

MiWay Advisory Committee Report to AAC by Steven Viera

Please find below the web links to our previous meetings for your convenience:

March 5, 2024: <https://pub-mississauga.escribemeetings.com/Meeting.aspx?Id=a5d01f3d-bb33-4559-9f64-637546e8d69f&Agenda=PostAgenda&lang=English>

November 7, 2023: <https://pub-mississauga.escribemeetings.com/Meeting.aspx?Id=598d01fd-4ab2-4a94-a1d6-e62ba9deccd0&Agenda=PostMinutes&lang=English>

September 19, 2023: <https://pub-mississauga.escribemeetings.com/Meeting.aspx?Id=ddf0a7e1-54db-4347-9cae-edcc08dc45ab&Agenda=PostMinutes&lang=English>

June 20, 2023: <https://pub-mississauga.escribemeetings.com/Meeting.aspx?Id=47d73021-c141-40e4-b5fc-1abba1921afe&Agenda=PostMinutes&lang=English>

At our In Person Meeting on Monday, December 11, 2024, I gave a report for the 2023 Meetings.

Here is a report for the meetings held in 2024.

The committee had 2 planning meetings on January 30th in person and the other on February 6th, which was virtual. At this meeting we met with MiWay Staff and each member went to the 5 Tables set up to discuss ways to improve the overall MiWay experience through the Transit Advisory Committee for the next 3 years. I am including the document that was produced from the discussions at that meeting and finalized on February 6th.

From that document a report titled “Transit Advisory Committee Customer Success and Innovation” was shared with the Committee at our meeting on March 5th. I am enclosing that for the members as well.

Our Meeting on March 5th information is included in the above link and enclosed attachment.

It should also be noted that Committee Member Doris Cooper and myself will be working closely with MiWay to highlight accessibility issues and concerns and ways to improve it through meetings and on buses. I will share what happens when we do this.

If members have any questions, I will be glad to answer them and provide information they may request.