



MiWay's Service Update

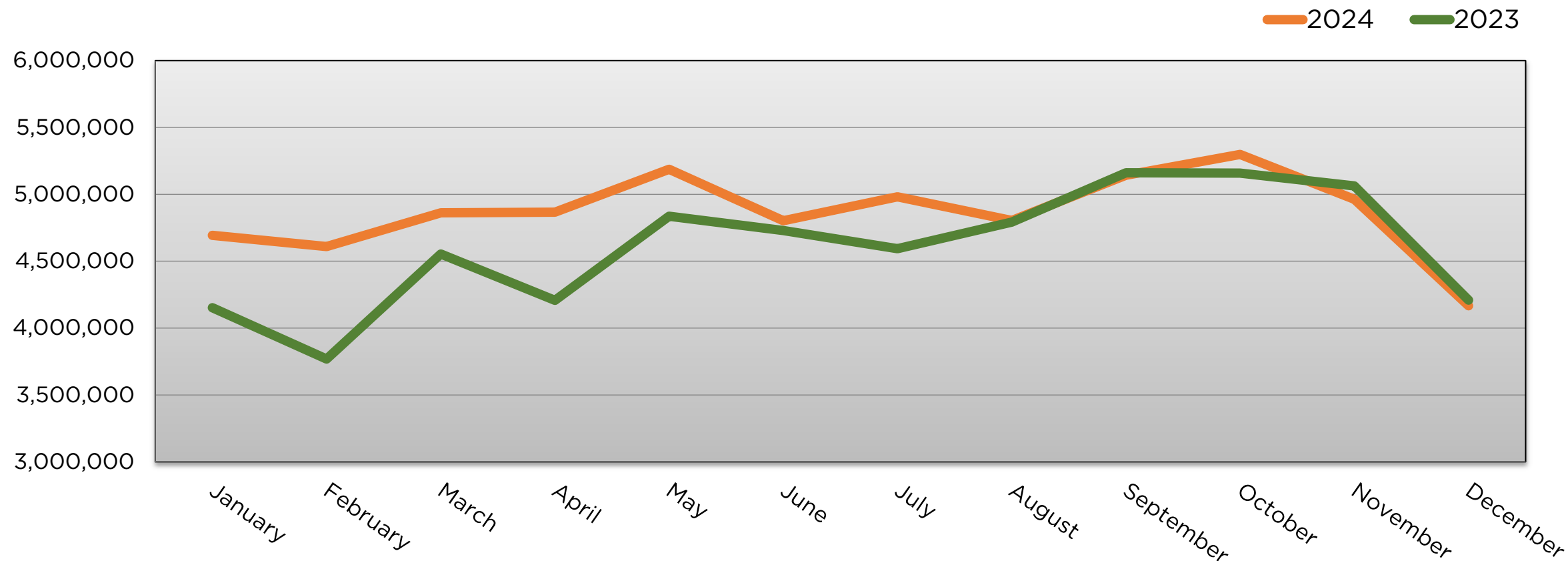
Transit Advisory Committee (TAC) Meeting
March 4th, 2025



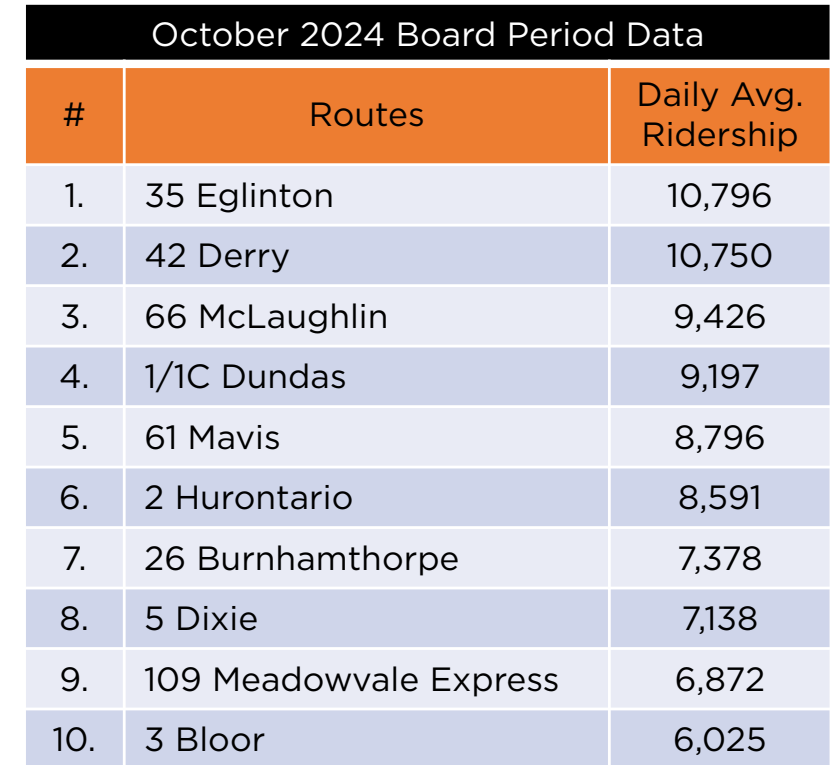
Annual Ridership Trends

2023 vs 2024 Boardings

Monthly Passenger Boardings Comparison



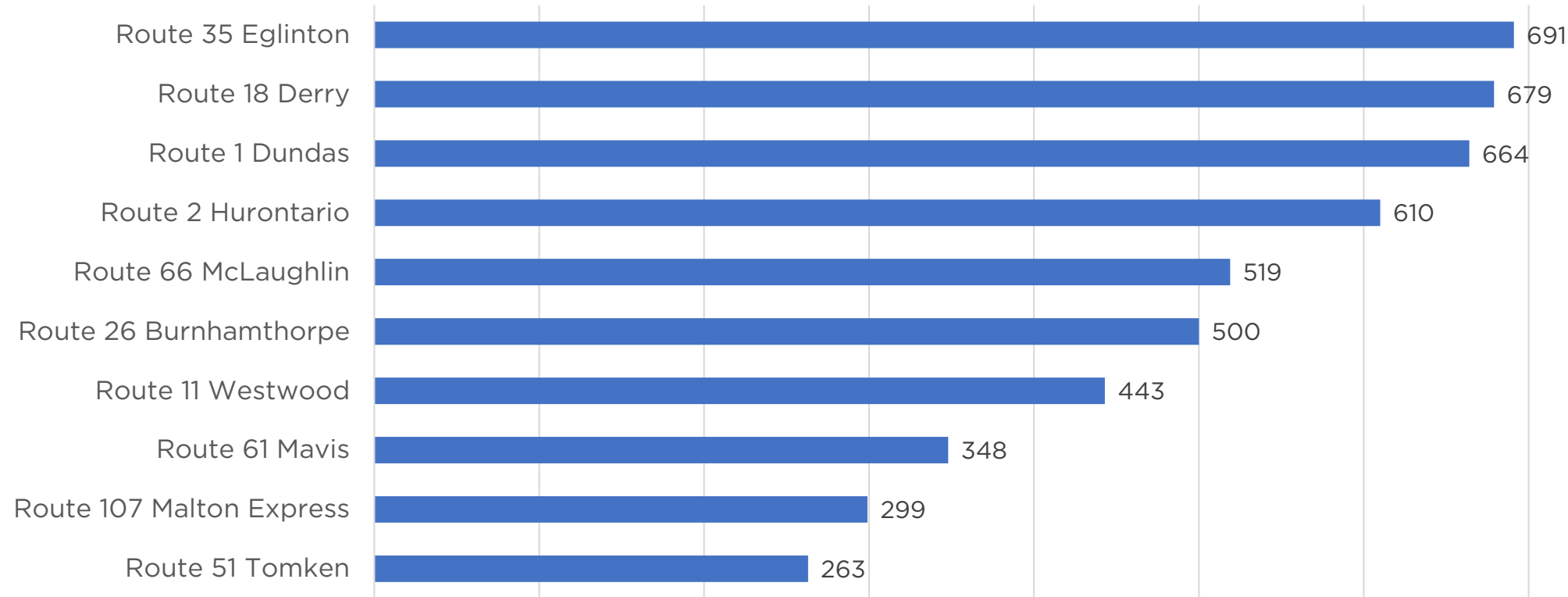
Annual 2024 boardings were 5.7% higher than 2023 boardings.



2024 Weekday Overcrowding Trends

Weekday Service

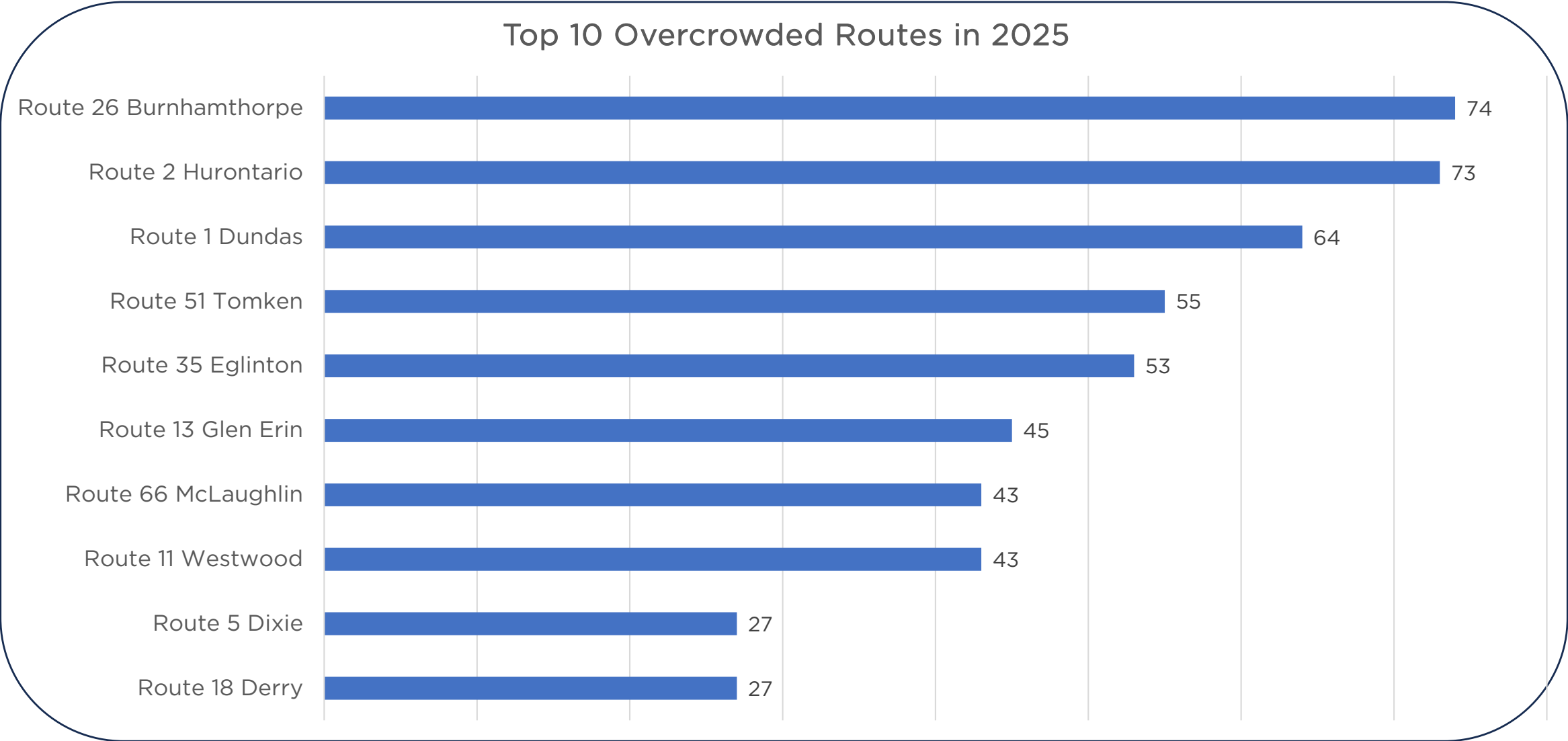
Top 10 Overcrowded Routes
(Weekday, 2024)



Overall, 2024 total overcrowding was 24% lower than in 2023.

2025 Weekday Overcrowding Trends

January & February thus far...




Please note: Data above is reflective of overcrowding until up February 21st, 2025



2025 Service Changes Implemented

January & February thus far...

	Route	Service	Service Improvement
	31 Ogden	Weekday & Weekend	Weekday: AM/PM Rush Hours every 21-27 minutes Midday every 36 minutes Saturday & Sunday: Midday every 40 minutes
	11 Westwood	Weekday & Weekend	Weekday: AM/PM Rush Hour from 15 to 13 minutes Midday from 22 to 18 minutes Evening from every 17 minutes to 15 minutes
	61 Mavis	Weekday	Weekday: Midday from 18 to 15 minutes PM Rush Hour from 12 to 11 minutes
	66 McLaughlin	Weekday & Weekend	Weekday: AM Rush Hour from 10 to 8 minutes Saturday: Midday from 17 to 14 minutes Sunday: Late Night service extended from 10pm until 1am
	107 Malton Express	Weekday & Weekend	Weekday: AM Rush Hour from 17 to 14 minutes Midday from 24 to 22 minutes

Please note: Frequencies listed above are approximate and vary time of day/trip time.



2025 Service Changes Planned

April 2025 to February 2026

Route	Service	Service Improvement
7 Airport	Weekday & Weekend	Weekday: AM/PM Rush Hour from 19 to 15 minutes Saturday: Midday from 29 to 22 minutes Sunday: Midday from 26 to 22 minutes
9 Rathburn	Weekday	Weekday: AM/PM Rush Hour from 26 to 19 minutes
10 Bristol	Weekday	Weekday: AM/PM Rush Hour from 24 to 18 minutes
13 Glen Erin	Weekday	Weekday: AM/PM Rush Hour from 24 to 18 minutes
22 Finch	Weekday	Weekday: AM/PM Rush Hour from 24 to 16 minutes
23 Lakeshore	Weekday	Weekday: AM/PM Rush Hour from 25 to 21 minutes
28 Confederation	Weekday	Weekday: AM/PM Rush Hour from 24 to 18 minutes
38 Creditview	Weekday	Weekday: AM/PM Rush Hour from 30 to 21 minutes
39 Britannia	Weekday & Weekend	Weekday: AM/PM Rush Hour from 19 to 15 minutes Midday from 32 to 20 minutes Saturday: Midday from 28 to 25 minutes Sunday: Midday from 35 to 30 minutes
45 Winston Churchill	Weekday	Weekday: AM/PM Rush Hour from 26 to 20 minutes
53 Kennedy	Weekday	Weekday: AM/PM Rush Hour from 21 to 16 minutes

Revised Routing

Please note: Frequencies listed above are approximate and vary time of day/trip time.



2025 Service Changes Planned

April 2025 to February 2026 Cont'd

	Route	Service	Service Improvement
New	50 Lisgar	Weekday & Weekend	Weekday: Every 24-30 minutes Saturday & Sunday: Every 30-35 minutes
	107 Malton Express	Weekday	Weekday: AM/PM Rush Hour from 14 to 12 minutes
	108 Financial Express	Weekday	Weekday: PM Rush Hour from 30 to 20-30 minutes
	109 Meadowvale Express	Weekday	Weekday: AM/PM Rush Hour Peak direction from 11 to 9 minutes Non-peak direction from 17 to 15 minutes Midday: from 24 to 19 minutes
New	126 Burnhamthorpe	Weekday	Weekday: AM/PM Rush Hour from 17 to 15 minutes
	135 Eglinton Express	Weekday	Weekday: AM/PM Rush Hour every 15 minutes

Please note: Frequencies listed above are approximate and vary time of day/trip time.





Thank You!

Questions?