

**Status of Audit Recommendations
Outstanding and Extended for More Than a Year as of March 31, 2025**

Report Title	Rec #	Priority	Target Date	Revised Target Date	Compensating Controls	Comments/Status for Quarterly Reporting	Dependency
Non-Union Payroll	4	High	December 31, 2019	May 31, 2025	Yes	<p>Phase 1 of the plan focused on establishing policy principles, identifying IT solution requirements, completing process and data analysis, drafting the policy, communicating overpayment and off-cycle cheque timelines to unions, and introducing an enhanced payroll calendar. These tasks were completed as of October 2024. Awareness-building for ExLT remains ongoing.</p> <p>Phase 2 implemented manual email reminders from Payroll to leaders. The Payroll policy is scheduled for review and approval by LT, followed by policy launch to all staff in May 2025.</p>	<p>IT (need IT solution or infrastructure)</p> <p>Internal (need internal support or approval - not IT)</p> <p>Capacity (work progressing as capacity permits)</p>

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Presto Card Revenue	3	Medium	December 31, 2021	December 31, 2025	None	<p>Affordable Transit Program (ATP) agreement with Region of Peel: The City's Legal and Risk Management teams have reviewed the first draft from the Region of Peel (RoP). RoP has expanded the MOU scope to include a 50% discount on single fares and period passes. MOU will include language of the single fare discount. RoP is reviewing the product feasibility and will provide feedback by end of Q2 2025.</p> <p>TTC Route 52 agreement with TTC: MiWay recommends maintaining the existing Route 52 service agreement with the TTC at this time. The current service agreement ensures that the TTC provides transit services to the area on behalf of MiWay. Fare and service integration discussions include reviewing the TTC service agreement for all 905 transit agencies. Therefore, deferring any updates to the Route 52 service agreement is recommended.</p>	External (partners, other levels of government, vendors)
Fleet Management	5	High	June 30, 2024	December 30, 2025	None	<p>"Faster" application's nomenclature will serve as the "single source of truth" across systems, addressing naming inconsistencies in Infor. An interface to update Infor automatically from "Faster" is planned, with IT targeting Q3/Q4 2025 for completion.</p>	IT (need IT solution or infrastructure)

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Fleet Management	8	Medium	December 1, 2023	May 30, 2025	None	Issues with the fuel distribution software may cause false anomalies in the Winfuel reports. Due to fuel management system limitations, a manual solution is under review, and an automated report is in progress.	IT (need IT solution or infrastructure)
Fleet Management	9	Medium	December 1, 2023	May 30, 2025	None		
Fleet Management	14	High	July 1, 2023	July 1, 2025	None	BR8521 was approved for 2025 budget which includes two FTEs: one Training Specialist and one Admin Assistant. Fleet Services plans to hire a Training Specialist by April 2025 and is working with Corporate Health and Safety to transition light vehicle driver training. A draft driver handbook will be finalized by Q2 2025. The request for two Training Specialists was revised to a phased approach, with one in 2025 and a second in 2026.	Internal (need internal support or approval - not IT)
Fleet Management	15	High	January 1, 2024	July 1, 2025	None	The recommendation depends on the 2025 rollout of the fleet training program (per Recommendation 14). With BR8521 and two new FTEs approved, work will begin in Q2 2025. This ties with the Corporate Collision Review Committee and assessing a Driver ID function in the telematics system, planned for 2025.	Internal (need internal support or approval - not IT) Capacity (work progressing as capacity permits)
Total	7						