



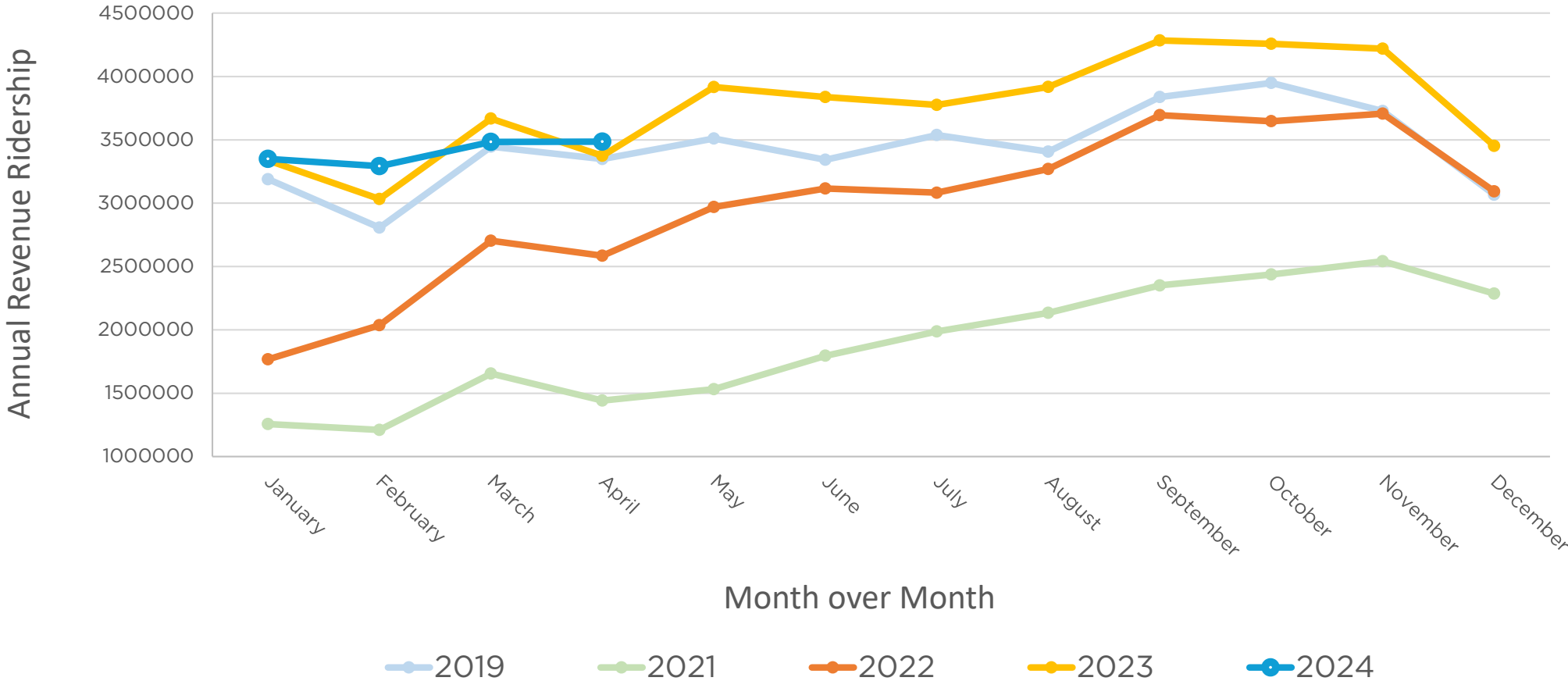
Summary of 2024 & 2025 Proposed Service Improvements

June 4th, 2024



Current Ridership Growth

Monthly Revenue Ridership Comparison



Reinforcing our MiWay Five Benefits

10 Key Benefits of MiWay Five



Stronger corridors to support a grid network



Improved connectivity with major employment areas



Integration with rapid transit connections



More frequent service on main corridors



Improved connectivity with colleges and universities



Improved connectivity with neighbouring communities



Direct connections between major transit hubs



More service outside of weekday rush hours



Improved connectivity with GO stations



More express service between key destinations

Implemented Service Hours in 2024

2024 Budget Increase of 4% Service Hours: 57,000 Service Hours (44 operators)

Service Growth

30% of Approved Service Hours

Major service frequency improvements include:

- Route 7 Airport: Weekend
 - 28 to 26 min. on Saturdays | 31 to 28 min on Sundays
- Route 9 Rathburn-Thomas: Weekday
 - 31 to 24 min in peaks | 32 to 28 min in midday
- Route 26 Burnhamthorpe: Weekend
 - 24 to 22 min on Saturdays | 32 to 28 min on Sundays
- Route 35 Eglinton: Weekday + Weekend
 - 10 to 9 min in peak | 27 to 22 min in midday
 - 35 to 28 min on Sundays
- Route 61 Mavis: Weekend
 - 22 to 18 min on Saturdays | 21 to 18 min on Sundays
- Route 66 McLaughlin: Weekday + Weekend
 - 10 to 8 min in peak | 15 to 10 min in midday
 - 21 to 16 min on Saturdays | 20 to 15 min on Sunday

Improved Run Times (Reliability) Enhanced Crew Quality

70% of Approved Service Hours

All MiWay routes across the network have been reviewed for runtime improvements.

Benefits include:

- Enhanced service reliability - reviewing all routes to increase/adjust travel times as needed;
- Maintains existing frequencies;
- Ensures route travel times are reflective of current traffic congestion, and ridership activity;
- Strengthens/stabilizes existing network foundation

To support improvements in transit operator shift quality:

- Supporting safety for our operators and customers
- Reducing overtime requirements
- Improving work/life balance for transit operators

Note: Frequencies provided above are approximate



2024 Weekday Improvements Implemented



Why we chose these routes?

Ridership Growth

(February 2023-February 2024)

- Route 9 Rathburn-Thomas: 34% increase
- Route 35 Eglinton: 25% increase
- Route 66 McLaughlin: 11% increase

2024 Weekend Improvements Implemented

Why we chose these routes

Ridership Growth

(February 2023-February 2024)

Saturday

- Route 7 Airport: 43% increase
- Route 26 Burnhamthorpe: 35% increase
- Route 61 Mavis: 19% increase
- Route 66 McLaughlin: 24% increase

Sunday

- Route 7 Airport: 21% increase
- Route 26 Burnhamthorpe: 28% increase
- Route 35 Eglinton: 85% increase
- Route 61 Mavis: 31% increase
- Route 66 McLaughlin: 14% increase



4% Mid-Year Budget Approval

2024 Budget Increase of 4% Service Hours: 57,000 Service Hours (44 operators)

Service Growth

60% of Approved Service Hours

Proposed service improvements include:

- New Route 126 Burnhamthorpe Express: (Weekday)
- Route 44 Mississauga Rd: (Weekday)
- Route 110 University Express: (Weekday)
- Route 11 Westwood: (Weekday)
- Route 26 Burnhamthorpe: (Weekday)
- Route 35 Eglinton: (Weekday)
- Route 5 Dixie: (Weekday)
- Route 39 Britannia: (Weekday)
- Route 66 McLaughlin: (Weekday)
- Route 61 Mavis: (Weekend)
- Route 26 Burnhamthorpe: (Weekend)
- Route 35 Eglinton: (Weekend)
- Route 42 Derry (Weekend)
- Route 7 Airport: (Weekend)

Improved Run Times (Reliability) Enhanced Crew Quality

40% of Approved Service Hours

All MiWay routes across the network have been reviewed for runtime improvements.

Benefits include:

- Enhanced service reliability by reviewing all routes to increase/adjust travel times as needed;
- Maintains existing frequencies;
- Ensures route travel times are reflective of current traffic congestion, and ridership activity;
- Strengthens/stabilizes existing network foundation

To support improvements in transit operator shift quality:

- Supporting safety for our operators and customers
- Reducing overtime requirements
- Improving work/life balance for transit operators

Note: Proposed service changes listed above are DRAFT and subject to change based on resource availability and changes in ridership demand.



Proposed 2024 Service Improvements

	Route	Service	Proposed Service Improvement (still in DRAFT)
Service Improvements to UTM	 126 Burnhamthorpe Express	Weekday	Weekday: AM/PM Rush Hours every 15 minutes
	26 Burnhamthorpe	Weekday & Weekend	Weekday: Midday from 22 to 16 minutes Saturday: Midday from 22 to 15 minutes Sunday: Midday from 28 to 21 minutes
	44 Mississauga Road	Weekday	Weekday: Additional trips during peaks
	110 University Express	Weekday	Weekday: CCTT-UTM all-day average from 12 to 10 minutes
Service Improvements along major transit corridors	11 Westwood	Weekday & Weekend	Weekday: AM/PM Rush Hour from 14 to 12 minutes Midday from 26 to 18 minutes Saturday: Midday from 24 to 18 minutes Sunday: Midday from 23 to 18 minutes
	35 Eglinton	Weekday & Weekend	Weekday: AM/PM Rush Hour from 9-10 to 8-9 minutes Midday from 22 to 15 minutes Saturday: Midday from 29 to 20 minutes Sunday: Midday from 26 to 22 minutes
	5 Dixie	Weekday	Weekday: AM/PM Rush Hour from 14 to 13 minutes
	61 Mavis	Weekday & Weekend	Weekday: Midday from 18 to 12-16 minutes Saturday: Midday from 17 to 15 minutes Evening from 28 minutes to 25 minutes Sunday: Midday from 16 to 15 minutes Evening from 44 to 30 minutes
	66 McLaughlin	Weekday	Weekday: AM Rush Hour from 10 to 8 minutes
	39 Britannia	Weekday & Weekend	Weekday: AM/PM Rush Hour from 19 to 16 minutes Midday from 34 to 20 minutes Saturday: Midday from 24 to 22 minutes Sunday: Midday from 37 to 33 minutes
	42 Derry	Weekend	Saturday: Midday from 18 to 15 minutes Sunday: Midday from 20 to 17 minutes
	7 Airport	Weekend	Saturday: Midday from 26 to 20 minutes Sunday: Midday from 28 to 20 minutes

Note: Proposed service changes listed above are DRAFT and subject to change based on resource availability and changes in ridership demand. Frequencies listed above are approximate

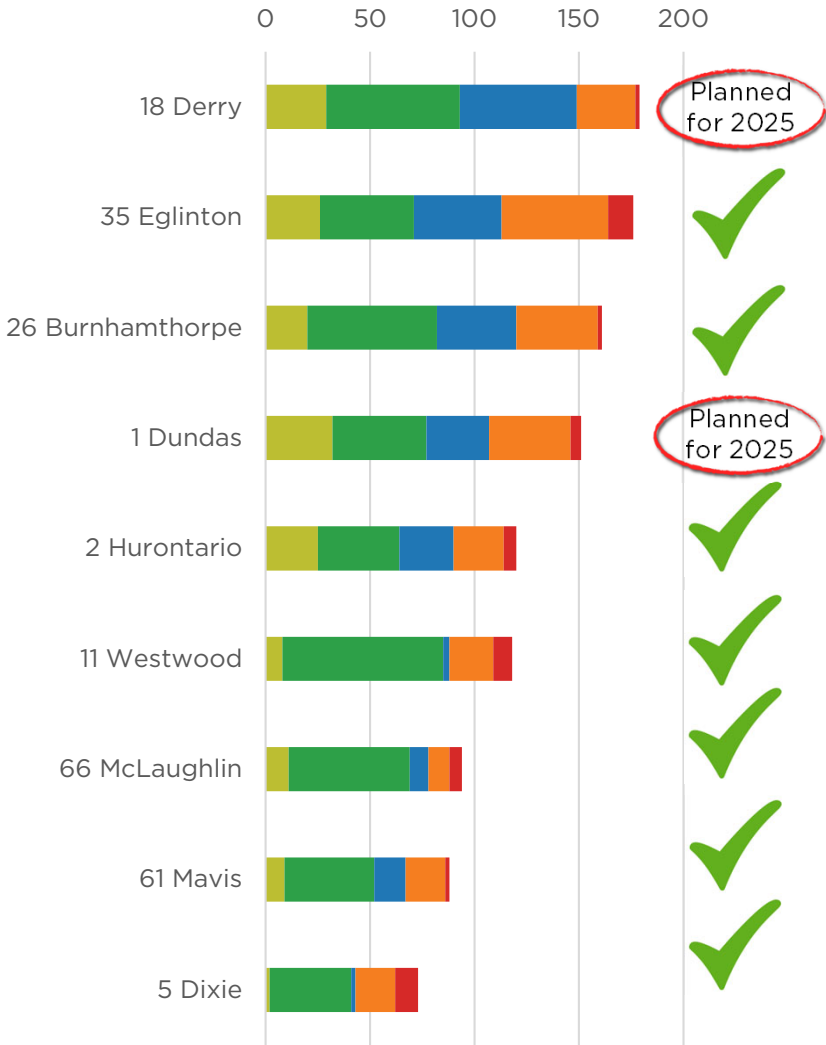


Addressing Overcrowding

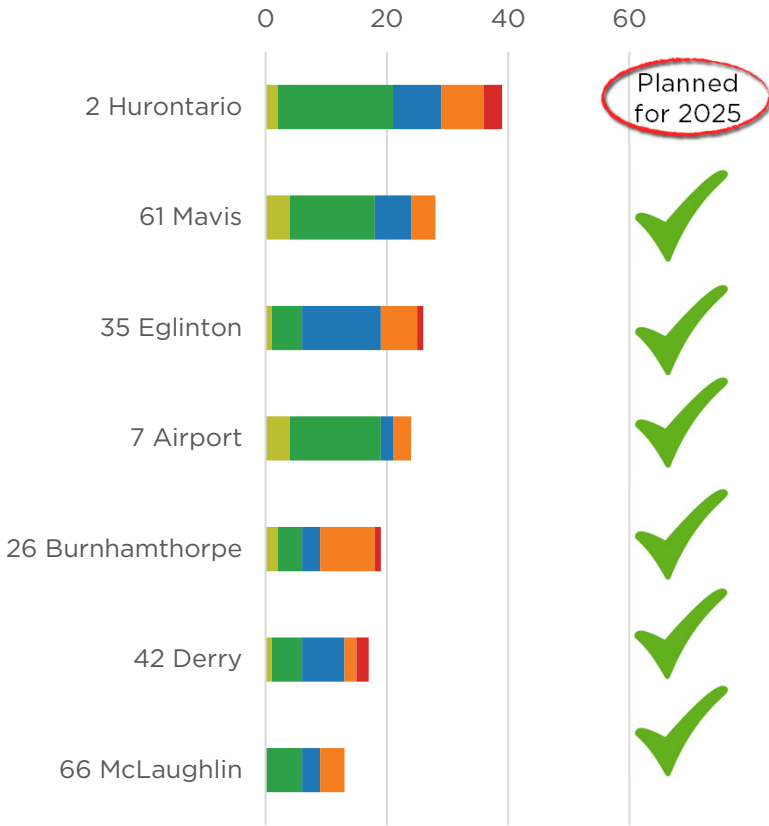
Corridors experiencing overcrowding have been reviewed and solutions proposed include either:

- Increased frequency
- Increased passenger capacity through assignment of articulated buses

Top Weekday Overcrowding



Top Weekend Overcrowding



Proposed Weekday Improvements

Why we chose these routes?

Ridership Growth

(February 2023-February 2024)

- Route 5 Dixie: 11% increase
- Route 11 Westwood: 5% increase
- Route 26 Burnhamthorpe: 20% increase
- Route 35 Eglinton: 25% increase
- Route 39 Britannia: 13% increase
- Route 44 Miss Road: 4% increase
- Route 66 McLaughlin: 11% increase
- Route 61 Mavis: 23% increase
- Route 110 University Exp: 17% increase



Proposed Weekend Improvements

Why we chose these routes?

Ridership Growth

(February 2023-February 2024)

Saturday

- Route 7 Airport: 43% increase
- Route 11 Westwood: 22% increase
- Route 26 Burnhamthorpe: 35% increase
- Route 42 Derry: 19% increase
- Route 61 Mavis: 19% increase

Sunday

- Route 7 Airport: 21% increase
- Route 11 Westwood: 16% increase
- Route 26 Burnhamthorpe: 28% increase
- Route 35 Eglinton: 85% increase
- Route 42 Derry: 17% increase
- Route 61 Mavis: 31% increase



Proposed 2025 Service Improvements:

2025 Service Improvements

Service Growth

60% of Service Hours

To support service improvements to address ongoing overcrowding:

- Service frequency improvements on existing local and express services:
 - Route 7-Airport,
 - Route 38-Creditview
 - Route 39-Britannia
 - Route 53-Kennedy
 - Route 101-Dundas Express
 - Route 107-Malton Express
 - Route 109-Meadowvale Express
- Increased service capacity along major transit corridors such as: Eglinton, Mavis, and McLaughlin corridors
- Expand express network with new services
- Integration with rapid transit projects such as Finch West LRT along the Derry corridor
- Improvements to overnight services (i.e. expand 24hr network)
- Weekend service improvements along key corridors

Improved Run Times (Reliability) Enhanced Crew Quality

40% of Service Hours

All MiWay routes across the network have been reviewed for runtime improvements.

Benefits include:

- Enhanced service reliability - reviewing all routes to increase/adjust travel times as needed;
- Maintains existing frequencies;
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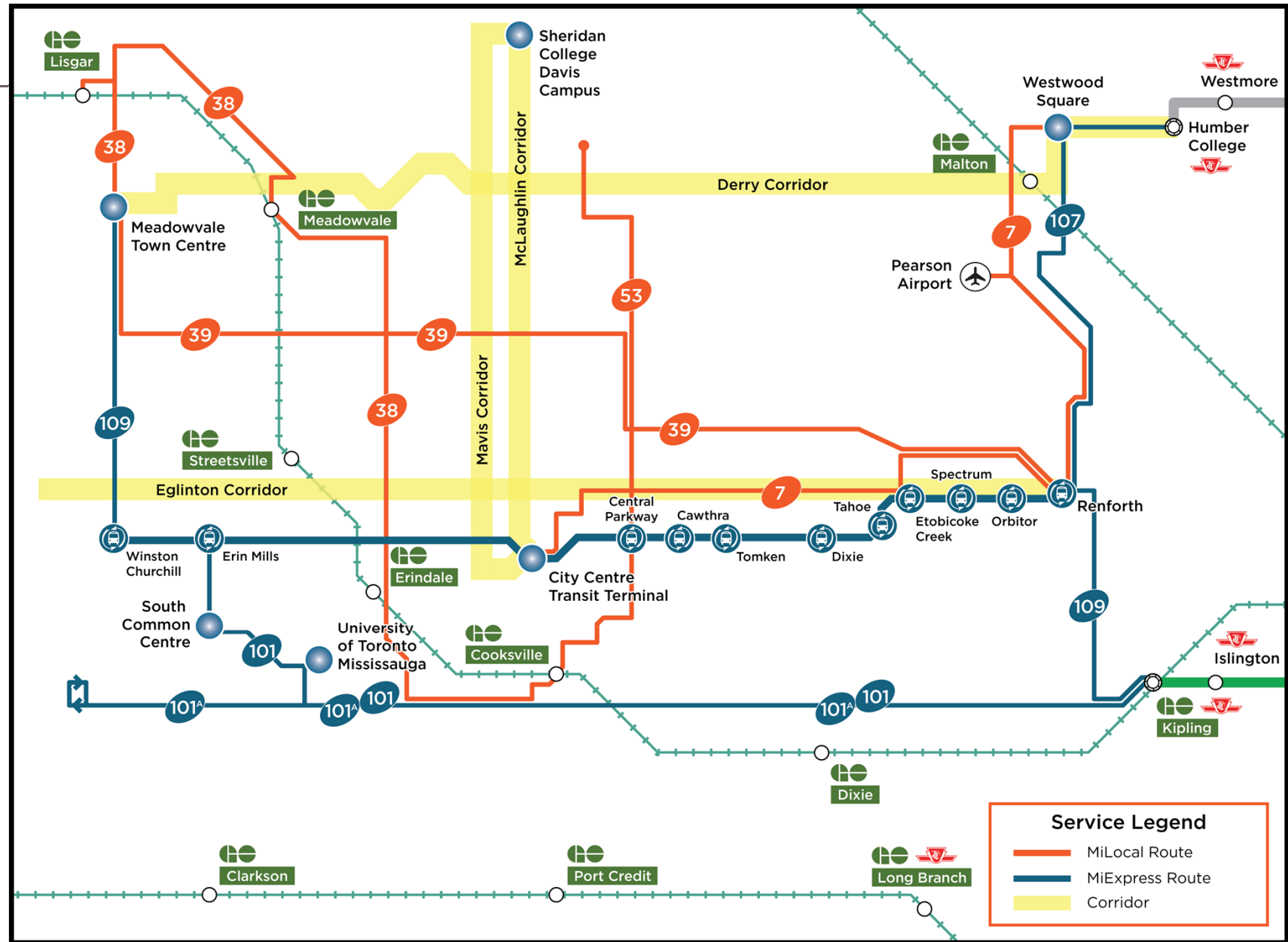
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Proposed 2025 Network Improvements





Thank You