

March 6, 2026

Mayor Carolyn Parrish
Members of Mississauga City Council
City of Mississauga
300 City Centre Drive
Mississauga, ON L5B 3C1

Dear Mayor Parrish and Members of City Council,

We are writing in response to Council's recent discussion and interest in e-scooter safety in Mississauga. As your local hospital, we appreciate the opportunity to share what we are experiencing in our Emergency Departments and the patient safety impacts we are seeing across our community.

As one of the busiest Emergency Department programs in Canada, Trillium Health Partners cares for a patient every two minutes across our hospital sites. In addition to providing high quality emergency care, preventing injuries remains an important part of our efforts to reduce pressure on emergency and inpatient services by helping keep people healthy and out of hospital.

As e-scooter use increases across Mississauga, we are seeing a corresponding rise in related injuries. Between 2023 and 2025, the Credit Valley Hospital and the Mississauga Hospital recorded 738 e-scooter-related Emergency Department visits, with a year-over-year increase during this period. A detailed summary of this data is included as an attachment for your reference.

The most common injuries include fractures, sprains, lacerations and head injuries. These injuries often result from falls, collisions, multiple riders on a single scooter, failure to follow traffic signals, or riding on sidewalks where interactions with pedestrians increase risk. We are also seeing upper extremity trauma and head injuries, some of which are severe.

Many of these injuries are preventable. Helmet use remains one of the most important protective measures to reduce the risk of serious head injury. Riding at safe speeds, avoiding distracted or impaired riding, ensuring one rider per scooter, and following traffic rules and pedestrian spaces are important safety practices to support injury prevention.

Our top priority is the health and safety of our community. Increased awareness and adherence to safe riding practices can significantly reduce the risk of serious injury and prevent an Emergency Department visit.

We recognize the Council's focus on community safety and are here to support your work in any way that would be helpful.

Sincerely,



Dr. Sarah McClennan, MHSc, MD, FRCPC
Chief and Medical Director, Emergency & Urgent Care
Trillium Health Partners
Assistant Professor, Temerty Faculty of Medicine, University of Toronto

cc: Ms. Diana Rusnov, City Clerk and Director, Legislative Services, City of Mississauga

Attachment: Emergency Department Presentations Related to E-Scooters and Micro-Mobility Devices (2023-2025)