

Windrow/Sidewalk Clearing/Parking Bylaw Benchmarking						Appendix 4
Municipality	Windrow Clearing Service	Sidewalk Clearing Service	Cost	Service Levels	Parking Bylaw Prohibiting or Restricting Parking During Winter Operations	
Barrie	No	Yes, all but BIA	N/A	Priority roads 5cm/cleanup completed approx. 6 hrs post snowfall. Secondary roads 5cm/8 hrs post snowfall. Priority sidewalks 5cm/cleanup completion depends on amount of fallen snow/associated tools used. Secondary sidewalks 8cm/cleanup completion depends on amount of fallen snow/associated tools used.	As per the Overnight Parking By-law, overnight on-street parking is not permitted when a "Winter Maintenance Event" is declared.	
Brampton	No	Priority Sidewalks Only	Qualifying applicants can receive a grant of up to \$300 for non-corner lot properties or up to \$400 for corner lot properties with sidewalks on two sides of the property and where both sidewalks are not cleared by City.	Goal is to maintain municipal roads, sidewalks and recreational trails within 24 hours after the end of snowfall. It may take longer if weather conditions are severe. Non-priority sidewalks are the responsibility of the property owner and must be cleared by 11 am the day after a snowfall.	Yes, vehicles parked on the street during winter operations, overhanging the curb or blocking the sidewalk may be ticketed and/or towed. Details on these parking by-laws are outlined in Traffic Bylaw 93-93 – see section 40 and 44.	
Burlington	No (Program in Place)	Yes	Windrows: Advanced priority registrations first, open to all residents two weeks later. The cost is \$125+HST per driveway entrance (non-refundable). 1,000 spots available in the program, city wide. Program runs from December 01-March 31.	Primary and secondary roads are plowed at 5cm/completion is aimed within 24 hrs after snow stops falling. Sidewalks are cleared at 5cm/aim for completion at 48 hrs after snow stops.	If a snow event has been declared, vehicles parked on-street during a snowfall and snowfall cleanup are subject to being ticketed and/or towed at the owner's expense, regardless of actual snowfall volume. View Parking Bylaw (By-law 021-2022) for more details. Parking on-street is not allowed until the snow event is declared over.	
Hamilton	No	Priority Sidewalks Only	N/A	Major roads cleared bare within 4 hrs target time, primary roads bare within 8 hrs target time. Sidewalk clearing will be activated along Priority 1 and Priority 2 routes as per the service level enhancement and in order to meet the City's Snow and Ice By-Law No. 03-296.	Yes - There is a bylaw for snow route restriction on-street. The signs indicating this would only come into effect if the Chief of Police or the City Manager declares a snow emergency.	
London	No	Yes - City clears sidewalks after 8cm of snow accumulation.	N/A	When there is 5 cm of snow, roads are cleared within 6 hrs after the end of a snowfall. When there is 8 cm of snow, roads are cleared within 12-16 hrs after the end of a snowfall. Sidewalks are cleared within 48 hrs after the end of a snowfall.	Do not park on the road during or shortly after a snowfall. Also, avoid parking on sidewalks or at the end of your driveway and respect the overnight parking ban.	
Markham	No (Program in Place)	Yes	Windrows: no fees but program criteria includes providing proof of age (60 yr+) or if under age of 60 with a doctor's note identifying that they are unable to shovel snow.	City plows primary roads at 3cms to be completed within 2 hrs. Secondary roads at 5cms between 3-12 hours for completion. City crews clear sidewalks once 5cm has fallen, completion time for snow removal can take up to 16 hrs total.	During the winter season, all parking on both sides of all City streets is prohibited during snow clearing operations. Existing parking permits and overnight exemptions held by residents are not valid during snow clearing operations. Vehicles parked on a city street during snow clearing operations will be ticketed and/or towed.	
Milton	No (Program in Place)	Priority Sidewalks Only	Windrows: Program offered to residents who are 65+ yrs and persons with disabilities living within Milton boundaries: fee is \$66 and program runs from December 01 of application year to March 31.	Primary roads >5cm/completion 2-3 hours, <5cm/completion 2-4 hrs. Upon accumulation of 5cm or more, priority sidewalks are plowed. Residents have 24 hours to clear their sidewalk at the completion of snowfall.	When winter snow storms occur, Milton suspends its street parking exceptions, which means that no cars are to be parked on Milton roads. This allows equipment operators to quickly and safely clear snow and treat roadways (salting and sanding) without parked vehicles getting in the way. Any vehicle that interferes with snow-clearing operations may be ticketed and/or towed at the owner's expense.	
Mississauga	No (Program in Place)	Priority Sidewalks Only	Windrow program runs from November 22, 2024 until March 24, 2025 and is available to 750 participants on a first come, first served basis. The program costs \$200 for the season, but is free for residents who meet financial assistance criteria.	The City's winter maintenance crews clear priority roads and sidewalks, on-street bike lanes, bus stops, pedestrian crossings and specific trails within 12 to 24 hours of the snow stopping.	No. Parking permits may be suspended. Temporary parking permits may be suspended at any time during snowfall so we can safely clear the roads. No new temporary parking permits during this time.	
Oakville	No (Program in Place)	Yes	There is user-fee of \$102+HST for seniors/priority users and \$118+HST for all residents. The season runs from December 01, 2024 to March 31, 2025 and is available for up to 1,100 driveways. Eligibility includes residents 65 yr or older, has a physical disability or medical condition, no able-bodied person under age of 65 living at their residence.	Priority road plowing starts when accumulation meets or exceeds 2.5 cms. Average time it takes to clear all main roadways is 4-6 hrs after the snow stops falling. Plowing starts when accumulation meets or exceeds 5 cms. Average time it takes to clear all main sidewalks is 12 - 24 hrs after the snow stops falling.	Yes - Parking Administrative Penalties Bylaw Part III, Section 5(2)(a)(x) - parking obstruction for snow removal (\$60 fine)	
Oshawa	No (Program in Place)	Crews clear sidewalks adjacent to city owned properties and in the Central Business Improvement Area, in addition to clearing sidewalks for residents enrolled in the snow clearing assistance program.	Windrow clearing is completed for people in the snow clearing assistance program. Criteria for program: 65+ yrs or people with disabilities who have no community members without disabilities under the age of 65 living in their household. This program includes clearing/salting their City sidewalks and removal of driveway windrows at least 8 inches/20 cm high.	Priority roads 5cm/cleanup completed approx. 6 hrs post snowfall. Secondary roads 5cm/8 hrs post snowfall. Priority sidewalks 5cm/cleanup completion depends on amount of fallen snow/associated tools used.	Yes- Traffic By-law 79-99 states: Parking that interferes with snow clearing operations is not allowed. Any vehicle parked in a manner which hinders efficient snow clearing operations may be ticketed or towed.	
Ottawa	No	Yes	N/A	At the start of accumulation, major roads and arterials are completed and may take 2-4 hours to complete. 2.5 cms accumulation, sidewalks in downtown core and winter cycling network may take up to 4 hrs to complete. After 5 cm of accumulation, secondary roads may take up to 6 hrs to complete and residential sidewalks may take 12-16 hrs to complete.	During planned snow removal, temporary "No Parking" signs are posted along streets to be cleared. This parking ban applies to all vehicles, including vehicles with residential parking permits. Any vehicle parked on the street during snowbank removal operations will be ticketed and towed.	
Richmond Hill	Yes	Yes	N/A	Priority levels are set at 14 hours to clear sidewalks, 16 hours for roads, 13 hours for windrows, 24 hours for wide bends, deadends, and cul-de-sacs.	You cannot park on the street when a winter event has been declared which is expected to require snow clearing. If a vehicle is parked on the road, you may receive a ticket and have to pay a fine. If a vehicle is in the way of our plows, salters or emergency vehicles, it could be towed.	

Appendix 4: Municipal Scan of Winter Maintenance Programs

<p>Toronto</p>	<p>Yes: Limitations where there is no on-street parking, wide enough and no other obstructions. Approx. 262,000 homes. Level of service within 2 hours of plow passing</p>	<p>Yes, 95%</p>	<p>N/A</p>	<p>Priority roads: plow 5cm/completed in 6-8 hours, residential streets: plow 8cm/completed in 14 hours, sidewalks for salt and plow operations 2cms/completed in 12 hours</p>	<p>Yes - Designated snow routes are primarily located in the downtown core and include all streetcar routes. They are all clearly signed. Parking on a designated snow route during a major snow event is subject to a fine of up to \$200.</p>
<p>Vaughan</p>	<p>Yes</p>	<p>Yes</p>	<p>N/A</p>	<p>Goal is to have all roads cleared by snowplows within 16 hours after snowfall has ended and to have windrows cleared within four hours after snowplows have passed. Main roads 5cm/completed in 4 hrs, sidewalks are plowed first at 5cm accumulation</p>	<p>No</p>