

From:**Subject:**

[EXTERNAL] April 1st City Council Meeting - Notice of Motion 16.2

Date:

Monday, March 30, 2026 3:33:02 PM

[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.]

Dear City Council Members,

As the Government Affairs Manager for Bird Canada I wanted to share how I read the report presented at the Road Safety Committee on March 24th:

[7.1 Dr. Sarah McClelland, Chief of Emergency and Urgent Care & Shawn Kerr Vice-President Community Development & Public Affairs Trillium Health Partners regarding increase in injuries related to E-Scooters & Micro Mobility Devices](#)

This report contains a concerning quote:

""The number of ED visits from falls involving e-scooters was over four times higher in 2024 compared to 2022."

Let's dig into it together. According [to NACTO](#), shared micromobility rides increased 40% in Canada from 2022 to 2023, and the Mississauga program launched in Mississauga on June 21, 2024.

...So what caused the 153% YoY increase in Emergency Department visits from 2022 to 2023?

Why did the rate of incidents Year Over Year reduce when shared e-scooters were introduced to Mississauga DESPITE exponential growth in ridership?

To me this is clear evidence that the shared program is making the city safer.

Year Emergency Visits for E-Scooters YoY % Change

2022	51	—
2023	129	+153%
2024	239	+85.3%

This reads to me that introducing the shared e-scooters to Mississauga has greatly slowed (-68% abs) the rate of Emergency Department visits despite massive increases in the adoption of e-scooters.

In fact, Bird Canada had 2 incidents reported requiring medical attention in 2024. This represents under 1% of the total Emergency department visits for e-scooters in 2024. As the report itself states "Bicycle Injuries Dominate" despite the fact that only e-scooters are seeing exponential increases in usage in the city.

We are thrilled to be a large part of making e-scooters safer in Mississauga. As a reminder,

only shared e-scooters have attached helmets, helmet verification technology, and rider age detection technology. These are safety features not available to cities that have banned e-scooters to no effect, [like Toronto](#). By having new riders on a shared e-scooter, they are far less likely to need medical attention.

Thank you for allowing a safe, and effective shared e-scooter program in Mississauga.

Best,
Anastasia

Anastasia--
Anastasia Rewers-Kusiak
B I R D | Government Partnerships Manager