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**Transit Advisory Committee**

**Date:** March 3, 2026  
**Time:** 6:02 PM  
**Location:** Council Chambers, Civic Centre, 2nd Floor  
 300 City Centre Drive, Mississauga, Ontario, L5B 3C1  
 and Online Video Conference

Members Present	Chair and Councillor Joe Horneck	Ward 6
	Vice-Chair and Councillor Alvin Tedjo	Ward 2
	Councillor John Kovac	Ward 4
	Councillor Natalie Hart	Ward 5
	Moaz Ahmad	Citizen Member
	Doris Cooper	Citizen Member
	David Fisher	Citizen Member
	Jonathan Giggs	Citizen Member
	Mark Song	Citizen Member
	Steven Viera	Citizen Member

Members Absent	Abbas Khambati	Citizen Member
	Julia Le	Citizen Member
	Louroz Mercader	Citizen Member

**Staff Present**

Christopher Trombino, Senior Manager, Works Administrative Operations and Maintenance

Maureen Cosyn Heath, Director, Transit

Suzanne Holder, Manager, MiWay Customer Experience and Innovation

Alana Tyers, Manager, Service Development, Transit

Ji-Yeon Lee, Senior Manager, Transit Service Design

Alice Ho, Manager, Transit Facilities

Jacqueline Elias, Supervisor, Transit Infrastructure Planning

Ani Grigoryan, Legislative Coordinator

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1. CALL TO ORDER

Councillor Horneck, Chair, called the meeting to order at 6:02PM

2. INDIGENOUS LAND STATEMENT

Councillor Horneck, Chair, recited the Indigenous Land Statement.

3. APPROVAL OF AGENDA

That the March 3, 2026, Transit Advisory Committee Agenda be approved as presented.

Approved - (D. Fisher)

4. DECLARATION OF CONFLICT OF INTEREST

Nil

5. MINUTES OF PREVIOUS MEETING

5.1 Transit Advisory Committee Draft Minutes - January 27, 2026

That the January 27, 2026, Transit Advisory Committee minutes be approved as presented.

Approved - (J. Giggs)

6. DEPUTATIONS

Any member of the public interested in making a deputation to an item listed on the agenda must register by calling 905-615-3200 ext. 8437 or by emailing Ani Grigoryan by Monday March 2, 2026 before 4:00 PM

Each Deputation to Committee is limited to speaking not more that 10 minutes.

Pursuant to Section 57.1 of the Council Procedure By-law 0044-2022, as amended:

Deputations shall be received and the matter shall be referred to staff for a report, unless there is a resolution or recommendation passed to "receive" the Deputation. After a Deputation is completed, Members shall each have one opportunity to make a preamble statement and ask questions to the Deputant(s) or staff for clarification purposes only, and without debate.

6.1 Christopher Trombino, Senior Manager, Works Administrative Operations and Maintenance regarding Transit Winter Maintenance

Chris Trombino, Senior Manager, Works Administrative Operations and Maintenance, presented an overview of the Winter Maintenance Program, including service levels, transit stops, operational challenges, and salt management.

Committee Members raised concerns regarding shelter and bus stop clearing, salt usage, accessibility, bike lane maintenance, snow storage, and service standards. Questions were asked about compliance with the 24-hour clearing standard and responsibilities near boulevards and plaza-owned properties.

C. Trombino advised that this winter presented extraordinary challenges due to heavy snowfall, noted that several services were newly introduced this year, and confirmed staff continue to review practices, meet standards where possible, and incorporate feedback to improve service delivery.

RECOMMENDATION TAC-0005-2026

Moved By J. Giggs

That the deputation from Christopher Trombino, Senior Manager, Works Administrative Operations and Maintenance regarding Transit Winter Maintenance, be received for information.

(TAC-0005-2026)

Received

6.2 Alana Tyers, Manager, Service Development, Transit, regarding ICIP Project Updates

Alana Tyers, Manager, Service Development, Transit, provided updates on ICIP projects, including bus shelters, accessibility improvements, signage, terminal upgrades, and next steps.

Members raised concerns regarding shelter installation delays, concrete pads at bus stops, glass partitions at GO facilities, bus lane markings, and funding programs.

A. Tyers and Maureen Cosyn Heath, Director, MiWay, advised staff are working with Alectra to address delays, concrete pads remain a priority, and the Canada Transit Fund runs until 2032 with a City of Mississauga commitment of approximately \$60 million.

RECOMMENDATION TAC-0006-2026

Moved By D. Cooper

That the deputation from Alana Tyers, Manager, Service Development, Transit, regarding ICIP Project Updates, be received for information.

(TAC-0006-2026)

Received

6.3 Suzanne Holder, Manager, MiWay Customer Experience and Innovation, regarding 2025 Report to the Community

Suzanne Holder, Manager, MiWay Customer Experience and Innovation, presented the 2025 Report to the Community, highlighting ridership trends, performance, customer satisfaction, service improvements, and priorities for 2026.

Members discussed satisfaction metrics, service reliability, cleanliness standards, construction impacts, and future service changes, particularly along the Dundas corridor

and at the University of Toronto, Mississauga (UTM). Staff advised 2026 will focus on monitoring ridership and adjusting service levels as needed.

RECOMMENDATION TAC-0007-2026

Moved By D. Cooper

That the deputation from Suzanne Holder, Manager, MiWay Customer Experience and Innovation, regarding 2025 Report to the Community, be received for information.  
(TAC-0007-2026)

Received

7. PUBLIC QUESTION PERIOD - 15 Minute Limit - Nil

8. CONSENT AGENDA - Nil

9. MATTERS TO BE CONSIDERED - Nil

10. INFORMATION ITEMS - Nil

11. OTHER BUSINESS

Mark Song, Citizen Member, inquired whether the new bus signage designs comply with Metrolinx standards. A. Tyers confirmed that the designs meet accessibility requirements. Jacqueline Elias, Supervisor, Transit Infrastructure Planning, added that staff are working collaboratively with partner agencies and that the signage design is still in the early development stages.

Jonthan Giggs, Citizen Member, requested clarification regarding quorum requirements in instances where members are absent. Ani Grigoryan, Legislative Coordinator, advised that a written response will be provided to the Committee Members via email.

Councillor Horneck inquired about the plans to recognize Transit Operator Day on March 18th, 2026. M. Cosyn Heath advised that celebrations and activities are planned for staff.

12. DATE OF NEXT MEETING - May 5, 2026

13. ADJOURNMENT - 7:33PM (J. Giggs)