

City of Mississauga
Corporate Report



<p>Date: April 18, 2024</p> <p>To: Chair and Members of Audit Committee</p>	<p>Originator's files:</p>
<p>From: Shari Lichterman, CPA, CMA City Manager & Chief Administrative Officer</p>	<p>Meeting date: May 13, 2024</p>

Subject

Status of Outstanding Audit Recommendations as of March 31, 2024

Recommendation

That the Corporate Report dated April 18, 2024 entitled, "Status of Outstanding Audit Recommendations as of March 31, 2024," from the City Manager & Chief Administrative Officer be received for information.

Executive Summary

- This quarterly report provides the Audit Committee with an overview of the progress of management action plans created to address issues raised in previous Internal Audit reports, and the reasons when significant delays occur.
- This report shows the progress achieved as of March 31, 2024, and includes relevant insights.
- Of the 33 recommendations scheduled for implementation by March 31, 2024, 11 were completed and 22 remain outstanding. Two were implemented ahead of schedule.
- The last outstanding recommendations for two audits were completed during this period.
- Since the previous report, three recommendations with revised target dates greater than 1 year were implemented and closed. A total of 9 recommendations remain on this list.

Background

The terms of reference for the Audit Committee (By-law 0049-2024) requires the submission of report(s) from the City Manager and Chief Administrative Officer summarizing progress made in resolving issues previously raised by Internal Audit and by the City's External Auditor. At the December 2022 Audit Committee meeting, members requested that progress updates be submitted quarterly. These status reports will be provided for the periods ending March 31, June 30, September 30 and December 31 each year.

This report provides an overview of the progress made in addressing Internal Audit recommendations and the reasons when significant delays occur.

Comments

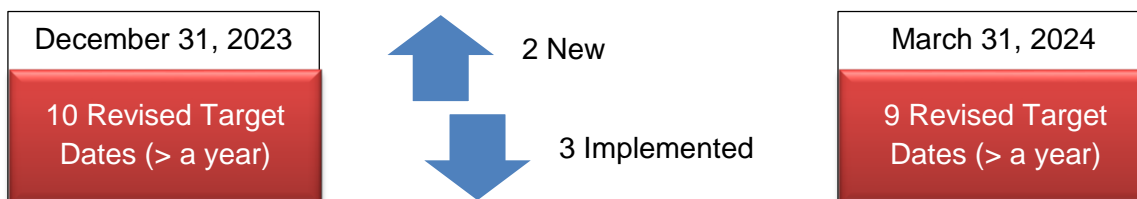
The current status of the recommendations is provided by action owners. Internal Audit provides support and advice as required and validates that “completed” solutions mitigate the risks identified. During the first quarter of 2024, 33 recommendations were due for completion, 11 recommendations were implemented, and 22 recommendations are in progress. All implemented actions have been validated by Internal Audit.

Furthermore, two audits (IT Capital Projects and Stormwater Revenue) finalized the last of their outstanding audit recommendations, and the Property Taxes Billing audit completed two recommendations in advance of the expected target dates.

Details on the breakdown of outstanding recommendations changes that occurred during this reporting period are provided in Appendix 1.

Revised Target Dates (greater than a year)

For recommendations that have been extended for more than a year from their original target dates, management has provided their status updates and rationale for these delays, and where applicable, Internal Audit requested effective compensating controls. The progress of these solutions in the first quarter of 2024 is presented below. Further details are provided in Appendix 2.



Revised Target Dates (> a year): not completed, more than a year from original target date

Financial Impact

There are no financial impacts resulting from the Recommendation in this report.

Conclusion

In summary, 33 recommendations were scheduled for implementation prior to March 31, 2024 (effective date of this report) and 11 were completed. Work continues on the implementation of the remaining 22 recommendations, and they will be closely monitored to ensure timely implementation. The last outstanding recommendations of two audits were completed during

this reporting period. The number of recommendations with target dates that have been moved out a year or more decreased from ten to nine, and these are being prioritized by management.

Attachments

Appendix 1: Status of Audit Recommendations Outstanding as at March 31, 2024

Appendix 2: Status of Audit Recommendations Outstanding and Extended for More Than a Year as of March 31, 2024



Shari Lichterman, CPA, CMA
City Manager & Chief Administrative Officer

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