# City of Mississauga Memorandum



Date: 2021/01/07

To: Chair and Members of Mississauga Cycling Advisory Committee

From: Amy Parker, Active Transportation Technologist, Active Transportation

Meeting Date: 2021/01/12

Subject: Transportation & Works Bicycle Parking Program

A Bicycle Parking Program is currently in development by the Transportation & Works (T&W) department to increase the amount of safe, secure, and accessible bicycle parking throughout the City of Mississauga.

### **Current Infrastructure and Asset Management**

Bicycle parking infrastructure is owned and maintained by two departments within the City of Mississauga, Transportation & Works and Community Services. Table 1 below outlines the locations of presently installed bicycle parking infrastructure and the responsible team.

Table 1 Bicycle Parking Infrastructure Location and Responsible Team

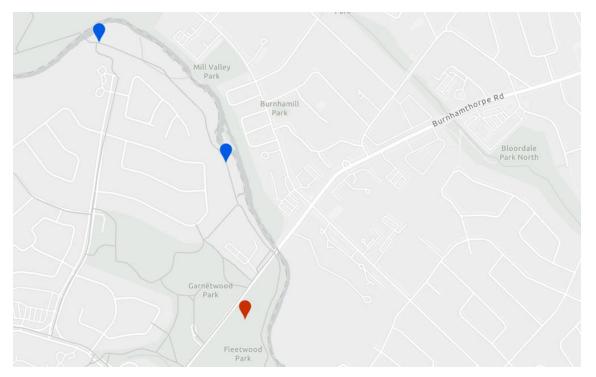
Location	Responsible Team
Sidewalks / Road Right-of-Way	Transportation & Works
MiWay Terminals	Transportation & Works
Parks	Community Services
City Owned Buildings (e.g. Community Centres, Arenas, Libraries, Museums, etc.)	Community Services
Public Spaces (e.g. Celebration Square)	Community Services

As part of the Corporate Asset Management Program, non-core assets (including bicycle parking infrastructure) are required to have an outlined asset management plan in place by 2023. The basics of an asset management plan include an inventory of the assets, the condition of each asset, and how the City maintains and renews the asset. The City will be creating a regular lifecycle program for bicycle parking infrastructure as part of the development of the Corporate Asset Management Plan.

#### Public Bicycle Parking Map

A publicly accessible and interactive bicycle parking map is in development and scheduled to launch on the City website in early 2021. The map will display City owned bicycle parking infrastructure and bicycle repair stations.

Figure 1 Example of Public Bicycle Parking Map



Data that will be publicly available for each point on the map includes:

- Address
- Location/Point of Interest (e.g. Starbucks, Mississauga Civic Centre)
- Parking Rack Type
- Number of Bicycle Parking Spaces

The map will be updated on a monthly basis to include newly installed racks and correct any missing or incorrect information. City staff will also continue to update the Open Street Map database with newly installed or corrected/missing information on City owned bicycle parking infrastructure.

## **Requesting and Reporting**

#### 311 Service Request Code Updates

In early 2021, T&W will be launching new 311 Service Request (SR) codes to allow the public to request new bicycle parking, request temporary event bicycle parking (bike valet), and report damaged bicycle parking. Table 2 below outlines each SR category and the available input options.

Table 2 New Active Transportation Bicycle Parking 311 Service Request Categories

Description	Available Input
Requests for New Bicycle Parking	Telephone, Online, Mobile Pingstreet App
Requests for Temporary Event Bicycle Parking (Bike Valet)	Telephone, Online
Reports of Bicycle Parking Damage	Telephone, Online, Mobile Pingstreet App

## 2021 New Bicycle Parking Installations

Beginning this spring, the Transportation and Works department is aiming to install 50 to 60 short-term bicycle parking racks on sidewalks/within the road right-of-way throughout the city. The preliminary areas under consideration for additional bicycle parking racks include:

- Business Improvement Areas (BIAs)
- Cultural Districts
- Downtown Core

T&W is actively identifying locations that are appropriate for short-term bicycle parking, taking into consideration the feedback received from the 2018 Cycling Master Plan, feedback from residents, and feedback from the Mississauga Cycling Advisory Committee.