# **Appendix 3: Urban Hen Pilot Inspections and Surveys**

### **Summary of Inspections**

Contact Person	Notes	Date of Inspections
Participant 1	Inspection completed and passed	Thursday April 13, 2023
Participant 2	Inspection completed and passed	Tuesday April 18, 2023
Participant 3	Inspection completed and passed	Monday April 17, 2023
Participant 4	Inspection initially failed – (Had an extra 5 hens).  Passed re-inspection later as the resident reduced the number of hens to comply with the bylaw.	Friday April 14, 2023 & Wednesday April 19, 2023

## **Survey of Urban Hen Pilot Participants**

Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4	
When did you begin participating in the pilot?	2021	2021	2021	2021	
Are you still participating in the pilot?	Yes	Yes	Yes	No	
What is your reason for leaving the pilot?	N/A	N/A	N/A	Notice of contravention	
Why did you choose to participate in the pilot?	We wanted a pet.	My family and I use the hens purely for personal use. We receive organic eggs	I wanted to be part of the hen pilot project and	Having backyard hens is a phenomenal practice. It provides experience and insight into food production;	

Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4
		and use the droppings as fertilizer for my garden. Taking care of the hens and the garden is a hobby that I deeply enjoy, it is educational for the kids, while also helping my family stay sustainable and eco- friendly.	have my own eggs.	caring for animals and contributing to an ecological cycle through composting and household food waste reduction. The egg quality and freshness, alone, is superfluous to anything that you can obtain from a grocery store. In times of food shortages and supply chain uncertainties; encouraging such a program is imperative.
To what degree did you find hen keeping to be enjoyable?	Very	Very	Very	Very
To what degree did you find hen keeping to be productive (in terms of egg production)?	Very	Very	Very	Very
To what degree did you find hen keeping to be educational?	Very	Very	Very	Very
To what degree did you find hen keeping to be challenging or problematic?	Not at all	Not at all	Neutral	Neutral
What challenges have you and your household experienced in keeping urban hens?	No challenges	Purchasing feed, I have to go to a rural store.	Spiteful people who use by- law enforcement as a tool for petty revenge.	Identifying the optimal square footage per hen to facilitate optimal wellness for the birds.  Learning and dealing with different hen personalities

Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4
				and characteristics. Properly insulating the coop in the winter and managing a comfortable outdoor environment during rain and snow. Identifying and providing food and various supplements to maintain healthy egg productions through the year.
What benefits have you and your household experienced in keeping urban hens?	We started this during the pandemic and during the hard times when everyone was home. Having them made us enjoy the time and eventually they became part of our family. They've been with us since they were only 2/3 days old and grew up in front of us. They're loyal, adorable, and they also run towards us. They know us well and call out for us. It would break our hearts to let them go. We also get to collect eggs and it's a beautiful experience. We learned a lot about chickens and even how	Some of the benefits are: therapeutic, organic fertilizer for my garden, educational and fresh eggs.	Meeting hundreds of people and teaching their children about where eggs come from.	A constant supply of nutritious and healthy eggs.

Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4
	they have different personalities!			
How much did the initial purchase and set up of your coop and hens cost?	nitial purchase and set up of your coop and More than \$1000		Between \$0 - \$100	Between \$501 - \$1000
What is your estimated annual cost to maintain the hens and coop?	Between \$101 - \$500	Between \$0 - \$100	Between \$501 - \$1000	Between \$101 - \$500
How much time do you spend on a daily basis caring for your hens?	More than 1 hour	10 minutes or less	10 minutes or less	10 to 30 minutes
Given your experience, what would you tell a fellow resident who is interested in keeping urban hens? What are the most important things for prospective hen keepers to know before they acquire their hens?	Before getting the chicks, watching YouTube videos to gain more knowledge would be a good idea. It would help with learning how to care for them and all their needs. You need a good plan and then follow all the steps that are necessary. You have to make sure it's a clean environment. They need enough food and water on a daily basis. You need to make sure their coop is safe from other	You need to understand the city by- law	An ounce of prevention is worth a pound of cure. Invest in a fully enclosed aviary. Diatomaceous earth is fantastic at keeping mites and lice at bay.	Due diligence has to be taken when considering such a project. Learning about the different breeds and deciding on the breeds that are best suited for your environment and household needs. Considering the cost of maintaining them; including a DIY coop or purchasing one. Deciding on the size of coop and whether the hens will free range or not. Local regulations governing the coop size and location. Learning about the various supplements to their standard feed that is necessary to keeping them healthy and

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Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4
	animals. There should also be enough fresh air. You need to keep the coop clean.			vibrant. Maintaining a clean environment to deter rodents. Predator proofing the setup.

#### **Neighbour Engagement Survey**

As a part of a comprehensive public consultation process, staff surveyed 24 properties neighbouring the Pilot participants to understand the program's impact. Six responses were collected in the survey and the results are summarized below. The full responses can be found in the table below:

- A majority of survey respondents (66.6%) reported negative consequences with odour, noise, stray chickens, and the attraction of unwanted wildlife and rodents.
- Meanwhile, 33% of respondents reported that they have benefited from the hens as they are well contained and noted that they would be in favour of a city-wide program.
- Half of respondents voted against the development of a city-wide urban hens program, citing major disturbances in their community.

#### Neighbours Engagement Survey Results

Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4	Respondent 5	Respondent 6
Are you aware of the 24-month Urban Hen Pilot?	Yes	Yes	No	No	No	Yes
Are you aware of a Hen Pilot participant in your area?	Yes	Yes	Yes	Yes	Yes	Yes
Please rate your overall experience with the Hen Pilot in your area:	Negative	Very Positive	Very Positive	Very Negative	Very Negative	Very Negative
To what extent have you experienced any undesirable	Fair amount	Not at all	Not at all	Very much	Very much	Very much

Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4	Respondent 5	Respondent 6
consequences with noise?						
To what extent have you experienced any undesirable consequences with odour?	Fair amount	Not at all	Not at all	Very much	Very much	Very much
To what extent have you experienced any undesirable consequences with stray / running-at-large?	Fair amount	Not at all	Not at all	Very much	Very much	Very much
To what extent have you experienced any undesirable consequences with attraction of unwanted wildlife or rodents?	Fair amount	Not at all	Not at all	Very much	Very much	Very much
Please state any additional desirable or undesirable consequences you have faced.	N/A	The hens are very well kept and contained. No issues.	We have enjoyed meeting and learning about them and they are very interesting.	Hens should not be allowed in the houses. It was so much disturbing to us.	Late night and very early loud noises which disturbed our sleep, peaceful living and day –	An additional undesired consequence is the constant noise. The hens make a lot of

Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4	Respondent 5	Respondent 6
				Hens used to create lots of noises early morning, late nights and was a lot of disturbance to us and all houses. This should not be allowed.	to- day activities many times on everyday basis. This should not at all be allowed in a residential area.	noise in the areas. This has distributed the peace in the area. Even with my windows closed I can still hear them. Additionally, we found rats now near our house. We keep a clear front and back yard and have never had a rat issue before. However after one of my neighbors bought hens I have noticed rats around my yard and deck.
Nearing the end of the pilot, has your perspective shifted on a potential citywide Urban Hen Program?	N/A	I'm wholly in favour of allowing responsible owners to keep hens.	I believe people should be allowed.	This should not be allowed at all. It's my request not to allow this please. This was very disturbing to us and all houses.	It was a huge disturbance to us and all our neighbours. This hen program should not be allowed at all.	A city-wide urban hen program would be horrible. More houses with hens would increase the noise pollution in the area. This would distribute

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Survey Questions	Respondent 1	Respondent 2	Respondent 3	Respondent 4	Respondent 5	Respondent 6
					Please do not even consider this program.	the peace and quiet of the neighborhood. It would also attract more rats and other unwanted wildlife in our neighborhood.