

# Multi-Year Accessibility Plan

## 2020 Accessibility Annual Status Update

Corporate Services

Facilities & Property Management

Asset Management & Accessibility

February 8, 2021



# Our community

## 2020 Accessibility Annual Status Update

- 57% visible minority
- 53% immigrants
- **24% have a disability**
- 40 is the median age



# EVOLUTION OF ACCESSIBILITY

## Making the City of Mississauga Inclusive for All Residents



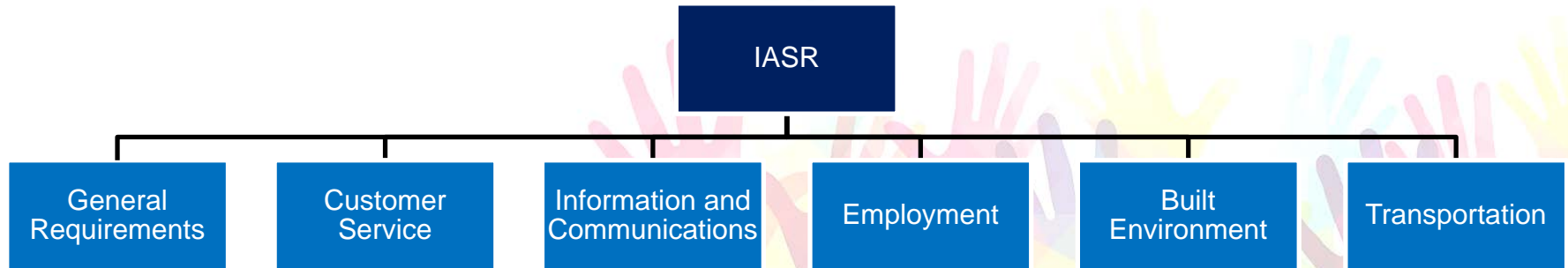
# Partnering for success

## 2020 Accessibility Annual Status Update

- Accessibility Advisory Committee (AAC)
- Staff Accessibility Resource Team (StART)
- Facilities & Property Management – Accessibility Planning & Compliance

# Integrated Accessibility Standards Regulation

## 2020 Accessibility Annual Status Update



# Multi-Year Accessibility Plan, 2018-2022 (MYAP)

## 2020 Accessibility Annual Status Update

### Six key areas of focus:

- General requirements and governance
- Customer Service
- Information and Communications
- Employment
- Transportation
- Public Spaces and Facilities

# MYAP progress to date

MYAP section	Number of commitments	% complete in 2020
General requirements	9	89%
Customer service	7	57%
Information and communications	11	73%
Employment	9	100%
Transportation	10	90%
Design of public spaces	19	84%
Total	65	80%

# Key achievements

## 2020 Accessibility Annual Status Update

- ✓ Virtual meetings
- ✓ Website
- ✓ 2020 provincial accessibility audit





# Accessible virtual meetings



# Accessible website (WCAG 2.0 Level AA)



# Provincial Accessibility Audit

## 2020 Accessibility Annual Status Update



reported  
**100% compliant**

# Thank you

For your continued support and  
contributions to make a difference!

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& Compliance

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