

## Appendix Two

### 2021 Budget Allocator Comments

2021 Budget Allocator Comments
<b>Culture</b>
<b>Prioritise spending and focus on key services, not luxuries.</b> September 14, 2020 at 3:54 pm
<b>Increase to go directly to funded arts, culture &amp; heritage non-for-profits who are maintaining programs.</b> September 15, 2020 at 12:44 pm
<b>Not critical at this time.</b> September 16, 2020 at 2:15 pm
<b>These funds would be better used for emergency services, MiWay, roads that are utilized by everyone in Mississauga rather than select few.</b> September 16, 2020 at 2:19 pm
<b>No big gatherings in the next year anyway - let's use this funding elsewhere.</b> September 16, 2020 at 2:26 pm
<b>Would reduce further if option to do so was provided. Survey questions are framed to provide a small variance of response. This lack of exhaustive options demonstrates poor academic practice. Secondly, the implication that service will be impacted negatively if selecting anything less than "keeping proposed spending and service levels" is assumptive and represents clear bias against the notion that efficiencies can be found to reduce costs while maintaining or even improving current service levels. Again, this type of language/logic has no place in a survey.</b> September 16, 2020 at 2:30 pm
<b>More diversity and accessibility required to keep up with the changing City.</b> September 16, 2020 at 2:41 pm
<b>Cultural events and large gatherings is a no-no!!!!</b> September 16, 2020 at 2:48 pm
<b>The City MUST reduce spending wherever it can. Nothing happened in 2020 so must have this money in hand as it is.</b> September 16, 2020 at 2:49 pm
<b>With people not attending large gatherings and going out less frequently this budget should be reduced down to the bar essentials with most of these facilities being shutdown for a good portion of the year and reopened only after things have normalized. As a result the budget should be a shell of what it was previously consist with the schedules being a shell of what they were previously (75% budget reduction might not be sufficient enough to reflect what the schedules should be).</b> September 16, 2020 at 2:50 pm
<b>Culture and programs are an important part of the city and more so during this pandemic. I presume there are usage fees for events at celebration Square and a modest increase of usage charges raise more money.</b> September 16, 2020 at 2:59 pm
<b>This can be reduced for the coming year given our fight against this pandemic activities as such would remain virtual and no gatherings be allowed till Fall 2021.</b> September 16, 2020 at 4:23 pm
<b>I've attended several events at Celebration Sq. and they serve no purpose except for the politicians to pander to ethnic groups (&amp; I belong to an ethnic minority &amp; still find this a complete waste of our hard earned money).</b> September 16, 2020 at 4:26 pm
<b>What culture????? Does the City thinks Mississauga is Paris or Rome, you are new city, we don't need museum for a history that is not longer than 45 years, we don't need to spend over 12M for someone comes to the stage to perform, I can watch it from my home, especially in pandemic situation, those activities should have been shut down.</b> September 16, 2020 at 4:56 pm
<b>I would love to see more outside art like paintings in the pedestrian underpasses or painting/sculptures along sidewalks or in parks.</b> September 16, 2020 at 6:03 pm
<b>I would like to see culture thrive and survive within the community. My family and I take advantage of the programs, space, and services offered by this division.</b> September 16, 2020 at 9:12 pm

**Do not encourage public gathering for cultural festivities. This budget should be slashed steeper than 5%.**  
September 16, 2020 at 10:29 pm

**These are not so important for at least one more year as the economy is already effected.**  
September 17, 2020 at 1:09 am

**Celebration Square, Theatre and Museum I support. Although with COVID-19-19 they will likely be close for 2021. I support permanent reductions to funds for external groups in support of festivals and sports leagues. They favor the politically connected and when staff raise concerns on accountability of the spending by such groups questions they are not taken seriously by some councillors.**  
September 17, 2020 at 3:22 am

**Festivals and cultural events are banned for this time and the foreseeable future.**  
September 17, 2020 at 11:27 am

**Given the sensitivity around culture and it's appropriation, the City should not be involved in cultural events that may be deemed to provide preferential treatment of certain cultures at the detriment of others. This could negatively contribute to perceived inherent biases in our society. It should be left to private organizations to provide cultural exposure, which will help to alleviate the systemic issues we currently have around culture.**  
September 17, 2020 at 12:54 pm

**With COVID-19 19, all of this can be cut....should ONLY be cut if COVID-19 19 persists. As these vents are important. Qt minimum we should have more offers during these events to ensure social distancing.**  
September 17, 2020 at 1:03 pm

**People have lost jobs and are lining up at food banks. Funding the arts is really not a priority.**  
September 17, 2020 at 2:52 pm

**This is one of the biggest area of pilferage with very little transparency on how exactly is it being spent for the benefit of the city.**  
September 17, 2020 at 5:11 pm

**This hasn't been used for the current year, likely reduced for another.**  
September 20, 2020 at 11:29 pm

**All of this could be reduced for a while as well, given that most of these activities should be discouraged while COVID-19 social distancing is on the forefront.**  
September 21, 2020 at 6:52 pm

**To be funded by sponsors.**  
September 24, 2020 at 4:08 pm

**This is great service! But when many people lost their jobs/houses, do you think they still have time to enjoy these? But in normal years, yes. Not this and next year! If you have the passion to donate the food bank, then try to cut this budget instead!**  
September 24, 2020 at 9:32 pm

**Is there the option to eliminate this entirely?**  
September 25, 2020 at 3:09 pm

**Temporary reduction due to reduced need related to COVID-19.**  
September 25, 2020 at 7:32 pm

**People will need something to look forward to next year.**  
September 26, 2020 at 12:06 am

**Although important, during a pandemic cuts to these areas where the public gathers may be a good idea.**  
September 26, 2020 at 8:27 am

**Less public events due to COVID-19.**  
September 29, 2020 at 3:18 pm

**Reduction due to gathering restrictions due to COVID-19**  
October 4, 2020 at 2:18 pm

**The rental fees and staff fees for public spaces (including the SAIB)should be keep levels. The art industry has been hit hard due to COVID-19. The pandemic has led to the closure of public spaces and the cancellation of events throughout Mississauga, causing great stress on the arts sector.**  
October 5, 2020 at 11:34 am

**Culture programs are needed to create a stronger community, sense of pride in our City, and support world class image to attract and retain our artists, residents, businesses and tourism dollars.**  
October 6, 2020 at 9:37 am

**Definitely no need to spend more while people are not using this.**  
October 7, 2020 at 8:35 pm

**Get rid of this. An unnecessary luxury we can no longer afford. Besides, Canadian Heritage doesn't matter as per our political leaders.**

October 9, 2020 at 11:56 am

**Again, in this time you should be able to scale this back and reduce property taxes for residents.**

October 11, 2020 at 6:48 pm

**Time to promote the arts of Mississauga and make it part of the everyday life of the city. Not some niche to be searched out. Maybe a theatre festival?**

October 16, 2020 at 4:45 pm

**Not that I am against this, it's just a matter of priorities. \$12.5 million is excessive!**

October 19, 2020 at 7:10 pm

**These services cannot function at this time.**

October 19, 2020 at 9:29 pm

**Considering COVID-19 has us mostly staying at home, not sure many of these gathering places will get much use in the next year until we are able to get a handle on the spreading of this virus. I agree we need to put money towards education and improving cultural relations, but I think some of the money can be better spent on other areas only during these COVID-19 lockdown times.**

October 20, 2020 at 6:45 pm

**Well at least this year coz of COVID-19 I guess. We save a bit from this.**

October 21, 2020 at 5:37 pm

### **Facilities & Property Management**

**With WFH, can we reduce the amount of facilities we dedicate to staff? Move to a permanent WFH culture? Get out of renting spaces and use that money to update owned facilities. Can we look into more revenue-generation for renting current spaces to public? C Banquets does this... what about the great hall on weekends? Libraries on Saturday nights? Parking lots on off-hours for community events? (e.g., garage sales, neighbours' night out, etc.)**

September 16, 2020 at 2:26 pm

**Maintain our City buildings please.**

September 16, 2020 at 2:41 pm

**The City MUST reduce spending wherever it can.**

September 16, 2020 at 2:49 pm

**With less use should come less wear and tear and requirement for less daily maintenance & repairs.**

September 16, 2020 at 2:50 pm

**I'm sure there are a number of maintenance projects that never see the light of day because of budget concerns. I'm certainly in favor of increasing the budget to provide funding for those projects that will have a return on that investment, like saving a much larger expense by simply nipping something in the bud.**

September 16, 2020 at 2:59 pm

**Exclusive security services are a waste of money - the role should be job split as a regular maintenance person.**

September 16, 2020 at 3:34 pm

**Need to add a new budget item that focuses on encouraging businesses to domicile in in the city. We need to grow the city as a business hub. All the proposed savings should go to providing incentives for new businesses.**

September 16, 2020 at 4:08 pm

**Another pit where to throw money, better reduce it further.**

September 16, 2020 at 4:56 pm

**Keep this cost low to keep taxes low.**

September 16, 2020 at 10:29 pm

**Assets that are not deemed as required, (i.e. schools, community centres, police/fire/ambulance, hospitals) should be sold to the private market. Our existing governmental infrastructure is well beyond extravagant. The maintenance of these buildings and structures significantly compound the cost of running our city. We need to consolidate functions into centralized offices so that excess lands and buildings can be sold to reduce our ever growing debt.**

September 17, 2020 at 12:54 pm

**Again, responding to climate change reduction will require adaptation of city facilities. Lita and lots of adaptation. And soon.**

September 17, 2020 at 1:05 pm

**Provide hygiene products for free in the city's facilities to support the city's vulnerable.**

September 19, 2020 at 1:21 am

**To offset costs related to COVID-19.**

September 22, 2020 at 3:47 am

**Less anticipated need for service due to vacant offices and less wear-and-tear due to COVID-19.**

September 25, 2020 at 7:32 pm

**Buildings are not being used as much so reduce service.**

October 7, 2020 at 8:35 pm

**It would be very useful if City worked on a model where a group/s of citizens could contribute to some of these services. An example of it is the Small Arms Inspection arts facility Building. Ality that is closed in the evenings is illogical. Keeping it open incurs overtime costs, again, it is not clear why? Can staffing not be in shifts? Can city not work with dedicated group/s? Some innovative, outside of the conservative boxed thinking would help to make Mississauga more exciting and shave off some expenditures.**

October 8, 2020 at 1:12 pm

**Reduce the number of properties, reduce spending. You could close City Hall now, everyone there is working from home.**

October 9, 2020 at 11:56 am

**You should be able to scale this back.**

October 11, 2020 at 6:48 pm

**Less is required unless more work is absolutely necessary.**

October 20, 2020 at 6:01 am

**Consider Re assessing manpower on administrativies and technical.**

October 21, 2020 at 5:37 pm

**Demand cost efficiency from all services providers.**

October 22, 2020 at 2:00 pm

### **Fire & Emergency Services**

**Recheck their budget- if this doesn't include the extra amount of money they get from Peel Paramedics for showing up at a medical call and just waiting outside without doing anything for the patient, they're massively over-funded. Also their dispatchers make an insane amount of money for doing nothing and**

October 21, 2020 at 5:37 pm

**We pay too much for firefighters salaries.**

October 20, 2020 at 11:41 pm

**Building codes are getting better for all types of construction. Less chance of fires.**

October 20, 2020 at 6:01 am

**To keep up with population and OVER development.**

October 19, 2020 at 7:10 pm

**The increase is to exclusively support public health. I couldn't find another category for this.**

October 16, 2020 at 4:51 pm

**I feel that this area is well covered with quick service.**

October 11, 2020 at 6:48 pm

**There are very few fires in the city but the Fire department is very costly. Money should be reallocated to ambulance services that can respond to 911 calls for medical situations in a more cost effective manner.**

October 10, 2020 at 1:33 am

**We need to stop expanding to stop the need for this type of service to continue to grow. How many fires have there been in Mississauga?**

October 9, 2020 at 11:56 am

**Good as is.**

October 7, 2020 at 8:35 pm

**Fire and emergency services are very important to our community cut services will effect residents who depends on these services especially the elderly who live by themselves.**

October 7, 2020 at 12:53 pm

**I think we have great fire safety awareness in the city, prevention is one of our strengths and that should allow us to reduce unnecessary spending while maintaining efficiency if we continue to put a emphasis on awareness and prevention. And that also applies to other emergency services**

October 6, 2020 at 6:18 pm

**Firefighters are overpaid and spend too much time waiting for a fire to happen.**

October 5, 2020 at 6:35 pm

**With the number of high-rises coming up in the City centre, newer equipment and training is required for this team.**

October 5, 2020 at 3:44 pm

<p><b>Spending should only be 1%.</b> September 27, 2020 at 2:50 am</p>
<p><b>Why is the police budget not included in this?</b> September 25, 2020 at 11:04 pm</p>
<p><b>Majority of fire department calls are medical. No need in sending fire department to unnecessary medical calls when there are Paramedics for medical emergencies. Tiered response should be changed. Having fire department respond to unnecessary medical calls is a risk to public safety, waste of money on gas and Maintaining vehicles.</b> September 24, 2020 at 3:33 pm</p>
<p><b>Important to keep life saving process in place, for the good of all.</b> September 20, 2020 at 11:29 pm</p>
<p><b>Make red iced spending more effective but do not reduce services.</b> September 17, 2020 at 2:08 pm</p>
<p><b>Buildings lack and contractors for buildings should have more education for people who often throw cigarettes off balconies and fires start.</b> September 17, 2020 at 1:03 pm</p>
<p><b>Remove the regulations and reduce the number of laws that are no longer beneficial and serve very little purpose. With less regulations and laws, the requirements on law enforcement, by-law enforcement and other emergency service can be reduced.</b> September 17, 2020 at 12:54 pm</p>
<p><b>We need to look at the incident data to come to a determination.</b> September 17, 2020 at 9:45 am</p>
<p><b>Clearly more needs to be invested in Emergency Management. However, it makes up an extremely disproportionately small part of the Fire Division budget. In fact, while other divisions had some of the units broken out, Emergency Management was not. If it was, probability given the pandemic, EM would likely receive a high number of increase budget recommendations.</b> September 17, 2020 at 3:51 am</p>
<p><b>I don't support the need for all of the new stations in such a short period of time. The metrics used to justify them are an industry setting standards to boost employment and are supported by unbiased data.</b> September 17, 2020 at 3:22 am</p>
<p><b>I understand that on top of their excellent compensation my taxes pay for their dry cleaning and food. This isn't appropriate use of taxpayers money.</b> September 17, 2020 at 1:12 am</p>
<p><b>This is essential service. The budget should be kept the same.</b> September 16, 2020 at 10:29 pm</p>
<p><b>It's another source of wasting the tax payers money, you are using a big chunk of the budget for services that is used rarely.</b> September 16, 2020 at 4:56 pm</p>
<p><b>Prevention to save lives important, offer more languages/ picture info especially in proportion to newcomers based on the percentage of the population they make up in Mississauga, some may be used to open fires in their homeland or not understand that using a BBQ indoors is dangerous.</b> September 16, 2020 at 4:23 pm</p>
<p><b>FEMS budget is second only to MiWay. It has proposed six new stations over the next ten years. The justification appears to be prolonged response times as traffic congestion increases. The City needs to find innovative ways of breaking the cycle of building a new station every second year.</b> September 16, 2020 at 3:46 pm</p>
<p><b>You do not need fire, EMS and police responding to all calls. You also do not need police guarding pot holes. This would be better served by flag people. Traffic Light outages should also be privatized or included in the scope of the electrical contractor.</b> September 16, 2020 at 3:34 pm</p>
<p><b>These educations can be done at the condominium and house levels at the time of sale or rental. Knowledge can be transferred there as a preventive measure.</b> September 16, 2020 at 3:01 pm</p>
<p><b>I'd like to understand why this is so much higher than other areas, specifically human needs and resources.</b> September 16, 2020 at 2:55 pm</p>

**Overall with the recession that we are experiencing everybody should be cutting back, we can't have a society where businesses are cutting back (and some completely being wiped out) while government spend and services continue to march forward with traditional increases. We live in times where we all need to be fiscally constrained and do without a few of the things we used to consider needs when really they were costly perks. Overall this is not an ask or suggestion to cutback on the safety of our community or the associated essential components of the service, rather trim back on some of the frills or hold of on some of the less pressing expenditures.**

September 16, 2020 at 2:50 pm

**Pandemic or not, these services are essential.**

September 16, 2020 at 2:48 pm

**Develop and utilize a section of Mississauga which best represents the city's median Fire & Emergency expenditures. This becomes a "Test" market for innovation within this 'line item' toward service and cost optimization.**

September 16, 2020 at 2:32 pm

**Doing a great job already - partner with Library for info sessions, especially in Newcomer neighbourhoods where residents may not know about Canadian standards. Look to find any areas where staff effort is not maximized.**

September 16, 2020 at 2:26 pm

**Schools are going to have less children with COVID.**

September 15, 2020 at 3:13 pm

### **Information Technology**

**Move to mobile workspaces (laptopcell phones) so we can make WFH a more permanent solution. provide staff with large monitors for their WFH experience. Fix WiFi connectivity to allow staff to work in non-traditional office spaces.**

September 16, 2020 at 2:26 pm

**Technology is the wave of the future. With COVID-19, it has sped up the usage of technology for all citizens and you cannot let your guard down now especially with the amount of cyber crimes being committed.**

September 16, 2020 at 2:48 pm

**There's a continuing shift into more IT.**

September 16, 2020 at 2:59 pm

**Invest more in IT and services to the public.**

September 16, 2020 at 3:01 pm

**Give internet facility to deserved families. Many families do not have internet services properly.**

September 16, 2020 at 3:10 pm

**I imagine this department is critical to help corporate staff work from home during the pandemic. Have no idea whether this budget is appropriate or should be increased.**

September 16, 2020 at 3:46 pm

**Other than emails, not sure how this money is used?**

September 16, 2020 at 4:23 pm

**The city needs to keep up with the IT upgrade to modernize infrastructure and services.**

September 16, 2020 at 10:29 pm

**By increasing funds to IT field will bring more jobs.**

September 17, 2020 at 1:09 am

**We will need to be more digitized.**

September 17, 2020 at 9:45 am

**ALSO, a drone mailbox program to drop deliveries on peoples balconies would be a good manager for accessibility and public health.**

September 17, 2020 at 1:03 pm

**The city needs to inform it's citizens where this money is being spent. Most people can understand tech talk.**

September 17, 2020 at 5:11 pm

**Delay Smart City implementation.**

September 25, 2020 at 7:32 pm

**These sound like scare tactics, patching and maintenance should never be up for budget considerations: Cancelling or deferring some critical IT maintenance Increased backlog in the maintenance of systems, security patching Increased costs due to security risks.**

September 26, 2020 at 12:06 am

**Increase spending to 1%.**

September 27, 2020 at 2:50 am

**More wifi hotspots needed in the City.**

September 29, 2020 at 3:18 pm

**With the pandemic, there is a greater need for better bandwidth for the City. Maybe spend a little more for infrastructure, wifi, broadband, and fibre-optics to the denizens. It might take more negotiation with the providers, but working in tandem with them might improve services across the City**

October 5, 2020 at 3:44 pm

**What we have is fine for now.**

October 7, 2020 at 8:35 pm

**This is not a priority.**

October 9, 2020 at 11:56 am

**Investing in IT to support operational efficiency, create online resources (as more people working remotely). I would support more than 5% increase.**

October 16, 2020 at 4:51 pm

**Until Pandemic ends.**

October 19, 2020 at 3:54 pm

**So many options to move to the Cloud and save money while improving services.**

October 19, 2020 at 7:10 pm

**IT is the future n to be at forefront we need to constantly reinvest.**

October 20, 2020 at 6:01 am

**Manpower re assessment.**

October 21, 2020 at 5:37 pm

### **Land Development Services**

**I think we can afford to be less aggressive on planning**

September 16, 2020 at 2:59 pm

**Need to add a new budget item that focuses on encouraging businesses to domicile in in the city. We need to grow the city as a business hub.**

September 16, 2020 at 4:08 pm

**Reduce FTE given how Mississauga is built up and doesn't need so many development planners. Development planners by seniority should be reallocated to policy and housing given the need for more affordable housing and housing choices.**

September 16, 2020 at 4:14 pm

**As we recover this will help to drive quality jobs and land use.**

September 16, 2020 at 5:46 pm

**There is not much land in Mississauga. We need to keep the green space that we have to keep the air clean.**

September 16, 2020 at 10:29 pm

**Regulatory function of this municipal government is significantly bloated. We need to reduce the amount of regulatory oversight to allow for more development with faster and less expensive turn around times. We cannot meet affordability targets with a large bureaucracy running cover and creation make work projects. Streamlining the planning and development process will have a net oeffect of reducing the size of the municipal government, impacting facility requirement, staffing costs and taxes.**

September 17, 2020 at 12:54 pm

**Accessibility is important. Many people and strollers and wheel chairs suffer in private buildings. There needs to be more regulation for condos to optimize accessibility or even a rebate program. Also, new development should have greater contributions of green spaces in their plans to beautify spaces and help with collective mental health.**

September 17, 2020 at 1:03 pm

**Smarter urban planning will benneded as we ramp up response to climate change.**

September 17, 2020 at 1:05 pm

**This should be covered by fees paid by developers.**

September 20, 2020 at 10:10 am

**This is something that developers should bear.**

September 24, 2020 at 4:11 pm

**How much land do we even still have. We need to set savings aside.**

October 7, 2020 at 8:35 pm

**No land development. We need to stop growing the city. Until the amount coming in balances the needs we currently have, no growth should be allowed. Growth only when the budget remains balanced.**

October 9, 2020 at 11:56 am

**This should be reduced as there is no point to spend money planning for long-term development when the COVID-19 situation and its effect on city planning and land use are still unknown.**

October 11, 2020 at 12:23 am

**Should be self sustaining as is in Toronto.**

October 14, 2020 at 1:42 am

**With more people staying in the city during work hours, this dept could use additional funding for creating facilities using new technology and inspiration from around the world to support residents social needs, especially during winter.**

October 16, 2020 at 4:51 pm

**There is no land left to develop in Mississauga. Leave our remaining green spaces green.**

October 19, 2020 at 7:10 pm

**More land to develop is needed due to lack of it.**

October 20, 2020 at 6:01 am

**Considering that because of COVID-19 many companies are now opting for employees to work from home, I suspect in the near future there will be a surplus of commercial properties available for lease or sale. Wouldn't it be wise to look at these options first? For residential development, like what is happening down in my neighbourhood by the lake, I'd like to see better infrastructure implemented for roads, transit and utilities before adding thousands of new homes that will further congest our neighbourhoods.**

October 20, 2020 at 6:45 pm

**Essential.**

October 21, 2020 at 5:37 pm

### **Mississauga Library**

**Align services with reduced need for physical libraries, reduce footprint where possible, and increase online services/support services.**

September 14, 2020 at 3:54 pm

**Not critical.**

September 16, 2020 at 2:15 pm

**Learning is now online and more books need to be added and available for use online rather than attending and borrowing the hard copy of a book.**

September 16, 2020 at 2:19 pm

**Seek grants/sponsorships to fund no fees on junior material, programming content (MCX, Author Visits, etc.) - dedicate staff to administer this. Find ways to reduce staff effort and save time where possible. Can technology help here?**

September 16, 2020 at 2:26 pm

**Mississauga needs to reduce spend on the library. It is not being used in the same way as 20 years ago. There is no need for so many locations.**

September 16, 2020 at 2:41 pm

**In the next 24-36 Months, due to COVID-19, no one will be visiting any libraries and if there are visitors it would be considered insignificant. It's going to take a few years before peoples confidence levels will go back to anywhere near pre COVID-19 levels.**

September 16, 2020 at 2:48 pm

**The City MUST reduce spending wherever it can. We have become accustomed to reduce hours everywhere during this pandemic**

September 16, 2020 at 2:49 pm

**As more services move on line, reduce number of branches.**

September 16, 2020 at 2:53 pm

**Library services has become even more important during COVID-19-19. As much as can be allowed, library programs and services and collection increase should be expanded as much as possible. Library is a small part of the city budget but is likely the most popular activity backed by the city of Mississauga. Thanks for what you've done so far.**

September 16, 2020 at 2:59 pm

**Extend wifi zones per library.**

September 16, 2020 at 3:01 pm



**This should be a move to online - research access etc.**

September 16, 2020 at 3:34 pm

**Library service is essential and will be critical as more people work from home or become unemployed.**

September 16, 2020 at 3:46 pm

**With widespread availability of information (including books, articles, podcasts), library services should not be a priority.**

September 16, 2020 at 4:26 pm

**Everything should go digital, why investing in brick & mortar building while every little child knows how to access internet and find what they are looking for.**

September 16, 2020 at 4:56 pm

**The library is one of the few places left that is 'free' to my family and I. I save thousands of dollars from buying books and media related items for my children and family.**

September 16, 2020 at 9:12 pm

**Stop doing things that doesn't make sense like renting out musical instruments or games etc. Shift more to online.**

September 17, 2020 at 9:45 am

**Are antiquated systems that are steadfastly holding on the past. With technology accessible at almost every level, the requirement for a library is minimized. Moving to online and centralized delivery would be a start to help reduce the current budget for facilities and personnel. During COVID-19, we have been able to see what the future of libraries are, and it is not bright. Access to information is readily available on IoT. E-books can be used in significantly larger volumes than printed material. Delivery options for books is being utilize right now in our lockdown. This should continue so we can centralize libraries and move to online.**

September 17, 2020 at 12:54 pm

**With COVID-19, we can save on these costs.**

September 17, 2020 at 1:03 pm

**Love the library, but for now I feel the level of service they provide meets our needs.**

September 17, 2020 at 1:05 pm

**A lot of the programs that the library offers cannot be offered so why pay staff for something that cannot be done? Also a lot of these programs are duplications.**

September 17, 2020 at 2:52 pm

**With self service and more digital content delivery, library system can save with downsizing of library spaces with reduction/reassignment of staff.**

September 17, 2020 at 5:11 pm

**The Library provides a vital service to Mississaugans. I find it appalling that every library branch does not have the same resources. Why do only certain branches allow me to print in colour? Why do all the photocopiers look like they are on their last leg and jam every time that I am there? Please give the library more money so that they can modernize their equipment!**

September 18, 2020 at 2:32 am

**More online book borrowing and access to historical newspapers.**

September 20, 2020 at 10:10 am

**For similar reasons to recreation, reduced usage should equal reduced funding. Until COVID-19 dissipates, Library usage (especially physical book exchange) should be discouraged. This would certainly include new books. This could certainly be reduced for a while, while still ensuring the libraries will be ok when things normalize.**

September 21, 2020 at 6:52 pm

**To help offset COVID-19 related costs.**

September 22, 2020 at 3:47 am

**Upgrade technology Have more online services to educate and give access to those that need them the most (Seniors, kids).**

September 24, 2020 at 10:37 pm

**Invest in areas with poorer education and income opportunities. Reduce operating hours during COVID-19-19. Close libraries to the public and maintain curbside pick-up during COVID-19.**

September 25, 2020 at 7:32 pm

**Specifically invest in electronic resources that can be accessed from home. Includes increased access to skills development, mental health resources, and more e-book licenses. It often takes months to access some ebooks as people switch to technology based reading.**

September 28, 2020 at 12:37 am

**Library services needed for online learning.**

September 29, 2020 at 3:18 pm

**Promote more internet based access to info.**

October 4, 2020 at 12:51 pm

**With the greater use of on-line resources by citizens, especially students there would be scope for reducing costs without much negative impact on results.**

October 5, 2020 at 7:55 pm

**Our library infrastructure is vital to our communities. They have an important role in building community cohesion.**

October 6, 2020 at 9:37 am

**Less and less people using services because of COVID-19 and technology.**

October 7, 2020 at 12:14 pm

**Need to keep access open.**

October 7, 2020 at 8:35 pm

**Close completely. Libraries are a thing of the past. People get their information from the internet. For those extremely poor maybe keep that service only.**

October 9, 2020 at 11:56 am

**This should be reduced by more than 50% due to library closures.**

October 11, 2020 at 12:23 am

**The library is not being used as it was. You can find savings here and reduce property taxes.**

October 11, 2020 at 6:48 pm

**A vital and excellent service.**

October 16, 2020 at 4:45 pm

**While I support the library network, there is a lot of wastage in terms of land space with the future of the world changing to remote learning and online learning. Opportunity to add IT investment to create libraries of the future.**

October 16, 2020 at 4:51 pm

**Reduce by 10%.**

October 19, 2020 at 3:47 am

**Haven't used the library in over a decade.**

October 19, 2020 at 7:10 pm

**Is there any library branch that resides on a rental property?**

October 21, 2020 at 5:37 pm

### **Transit Operations and Maintenance**

**Align budget with reduction in ridership due to COVID-19 and new normal.**

September 14, 2020 at 3:54 pm

**Reduced riders = reduce buses/times.**

September 16, 2020 at 11:24 am

**Look at the ridership on the lines. Buses are empty. Keep critical used lines and reduce/cancel others. i.e. weekends.**

September 16, 2020 at 2:15 pm

**The buses that pass through Lorne Park at rush hour are virtually empty. Schedules should be adjusted to run less frequently and buses put on busier routes.**

September 16, 2020 at 2:19 pm

**We already pay so much for this service... is it efficient? Challenge staff to find ways to save time/money without adding more budget.**

September 16, 2020 at 2:26 pm

**A thorough rationalization of Mississauga's transit system. Zero base budgeting framework. Even before COVID-19 I was witnessing frequent and numerous buses operating well below acceptable ridership levels!**

September 16, 2020 at 2:32 pm

**The City is growing and more public transportation keeps the City moving.**

September 16, 2020 at 2:41 pm

**With the reduced number of riders at the moment, there should be a reduced number of buses on the road, thus maintenance should reduce automatically.**

September 16, 2020 at 2:48 pm

**Ridership is definitely down. Reduce especially going to the airport.**

September 16, 2020 at 2:49 pm

**Work and transportation patterns have changed significantly with COVID-19 and as a result many offices have shifted to a long term work from home model, university/college/school students have moved to online environments taking many people off the transit system in the short and long term. Overall we should not be funding empty buses in the short and long run. Overall there should be an option to reduce this by more than 5% with the spend declines being reflective of the ridership declines.**

September 16, 2020 at 2:50 pm

**A large decrease in bus service is possible as my observation is that ridership is way down. Buses, even prior to COVID-19, had low occupancy.**

September 16, 2020 at 2:53 pm

**Bus schedules should be fine-tuned to provide highest occupancy and still maintain social distancing. This will change through the year and into 2022 likely.**

September 16, 2020 at 2:59 pm

**There are absolutely some routes are nit doing good. Cut the services and ensure travels are connected to the other route. No need to run all the way.**

September 16, 2020 at 3:10 pm

**Far too many empty buses in the evening. There must be a better way. Maybe book your bus for late evening and then route share.**

September 16, 2020 at 3:34 pm

**In my view this is an useless spent, one of the worst decisions this city ever made. I live in this city for 23 years and I never saw a bus filled. Ex. To get to the GO train, depending on where you live, could take between 20 to 1 hour as opposed to a 5 to 15 minutes car drive. If you rely solely on MIWAY can take you 2 hours and 45 minutes to get to your job in downtown Toronto.**

September 16, 2020 at 4:01 pm

**Need to add a new budget item that focuses on encouraging businesses to domicile in in the city. We need to grow the city as a business hub.**

September 16, 2020 at 4:08 pm

**Eastgate & Dixie stations are ghost towns & hardly anyone seen on these buses or their stations.**

September 16, 2020 at 4:23 pm

**Given the unprecedented conditions, transit utilization should justify the decease in spending.**

September 16, 2020 at 4:23 pm

**It is a shame to see buses running virtually empty, especially in the evening and over the week- end.**

September 16, 2020 at 4:26 pm

**It is not fair to select any of the 5 without having an understanding of details. Secondly, it surprised me to see the maximum allocation to MiWay. Are any steps being taken to augment self sustenance of MiWay?**

September 16, 2020 at 4:27 pm

**Still the bus service to be increased as more people use it and need it, specially in the new areas like 9th, 10th line routes. also some new routes to be added in these areas to reach the plazas in argentia, new plazas at eglinton and ridgeway area also to reach the new recreation centre and library a 9th line, so people who lives in the 9th line and 10th line areas can visit the library.....thanks**

September 16, 2020 at 4:31 pm

**Public transportation in the city of Mississauga is a total waste of money, almost every household owns a vehicle or bicycle, I rather use the public transportation money toward road and infrastructure.**

September 16, 2020 at 4:56 pm

**With the pandemic, more ppl working remotely; buses are empty. We don't need the Hurontario LRT in Port Credit.**

September 16, 2020 at 5:40 pm

**MiWay has done an excellent job to provide world class service to our city, sad to see some routes have very few passengers, mainly because the routes are going through communities with big houses with large property lots and low densities. I would like to see more people take MiWay to reduce carbon footprints and reduce traffics. Could it be the bus fares a little too high for average working class? I have traveled to many Asian countries (HK, Singapore, Japan, China) and their fares are reasonable compared to ours.**

September 16, 2020 at 7:19 pm

**Next year will have less people travel on public transit. Reduce the budget for 2021 to use for difference categories.**

September 16, 2020 at 10:29 pm

**With COVID-19 expansion plans should be delayed one year with purchases of new buses or additional staff moved back.**

September 17, 2020 at 3:22 am

<p><b>Clearly the ridership is reduced and we will see the pattern continue with many businesses getting comfy with work from home for their employees.</b></p> <p>September 17, 2020 at 9:45 am</p>
<p><b>Ridership is down due to COVID-19. This is an area that can be reduced in 2021.</b></p> <p>September 17, 2020 at 11:27 am</p>
<p><b>Decisions on infrastructure construction and the debt required to service that construction should be better understood. We should be able to see the actual statistics on use on a route by route basis. Routes that are not able to support these costs should be reduced. Streamlining of less used routes, adding smarter more efficient buses to the system to be used on less travelled routes. We need proof of revenue neutrality.</b></p> <p>September 17, 2020 at 12:54 pm</p>
<p><b>Many people are still driving and with COVID-19 it probably best we relax in the development for a little bit to develop other areas of the city.</b></p> <p>September 17, 2020 at 1:03 pm</p>
<p><b>With COVID-19 transit is much less used and needed.</b></p> <p>September 17, 2020 at 1:10 pm</p>
<p><b>Buss routes should not be added based on people saying it is not convenient. I have seen so many empty buses driving around that I have to wonder who is planning these routes. The labour cost is very high and we have to reduce that by reducing the number of drivers. It has to be financially feasible to add a bus route.</b></p> <p>September 17, 2020 at 2:52 pm</p>
<p><b>I am a dedicated MiWay user and would love to see it continue to grow as the citizens of this city depend on it to get around. I would use \$1.1m surplus from this shifted spending here.</b></p> <p>September 17, 2020 at 3:31 pm</p>
<p><b>More people will be working from home in 2021 at least.</b></p> <p>September 20, 2020 at 11:29 pm</p>
<p><b>It's time to stream line transit!! You have MiWay, Mississauga transit, etc. and they all are going the same way/destination(s)? You built the bus corridors that are used for what?? Never seen a bus or anything on these roadways ... what a waste of taxpayer money. Use them or open them to the public.</b></p> <p>September 21, 2020 at 12:25 pm</p>
<p><b>Keep it the same, but increase frequency of buses to allow more spread out room for passengers. If that cannot be accommodated, reduce spending to accommodate for the reduced demand on Transit.</b></p> <p>September 21, 2020 at 6:52 pm</p>
<p><b>It would be helpful to have more info. What are the projected repairs, any infrastructure needs, what about lower ridership with COVID-19?</b></p> <p>September 22, 2020 at 2:23 am</p>
<p><b>Are the people of Mississauga using transit to its fullest capacity, given the COVID-19 environment? or would the funds be better spent on road infrastructure, due to more traffic, and for stimulating the economy.</b></p> <p>September 24, 2020 at 3:19 pm</p>
<p><b>Improve the efficiency for the same kind of service level.</b></p> <p>September 24, 2020 at 4:11 pm</p>
<p><b>Make public transportation in North Mississauga more accessibly, reliable, frequent. In my area of the city it takes 45 mins to bus to Square One while it takes 10 minutes to drive.</b></p> <p>September 24, 2020 at 8:12 pm</p>
<p><b>Audit usage patterns. Look for efficiencies in under-used routes. Use savings to (1) increase capacity on crowded routes and (2) increase investment in green technologies.</b></p> <p>September 25, 2020 at 7:32 pm</p>
<p><b>We need more LRT and BRT routes. Implement dedicated bus lanes, transit signal priority measures, better connections, and higher frequencies. Improve pedestrian and cycling connectivity to transit stops.</b></p> <p>September 27, 2020 at 6:19 pm</p>
<p><b>A lot of workforce working from home. Decrease in ridership.</b></p> <p>September 29, 2020 at 3:18 pm</p>
<p><b>More express routes and more frequency times.</b></p> <p>October 3, 2020 at 2:02 am</p>
<p><b>Reduce trip frequency and allocation, and those for first mile/last mile or less used routes for autonomous vehicle pilots like City of Toronto, Ottawa and Durham Region is doing.</b></p> <p>October 3, 2020 at 2:33 pm</p>
<p><b>Reduce routes where volume extremely low. Study cost of other communities to look for savings.</b></p> <p>October 4, 2020 at 2:18 pm</p>

**Since service levels will not increase until we have a vaccine, this could be reduced.**

October 5, 2020 at 3:44 pm

**Reduced commuter use of MiWay is to be expected.**

October 5, 2020 at 7:55 pm

**Change routes to main arteries making it more efficient.**

October 6, 2020 at 9:37 am

**If transit needs to be cut I think the driver who are 65 years and older should be retired because the new employees are the future of the company that my thought.**

October 7, 2020 at 12:53 pm

**Will not be used at normal levels due to COVID-19.**

October 7, 2020 at 8:35 pm

**Most people use their cars to travel. Mississauga was not designed with public transit as a priority. The city of Paris is what a transit system should be. Mississauga can not afford the cost to create this type of system.**

October 9, 2020 at 11:56 am

**Increased service will make life easier for folks and reduced congestion on roads.**

October 10, 2020 at 8:46 am

**With COVID-19 this should be drastically cut by more than 50% and reducing staff and equipment to a skeleton schedule.**

October 11, 2020 at 12:23 am

**In this time of most people staying home, you should be able to cut costs in this area.**

October 11, 2020 at 6:48 pm

**I believe the transit volume may have been impacted as a result of the pandemic. With future of work being remote, we should consider the long term plan for transit services.**

October 16, 2020 at 4:51 pm

**I would only reduce this enough to balance the budget.**

October 19, 2020 at 3:47 am

**You cut services in our area. We have no way to access the bus service unless walking for 30 minutes. We are on Delgado Drive. And you guys cut all the lines .... why paying more for decreased service it makes no sense.**

October 19, 2020 at 3:19 pm

**With COVID-19 there are fewer people using public transit. Schedules should be reduced.**

October 19, 2020 at 5:01 pm

**More people working from home, I see buses running all the time empty.**

October 19, 2020 at 6:48 pm

**Keep transit sanitary to avoid COVID-19 and other viral and bacterial infections.**

October 19, 2020 at 7:10 pm

**Less people going to work as well as schools. More stay at home for both.**

October 20, 2020 at 6:01 am

**If there is a better plan to connect cities for more seamless travel between Mississauga and surrounding cities, and to and from major hubs like the airports, downtown and major attractions, I'd be in favour of a 5% increase. Also, more dedicated public transit lanes and routes are needed to take the burden off the roads and make sure that a simple trip down the road doesn't take 3 x longer than by car. Mississauga should also consider pay by app so that there is no excuse to skip a fair.**

October 20, 2020 at 6:45 pm

**Service levels have to be improved. MiWay management has to start looking at the effective service level from the rider perspective. 2 bus routes serving a stop, each with 30 minute frequency, does not mean a bus every 15 minutes if the 2 bus routes come within 2 minutes of each other!!! Also, as people are trying to stretch their personal budget dollars, more of them are likely to start switching to transit if the service levels are maintained or improved. A recent CUTA study showed that service frequency increases can drive increases in ridership. Too often, MiWay seems to only add buses when the current buses are overloaded.**

October 21, 2020 at 12:18 am

**Change the fleet, Maybe consider downsize the bus into what we call mini bus , maybe more efficient and not too hard on maintenance.**

October 21, 2020 at 5:37 pm

**I have yet to see a bus that is fully loaded - can u provide stats on occupancy at peak hours?? What is the cost comparison of fleets in other municipalities in Canada & in USA??? Can u provide annual cost efficiency improvements.**

October 22, 2020 at 2:00 pm

### **Parks, Forestry & Environment**

**Our parks are an important area for the social well-being of the people. Especially those in lower incomes without the means for using money on travel and recreation.**

September 16, 2020 at 2:15 pm

**Not critical for now.**

September 16, 2020 at 2:15 pm

**With the virus now limiting travel, we need to get out and walk, run or ride to enjoy our environment . as nice as many of our parks are there is a lack of benches waste containers and biking tracks for people to get out for exercising so that they can maintain a healthier life style. older adults need to walk to maintain there health , but they also need to stop sit relax and rejuvenate themselves to carry on, if they can rest after a short walk they will not walk at all consider more benches is all parks not just the erindales of the city.**

September 16, 2020 at 2:21 pm

**Look to a sustainable Cemetery system - offer more "green" solutions for the generation that is very concerned with our footprint after death. Scattering areas (gardens/lakes) are a good start. What about whole body burial with Tree planting? forests for the future. Look to adding more vegetation in our boulevards and Highway ramps (great spot for trees!) Maybe have neighbourhoods/associations help with fundraising or sponsoring these "tree drives"? What about community garden spaces for the condo-heavy neighbourhoods? Encourage balcony/patio gardens with program partnerships with Library (who are in all the neighbourhoods).**

September 16, 2020 at 2:26 pm

**Plan programs and expenditures well in advance of cyclical pestulance like Gypsy Moth, Ash Borer, etc.**

September 16, 2020 at 2:32 pm

**So much money is wasted in Mississauga. There are areas under bridges that have expensive flower gardens which is not needed. So much money is wasted in this department.**

September 16, 2020 at 2:41 pm

**During COVID-19 19 not many people will be visiting parks, using sport fields and I believe the Blvd's should all be cleaned up and not refreshed.. Money needs to be spent wisely elsewhere.**

September 16, 2020 at 2:48 pm

**This category can afford to go in more of a maintenance mode.**

September 16, 2020 at 2:59 pm

**Pandemic is taking care of the environment in several areas of the globe.**

September 16, 2020 at 3:01 pm

**More spraying for ticks**

September 16, 2020 at 3:34 pm

**I imagine this department is critical to help corporate staff work from home during the pandemic. Have no idea whether this budget is appropriate or should be increased.**

September 16, 2020 at 3:46 pm

**We need to spend towards this service.**

September 16, 2020 at 4:23 pm

**City owned property in the suburbs is generally in poor shape. Since Weed and Feed was banned except for Golf Clubs weeds etc have proliferated to the point whereby they are slowly taking over both city and privately owned lawns. If the city is not going to address this problem I hate to think what streets will look like in the future.**

September 16, 2020 at 4:32 pm

**We don't need over 38M to waste on trees and cemeteries, then why we have to pay huge amount for funeral, what the City does toward cemeteries? Green space is becoming more important. Finding safe maintained spaces to walk and escape through social distancing which may expend until 2022.**

September 16, 2020 at 5:46 pm

**Please don't waste resources on more lawn mowing or weed removal. I would love to see advances in climate change actions (electrification of fleet and equipment). Perhaps also getting lighter vehicles instead of the heavy maintenance trucks that damage the pedestrian trails.**

September 16, 2020 at 6:03 pm

**Due to COVID-19-19, parks will be less utilized.**

September 16, 2020 at 10:29 pm

**Use additional funds to do more with street trees ... 30+ years after subdivision complete in River Run too many trees are dead or missing.**

September 17, 2020 at 1:12 am

**COVID-19 has shown that parks are near capacity in several cases and additional funds there for the next couple years would be well spent to improve kids play equipment, additional walking/biking trails and outdoor amenities.**

September 17, 2020 at 3:22 am

**This is the place where people go to when social distancing is in effect.**

September 17, 2020 at 9:45 am

**Mental health is really suffering in the city. I've witnessed several suicides and murders in our city center core already. More green space and nature may help calm the energy down.**

September 17, 2020 at 1:03 pm

**Through the 25 years of living in Mississauga, I have seen less and less green spaces in the ever growing city. Even with the Million Trees initiative, there has been more "trimming" of forests to expand neighbourhoods. I hope we can maintain all the trees planted and be very thoughtful of any trees we need to cut. The citizens see the value of trees for example when people are trying to spend time in city parks during the summer months of the pandemic, mature trees allow us to safely keep distant and hidden from the hot sun. The more trees we have the more we can feel connected to nature and want to protect it for future generations.**

September 17, 2020 at 3:31 pm

**Way too over staffed. spend on automated services and equipment rather than increasing head count.**

September 17, 2020 at 5:11 pm

**Continue to improve trails for hiking and enjoying nature.**

September 20, 2020 at 10:10 am

**The IPCC has categorically concluded that to avert catastrophic climatic conditions we all need to reduce our greenhouse gas emissions by at least 50% by 2030, and to net zero by 2050. However, I see nothing allocated to Mississauga's responsibility to do its part in achieving those goals in this budget. This should be a category of its own - it is too important to be included with Sports fields, Boulevards and Cemeteries, and COVID-19-19 is not an excuse for inaction.**

September 22, 2020 at 4:28 am

**To encourage more outdoor activities (most especially due to COVID-19). Care for the environment, increase efforts to address climate change.**

September 24, 2020 at 10:37 pm

**The funding of the climate action plan must be imbedded into all other of spending.**

September 25, 2020 at 2:42 pm

**Focus additional spending on climate change incentives. Do not add additional mowing or weed removal.**

September 25, 2020 at 7:32 pm

**More measures specific to fighting climate change and protecting our environment are necessary.**

September 27, 2020 at 6:19 pm

**Improve playground infrastructure to modernize old equipment and ensure accessibility and ability to physically distance during play.**

September 28, 2020 at 12:37 am

**Less people using sports fields due to COVID-19.**

September 29, 2020 at 3:18 pm

**We need more green space. Replace our dying trees and maintain the existing ones.**

October 6, 2020 at 9:37 am

**Not needed as much.**

October 7, 2020 at 8:35 pm

**Essential but no money to increase spending.**

October 9, 2020 at 11:56 am

**The city barely cuts the grass in the parks as it is. I would hate to see how long the grass would get and how many weeds there would be if this budget was further reduced.**

October 10, 2020 at 1:33 am

**The greenbelt behind our home is a total mess. It is rarely maintained and they will only come when a tree falls in our yard! Dangerous to residents.**

October 19, 2020 at 7:10 pm

**Due to COVID-19, and for years beyond, the mental health provided by time in natural settings should be encouraged. We need to keep our park and recreation areas well maintained.**

October 20, 2020 at 12:25 am

**Parks are in good shape. This is discretionary. Put savings towards replenishing city coffers.**

October 20, 2020 at 6:01 am

**Excuse my ignorance but doesn't the cemetery take care of their own grounds considering how expensive burial services are. Not sure why they are covered by the city.**

October 20, 2020 at 6:45 pm

**With COVID-19 it is so important for residents to have easy access to parks and green space for their physical and mental health and well being with climate change we need to increase our forests and development sustainable environments .**

October 20, 2020 at 11:41 pm

### **Recreation**

**We are still in the pandemic. Recreation increases risk of spreading. Open your eyes and look what happened to private gyms.**

September 16, 2020 at 2:15 pm

**Increase registration fees and use budget to grow the ability to have more people apply for the 'fee relief' program.**

September 16, 2020 at 2:26 pm

**During COVID-19 all recreational facilities should be shut down for obvious reasons.**

September 16, 2020 at 2:48 pm

**The City MUST cut spending and this is an area of flexibility.**

September 16, 2020 at 2:49 pm

**Overall with the recession that we are experiencing everybody should be cutting back, we can't have a society where businesses are cutting back (and some completely being wiped out) while government spend and services continue to march forward with traditional increases. We live in times where we all need to be fiscally constrained and do without a few of the things we used to consider needs when really they were costly perks. Overall people limited in their abilities to attend gatherings of >50 indoors and these numbers will likely decrease in the coming months. With the significant duration that this has gone on for behaviours around gyms will be changed for many years to come and the cities approach to these facilities will need to reflect that change in traffic.**

September 16, 2020 at 2:50 pm

**Some facilities can close during pandemic and thereby save a modest amount.**

September 16, 2020 at 2:59 pm

**Due to pandemic times, it is better to reduce these and opt for remote group exercise sessions etc.**

September 16, 2020 at 3:01 pm

**Programs should be tailored to what people want not when the instructor wants to teach them. Ask people interests and develop programs that would probably be full.**

September 16, 2020 at 3:34 pm

**Recreation and fitness are essential components of urban living. Please don't reduce this budget.**

September 16, 2020 at 3:46 pm

**Need to add a new budget item that focuses on encouraging businesses to domicile in in the city. We need to grow the city as a business hub.**

September 16, 2020 at 4:08 pm

**Offer free facility uses to low income, underprivileged or new comers to Canada/Mississauga to bring them into a welcoming community and not isolated because even a small fee for services is too costly.**

September 16, 2020 at 4:23 pm

**I think everyone will be happier if they can save on their property taxes than investing money into pools and recreation. we can have some parks or just open green spaces, but the budget allocated for this section is too high.**

September 16, 2020 at 4:56 pm

**With COVID-19 ramping up again, now is not the time to be spending more money.**

September 16, 2020 at 7:23 pm

**Due to COVID-19-19, public area will be less utilized. Save money in this category.**

September 16, 2020 at 10:29 pm

**Since we are facing COVID-19 pandemic it is better to reduce our spending on pools and arenas.**

September 17, 2020 at 1:09 am



<p><b>With social distancing in effect we need to reduce the in person programs and shift them to online as best as possible.</b> September 17, 2020 at 9:45 am</p>
<p><b>These activities should be reduced in 2021 due to COVID-19.</b> September 17, 2020 at 11:27 am</p>
<p><b>With COVID-19, these facilities can be reduced and its budgets moved to infrastructure.</b> September 17, 2020 at 1:03 pm</p>
<p><b>Make reduced spending more effective but do not reduce services. Rivergrover had ineffective attention to abuses and staff who sat in offices doing very little.</b> September 17, 2020 at 2:08 pm</p>
<p><b>City needs to list out why it costs so much even when most of the services are paid for by the citizens. E.g. all fitness &amp; sports programs are charged for.</b> September 17, 2020 at 5:11 pm</p>
<p><b>Needs to be assessed with reduced demand due to COVID-19.</b> September 18, 2020 at 12:07 pm</p>
<p><b>Have not been utilized for 2020 and likely fairly not used. This can be functional with a reduction.</b> September 20, 2020 at 11:29 pm</p>
<p><b>Reduce spending. Less people are able to use all of these facilities due to COVID-19. This should, at the very least, reduce maintenance costs. Reduced hours, should also reduce utility expenses as well.</b> September 21, 2020 at 6:52 pm</p>
<p><b>Reduce spend as it is likely that many residents will stay away from social activities during COVID-19.</b> September 22, 2020 at 3:47 am</p>
<p><b>With the pandemic there is less use and enhance the need to reduce gathering.</b> September 24, 2020 at 3:26 pm</p>
<p><b>Given continued CV-19 related restrictions, there should be less usage of recreation facilities now.</b> September 25, 2020 at 4:06 am</p>
<p><b>During the pandemic I think much spending could be temporarily cut in this area.</b> September 26, 2020 at 8:27 am</p>
<p><b>Reduce spending to 1%.</b> September 27, 2020 at 2:50 am</p>
<p><b>Less people taking advantage of programs due to COVID-19.</b> September 29, 2020 at 3:18 pm</p>
<p><b>We should see reduction of costs due to COVID-19.</b> October 4, 2020 at 2:18 pm</p>
<p><b>Minimal services have been available for over six months and most likely will be six months or more until services are fully available.</b> October 7, 2020 at 12:14 pm</p>
<p><b>The roads in Mississauga most is in good conditions just maintaining will be important for now.</b> October 7, 2020 at 12:53 pm</p>
<p><b>Will probably not be used as much as usual.</b> October 7, 2020 at 8:35 pm</p>
<p><b>Reduce the hours of recreation programming where it is a duplication of services with local, independent service providers. For example, there are so many artists struggling to establish themselves in Mississauga. It would make their lives easier if some of craft, drama, music, dance, writing, cooking, etc. was planned in consultation with them which would reduce the financial burden on the City on provide better earnings for these artists and keep them in this City.</b> October 8, 2020 at 1:12 pm</p>
<p><b>These are nice to have. These items should not be a priority.</b> October 9, 2020 at 11:56 am</p>
<p><b>This should be reduced drastically by more than 50% to reflect closure of recreational facilities and services.</b> October 11, 2020 at 12:23 am</p>
<p><b>Let's have our community centers and pools kept safe and inviting places for the whole community.</b> October 16, 2020 at 4:45 pm</p>
<p><b>With COVID-19 restrictions there is less recreation being offered.</b> October 19, 2020 at 5:01 pm</p>

**Should reduce it by 25%.**

October 19, 2020 at 5:46 pm

**Gyms are closed due to COVID-19. Less need for them to open for foreseeable future.**

October 20, 2020 at 6:01 am

**Considering that most of these facilities have been closed due to COVID-19 for the majority of the year, shouldn't there be some money left from 2020 that can be used for 2021?**

October 20, 2020 at 6:45 pm

**In terms on manpower, consider re assessing the manpower administrative and technical..!**

October 21, 2020 at 5:37 pm

**Provide stats - why does everything be increased / it is easy to pass the burden to tax payers??? Show us cost & efficiency improvements year on year There is too much waste or fluff buried in your contracts - you must demand 5% improvements from your contractors.**

October 22, 2020 at 2:00 pm

## **Regulatory Services**

**Privatize. Eliminate this cost center.**

September 15, 2020 at 3:34 pm

**Is parking and compliance that critical?**

September 16, 2020 at 2:15 pm

**There is a department that, with increased spending, can also increase revenue on enforcement. I'm certainly in favor of that.**

September 16, 2020 at 2:59 pm

**Start actually enforcing By-Laws.**

September 16, 2020 at 3:13 pm

**If this is not a net zero for the fines issued something is not right. Having staff waiting for complaint calls before enforcement is a waste. Zero follow up, in general a waste. Animal services should be modeled off of Calgary as an animal return service.**

September 16, 2020 at 3:34 pm

**I find very little evidence of parking enforcement in the City. It is difficult to engage by-law enforcement staff on any issues. Resolution takes weeks. Don't pass bylaws unless the City has the staff to enforce them!**

September 16, 2020 at 3:46 pm

**Need to add a new budget item that focuses on encouraging businesses to domicile in in the city. We need to grow the city as a business hub.**

September 16, 2020 at 4:08 pm

**Spending should increase in this department given we need more staff to deal with infractions from COVID-19 and noise complaints.**

September 16, 2020 at 4:14 pm

**Animal services need more especially offering spay/neuter release programmes for ferals, or senior or low incomer pet owners who would need a reduced fee to help their pets. vets charge up to \$700. to do all needed to spay a cat /dog. also is there a wild life rehab or emerg. center in Mississauga?**

September 16, 2020 at 4:23 pm

**This section should be eliminated completely, I don't see a valid reason to keep it, it's another source of wasting the budget in unnecessary things.**

September 16, 2020 at 4:56 pm

**Fines should be imposed whenever the bylaw is broken e.g. COVID-1919 compliance. speeding, illegal parking etc. This is a legal way to bring in money to the city in addition to enforcing the law. If not, people have no incentive to comply and thumbing their noses at authorities.**

September 16, 2020 at 6:09 pm

**WE NEED MUCH, MUCH, MUCH MORE POLICE ON THE STREETS. CRIMES AND FREE DRUGS HAD INCREASED QUITE LOT SINCE THIS NEW ADMINISTRATION STARTED.**

September 16, 2020 at 8:23 pm

**Most of the office is closed. Lower expenses should expect to have a smaller budget.**

September 16, 2020 at 10:29 pm

**We need to reduce regulatory oversight and reduce the cost of our government. We have significant waste in the regulatory body of the municipal government that can be reduce.**

September 17, 2020 at 12:54 pm

**Increase spending but offset all new spending with fines. Bylaw enforcement is too soft and can be a revenue generator. The city then would look like it use to with less rubbishy and shabby premises.**

September 17, 2020 at 2:08 pm

**This is way too high an expense for a city of our size. I feel all of these services are over staffed.**

September 17, 2020 at 5:11 pm

**No one's complying with by laws, neighbors expands their driveways so to dump all snow on our property, garbage everywhere no one's charging littering or illegal dumping at bus stops and even below traffic light poles, the city is inviting uncivilized people and no one's correcting their destructive ways, and by-laws are literally useless, where are the enforcers?**

September 18, 2020 at 8:16 pm

**You aren't enforcing the by-laws at all, there is NO regular route that by-law travels that I or anyone I know can see. You respond, very SLOWLY, when someone phones for compliance and even when you should know there's a problem in the area (doesn't anyone analyze call volume to determine possible problem areas??) nothing is done unless you call your Councillor (no one seem to be working at City Hall?? nor do they answer the phone other than reception!) .**

September 21, 2020 at 12:25 pm

**I would suggest that this could stay this same IF resource for enforcement shifted their attention, at least in-part, to COVID-19 enforcement. Spend more time policing large groups at parks, and housing vs parking enforcement, for the time being.**

September 21, 2020 at 6:52 pm

**Increased parking compliance to help catch more violations.**

September 22, 2020 at 3:47 am

**Budgets should start to increase in this sector to amalgamate all city enforcement operations into a single Mississauga Police Service.**

September 24, 2020 at 4:07 am

**Increase fines for violations to reduce spending. Consider legal implications of "geared-to- income" fines.**

September 25, 2020 at 7:32 pm

**With the financial implications from COVID-19, temporary spending cuts would not be surprising. Increased bylaw fines, particularly for COVID-19 and vehicle noise could also help.**

September 26, 2020 at 8:27 am

**Why does service increase only focus on vehicles and animals?**

September 29, 2020 at 3:33 pm

**With the pandemic still in full swing, this might need more resources thrown at it.**

October 5, 2020 at 3:44 pm

**However reduce parking enforcement when people are working from home.**

October 7, 2020 at 8:35 pm

**Essential but no money to improve.**

October 9, 2020 at 11:56 am

**I don't see this section performing well on their task Enforcing.**

October 21, 2020 at 5:37 pm

### **Traffic Management**

**\$672k increase is immaterial. More funding should be allocated. Lorne Park/Port Credit/ Clarkson/Lakeview area is in dire need of repaving.**

September 15, 2020 at 3:13 pm

**These are tough times. Maintain critical roads only.**

September 16, 2020 at 2:15 pm

**The roads need maintenance. When doing this, can we look to burying power lines/cables as well?**

September 16, 2020 at 2:26 pm

**As evident since march 2020, there were not many vehicles on the road. Today in September there still is not many vehicles on the road, thus the status quo is sufficient.**

September 16, 2020 at 2:48 pm

**Cut out all this non essential curb replacement. Money is being WASTED.**

September 16, 2020 at 2:49 pm

**Mississauga roads are all in great shape likely due to infrastructure funding by provincial and federal governments.**

September 16, 2020 at 2:59 pm

**Keep this lenient during the pandemic. people are already struggling with adhoc expenses.**

September 16, 2020 at 3:01 pm

**Automate more intersections and get traffic moving.**

September 16, 2020 at 3:34 pm

**The city does not need to spend any money on cutting roads to install concrete pads for buses. Some of the roads that are being cut up are in good condition. Need to spend money on making traffic lights "smarter". Inefficient and contribute to climate change when traffic lights are right but there are no pedestrians or cars around.**

September 16, 2020 at 4:14 pm

**Roads are deteriorating at an alarming rate with slipshod repairs being made. I sometimes feel the right hand is not talking to the left.**

September 16, 2020 at 4:32 pm

**This is where the most needed, while you allocates really low amount, everybody uses the road, either walking, biking, public transportation and driving, why the budget for road is too low??**

September 16, 2020 at 4:56 pm

**My concern is why couldn't we do the job once after thoroughly investigated and estimated? For example, why re-install a left turn signal light at direction at a time, it take them 4 different days to complete all 4 directions, worse part is, they will install 2 or left turn signal lights and leave out the rest, those without the left turn signals are sometime with the heaviest line up. Another concern is program the signal lights by timer, some drivers knew the pattern and tend to drive extremely fast to beat the next red light. Finally, these timer lights are red when they are no cars or pedestrians. We have very smart IT programmers and surely they can do it to make it more efficient. many occasions I compared our city signal lights with Batavia (NY) little town, sadly theirs are better.**

September 16, 2020 at 7:19 pm

**Road condition should be kept usable and safe.**

September 16, 2020 at 10:29 pm

**City should put additional funds to speed reduction strategies as they have recently done. The city should be looking to add AI driven traffic control on new intersections and purchasing systems that will be 5G ready when that technology is available. The current plan on traffic control is not ambitious enough.**

September 17, 2020 at 3:22 am

**But we need better management of this fund. I would strongly vote for data analysis of road.**

September 17, 2020 at 9:45 am

**Accidents in the city. Things like free left turn on green is something that causes significant confusion and accidents.**

September 17, 2020 at 9:45 am

**If we stop building urban sprawl and construct more density around serviced lands with transit in place, we can reduce the overall cost of constructing new roadways.**

September 17, 2020 at 12:54 pm

**Hurontario gets really congested during rush hour and pot holes need to get fixed faster.**

September 17, 2020 at 1:03 pm

**I don't know if we are there yet, but increased rideshare and transit, in addition to more employers letting people work from home, will hopefully reduce wear and tear on roads.**

September 17, 2020 at 1:05 pm

**Make traffic flow more effective and ensure that construction do not block roads unnecessarily causing traffic slow downs. Lane closures should not be allowed during heavy traffic usage.**

September 17, 2020 at 2:08 pm

**I highly value safe infrastructure for all modes to get around and currently there needs to be more work done to add in all the cycling infrastructure this city much needs. I don't like to see and hear about stories when people have a hard time getting safely from point A to B in this city. We need to be quicker about adding safe infrastructure to this city to avoid more deaths and injuries!!!!!! I would use the 5% (672,000) and \$2m surplus of this adjusted spending to purely add more and safer cycling infrastructure to connect different parts of the city that only have partial infrastructure. My dream is to see the City of Mississauga be a bicycle friendly city with no deaths involved and more people are riding then ever because the infrastructure allows people to feel SAFE.**

September 17, 2020 at 3:31 pm

**You seem to be ripping up the same streets over and over again! You need to get your act together between city departments and Region WORKING AS ONE/ it's called communicating with each other. You've ripped up Erin Mills from around Sheridan Mall and especially Dundas area/Dundas where the bridge at park NUMEROUS times when it all could have been done at the same time ... we may have been inconvenienced for a little longer but that's better than being inconvenienced 3/4 times!!**

September 21, 2020 at 12:25 pm

**Maintenance of roads are important. Proper roads can reduce deaths and accidents and maintenance can help with this.**

September 24, 2020 at 3:26 pm

**Install more sensor based signals so signals don't go red if there are no vehicles waiting.**

September 24, 2020 at 3:37 pm

**Our roads on the whole resemble third world countries roads with minimum or no maintenance for years. We drive expensive cars that suffer a lot driving on those battered roads. The mayor and her councillors seem to be in a coma except when it is time for elections!**

September 24, 2020 at 4:05 pm

**Tax payers use roads more than MiWay. This increase would help reduce accidents and insurance.**

September 24, 2020 at 4:11 pm

**Desperately need new traffic light management to optimize flow of traffic in peak periods.**

September 25, 2020 at 4:06 am

**Speed display signs and 'please slow down signs' are useless. If the City of Mississauga is serious about road safety, the extra budget should go to roadway redesign that slows down speeding traffic, provides proper active transportation infrastructure, and creates liveable streets.**

September 25, 2020 at 2:50 pm

**Coordinate with Peel Police regarding street racing and aggressive driving. Currently there are high noise, high speed cars every night on Winston Churchill south of Dundas.**

September 25, 2020 at 7:32 pm

**Most money allocated towards High quality Cycle lanes- 12 year old from Lakeview.**

September 26, 2020 at 10:33 pm

**We need more and better cycling and pedestrian infrastructure. More sidewalks and protected cycling infrastructure. Implement physically protected intersections, raised crosswalks, protected mid block crossings, speed humps, chicanes, Dutch roundabouts, PXO's, reduced lane widths, road diets, complete streets, smaller/tighter turning radii, lower roadway design speeds through geometric design, lower speed limits, speed cameras, red light cameras, remove all slip lanes / channelized right turns. Don't waste money on garbage please slow down signs "driver feedback speed boards", and "speed awareness campaigns" . They are useless. Change the road designs to make it safer and slow cars down.**

September 27, 2020 at 6:19 pm

**Improve traffic calming measures in residential neighbourhoods and areas experiencing a spike in aggressive and stunt driving.**

September 28, 2020 at 12:37 am

**Less people driving on roads**

September 29, 2020 at 3:18 pm

**Reduce and put towards autonomous and clean energy vehicles. Hopefully with more people working remotely congestion and road use declines long term as well.**

October 3, 2020 at 2:33 pm

**There should be some carry over from 2020 as there has not been much spent on this head. Also without a vaccine, traffic will be reduced in the new year too.**

October 5, 2020 at 3:44 pm

**The roads are a priority but only maintaining current infrastructure should be done. All new development needs to be put on hold. No more housing, condos, people into Mississauga.**

October 9, 2020 at 11:56 am

**Why are we, as a city, spending money on traffic cameras and bike lanes during a pandemic when we're forecast to have to raise taxes significantly??? This is to say nothing of all those steel pads you've installed at many pedestrian crossings that were not required until a few years ago when suddenly they were absolutely necessary. Does the mayor or someone on council have a friend in construction???**

October 10, 2020 at 1:37 am

**Road spending should be reduced also given there is less traffic with COVID-19 isolation. Construction and maintenance contracts should be all re-bid to reflect lower costs in road services given there is more flexibility in scheduling.**

October 11, 2020 at 12:23 am

**Some roads like Meyerside Rd East of Dixie are just awful. Needs repaving for sure.**

October 20, 2020 at 6:01 am

**More on cycling network. Preference in traffic should go to bicycles to encourage use.**

October 20, 2020 at 5:13 pm

**We need to encourage more public transit, walking, cycling and neighbourhood resources.**

October 20, 2020 at 11:41 pm

## **Winter Maintenance**

**Reduce service on least traveled roads.**

September 16, 2020 at 2:15 pm

**Maintenance of an essential use by everyone, especially emergency service vehicles, and the fact that safety and the massive expenditures invoiced, the maintenance and upkeep of our roads is paramount.**

September 16, 2020 at 2:48 pm

**Climate change is affecting the length and severity of our winter. While increasing temperature will (paradoxically) increase snowfall in the short term (more days near +/- 0C degrees), it should reduce the need for plows in the long term.**

September 17, 2020 at 1:05 pm

**I would like to see winter maintenance include clearing snow off of bike lanes and multi-use trails to allow all users to move around the city not just vehicles.**

September 17, 2020 at 3:31 pm

**Reduce winter spending, given the trend of the last few winters. There were a few heavy snow falls, but not nearly as much as in the past.**

September 21, 2020 at 6:52 pm

**Better snow removal will help avoid accidents and faster traffic flow, less slips and fall resulting in less emergency calls.**

September 24, 2020 at 3:37 pm

**Snow removal service levels is well below that of neighbouring cities...roads need to be ploughed more proactively.**

September 25, 2020 at 4:06 am

**Do not cut services to citizens with mobility restrictions. Climate Change is creating milder winters. Re-evaluate current snow clearing needs. Negotiate hard with contractors or pursue a public fleet.**

September 25, 2020 at 7:32 pm

**Consider saving money on the volume of salt and frequency of salting? Introduce driver education on to drive in winter and mandatory winter tyres.**

September 26, 2020 at 12:06 am

**Keep spending at 1%.**

September 27, 2020 at 2:50 am

**Clear all sidewalks, pathways and cycling infrastructure within 24 hours of significant snowfalls.**

September 27, 2020 at 6:19 pm

**Less people driving on roads.**

September 29, 2020 at 3:18 pm

**Why don't you do anything about corner property owners that don't shovel the sidewalk down the side of their lot.**

September 29, 2020 at 3:33 pm

**Clear driveway snow windrows.**

October 3, 2020 at 7:55 pm

**No change needed. Need to keep us safe.**

October 7, 2020 at 8:35 pm

**Same as traffic management. It would be nice to improve this but once again we do not have the money.**

October 9, 2020 at 11:56 am

**You can't control the weather so this money is required to ensure streets are cleared and safe during the winter.**

October 10, 2020 at 1:33 am

**Again less traffic city should be able to reduce this by more than 20%.**

October 11, 2020 at 12:23 am

**Senior Citizens should have the side walks cleaned after the snow removal dumps snow after the snow is cleared by a contractor. Also one you should recommend contractors who are affordable for senior citizen able to pay without too much on their limited retirement income.**

October 19, 2020 at 5:46 pm

**We have seen a steady decrease in the snow removal services in the 25 years we have lived here. Snow and ice removal means safer road and fewer accidents.**

October 19, 2020 at 7:10 pm

**Less traffic due to COVID-19= less spending required for now anyways.**

October 20, 2020 at 6:01 am

**Please ensure sidewalks are cleared. Make the city pedestrian friendly.**

October 20, 2020 at 5:13 pm