

Accessibility Advisory Committee

Date: September 21, 2020
Time: 2:00 PM
Location: Online Video Conference

Members Present	Councillor Matt Mahoney	Ward 8
	Councillor Pat Saito	Ward 9
	Naz Husain	Citizen Member (Chair)
	Carol-Ann Chafe	Citizen Member (Vice-Chair)
	Asim Zaidi	Citizen Member (Vice-Chair)
	Rabia Khedr	Citizen Member
	Clement Lowe	Citizen Member
	Anita Binder	Stakeholder Member
	Alfie Smith	Stakeholder Member
	Sally Wall	Stakeholder Member

Members Absent	Emily Daigle	Citizen Member
	Steven Viera	Citizen Member

STAFF PRESENT

Camille McKay, Manager, Parking Enforcement
Alana Tyers, Manager, Service Development
Amr Merdan, Urban Designer
Anthea Foyer, Planner Culture
Bryan Sparks, Communications Advisor
Cyrus Hiranandani, Traffic Signals Technician
Daniela Paraschiv, Manager, Asset Management, Accessibility and Energy Management
Nadia Dawe, Manager, Transit Operations
Pamela Shanks, Corporate Policy Consultant
Shazia Kalia, Senior Buyer
Wesley Booker, Legal Counsel Labour and Employment
Virginia Kalapaca, Project Leader, Landscape Architect
Dan Sadler, Supervisor, Accessibility
Jennifer Cowan, Accessibility Specialist
Dayna Obaseki, Legislative Coordinator
Allyson D'Ovidio, Legislative Coordinator
Sacha Smith, Manager and Deputy Clerk, Legislative Services
Ted Siu, Communications Specialist

1. CALL TO ORDER

Carol-Ann, Vice-Chair chaired the September 21, 2020 AAC meeting and called the meeting to order at 2:02 PM.

Dayna Obaseki, Legislative Coordinator provided a preamble regarding how virtual Accessibility Advisory Committee meetings will be conducted.

2. APPROVAL OF AGENDA

That the order of the September 21, 2020 Accessibility Advisory Committee Agenda be amended to have Item 7.1 before the Deputations listed on the agenda.

Approved, as amended (R. Khedr)

3. DECLARATION OF CONFLICT OF INTEREST - Nil.**4. MINUTES OF PREVIOUS MEETING****4.1 Accessibility Advisory Committee DRAFT Minutes – December 2, 2019**

Approved (A. Binder)

Note: The meeting order was amended. Item 4.1 was followed by Item 7.1 and then back to Item 5: Deputations. The minutes below reflect the order of the agenda.

5. DEPUTATIONS**5.1 Treat Accessibly**

Rich Padulo, Founder, Treat Accessibly presented on an Accessible Halloween. Treat Accessibly is an established grass-roots national movement by displaying a bright orange sign indicating that the resident(s) of that household will be handing out Halloween treats from an accessible area near their home, such as the foot of the driveway or the sidewalk. This year's (2020) program will be coupled with the new social distancing practices. The program is to ensure a safe and inclusive Halloween for all by advocating for a curbside trick or treating. Treat Accessibly's focus is on creating awareness by providing tips on making your homes accessible and providing homeowners the option to either print or pick up free lawn signs at their local Home Depots or participating Re/MAX to display that they will be participating in the curbside Halloween program. Treat Accessibly has pre-existing support from a number Ontario Ministers, other municipal governments as well as a variety of community organizations.

Members of the Committee applauded the initiative. Carol-Ann Chafe, Acting Chair inquired if service animals were considered in the program. Mr. Padulo responded by noting that the program outlines homeowners are advised to keep their own pets inside their homes to ensure they are not obstructing service animals.

Councillor Mahoney requested that staff benchmark with other municipalities regarding the program and endorsement.

DIRECTION to staff to determine the feasibility of drafting a Corporate Report to General Committee and/or to report back on the program and to benchmark with other municipalities regarding endorsement.

RECOMMENDATION AAC-0001-2020

Moved By N. Husain

1. That the deputation and associated presentation by Rich Padulo regarding Treat Accessibly be received for information.
2. That the Accessibility Advisory Committee are in support of Treat Accessibly and having accessible and inclusive Halloweens.

Received

6. PUBLIC QUESTION PERIOD - 15 Minute Limit

No members of the public registered to speak.

7. MATTERS TO BE CONSIDERED

7.1 Accessible Parking Signage

Camille McKay, Manager, Parking Enforcement spoke to this item noting the AAC's previous request to add an enforcement telephone number to accessible parking signage and is seeking further direction on the matter.

Members of the Committee spoke to the matter and noted the importance of having a telephone number on accessible parking signage on public and private properties. Sally Wall, Citizen Member noted that 311 is not an accessible telephone line for the hearing impaired as TTY is required. Ms. McKay responded by noting that the current signage meets all the regulation requirements and suggested an alternate method through a social media campaign to create more awareness.

Councillor Saito requested that any future new installations or replacements of accessible parking signage should include the City of Mississauga's 311 telephone number.

RECOMMENDATION AAC-0002-2020

Moved By Councillor P. Saito

1. That the Accessibility Advisory Committee recommends that when any new Accessible Parking Signage is being installed or being replaced that Accessible Parking Signage include the City's General 311 line.
2. That staff create a social media campaign to be included in a future report to General Committee regarding Accessible Parking Signage.

Carried

7.2 Accessibility for Ontarians with Disabilities Act Update

No update was provided.

7.3 Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member provided a brief verbal update regarding the Region of Peel Accessibility Advisory Committee. She highlighted Transhelp's increased ridership and community involvement during the pandemic. She also noted she participated in screen reader testing for the Transhelp's website.

RECOMMENDATION AAC-0003-2020

Moved By S. Wall

That the verbal update provided by Naz Husain, Citizen Member and ROP AAC Member regarding the Region of Peel Accessibility Advisory Committee Update be received for information.

Received

7.4 Accessibility Advisory Committee (AAC) Work Plan

Dan Sadler, Accessibility Supervisor presented the new AAC Work Plan. Mr. Sadler referred to the facilitated session that took place in November 2019 that involved the members focusing on the City's accessibility successes and the improvement areas. He noted the deferred items due to the impact of COVID-19 and outlined the overall format and structure of the work plan.

Members of the Committee spoke to the matter and raised the following questions regarding the other services areas and projects impacted by COVID-19. Jennifer Cowan, Accessibility Specialist responded by nothing that the Corporate Services Recovery Plan will be presented at the upcoming Facility Accessibility Design Subcommittee.

RECOMMENDATION AAC-0004-2020

Moved By A. Smith

That the presented Accessibility Advisory Committee Work Plan be approved as discussed at the September 21, 2020 Accessibility Advisory Committee meeting.

Approved

7.5 AAC Manual

Dan Sadler, Accessibility Supervisor spoke to this item by noting the AAC Manual correlated with the committee orientation that took place at the beginning of the new Term of Council. The manual identifies the purpose and mandate of the Committee, outlines the associated legislations, the deliverables, the roles and responsibilities, member conduct and representation, subcommittees, StART (Staff Accessibility Resource Team) and accessibility at the City.

DIRECTION to staff to include a COVID-19 section and to send out a digital copy of the AAC Manual to all the AAC Members.

RECOMMENDATION AAC-0005-2020

Moved By C. Lowe

That the AAC Manual be received for information.

Received

8. **SUBCOMMITTEE REPORTS**

8.1 Promotional Awareness Subcommittee Report – February 24, 2020

RECOMMENDATION AAC-0006-2020

Moved By A. Zaidi

That the deputation by Jennifer Cowan, Accessibility Specialist regarding 2019 National AccessAbility Week (NAAW) Wrap-up to the Promotional Awareness Subcommittee on February 24, 2020, be received.

Received

RECOMMENDATION AAC-0007-2020

Moved By A. Zaidi

1. That the brainstorming session facilitated by Jennifer Cowan, Accessibility Specialist regarding the 2020 and 2021 National AccessAbility Week (NAAW) to the Promotional Awareness Subcommittee on February 24, 2020, be received;

2. That subject to the comments provided during the brainstorming session, the Promotional Awareness Subcommittee is satisfied with the initiatives the City is undertaking with respect to the 2020 and 2021 National AccessAbility Week (NAAW).

Received

9. INFORMATION ITEMS

9.1 Rick Hansen Foundation - Accessibility Certification Program (Verbal)

Dan Sadler, Accessibility Supervisor spoke to this item noting that Rick Hansen Foundation (RHF) was offering a complimentary assessment to help organizations better understand their current level of accessibility and provide ways on how to improve accessibility at their facilities. The RHF is offering an Ontario Rating system with these assessments. The City of Mississauga opted out of the first round of applications to provide external organizations the opportunity to increase their accessibility. The City has the Facility Accessibility Design Subcommittee and standards that help ensure accessibility is considered on a number of levels during project implementation. The City will reconsider applying for the second round of assessments by the RHF. During the pandemic, AAC Members received an email with the opportunity to apply to join the RHF Accessibility Certification External Review Committee.

Members of the Committee spoke to the matter and raised the following questions and comments;

- Inquired about the qualifications for the consultants conducting these assessments;
- Inquired about inclusive design; and
- Inquired who is responsible if the standards are not met.

Mr. Sadler responded to the questions from the Members of the Committee.

RECOMMENDATION AAC-0008-2020

Moved By N. Husain

That the Rick Hansen Foundation - Accessibility Certification Program be received for information.

Received

10. OTHER BUSINESS

Rabia Khedr, Citizen Member noted Accessibility Standards Canada is launching a public consultation focusing on the priorities for accessibility standards, engagement and research. Ms. Khedr also noted the establishment and her membership on the COVID-19 Disability Advisory Group (CDAG). The CDAG will advise the Honourable Carla Qualtrough, Minister

of Employment, Workforce Development and Disability Inclusion on persons with disabilities experiencing issues, challenges, systemic gaps and providing strategies and steps to be taken during this pandemic crisis.

11. DATE OF NEXT MEETING

Facility Accessibility Design Subcommittee

- Monday, September 28, 2020 at 1:30 PM, Online Video Conference

Accessibility Advisory Committee

- Monday, November 9, 2020 at 2:00 PM, Online Video Conference

12. ADJOURNMENT

3:46 PM (R. Khedr)