

Municipalities Offering Compassionate or Ex-Gratia Financial Assistance Program

Municipality	Program Highlights
Halton Region	<p>\$1,000 Ex-gratia Grant to assist residents with cost related to a blockage on the municipal side of the wastewater system or the wastewater backup was the result of a sewer surcharge.</p>
City of Burlington	<p>\$1,000 Flood Relief Grant financial assistance to help owner or tenant with residential flooding-related costs associated with the flooding event of July 15 or July 16, 2024, and was reported to 311.</p> <p>Determined by a representative of the Regional Municipality of Halton that the water damage was not the result of a blockage on any part of the wastewater system or wastewater backup from sewer surcharge and that an application for the Region of Halton Ex-Gratia Grant for Public Sewer Backup was denied for the property.</p>
Region of Peel	<p>\$1,500 Ex-gratia Grant policy to assist homeowners who have experienced flooding related to a sanitary blockage or malfunction that has occurred within the public right-of-way.</p> <p>The Ex-gratia Grant excludes damage caused by surcharge of the sanitary system as a result of storm events.</p>
City of Ottawa	<p>Up to \$1,000 under the Residential Compassionate Grant policy for sewer backups where residents have been affected by flooding three or more times.</p> <p>The resident must report to the City within four months of sewer backup and show proof of three or more sewer backups during a 15-year period that are related to sewer surcharging as a result of significant rainfall. Resident must also have experienced at least \$1,000 of damage during the most recent backup.</p>
City of Hamilton	<p>Compassionate grant under the Residential Municipal Disaster Relief Assistance Program for basement flooding caused by severe rainstorms.</p> <p>Council defines the time frame and boundaries within the City that are eligible for relief for basement flooding under this program.</p>
City of Welland	<p>Sewer Backup Compassionate Grant pays the eligible property owner's policy deductible owing up to a maximum of \$3,000, payments for any other costs are not eligible.</p>

Grant and Subsidy Programs Offered by Other Municipalities

Municipality	Program Name	Program Highlights (Eligibility and Terms & Conditions apply)
Region of Peel	Sanitary Backwater Valve Rebate Program https://www.peelregion.ca/wastewater/backwater-valve-rebate.asp	\$700 to help homeowners cover the cost of installing a sanitary backwater valve to reduce basement flooding due to rainfall.
City of Toronto	Basement Flooding Protection Subsidy Program https://www.toronto.ca/services-payments/water-environment/managing-rain-melted-snow/basement-flooding/basement-flooding-protection-subsidy-program/	<ul style="list-style-type: none"> ▪ Backwater Valve - 80% of the invoiced cost, up to a maximum of \$1,250 ▪ Sump Pump - 80% of the invoiced cost, up to a maximum of \$1,750 ▪ Foundation drain (weeping tile) pipe severance and capping - 80% of the invoiced cost, up to a maximum of \$400
City of Burlington	Home Flood Protection Program https://www.burlington.ca/en/building-and-renovating/home-flood-prevention.aspx#Home-Flood-Protection-Program	<p>The program offers homeowners up to 50% of the cost of Home Flood Protection Assessments to find potential ways that water/sewage can enter your home.</p> <p>Subsidized in-person and virtual assessments cost \$275 + HST and \$237.50 + HST respectively. 20 assessments are available each year.</p>
Halton Region	Enhanced Basement Flooding Prevention Subsidy Program https://www.halton.ca/For-Residents/Water-and-Environment/Enhanced-Basement-Flooding-Prevention-Subsidy-Program/about	<p><u>Downspout Disconnection Program</u></p> <ul style="list-style-type: none"> ▪ Disconnection of Downspout from the sanitary sewer system ▪ 100% of costs incurred for materials and invoiced contractor labour charged to disconnect downspouts, up to a maximum of \$500 <p><u>Weeping Tile Disconnection and Sump Pump Installation Subsidy</u></p> <ul style="list-style-type: none"> ▪ Disconnection of weeping tile/foundation drain from the sanitary sewer system ▪ 100% of costs incurred for materials and labour charged to disconnect weeping tile and

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		<p>install a sump pump, up to a maximum of \$5,000</p> <p><u>Backwater Valve Installation Subsidy</u></p> <ul style="list-style-type: none"> ▪ 50% of costs incurred for materials and labour charged to install a backwater valve, up to a maximum of \$675 <p><u>Sewer Lateral (pipe) Lining and Repair Subsidy</u></p> <ul style="list-style-type: none"> ▪ 50% of costs incurred for materials and labour charged to repair the sanitary lateral (underground sewer/wastewater pipe), up to a maximum of \$2,000
St. Catharines	<p>Flood Alleviation Program</p> <p>https://www.stcatharines.ca/en/water-utilities-and-services/basement-flooding.aspx</p>	<ul style="list-style-type: none"> ▪ \$3,500 to help cover the costs of installing protective devices, such as a sump pump and backwater valve, to homeowners who have had or are at risk of having a sanitary drain back-up from sewer surcharging
City of Markham	<p>Private Plumbing Protection Rebate Program</p> <p>https://www.markham.ca/wps/portal/home/neighborhood-services/water-sewer/sewer-backup-and-flooding/08-sewer-back-up-and-flooding</p>	<p>The City may grant rebates for each Private Plumbing Protection Measure up to the following maximum amounts. The property must be located in known flood prone areas, or demonstrate existence of flood risk in the area:</p> <ul style="list-style-type: none"> ▪ Backwater Valve – Indoor Installed on Sanitary Lateral \$1,750 ▪ Backwater Valve – Indoor Installed on Storm Lateral \$1,750 ▪ Backwater Valve – Outdoor Installed on Sanitary Lateral \$2,000 ▪ Backwater Valve – Outdoor Installed on Storm Lateral \$2,000 ▪ Weeping Tile - Disconnected from Sanitary Lateral and Redirect to Storm Lateral by gravity connection \$3,000 ▪ Weeping Tile - Disconnected from Sanitary Lateral and Sump Pump Installation \$5,000 ▪ Lateral Reline/Repair – Storm \$2,500 ▪ Lateral Reline/Repair – Sanitary \$2,500
City of London	<p>Basement Flooding Grant Program</p> <p>https://london.ca/living-london/water-environment/flooding/base</p>	<p>Provides financial assistance to property owners who experience basement flooding in their home.</p>

Appendix 4

Municipality	Program Name	Program Highlights (Eligibility and Terms & Conditions apply)
	ment-flooding-grant-program	<p>Eligible Work – Residential homes (90% of total cost to a maximum of):</p> <ul style="list-style-type: none"> ▪ Backwater valve - \$1,800 ▪ Sewage ejector and holding tank (including interior plumbing modifications) - \$6,000 ▪ Sump pit and pump: with existing weeping tile disconnection - \$4,000 ▪ Additional weeping tile disconnection - \$2,400 ▪ Storm private drain connection (storm lateral from the City sewer main to the property line) - \$7,000 ▪ Storm building sewer (storm lateral on private property from an existing storm private drain connection stub at property line to the dwelling unit) - \$3,000 ▪ Sump pump battery back-up when installed in conjunction with a new sump pump - \$1,400 ▪ Sump pit and pump for a reverse grade driveway (to replace private catchbasins or drains which collect runoff that are currently directed to a City sanitary sewer) - \$4,000
City of Welland	Sewage Water Alleviation Program https://www.welland.ca/BUILDING/SWAP.asp	The maximum funding allocation of up to \$6,000 to assist homeowners with installing backwater valves and specified other equipment and work required for a proper installation. This would also include a sump pump with battery backup, and disconnection of the foundation drains and downspouts from the sanitary drainage system (program prerequisites).
Region of Durham	Basement Flooding Loan Program https://www.durham.ca/en/regional-government/basement-flooding.aspx	<p>An interest free loan, not to exceed \$3,000, with repayment in equal amounts added to the resident's quarterly water and sewer bill. The repayment term is not to exceed 3 years.</p> <p>Loan is for those residents who have experienced basement flooding due to a sanitary sewer backup</p>
City of Kingston	Preventative Plumbing Program	Subsidy Up to a maximum of \$3,000 per home for specific works to reduce sewer backup: <ul style="list-style-type: none"> ▪ Backwater valve - 75% of invoiced costs, up to \$1,200

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	https://www.cityofkingston.ca/news/posts/flood-facts-and-preventative-plumbing-program/	<ul style="list-style-type: none"> ▪ New sump pit and pump - 75% of invoiced costs, up to \$1,400 ▪ Capping of foundation drain connection - 50% of invoiced costs, up to \$1,000 ▪ Disconnection of existing sump pump - 50% of invoiced costs, up to \$300
City of Cornwall	Flood Risk Reduction Rebate Program https://www.cornwall.ca/en/live-here/flood-risk-reduction.aspx	Covers 80% of invoiced costs, up to a maximum of \$3,600 for specified work to reduce flooding risk on private property. <ul style="list-style-type: none"> ▪ Downspout Disconnection – lesser of \$100 or 80% of eligible costs, to a program maximum of \$3,600 ▪ Backwater Valve (interior) - lesser of \$500 or 80%, to a program maximum of \$3,600 ▪ Backwater Valve (exterior) - lesser of \$1,000 or 80%, to a program maximum of \$3,600 ▪ Foundation Drain Disconnection - lesser of \$2,000 or 80%, to a program maximum of \$3,600 ▪ Lot Grading Improvements - lesser of \$500 or 80%, to a program maximum of \$3,600

Back in 2010, the City and Region of Peel jointly put in place a Rebate Program as a result of the August 4, 2009 major rainfall event which caused flooding-related incidents and associated damage to private and public properties and infrastructure and heavily impacted residents residing within the Cooksville Creek watershed.

The Rebate Program was initially offered to homeowners with reported basement flooding as a result of the August 4, 2009 storm. This program, which was administered by the Region, included a 50/50 cost-sharing arrangement between the City and the Region for downspout disconnections, in addition to a 50/50 cost-sharing arrangement between the Region and the homeowner for sanitary backwater valve installations. The Rebate Program was subsequently expanded to include additional homes and further enhanced to increase rebates for sanitary backwater valve installations and to provide a one-third cost-sharing arrangement among the City, the Region and the homeowner for the installation of sump pumps.

However, the uptake on the Rebate Program was very low. The Region discontinued its Rebate Program with the City in 2014 and introduced a new program targeting roof downspout disconnections and sanitary backwater valve installations. Subsequently, as a housekeeping measure, the City also discontinued this program in 2015.

The Region of Peel currently has a Sanitary Backwater Valve Rebate Program which provides \$700 to eligible homeowners to help cover the cost of installing a sanitary backwater valve to reduce basement flooding due to rainfall.

The City has a Foundation Drain Collector (FDC) Sump Pump Subsidy program established to assist homeowners whose homes are serviced by the municipal FDC system, primarily in Ward 10. The City is offering eligible homeowners a financial subsidy to install a sump pump to provide an additional safeguard against basement water infiltration. This subsidy covers up to 100 percent of the cost of installing a sump pump, to a maximum of \$6,000.