39.5	(1.2)	(3.1%)	Unfavourable variance due to transfer of operating surplus to Stormwater Pipe Reserve partially offset by favourable variance in contractor & professional fees and vehicle rental cost and decline in subsidy applications for the sump pump grant program.
Labour and Benefits	5.0	4.4	0.6	11.8%	Favourable variance driven by labour gapping and recovery of labour costs to capital.
Total Net Cost	(0.0)	(0.0)	(0.0)	(0%)	
City Grand Total Net Cost	583.4	583.4	0.0	0.0%	

Note: Numbers may not add due to rounding.