

LIST OF SINGLE SOURCE PROCUREMENTS

SINGLE SOURCE JUSTIFICATION (SSJ) CRITERIA:
(c) The Goods and/or Services are unique to one particular supplier and no reasonable alternative or substitute exists due to exclusive rights such as patent, copyright or license;
(h) For additional Goods and/or Services from the original Supplier that were not included in the original Procurement, if the change of Supplier for such additional Goods and/or Services cannot be made for:
(i) Economic or technical reasons such as requirements of interchangeability or interoperability with existing equipment, software, services or installations procured under the initial Procurement; and
(ii) Would cause significant inconvenience or substantial duplication of costs for the City;

Procurement No.	Supplier	Technology Description	Current Contract Expiry Date	Requested New Term	Est. New Contract \$ Value for 2025-2031	Scope of Work (SOW)	SSJ Criteria	Rationale to Support Justification
New Contract (replacement to PRC002364)	Accenture Inc.	Clone & Test Human Capital Management testing software	2025/08/31	Up to 5 years to 2030/08/31	\$ 50,000.00	1. Maintenance and Support 2.Additional Licenses & Subscriptions 3. Professional Services 4. Additional Needs	c & h	1. About the Product: Accenture Clone & Test is a tool and application installed as an add-on to SAP ERP environments. Clone & Test is used to transfer and scramble test data between SAP environments. Clone & Test also performs payroll comparisons and testing including large scale payroll parallel runs for large and ongoing changes like mandatory annual tax notes. 2. SSJ Criteria: <ul style="list-style-type: none">• Exclusive Provider: Accenture is the sole provider and licensor of Accenture Clone & Test, a solution integrated into the City's SAP ERP environment. The City acquired a perpetual license for this software in 2011 and pays an annual maintenance and support fee to sustain the solution, receive updates, and obtain support.• Compatibility: Clone & Test is essential for the maintenance and support of the City's SAP ERP HCM (Human Capital Management) modules. If the City fails to apply mandatory annual tax notes, it voids its warranty and support with SAP, exposing the City to potential fines from the CRA (Canada Revenue Agency).• Market Survey: A brief survey conducted in the past indicated that the current market does not offer viable alternatives that provide both data transfer and payroll comparison for Canadian Payroll in a single solution.• Risk of Abandoning License: Abandoning the City's perpetual license would pose substantial risks during the multi-million dollar project to upgrade to SAP S4 2023 on RISE PCE. Clone & Test is crucial for mitigating risks and effectively testing payroll and HR functions during the upgrade.• Interchangeability: Procuring an alternative tool, if available, would lead to interchangeability issues since existing users are trained on Clone & Test. Switching tools would result in significant inconvenience and duplication of costs, as the license has already been purchased.• Cost Considerations: The annual maintenance fee for Clone & Test is under \$10K, making it a cost-effective solution. Abandoning the current license would mean throwing away the purchase cost and incurring additional expenses for a new tool. 3. Contract Cost: The cumulative contract value is approximately \$146,320 (14 Years), averaging around \$10,500 annually. The contract extension value for the next 5 years is estimated at \$50,000 with a cumulative total of approx. \$200,000, averaging around \$10,000 annually. The cost of the new contract will be negotiated with Accenture Inc.
New Contract (replacement to PRC001005)	Bell Canada	Voice Telecommunication Services	2026/06/30	Up to 5 years to 2031/06/30	\$ 1,800,000.00	1. Support for Legacy Systems 2. Transition to Modern Technologies 3. Licenses subscriptions 4. All Telecom & IT Needs including Maint. & Support 5. Network Reach, Support, Investment, Sustainability and Upgrades & Integration 6. Professional Services	c & h	1. About the Product: Bell provides the City's voice communication systems with seamless services such as Public Switched Telephone Network inbound/outbound calling to City Services, Call Center Access (311, Recreation & Parks, Transit and Mississauga Court), Application integration such as City Link, Main Facility Telephone and Fax numbers, Enhanced 911, Enhanced 311, Long Distance, Robocall, Emergency Operation Command (EOC) and Code Blue Telephone lines (BRT stations, elevators). 2. SSJ Criteria: <ul style="list-style-type: none">• Indispensable Services: Bell Canada is the only service provider for Bell-powered copper services that are crucial and cannot be compromised, especially for 911 services vital to public safety. Bell-powered copper services provide a powered analog emergency line solution independent of the building infrastructure power. Any service disruption could compromise 911 ANI/ALI reporting information. Analog lines also serve as the backup system to network-based voice services, and any compromise of these systems would undermine contingency plans for emergency outages, thereby maintaining voice communications at all sites and floors.• Business Continuity: The City's telephone system serves staff, the Mayor, Members of Council, and the general public. Bell Canada services are unique and essential for ensuring the optimal business continuity of all voice service requirements. Only Bell Canada offers Enhanced 311 services, which ensure that calls within the Bell geographical boundaries are properly routed to Mississauga. Any degradation in services would negatively impact business operations and the resident access and experience.• Economic Considerations: Replacing Bell Canada services would not be economical. Transitioning from Bell Analog lines (1FIs and Centrex) would be costly in terms of staff resources, with minimal, if any, savings on monthly rates. The setup costs for another provider would be higher, requiring significant coordinated efforts to implement new services. 3. Contract Cost: The cumulative contract value is approximately \$3,584,280 (10 Years), averaging around \$360,000, annually. The new contract value over the next 5 years is estimated at \$1,800,000 with a cumulative total of approx. \$5,400,000, averaging around \$360,000 annually. The cost of the new contract will be negotiated with Bell Canada.

LIST OF SINGLE SOURCE PROCUREMENTS

SINGLE SOURCE JUSTIFICATION (SSJ) CRITERIA:
(c) The Goods and/or Services are unique to one particular supplier and no reasonable alternative or substitute exists due to exclusive rights such as patent, copyright or license;
(h) For additional Goods and/or Services from the original Supplier that were not included in the original Procurement, if the change of Supplier for such additional Goods and/or Services cannot be made for:
 (i) Economic or technical reasons such as requirements of interchangeability or interoperability with existing equipment, software, services or installations procured under the initial Procurement; and
 (ii) Would cause significant inconvenience or substantial duplication of costs for the City;

Procurement No.	Supplier	Technology Description	Current Contract Expiry Date	Requested New Term	Est. New Contract \$ Value for 2025-2031	Scope of Work (SOW)	SSJ Criteria	Rationale to Support Justification
New Contract (replacement to PRC002373)	PSD Citywide Inc. (Also known as The Public Sector Digest Inc.)	Tangible Capital Asset System	2025/12/31	Up to 5 years to 2030/12/31	\$ 140,000.00	1. Maintenance and Support 2. Professional Services 3. Additional Needs	<div>h</div>	<p>1. About the Product: Tangible Capital Asset System is an accounting software solution for the reporting of the City's tangible capital asset activity and asset retirement liabilities (legislative requirement).</p> <p>2. SSJ Criteria:</p> <ul style="list-style-type: none">• Critical Functions: The current application has been in use for several years, supporting essential functions across multiple departments. Finance relies on this system for generating legislative reports and ensuring compliance with regulatory requirements, while Parks utilizes it for asset management planning.• Integration and Technical Challenges: The system is deeply integrated with the City's existing infrastructure, requiring interoperability with current equipment, software, and services. Changing suppliers would introduce significant technical challenges, including data migration complexities, compatibility issues, and potential disruptions to critical operations.• Financial and Operational Impact: Transitioning to an alternative solution would require substantial financial investment in procurement, implementation, and staff training. Additionally, a supplier change could lead to operational disruptions, delaying essential reporting and asset management functions. <p>3. Contract Cost: The cumulative contract value is approximately \$137,650 (10 Years), averaging around \$14,000 annually. The contract extension value for the next 5 years is estimated at \$140,000 with a cumulative total of approx. \$280,000, averaging around \$28,000 annually. The cost of the new contract will be negotiated with The Public Sector Digest Inc.</p>
TOTALS					\$1,990,000.00			