

Accessibility Advisory Committee

Date: February 10, 2025
Time: 2:04 PM
Location: Online Video Conference

Members Present	Councillor Matt Mahoney	Ward 8
	Councillor Martin Reid	Ward 9
	Carol-Ann Chafe	Citizen Member (Chair)
	Asim Zaidi	Citizen Member (Vice-Chair)
	Amanda Ramkishun	Citizen Member
	Mary Daniel	Citizen Member
	Moneira Salic	Citizen Member
	Naz Husain	Citizen Member
	Steven Viera	Citizen Member
Members Absent	Clement Lowe	Citizen Member
	Paul Wilk	Citizen Member

Staff Present
 Dan Sadler, Manager, Standards Training & Compliance
 Taghreed Alz, Accessibility Specialist
 Alicia Burlon, Accessibility Specialist
 Janette Campbell, Leader Projects DSX
 Eglantina Bacaj-Gondia, Legislative Coordinator

1. **CALL TO ORDER**

Carol-Ann Chafe, Chair called the meeting to order at 2:04 PM.

2. **INDIGENOUS LAND STATEMENT**

Eglantina Bacaj-Gondia, Legislative Coordinator recited the Indigenous Land Statement.

3. **APPROVAL OF AGENDA**

Approved (M. Daniel)

4. **DECLARATION OF CONFLICT OF INTEREST**

Nil

5. **MINUTES OF PREVIOUS MEETING**

5.1 **Draft Accessibility Advisory Committee Minutes dated December 2, 2024**

Approved (A. Zaidi)

6. **DEPUTATIONS**

6.1 **Alana Tyers, Manager, Transit Services and Eva Wong, Transit Planner, City of Mississauga regarding the 2024 MiWay Annual Accessibility Report**

Alana Tyers, Manager, Transit Services and Eva Wong, Transit Planner spoke to the 2024 Annual Accessibility Report and its highlights including: the Hidden Disabilities Sunflower program, MiWay bus fleet colour transition to orange, bus destination sign improvements, transit wayfinding, infrastructure improvements and bus shelter design, training for operators and customer service staff, and upcoming MiWay initiatives.

Barbara Donaldson, Stakeholder Engagement Manager, Arcadis spoke to the engagement process for the MiWay 5 and 10-year plan and asked Committee Members for feedback through the following question: "We often hear from our customers about the importance of reliability, frequency and fares, other than these factors what are the most important goals and priorities for transit service in Mississauga in the next five to ten years to grow transit and better integrate MiWay with other GTA transit agencies?"

Committee Members provided the following comments:

- Training for bus drivers on improving access and rider experience for little persons
- Testing accessibility through the ability communities and incorporating various forms of technology, including voice-activated information gathering
- Improve bus frequency and reliability
- Incorporate verbal announcements
- Add heated bus terminals
- Improve fare rates
- Add wheelchair battery charging stations
- Include phone charging stations and electrical outlets at higher level

- Improve micromobility and e-scooter accessibility
- Update signage on buses
- Incorporate QR codes and braille
- Add service animal drink and relieving stations
- Incorporate moveable arms in buses and stationary arms
- Develop emergency management awareness and kits
- Provision of electric buses and solar panels on bus stops

RECOMMENDATION AAC-0001-2025

Moved By N. Husain

That the deputation and presentation by Alana Tyers, Manager, Transit Services and Eva Wong, Transit Planner, City of Mississauga regarding the 2024 MiWay Annual Accessibility Report, be received.

Received

7. **PUBLIC QUESTION PERIOD - 15 Minute Limit - Nil**

8. **CONSENT AGENDA - Nil**

9. **MATTERS CONSIDERED**

9.1 **Accessibility for Ontarians with Disabilities Act Update**

Dan Sadler, Manager, Standards Training and Compliance spoke to developing a compliance plan for accessible web documents for discussion at a future Committee meeting.

RECOMMENDATION AAC-0002-2024

Moved By A. Ramkishun

That the verbal update provided by Dan Sadler, Manager, Compliance & Standards with respect to the Accessibility For Ontarians with Disabilities Act (AODA), be received.

Received

9.2 **Region of Peel Accessibility Advisory Committee Update - Nil**

10. **SUBCOMMITTEE REPORTS**

10.1 **Facility Accessibility Design Subcommittee Report 1 - 2025 - dated January 20, 2025**

No discussion took place regarding this item.

RECOMMENDATION AAC-0003-2025

Moved By N. Husain

AAC-0003-2025

That Moneira Salic, Citizen Member be appointed Chair of the Facility Accessibility Design Subcommittee for the term ending November 14, 2026, or until a successor is appointed.

AAC-0003-2025

(FADS-0001-2025)

Approved

RECOMMENDATION AAC-0004-2025

Moved By N. Husain

AAC-0004-2025

That the deputation and presentation by Harpreet Singh, Interior Designer, Prime Consultant regarding the News Conference Zone City Hall, be received.

(AAC-0004-2025)

(FADS-0002-2025)

Approved

11. INFORMATION ITEMS - Nil

12. OTHER BUSINESS

Steven Viera, Citizen Member noted that an update related to the Transit Advisory Committee is anticipated at a future meeting.

Carol-Ann Chafe, Chair spoke to an upcoming event related to the General Election and requested the Legislative Coordinator to share the information with Committee Members after the meeting.

Eglantina Bacaj-Gondia, Legislative Coordinator, Legislative Services spoke to the Committee vacancy posting and application deadline.

13. DATE OF NEXT MEETING

FADS – FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE

Monday, March 31, 2025 at 1:30 pm

AAC – ACCESSIBILITY ADVISORY COMMITTEE

Monday, April 14, 2025 at 2:00 pm

14. ADJOURNMENT - 2:50 PM

(A. Ramkishun)