



MiWay's Service Changes

Transit Advisory Committee (TAC)

September 17th, 2024

September Service Changes

Effective September 2nd, 2024

Introducing new Burnhamthorpe Express:

Route 126 Burnhamthorpe Express services key stops along the Burnhamthorpe corridor between the University of Toronto Mississauga and the Kipling Bus Terminal in Toronto.

Route 126 operates every 16-17 minutes during the morning and afternoon peak periods.



September Service Changes

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Service frequency improvements: Routes listed below provide more frequent service to address increased customer demand and reduce overcrowding.

Route	Service Type	Service Improvement Details
5 Dixie	Weekday	Weekday: PM rush hour improves from 14 to 13 minutes
26 Burnhamthorpe	Weekday & Weekend	Weekday: Midday service improves from 21 to 16 minutes Saturday: afternoon service improves from 21 to 16 minutes; evening service improves from 23 to 20 minutes Sunday: morning/evening service improves from 39 to 28 minutes; afternoon service improves from 28 to 22 minutes
35 Eglinton	Weekday & Weekend	Weekday: AM/PM Rush Hour from 9 to 8 minutes Midday from 22 to 15 minutes Saturday: afternoon & evening service improves from 30 to 19 minutes Sunday: morning/evening service improves from 25 to 20 minutes; afternoon service improves from 27 to 24 minutes
42 Derry	Weekend	Saturday: all day service improves from 18 to 15 minutes Sunday: afternoon service improves from 20 to 18 minutes
43 Matheson	Weekday	Weekday: rush hour service improves from 48 to 39 minutes
44 Mississauga Road	Weekday	Weekday: Morning rush hour service improves from 19 to 10-15 minutes in the southbound direction Afternoon rush hour improves from 19 to 10-15 minutes in the northbound direction.
110 University Express	Weekday	Weekday: CCTT-UTM all-day average from 12 to 10 minutes

Please note: Frequencies provided above are approximate. Please check miway.ca for detailed schedule information.

Service Cancellations: Due to service duplication, the following routes were cancelled. Resources from these routes were reallocated to routes with high ridership demand, and ongoing incidents of overcrowding.

- Route 76 Burnhamthorpe (weekday)
- Route 87 Skymark (weekday, rush-hour only)

Service Reliability Improvements: Schedules will be updated on several routes including Routes 8-Cawthra, 28-Confederation, 44-Mississauga Road, and 68-Terry Fox to improve service reliability for our customers (a complete list of routes will be available on miway.ca).

September Service Changes

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First week of September updates...



Burnhamthorpe Corridor (Routes 26 & 126)

- Weekday corridor ridership has grown by 15%, compared to Jan/Feb. 2024.
- New Route 126 Burnhamthorpe Express carries more than 1,700 customers daily
- Incidents of overcrowding have reduced by 33% compared to Sept.2023



Route 35 Eglinton

- Weekday ridership has grown by 31%, compared to Jan/Feb. 2024.
- Incidents of overcrowding have reduced by 45% compared to Sept.2023

UTM Improvements



- Weekday ridership on Route 110 University Express has grown by 39%, compared to Jan/Feb. 2024.
- Weekday ridership on Route 44 Mississauga Road has grown by 26% compared to February 2024. Incidents of overcrowding has reduced by -40% compared to Sept.2023

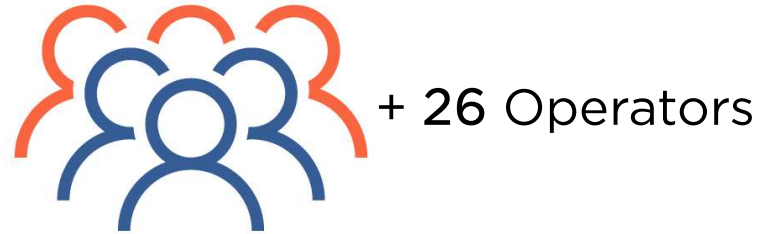
Please note, the ridership trends provided above are based on the week of Sept. 1st only.

September Service Changes

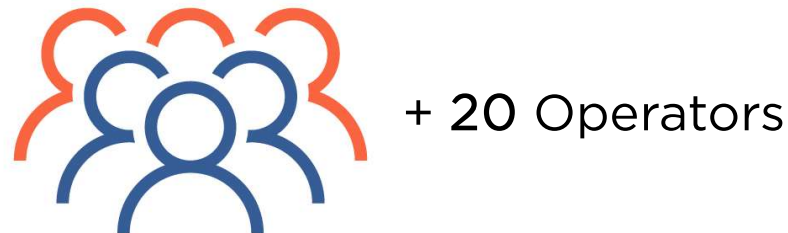
Effective September 2nd, 2024

Additional operator and fleet requirements:

Comparing August to September (restoring summer reductions):



Comparing February to September (restoring full regular service with additional growth):





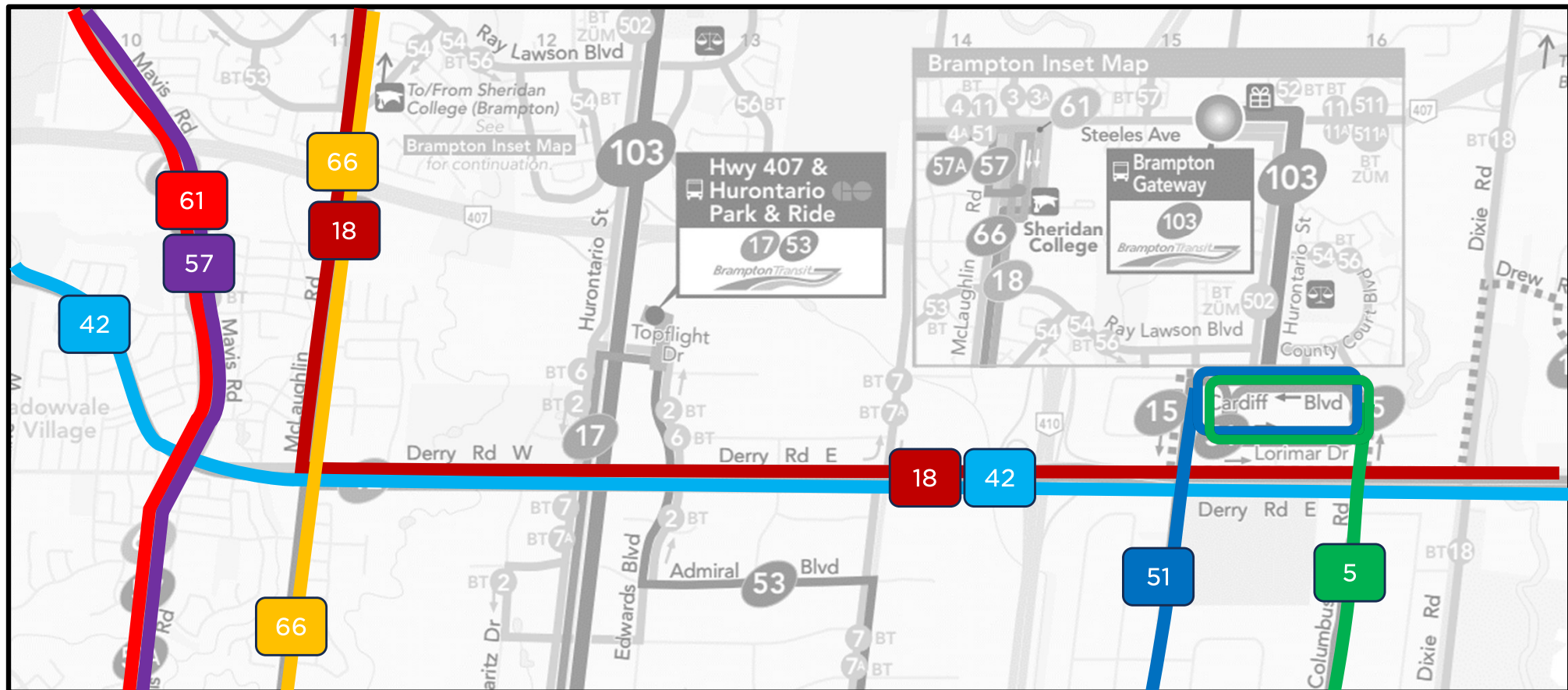
Planned October Service Changes

Effective October 28th, 2024



October Service Changes

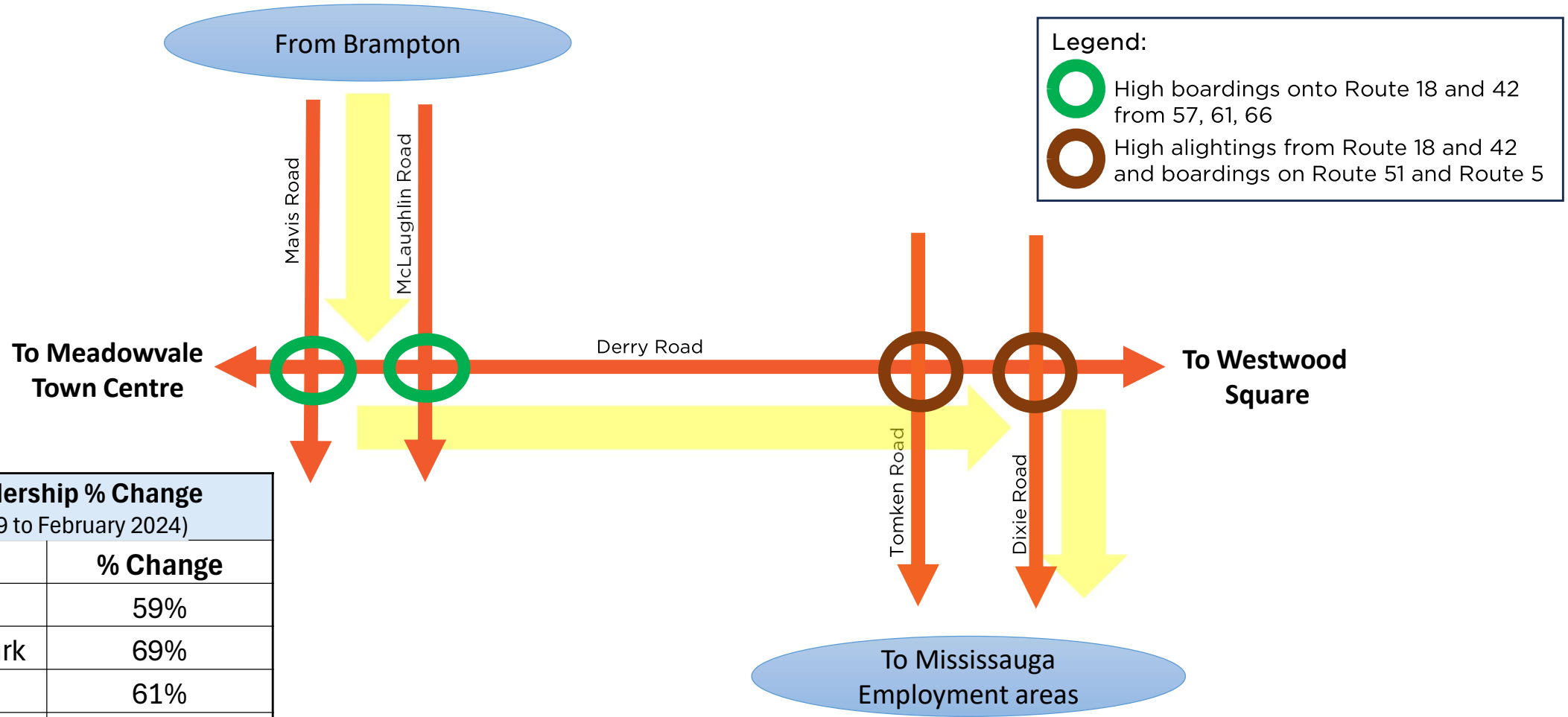
Ongoing Incidents of Overcrowding



- ✓ Route 18 - Derry: services McLaughlin Road and Derry Road from Sheridan College (Brampton) to Westwood Square.
- ✓ Route 42 - Derry: services Derry Road from Meadowvale Town Centre to Westwood Square.
- ✓ Route 66 - McLaughlin: services McLaughlin Road from Sheridan College (Brampton) to City Centre Transit Terminal.
- ✓ Route 61 - Mavis: services Mavis Road from Sheridan College (Brampton) to City Centre Transit Terminal.
- ✓ Route 57 - Courtneypark: services Mavis Road and Courtneypark Drive from Sheridan College (Brampton) to Renforth Station.

October Service Changes

Ongoing Incidents of Overcrowding



October Service Changes

Existing Route 51 – Tomken Service



Existing Routing: Services Tomken Rd. from Middlegate Rd. (south of Dundas St.) to Cardiff Blvd. (north of Derry Rd.)

Existing Frequencies: Peak @ 12 minutes
 Off-Peak @ 25 minutes
 Saturday @ 45 minutes

Ongoing Service Issues:

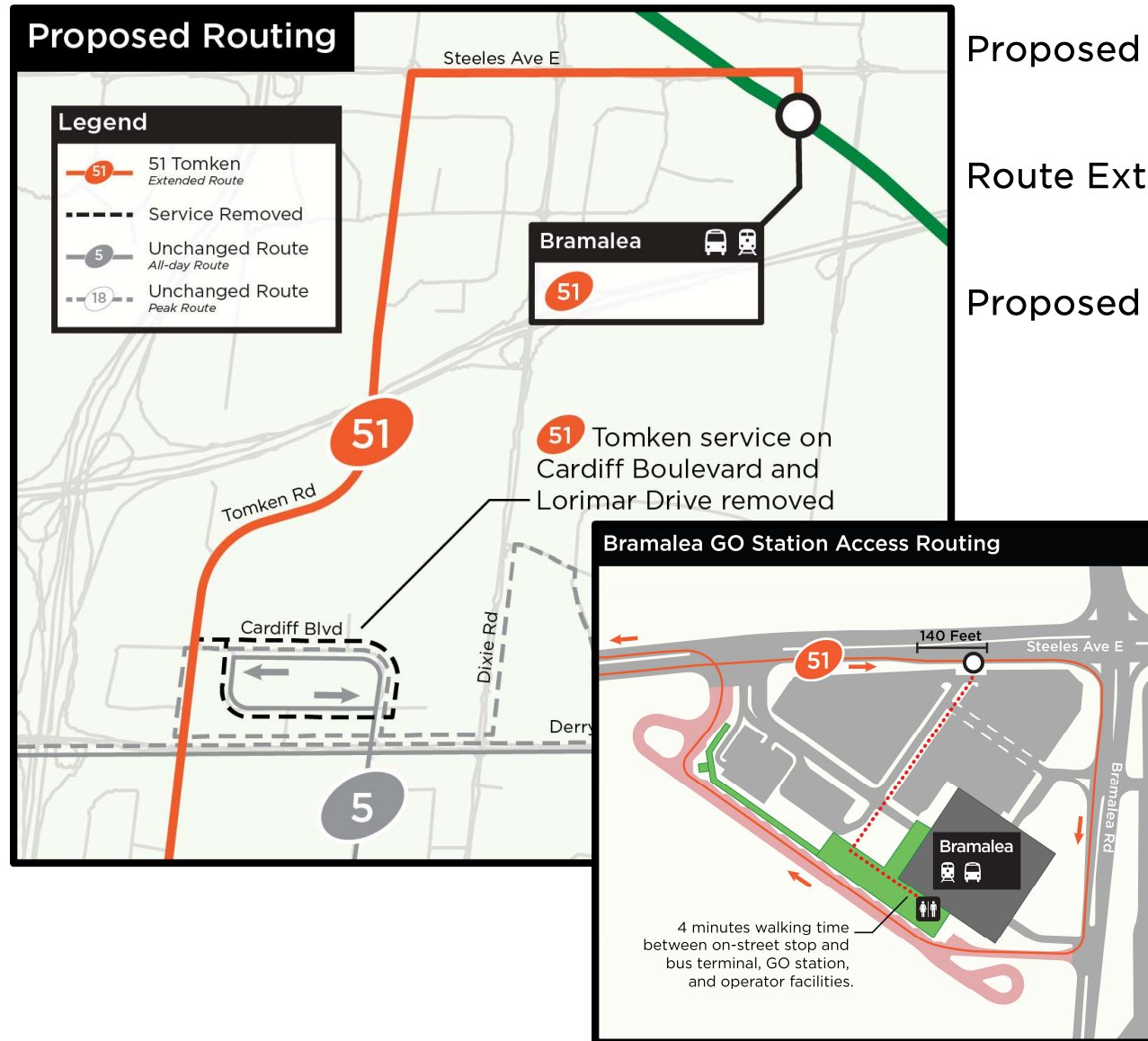
- Northern route terminus is at an on-street turnaround with heavy congestion from trucks.
- Southern route terminus is also at an on-street turnaround with no operator facility.

Ridership Trends:

- Strong ridership growth: average daily weekday ridership during September 2024 was +23% from October 2019.

October Service Changes

Proposed Route 51-Tomken Service



Proposed Routing: Extend Route 51 Tomken north to Bramalea GO Station via Tomken Road and Steeles Avenue East.

Route Extension: Route 51-Tomken will be extended approx. 5kms further north into City of Brampton (10km round trip)

Proposed Frequencies:

- Peak @ 14 minutes (from 12 min.)
- Off-peak @ 27 minutes (from 25 min.)
- Saturdays @ 50 minutes (from 45 min.)

Customer Benefits:

- Enhanced connectivity between MiWay & Brampton Transit
- Introduces new connection options between MiWay & GO Transit at Bramalea GO Station
- Provides customers additional north/south route, improving travel options to employment areas along Tomken Road
- Creates alternative direct option for customers, reduces transfers and passenger loads on Routes 66-McLaughlin, 42-Derry, and 18-Derry.

October Service Changes

Route 61-Mavis Frequency Improvements

Current Trends

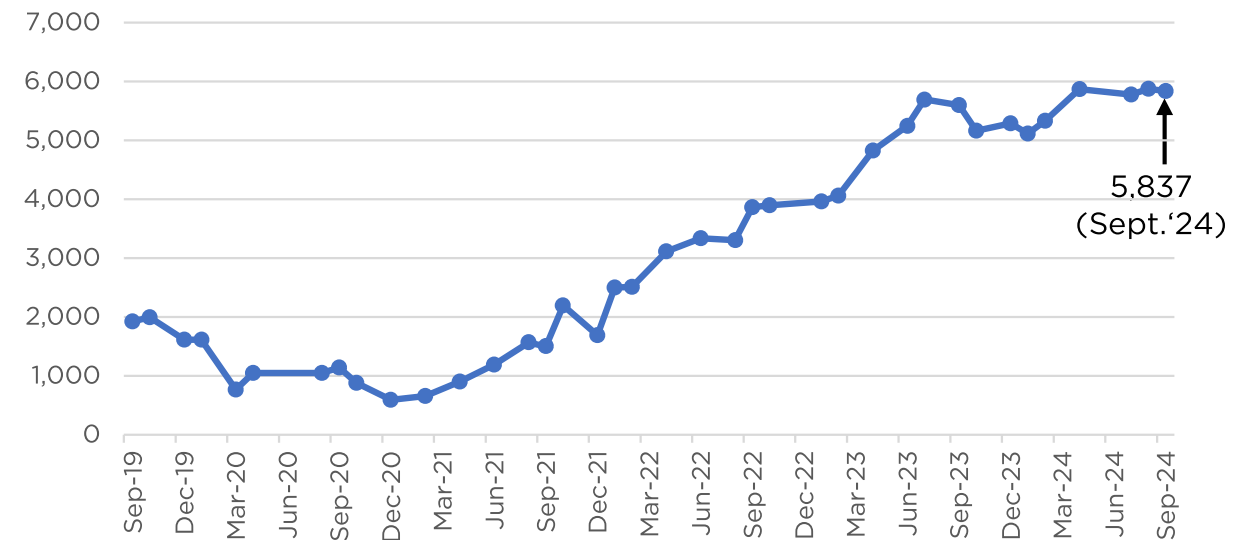
- Third most overcrowded Sunday route in 2024. Trips at capacity between 12:00 PM – 11:30 PM
- Ridership increase of 10% since February 2024
- High customer **boardings** at City Centre Transit Terminal, Eglinton Ave., Britannia Rd., & Derry Rd.
- High customer **alightings** at stops north of Derry Rd., especially Steeles Ave., and Sheridan College.

Proposed Service Improvement:

- Increase afternoon, evening, and late night service frequency

Proposed Service Improvement		
Route	Period	Headway
Route 61 Mavis Sunday	Afternoon/Evening	15 (from 18 today)
	Late Evening	23 (from 43 today)
	Night	38 (from 43 today)

Route 61 Sunday Ridership Increase





Thank you !

Questions?