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October 17, 2023

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**City of Mississauga**  
General Committee  
100 City Centre Drive  
Mississauga, Ontario L5B 2C9

**Re: Item 10.1 Shared Micro-mobility Program**

As a resident of Mississauga Ward 2 I am pleased to see the staff report for the Shared Micro-mobility program.

I encourage you to vote in favour of the program.

It is nice to see the City of Mississauga being ambitious and investing in a program that will help many Mississauga residents and visitors.

As a young senior with impaired mobility, since 2021 I have been interested to learn how the Mississauga Accessibility Advisory Committee (AAC) and external AODA Alliance network have engaged with City staff to explore both opportune solutions and hazards of Micro-mobility. As delegated by them in 2022, personal safety and barrier-free accessibility were not originally visioned by staff as program goals..

Insights from AAC and AODA Alliance from people with Living Experience of Disability (PWLE) has helped to reveal, identify and hopefully shaped the Program to allay concerns for personal safety and the impact of barriers within the built environment, as well as adhere to the core value for inclusive accessibility.

As a future suggestion for Staff who are monitoring personal safety impacts via public health data, online forum and 311 calls from residents, please directly provide your report to AAC at each regular meeting, so the AAC can close the loop to flag any corresponding feedback from PWLE residents.

AAC and AODA Alliance drew attention to affordability as a potential barrier to those most in need to use the Micro-mobility Program. As a Member of Peel Poverty Action Group, I can see from the Preliminary Services Area Mapping that many of Mississauga's residential areas of higher need – which coincide with environmental heat islands - can be prioritized for Program service.

For residents not qualified for a credit card, perhaps a prepaid balance on a Mississauga Library Card could be used to pay for service.

A local Shared Micro-mobility service, ideally run by a local company that understands Mississauga past and present, will send a message that Mississauga is innovative and creative. E-bikes and e-Scooters can bring people to and from transit, can be carried on transit, and can be used by people of all ages, background and abilities.

Best regards,

Catherine Soplet  
Member – Peel Poverty Action Group  
Resident – Mississauga Ward 2