Security Services Appendix 3

Security Occurrence Definitions

Category	Definition
ACCESS : DENIED	Substantiation and justification of denial of access to a contractor or staff member.
ACCIDENT : PERSONAL INJURY	Any personal injury where city staff/facility/or action or inaction may have caused the injury
ACCIDENT : PROPERTY DAMAGE	Any accident that damages City Property - Not including any person
ACCIDENT : VEHICLE (PERSONAL INJURY)	Any accident involving a vehicle and a person, where the person was injured (1staid +)
ACCIDENT : VEHICLE (PROPERTY DAMAGE)	Any accident that damages city assets that involves a vehicle
ALARM : GENERAL	Incidents where security responds to facility (not duress) alarms and must take action to disarm or reset
ALARM : DURESS	Incidents where a duress alarm is activated (eg code blue station or panic button)
ASSAULT : BODILY	An assault that causes bodily harm to a person.
ASSAULT : COMMON	An assault that does not result in a serious injury, ie pushing someone.
ASSAULT : SEXUAL	Sexual assault is defined as sexual contact with another person without that other person's consent.
ASSAULT : WEAPONS	An assault committed using a weapon.
DISTURBANCE : DISPUTE : OPERATOR/PASSENGER	A dispute between a Transit Operator and a passenger causing a disturbance.
DISTURBANCE : DISPUTE : PASSENGER/PASSENGER	A dispute between two passengers on Transit property causing a disturbance.
DISTURBANCE : DRUGS : MARIJUANA	Persons using or impaired by marijuana
DISTURBANCE : DRUGS : OTHER	Persons using or impaired by drugs
DISTURBANCE : DRUNKENNESS	Persons using or impaired by alcohol
DISTURBANCE : FIGHTING	Persons who have consented to a fight
DISTURBANCE : HARASSMENT	Persons violating Respectful Workplace Policy or Criminal Harassment
DISTURBANCE : INDECENT BEHAVIOUR	Behaviour that is deemed to be insulting or offensive and may include indecent exposure of genitals
DISTURBANCE : LIQUOR OFFENCE	Person consuming alcohol in a facility or park without a permit
DISTURBANCE : MISCHIEF : MISCHIEF OVER \$5000	The intentional damage of property, excluding graffiti, over \$5000 in damages.
DISTURBANCE : MISCHIEF : MISCHIEF UNDER \$5000	The intentional damage of property, excluding graffiti, under \$5000 in damages.
DISTURBANCE : MISCHIEF : MISCHIEF ENDANGER	Any person who destroys or damages property that causes actual danger to life.
LIFE	
DISTURBANCE : NOISE	Persons using sound amplification kit in a park without a permit
DISTURBANCE : OFFENSIVE MATERIAL	Distribution of material deemed to be offensive (explicit images/words) excluding hate material
DISTURBANCE : OFFENSIVE MATERIAL : HATE	Distribution of material deemed to be hateful in nature
	A person who carries or possesses a weapon, an imitation of a weapon, a prohibited device or any
	ammunition or prohibited ammunition for a purpose dangerous to the public peace or for the purpose
DISTURBANCE : POSSESSION OF A WEAPON	of committing an offence.
DISTURBANCE : PROHIBITED ACTIVITY : BY-LAW	Any other By Law infraction the specifics of which are to be detailed in the SOR
INFRACTION	
DISTURBANCE : PROHIBITED ACTIVITY :	A person who is not authorized to be in a park or facility after normal operating hours have ended
ENTER/REMAIN AFTER CLOSING	

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DISTURBANCE : PROHIBITED ACTIVITY : FAIL TO COMPLY WITH ORDER BY STAFF	A person who has not complied with directions issued by city staff
	A person or persons engaged in the use of sound amplication equipment who do not have a permit to
DISTURBANCE : PROHIBITED ACTIVITY :	do so
OPERATE/USE SOUND AMPLIFICATION EQUIPMENT	
DISTURBANCE : PROHIBITED ACTIVITY : PERMIT	A person, or persons engaged in a dispute surrounding a permited space, or activity
DISPUTE	
DISTURBANCE : PROHIBITED ACTIVITY : VIOLATE	A person who has violated the respectful workplace policy who is not city staff
RESPECTFUL WORKPLACE POLICY	
DISTURBANCE : PROHIBITED ACTIVITY : VIOLATION	A person who does not comply with the rules of a facility
OF FACILITY RULES	
DISTURBANCE : SOLICITING	A person who ask or tries to obtain something from someone, ie homeless person asking for money.
DISTURBANCE : SUSPICIOUS ACTIVITY	A person or event which is deemed suspicious in nature
DISTURBANCE : SUSPICIOUS PACKAGE	An item which is out of place, unusual in nature or suspected of being an explosive device
DISTURBANCE : UNAUTHORIZED ADVERTISING	Advertising on City property that has not been authorized, ie flyers taped to shelters or library doors.
	A person who, in any manner, utters, conveys or causes any person to receive a threat. Includes
DISTURBANCE : UTTERING THREATS	gestures such as hand motions.
EMERGENCY/911 : BOMB THREAT	Threat of a bomb on City property
EMERGENCY/911 : FATALITY ON PREMISE	A fatality on City property
EMERGENCY/911 : GAS LEAK	A gas leak on City property
EMERGENCY/911 : HOLD & SECURE	A hold & secure event issued by (police, security or City staff) in response to a threat
EMERGENCY/911 : MISSING PERSON : FOUND	Missing person located
EMERGENCY/911 : MISSING PERSON : REPORTED	Missing person reported
EMERGENCY/911 : PERSON(S) TRAPPED (ELEVATOR)	Person(s) trapped in elevator
EMERGENCY/911 : SMOKE/FIRE	Any report of smoke/fire
	Falsified or forged fare media, attempts to solicit funds from city staff or patrons through illegitimate
FRAUD	means
GRAFFITI : GANG	Used by Gangs to mark turf
GRAFFITI : HATE	Conveys political messages, racial, religious or ethnic slurs.
GRAFFITI : OFFENSIVE	Drawings, messages, etc. that are obscene.
GRAFFITI : MURAL	A very large image, such as a painting or enlarged photograph
GRAFFITI : OTHER	Does not fit any of the above
GRAFFITI : TAGGING	Use of Repeated use of a symbol or a series of symbols.
	Any injury requiring 1st Aid and/or Evacuation by ambulance for a party - where city assets are not
	suspected as the cause
MEDICAL	
ROBBERY	Theft with the threat of violence and/or with a weapon

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THEFT: OVER \$5000	Theft of property over \$5000
THEFT: UNDER \$5000	Theft of property under \$5000
THEFT: ATTEMPTED	An unsuccessful effort to commit a theft. Ie, person interrupted while trying to break in to a locker.
THEFT: BICYCLE	The illegal removal of a bicycle
THEFT: LOCKER	Theft from a locker
TRANSIT : ASSIST PASSENGER	Any sort of informational or physical assistance worthy of capture in a report to a passenger
TRANSIT : BRING UNMUZZLED DOG ON TRANSIT	Bring un-muzzled dog on Transit property. Note that service dogs are exempt from this requirement.
PROPERTY	
TRANSIT : FARE OFFENCE : RIDE BUS W/O	Failure to tender fare
TENDERING FARE	
TRANSIT : FARE OFFENCE : USE INVALID/EXPIRED	Use of invalid/expired pass/ticket
PASS/TICKET	
TRANSIT : FARE OFFENCE : USE UNAUTHORIZED	Use of unauthorized pass/ticket/transfer
PASS/TICKET/TRANSFER	
TRANSIT : INTERFERE WITH BUS OPERATION	Interfering with the operation of a bus or the Operator
TRANSIT : PEDESTRIAN ON TRANSITWAY	Pedestrian on Transitway
TRANSIT : SMOKING ON TRANSIT PROPERTY	Smoking on Transit property including buses, shelters and stations. Does not include Marijuana.
TRANSIT : SMOKING ON TRANSIT PROPERTY : MARIJUANA	Smoking Marijuana on Transit property including buses, shelters and stations.
TRANSIT : UNAUTHORIZED VEHICLE ON TRANSIT PROPERTY	Unauthorized vehicle on transit property excluding the Transitway
TRANSIT : UNAUTHORIZED VEHICLE ON	Unauthorized vehicle on transit way
TRANSITWAY	,
TRESPASSING : FORCED ENTRY	Persons successful in entering a City property by force
TRESPASSING : FORCED ENTRY (ATTEMPTED)	Persons unsuccessful in entering a City property by force
	Unauthorized persons found on City property however not by forced entry. May include persons who
TRESPASSING: TRESPASSER ON SITE	have been banned from a property/facility.
WINDOW HUB: HOMELESSLESS	Any report of homeless persons or encampments
WINDOW HUB: TAXI CHIT	Any time an Officer uses the City provided Taxi Service to assist a homeless person