

Operating Details by Service Area
Fire & Emergency Services

Appendix 1

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(10.5)	(10.4)	(0.2)	(1.6%)	Unfavourable revenue variance expected due to decrease in recoverable call volume, specifically in false alarm, elevator and motor vehicle accident calls.
Other Operating Expenses	25.9	28.0	(2.0)	(7.9%)	Unfavourable variance due to inflation related cost increases for maintenance parts and equipment.
Labour and Benefits	124.2	122.9	1.3	1.0%	Favourable variance driven by vacancies in Suppression and new hires at lower starting grades and no seniority pay for those positions.
Total Net Cost before Administrative and Support Costs	139.6	140.5	(0.9)	(0.7%)	
Administrative and Support Costs	1.0	1.0	0.0	0.0%	
Total Net Cost	140.6	141.5	(0.9)	(0.7%)	
Roads					
Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(33.0)	(18.1)	(14.9)	(45.2%)	Unfavourable variance due to delay in school bus camera program (\$13.5M) and ASE not switching from POA to the APS (1.2M).
Other Operating Expenses	65.5	57.3	8.2	12.5%	Favourable variance driven by school bus camera program not being implemented \$13.5M partially offset by higher winter maintenance costs due to additional winter events in the early part of the year (\$5.0M).
Labour and Benefits	36.8	38.1	(1.3)	(3.5%)	Unfavourable variance due to labour recovery from capital by capital works delivery and moving chargeback recovery from a percentage-based allocation to time-tracking (\$2.7M) partially offset by staff vacancies \$1.4M.
Total Net Cost before Administrative and Support Costs	69.3	77.3	(8.0)	(11.5%)	
Administrative and Support Costs	0.2	0.2	0.0	0.0%	
Total Net Cost	69.6	77.6	(8.0)	(11.5%)	

Operating Details by Service Area

Transit

Appendix 1

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(94.7)	(100.4)	5.7	6.0%	Favourable variance driven by higher farebox revenues based on higher ridership (10% higher than pre-pandemic levels) and fare increases, higher shelter advertising by third parties due to improved market conditions and higher bus advertising revenues driven by new contract effective May 2023 with 8% in guaranteed revenues.
Transfers from Reserve	(18.7)	(18.7)	0.0	0.0%	
Other Operating Expenses	60.7	60.9	(0.2)	(0.3%)	
Labour and Benefits	157.1	149.6	7.5	4.8%	Favourable variance driven by higher long term disability, attrition rates and previous restrictions on training capacity.
Total Net Cost before Administrative and Support Costs	104.5	91.5	13.0	12.5%	
Administrative and Support Costs	1.3	1.3	0.00	0.0%	
Total Net Cost	105.8	92.7	13.0	12.3%	

Parks, Forestry & Environment

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(6.2)	(6.0)	(0.2)	(3.5%)	Unfavourable variance mainly due to less site plan/rezoning/subdivision related applications as a result of legislative change/update, partially offset by increase in other user fees revenue.
Other Operating Expenses	14.8	16.1	(1.4)	(9.2%)	Unfavourable variance due to increased fuel costs, increased rental expense of office trailers for seasonal staff, increased custodial services for park washrooms and vehicle rental cost.
Labour and Benefits	32.8	33.5	(0.7)	(2.0%)	Unfavourable variance due to reduced capital chargeback and increased labour costs for fleet maintenance.
Total Net Cost before Administrative and Support Costs	41.3	43.6	(2.2)	(5.4%)	
Administrative and Support Costs	0.4	0.4	(0.0)	(0.0%)	
Total Net Cost	41.7	44.0	(2.2)	(5.4%)	

Operating Details by Service Area

Appendix 1

Library Services

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(2.4)	(2.4)	0.0	0.8%	
Other Operating Expenses	9.2	8.4	0.8	8.2%	Favourable variance driven by technology licenses and savings in maintenance and utility costs due to the delay in the opening of the Hazel McCallion Central Library.
Labour and Benefits	23.9	21.8	2.1	8.8%	Favourable variance driven by staff vacancy savings from Hazel McCallion Central Library closure and timing of recruitment.
Total Net Cost before Administrative and Support Costs	30.7	27.8	2.9	9.4%	
Administrative and Support Costs	0.5	0.5	0.0	0.0%	
Total Net Cost	31.2	28.4	2.9	9.2%	

General Government

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(17.9)	(15.2)	(2.7)	(14.8%)	Unfavourable variance due to Provincial Offences Courthouse lack of judicial resources for trials, early resolution and court closures.
Other Operating Expenses	11.1	11.7	(0.6)	(5.9%)	Unfavourable variance due to higher external legal services costs needed for matters requiring particular legal expertise, partially offset by savings in Legislative Services due to Provincial Offences Courthouse lack of judicial resources for trials and court closures.
Labour and Benefits	60.6	56.9	3.8	6.2%	Favourable variance driven by various full time vacancies and salary differential for replacement hires.
Total Net Cost before Administrative and Support Costs	53.8	53.4	0.5	0.8%	
Administrative and Support Costs	0.1	0.1	0.0	0.0%	
Total Net Cost	53.9	53.5	0.5	0.8%	

Operating Details by Service Area
Facilities & Property Management

Appendix 1

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(0.4)	(0.3)	(0.1)	(27.7%)	Unfavourable variance due to lost room rental revenue at City Hall and Hazel McCallion Central Library which has not recovered from pandemic impacts.
Other Operating Expenses	10.4	10.6	(0.2)	(1.9%)	Unfavourable variance due to increased maintenance demands for mold abatements and various structural repairs, partially offset by savings in electricity rates and reduction in demand for third party guard services.
Labour and Benefits	18.5	17.1	1.4	7.6%	Favourable variance driven by retirements, temporary leaves of absence, departures and Hazel McCallion Central Library closure.
Total Net Cost before Administrative and Support Costs	28.5	27.4	1.1	3.9%	
Administrative and Support Costs	(1.8)	(1.8)	0.0	0.0%	
Total Net Cost	26.7	25.6	1.1	4.1%	

Recreation & Culture

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(71.7)	(61.8)	(9.9)	(13.8%)	Unfavourable variance mainly due to facility closures, reduced registrations and staffing shortages affecting multiple operations.
Other Operating Expenses	38.9	38.3	0.5	1.3%	Favourable variance mainly driven by savings in utilities, advertising, contractor services, materials and supplies for resale and miscellaneous costs due to facility closures and reduced program offerings.
Labour and Benefits	66.0	57.2	8.8	13.4%	Favourable variance in temp labour driven by facility closures and staffing shortages \$5.7M. Favourable variance in full time labour driven by vacancies and salary differential for replacement hires \$3.1M.
Total Net Cost before Administrative and Support Costs	33.2	33.8	(0.6)	(1.7%)	
Administrative and Support Costs	(0.3)	(0.3)	0.0	0.0%	
Total Net Cost	32.9	33.5	(0.6)	(1.7%)	

Operating Details by Service Area
Information Technology

Appendix 1

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(1.2)	(1.3)	0.1	8.5%	Favourable variance driven by higher than anticipated TXM revenues in licensing and support.
Other Operating Expenses	11.5	11.4	0.1	1.1%	Favourable variance driven by Contractor and Professional Services for Cybersecurity Services.
Labour and Benefits	25.9	25.9	0.0	0.0%	
Total Net Cost before Administrative and Support Costs	36.2	36.0	0.2	0.6%	
Administrative and Support Costs	(1.5)	(1.5)	0.0	0.0%	
Total Net Cost	34.7	34.5	0.2	0.6%	

Planning & Building

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(17.9)	(17.7)	(0.2)	(1.0%)	Unfavourable variance due to development-related fees.
Other Operating Expenses	3.2	2.8	0.5	14.6%	Favourable variance driven by contractor & professional services, equipment maintenance, materials & supplies and other services.
Labour and Benefits	26.0	26.5	(0.5)	(2.1%)	Unfavourable variance due to overtime and non-complement positions to accommodate workload related to Bill 23/109.
Total Net Cost before Administrative and Support Costs	11.3	11.6	(0.2)	(2.1%)	
Administrative and Support Costs	0.0	0.0	0.0	0.0%	
Total Net Cost	11.3	11.6	(0.2)	(2.1%)	

Mayor & Members of Council

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	0.0	0.0	0.0	0.0%	
Other Operating Expenses	0.7	0.7	0.0	0.0%	
Labour and Benefits	4.6	4.6	0.0	0.0%	
Total Net Cost before Administrative and Support Costs	5.3	5.3	0.0	0.0%	
Administrative and Support Costs	0.0	0.0	0.0	0.0%	
Total Net Cost	5.3	5.3	0.0	0.0%	

Operating Details by Service Area
Regulatory Services

Appendix 1

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(18.5)	(16.2)	(2.3)	(12.5%)	Unfavorable variance mainly in Parking Revenue/APS due to economic conditions, offset by favourable TNC revenues (netted by transfer to Fiscal Stability Reserve below).
Other Operating Expenses	2.7	3.8	(1.1)	(41.6%)	Unfavourable variance due to the unbudgeted transfer of the TNC net surplus to Fiscal Stability Reserve.
Labour and Benefits	17.5	15.9	1.5	8.7%	Favourable variance driven by gapping due to vacant positions.
Total Net Cost before Administrative and Support Costs	1.6	3.5	(1.9)	(117.4%)	
Administrative and Support Costs	0.2	0.2	0.00	0.0%	
Total Net Cost	1.8	3.7	(1.9)	(105.8%)	

Corporate Transactions

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(154.1)	(130.9)	(23.1)	(15.0%)	Unfavourable variance due to GTAA PILT revenue losses, based on 2021 passenger count and reduction in revenue from PILT Hydro Properties.
Other Operating Expenses	225.9	224.4	1.5	0.7%	
Labour and Benefits	9.1	9.1	0.0	0.0%	
Total Net Cost before Administrative and Support Costs	80.9	102.5	(21.6)	(26.7%)	
Administrative and Support Costs	0.0	0.0	0.0	0.0%	
Total Net Cost	80.9	102.5	(21.6)	(26.7%)	

Operating Details by Service Area
Stormwater

Appendix 1

Item (\$ Millions)	2023 Budget	2023 Year-End Forecast	Year-End Variance		Comments and Action Plan
			\$ Surplus/ (Deficit)	% of Budget	
Revenues	(46.3)	(47.0)	0.7	1.6%	Favourable variance driven by billing adjustments and changes in the number of billing units.
Stormwater Exemptions and Credits and Other Fees	1.4	1.4	0.0	0.0%	
Other Operating Expenses	39.8	41.1	(1.3)	(3.4%)	Unfavourable variance due to transfer of surplus to Stormwater Pipe Reserve Fund.
Labour and Benefits	5.1	4.5	0.6	12.0%	Favourable variance driven by labour gapping and recovery of labour costs to capital.
Total Net Cost	0.0	0.0	0.0	0%	
City Grand Total Net Cost	636.4	654.4	(18.0)	(2.8%)	

Note: Numbers may not add due to rounding.