

## **2019 Noise Complaints**

In 2019, there were 1451 noise complaints and 631 inquiries about noise which did not lead to a service request. 1300 of the 1451 noise complaints were analyzed to determine noise type. Due to data inaccuracies not all complaints had sufficient information to be classified.

<b>Noise Types</b>	<b>Description</b>	<b>Number of Complaints in 2019</b>
Auditory signalling	Ringing of bells or gongs and the blowing of horns or sirens or whistles	20
Amplified Sound	Amplified sound (for example, music emanating from speakers from bars, night clubs, restaurants, cafes/patios, buskers or concerts)	463
Power Device Noise	Power devices (for example, leaf blowers, chain saw, lawn mowers, grass trimmers).	16
Commercial and Industrial including Loading and Unloading Noise <sup>1</sup>	Noise from loading, unloading, delivering, packing, unpacking and otherwise handling any containers, products or materials.	195
Stationary Source Noise	A sound from a stationary source or residential air conditioner	49
Motor Vehicle Noise	Clearly audible noise from vehicle repairs, rebuilding, modifying or testing	25
Construction noise	Includes erection, alteration, repair, dismantling, demolition, structural maintenance, land clearing, earth-moving, grading, excavating, the laying of pipe and conduit whether above or below ground level, street and highway building, application of concrete, equipment installation and alteration and the structural installation of construction components and materials in any form or for any purpose, and includes any work in connection with these activities	194
Animal Noise	Persistent noise, including barking, calling or whining or other similar persistent noise, made by any animal kept or used for any purpose	363
Yelling or shouting or other human noises	Yelling, screaming, shouting, singing, loud parties, children playing	123

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<sup>1</sup> Includes five categories- Loading and unloading, stationary powered rail cars, venting, release or pressure release of air, steam or other gaseous material, the operation of a solid waste bulk lift or refuse compacting equipment and the operation of a commercial car wash